

LAURENTIDES / MRC LA RIVIÈRE-DU-NORD / ALL CITIES



Summary

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Child, Youth and Family CHILD WELFARE
DAYCARE AND RESPITE
FAMILY SUPPORT
JUVENILE DELINQUENCY
MATERNITY SUPPORT AND ADOPTION
PARENTING EDUCATION
RECREATIONAL ACTIVITIES
YOUTH CENTRES AND SUPPORT
YOUTH EMPLOYMENT

YOUTH SHELTERS AND SUPPORT



Child welfare

CENTRE D'ENTRAIDE ET DE TRAITEMENT DES AGRESSIONS SEXUELLES

8 de La Salette Boulevard, Suite 101C, Saint-Jérôme, Laurentides, QC, J7Y 5C8

450 431-6400 Fax: 450 431-2475 **Website:** www.info-cetas.com **Email:** cetas@b2b2c.ca

Services: Treatment relative to sexual abuse. * Group and individual treatment for victims. * Group and

individual treatment for sexual offenders. * Psychosexual assessment for sexual offenders.

Eligibility: victims of sexual abuse during childhood or adolescence, their parents, adults or teenagers who

committed sexual abuse, their spouse

Coverage area: Laurentians

Hours: administration: Monday to Thursday 8h30 to 16h30, Friday 8h30 to 12h00, treatment: availabilities in

the evening **Fees:** variable

Financing: self-financing, provincial **Legal status:** non-profit organization

CENTRE DE PROTECTION ET DE RÉADAPTATION POUR LES JEUNES EN DIFFICULTÉ D'ADAPTATION - SAINT-JÉRÔME (RUE CASTONGUAY)

148 Castongugay Street, Saint-Jérôme, Laurentides, QC, J7Y 2J2

450 565-1773

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation **Services:** Readaptation services for teenagers with social and emotional problems.

Eligibility: boys and girls 12 to 18 years old

Coverage area: Laurentians **Financing:** provincial

Legal status: parapublic organization

CENTRE DE PROTECTION ET DE RÉADAPTATION POUR LES JEUNES EN DIFFICULTÉ D'ADAPTATION - SAINT-JÉRÔME (RUE LAVIOLETTE)

358 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T1

450 432-9300

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: * Youth Centre. * Intervention with young offenders. * Recruitment of foster families and follow-up. *

Adoption and international adoption services. * Supervised access.

Eligibility: children and teenagers in difficulties, young offenders, parents, guardians, counsellors

Coverage area: LaurentiANs

Financing: provincial

Legal status: parapublic organization

CENTRE DE PROTECTION ET DE RÉADAPTATION POUR LES JEUNES EN DIFFICULTÉ D'ADAPTATION - SAINT-JÉRÔME - HEAD OFFICE AND DIRECTION OF YOUTH PROTECTION

500 des Laurentides Boulevard, Suite 241, Saint-Jérôme, Laurentides, QC, J7Z 4M2

450 436-7607 Fax: 450 436-4811

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: Administration of Youth Centres. * Direction of youth protection: reports reception and assessment for acts of neglect, violence, abuse against a young person or behavioral disorders, under the Act on the Protection of youth. * Services for young offenders under the Youth Criminal Justice Act. * Housing: foster families, group homes, rehabilitation centres and intermediate resources. * Adoption, biological background research, reunion. * Psychosocial services, rehabilitation, social integration, guidance, support and social emergency. * Supervised access.

Eligibility: children and teenagers in difficulties, young offenders, parents, guardians, counsellors



Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

LEGAL AID OFFICE - SAINT-JÉRÔME

460 Labelle Street, Suite 101, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 436-5712 Fax: 450 436-8004

Website: www.ccjll.qc.ca Email: bajstje@ccjll.qc.ca

Services: Free or low cost legal services to eligible individuals. * Receive and process legal aid requests. **Eligibility:** person or non-profit organization residing in Quebec or forced to remain in Quebec, financially

eligible, and with a legal need that is covered by the Law

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, by appointment only, except emergency **Fees:** people may be eligible for free legal aid or contributory legal aid between \$100 and \$800, depending on

their financial situation, see scale on website

Financing: provincial

Legal status: parapublic organization

Daycare and respite

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year



Financing: self-financing

Legal status: non-profit organization

MAISON D'HÉBERGEMENT JEUNESSE LA PARENTHÈSE

582 du Boisé Street, Saint-Jérôme, Laurentides, QC, J7Z 0C7

450 565-0958 Fax: 450 565-1648 Website: mhjlaparenthese.org Email: info@mhjlaparenthese.org

Services: * Temporary housing from 1 to 3 months, with the possibility of a 3-day trial period. * Emergency shelter from 1 to 2 days. * Respite service. * Telephone listening: support, advice and referral. * Help

relationship, accompaniment, post-housing follow-up and referrals. * Family mediation.

Eligibility: young people in difficulty aged 12 to 17 years, their parents, families

Capacity: 9 places

Coverage area: Laurentians **Hours:** 24 hours / 7 days

Fees: variable according to income, from \$3.50 to \$12 per day

Financing: provincial, municipal, donations **Legal status:** non-profit organization

Family Support

CENTRE DE LA FAMILLE DU GRAND SAINT-JÉROME

200 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 431-1239 Fax: 450 431-5543

Website: www.centredelafamille.blogspot.com

Email: direction@centredelafamille.ca

Services: Day and self-help centre for underprivileged people. * Workshops and educational activities: reading club, self-esteem workshops. * Directory of community resources. * Information, job and housing bulletin boards. * Bazaars. * Community library. * Do-it-yourself, jewellery, bingo and knitting. * Community dinner. * Lunch and Learn. * Listening, helping relationship. * Christmas party. * Board games. * Place of exchange. * Outdoor outings.

Eligibility: persons that are unemployed, on a low income, income security providers, single-parent families,

anyone who needs to break isolation **Coverage area:** Grand Saint-Jérôme

Hours: office: Monday to Friday 8h30 to 16h30, activities: Monday to Friday 9h00 to 15h00

Financing: self-financing, donations **Legal status:** non-profit organization

CENTRE DE RÉADAPTATION EN DÉFICIENCE INTELLECTUELLE ET TROUBLE DU SPECTRE DE L'AUTISME - SAINT-JÉRÔME (URFI D'YOUVILLE)

531 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T8

450 432-2777

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: Adaptation and rehabilitation for people with an intellectual disability or an autism spectrum disorder. * Early stimulation. * Support for community, employment and housing integration. * Support for relatives.

Eligibility: people with an intellectual disability or an autism spectrum disorder, their relatives

Coverage area: Saint-Jérôme

Financing: provincial

Legal status: parapublic organization



GRANDS FRÈRES GRANDES SOURS DE LA PORTE DU NORD

770 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M3

450 565-4562 Fax: 450 436-9735

Website: portedunord.grandsfreresgrandessoeurs.ca **Email:** info.portedunord@grandsfreresgrandessoeurs.ca

Services: Pairing with an adult mentor for children who need a meaningful presence. * In-school mentoring;

group or individual. * Mentoring for girls aged 6 to 18. * Mentoring for boys aged 6 to 18.

Eligibility: youth aged from 6 to 18 years old

Coverage area: MRC Rivière-du-Nord, MRC Mirabel, MRC des Pays-d'en-Haut

Hours: Monday to Friday 9h00 to 17h00

Fees: none

Financing: municipal, provincial, foundations, donations, fundraising campaigns

Legal status: non-profit organization

MAISON DES PARENTS DU QUÉBEC - SAINT-JÉRÔME

179 St-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 4Z8

450 438-7708

Website: www.maisondesparents.com **Email:** info@maisondesparents.com

Services: Accompaniment and preparation of the parents. * Individual support. * Group meetings. * Conferences. * Special projects aimed at developing the social skills of youth. * Social and community podiatrics clinic; medical, psychosocial, legal and educational services.

pediatrics clinic: medical, psychosocial, legal and educational services.

Eligibility: families, social pediatrics clinic: families with children from 0 to 14 years old in a vulnerable situation

Coverage area: Saint-Jérôme and surrounding area

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial

Legal status: non-profit organization

MAISON OXYGÈNE LAURENTIDES

424 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1Y1

438 825-1651

Website: maisonsoxygene.ca/points-de-service **Email:** maison.oxygene.laurentides@gmail.com

Services: Housing for fathers and their children going through difficulties. * Temporary housing. * Supervised

apartments. * Reception, information and accompaniment. * Fathers-children activities. * Outpatient

psychosocial follow-up.

Eligibility: fathers and their children

Coverage area: Laurentians **Financing:** grants, donations

Legal status: non-profit organization

Juvenile Delinquency

ANTRE-JEUNES (L')

655 9th Street, Saint-Jérôme, Laurentides, QC, J7Z 2Z3

450 436-1547 Fax: 450 436-1816 Website: www.antre-jeunes.org Email: info@antre-jeunes.org

Services: Community organization for youth that want to change certain of their behaviours. * Varied group activities: manual, sports, expression, self-knowledge, computer, cooking, etc. * Individual encounters for

listening and support.



Child, Youth and Family

Eligibility: youth 10 to 17 years old living through certain difficulties who are willing to change and ready to

engage in a process

Coverage area: MRC La Rivière-du-Nord, North of Mirabel **Hours:** Monday to Thursday from September to June

Fees: none

Financing: provincial

Legal status: non-profit organization

MAISON DE JEUNES RIVIÈRE DU NORD

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 436-2573

Email: info@mdjrdn.com

Services: * Psychosocial support and accompaniment. * Empowerment of youth through housekeeping, organization of activities, involvement in the organization, etc. * Support for the youth in their daily lives. * Organization and animation of sports, cultural, entertainment and prevention activities. * Organization of self-financing activities with the youth to pay for their activities. * Thematic supper on topics affecting youth (work, violence, sexuality, etc.). * Information on the rights and responsibilities of adolescents. * Democratic and learning place: participation in the board of directors. * Homework assistance. * Referrals to other resources. * Food assistance. * Help in creating a resume. * Support and supervision of community work. * Support for parents.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Monday to Friday 16h00 to 21h00

Fees: variable

Financing: municipal, grants, self-financing **Legal status:** non-profit organization

MESURES ALTERNATIVES DES VALLÉES DU NORD

515 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 436-6749 Fax: 450 436-1863

Website: www.mavn.ca Email: info@mavn.ca

Services: Organization of citizen mediation and alternative justice. Teenagers * Youth Criminal Justice Program: Supporting offenders, victims and parents through the justice process, with a focus on restorative justice. * Legal education workshops in primary and secondary schools. Citizen Mediation * Mediation Conciliation de Quartier des Laurentides (MCQL): accompaniment and mediation during conflicts between neighbors. Work environment * Accompaniment and mediation. * Awareness and training. Social housing (low-rent housing (HLM), housing cooperatives and non-profit organizations) * Support and accompaniment in difficult situations. * Intervention in the community: conflict resolution and prevention, awareness. Social entrepreneurship * Support for social initiatives: accompaniment, administration and financial management. Eligibility: people living in conflict, teenagers aged 12 to 17, people living in housing cooperatives, social housing or low-rent housing (HLM), businesses

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Mirabel, MRC La Rivière-du-Nord, MRC Les

Pays-d'en-Haut, MRC Les Laurentides **Hours:** Monday to Friday 8h30 to 17h00

Fees: none

Financing: provincial



Maternity support and adoption

CENTRE DE LA FAMILLE DU GRAND SAINT-JÉROME

200 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 431-1239 Fax: 450 431-5543

Website: www.centredelafamille.blogspot.com

Email: direction@centredelafamille.ca

Services: Day and self-help centre for underprivileged people. * Workshops and educational activities: reading club, self-esteem workshops. * Directory of community resources. * Information, job and housing bulletin boards. * Bazaars. * Community library. * Do-it-yourself, jewellery, bingo and knitting. * Community dinner. * Lunch and Learn. * Listening, helping relationship. * Christmas party. * Board games. * Place of exchange. * Outdoor outings.

Eligibility: persons that are unemployed, on a low income, income security providers, single-parent families,

anyone who needs to break isolation **Coverage area:** Grand Saint-Jérôme

Hours: office: Monday to Friday 8h30 to 16h30, activities: Monday to Friday 9h00 to 15h00

Financing: self-financing, donations **Legal status:** non-profit organization

COURT OF QUÉBEC - YOUTH DIVISION - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4419

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Services: Court constituting the judicial system of Québec. * Hearing of all cases involving a minor. * Hearing

of cases of adoption.

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30

Financing: provincial

Legal status: provincial government agency

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing

Legal status: non-profit organization

LEGAL AID OFFICE - SAINT-JÉRÔME

460 Labelle Street, Suite 101, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 436-5712 Fax: 450 436-8004

Website: www.ccjll.qc.ca Email: bajstje@ccjll.qc.ca



Child, Youth and Family

Services: Free or low cost legal services to eligible individuals. * Receive and process legal aid requests. **Eligibility:** person or non-profit organization residing in Quebec or forced to remain in Quebec, financially

eligible, and with a legal need that is covered by the Law

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, by appointment only, except emergency **Fees:** people may be eligible for free legal aid or contributory legal aid between \$100 and \$800, depending on

their financial situation, see scale on website

Financing: provincial

Legal status: parapublic organization

MAISON DES PARENTS DU QUÉBEC - SAINT-JÉRÔME

179 St-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 4Z8

450 438-7708

Website: www.maisondesparents.com **Email:** info@maisondesparents.com

Services: Accompaniment and preparation of the parents. * Individual support. * Group meetings. * Conferences. * Special projects aimed at developing the social skills of youth. * Social and community

pediatrics clinic: medical, psychosocial, legal and educational services.

Eligibility: families, social pediatrics clinic: families with children from 0 to 14 years old in a vulnerable situation

Coverage area: Saint-Jérôme and surrounding area

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial

Legal status: non-profit organization

MONTAGNE D'ESPOIR (LA)

2523 1ère Rue, Sainte-Sophie, Laurentides, QC, J5J 2R7

450 436-4747

Email: lamontagnedespoir@bellnet.ca

Services: * Food and clothing assistance. * Baby and adult diapers donations. * Christmas baskets.

Eligibility: people in need **Coverage area:** Sainte-Sophie

Hours: Monday to Friday 8h00 to 14h00, food assistance: Thursday 9h00 to 12h00 on appointment

Fees: annual membership: \$5

Financing: donations

Legal status: non-profit organization

NOURRI-SOURCE - LAURENTIDES

485 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L8

450 990-1031

Website: nourrisourcelaurentides.ca/?lang=en

Email: laurentides@nourri-source.org

Services: * Breastfeeding godmothers: phone pairing. * Mentoring: pairing between fathers. * Prenatal breastfeeding workshop. * Breastfeeding drop-in, conferences. * Positioning and nursing clinics. * Breakfast

chats. * Annual activity program.

Eligibility: families wishing to breastfeed

Coverage area: Laurentides

Hours: Monday to Friday 8h30 to 16h30 **Fees:** variable for conferences and workshops **Financing:** self-financing, donations, provincial



Parenting Education

MAISON DES PARENTS D'ENFANTS HANDICAPÉS DES LAURENTIDES

909 Guy Street, Saint-Jérôme, Laurentides, QC, J5L 1P3

450 431-7428 Fax: 450 431-7916 **Website:** lamaisondesparents.org

Email: info@lmdp.org

Services: Respite house. * Weekend respite. * Support. * Telephone listening. * Summer day camps. * Daily workshops for people 21 years old and over. * Creative dancing classes. * Animated monitoring service at des

Érables High School in Deux-Montagnes. * Events.

Eligibility: people with a disability or multiple disabilities (physical or intellectual) 5 to 35 years old and their

parents

Coverage area: Laurentides

Hours: Monday to Friday 9h00 to 16h00

Fees: membership: \$25 per year

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

MAISON DES PARENTS DU QUÉBEC - SAINT-JÉRÔME

179 St-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 4Z8

450 438-7708

Website: www.maisondesparents.com **Email:** info@maisondesparents.com

Services: Accompaniment and preparation of the parents. * Individual support. * Group meetings. * Conferences. * Special projects aimed at developing the social skills of youth. * Social and community pediatrics clinic: medical, psychosocial, legal and educational services.

Eligibility: families, social pediatrics clinic: families with children from 0 to 14 years old in a vulnerable situation

Coverage area: Saint-Jérôme and surrounding area

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial

Legal status: non-profit organization

MAISON OXYGÈNE LAURENTIDES

424 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1Y1

438 825-1651

Website: maisonsoxygene.ca/points-de-service **Email:** maison.oxygene.laurentides@gmail.com

Services: Housing for fathers and their children going through difficulties. * Temporary housing. * Supervised

apartments. * Reception, information and accompaniment. * Fathers-children activities. * Outpatient

psychosocial follow-up.

Eligibility: fathers and their children

Coverage area: Laurentians **Financing:** grants, donations



Recreational Activities

CENTRE DE LA FAMILLE DU GRAND SAINT-JÉROME

200 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 431-1239 Fax: 450 431-5543

Website: www.centredelafamille.blogspot.com

Email: direction@centredelafamille.ca

Services: Day and self-help centre for underprivileged people. * Workshops and educational activities: reading club, self-esteem workshops. * Directory of community resources. * Information, job and housing bulletin boards. * Bazaars. * Community library. * Do-it-yourself, jewellery, bingo and knitting. * Community dinner. * Lunch and Learn. * Listening, helping relationship. * Christmas party. * Board games. * Place of exchange. * Outdoor outings.

Eligibility: persons that are unemployed, on a low income, income security providers, single-parent families,

anyone who needs to break isolation **Coverage area:** Grand Saint-Jérôme

Hours: office: Monday to Friday 8h30 to 16h30, activities: Monday to Friday 9h00 to 15h00

Financing: self-financing, donations **Legal status:** non-profit organization

ENTRE-NOUS (L')

605 Ouimet Street, Apartment 103, Saint-Jérôme, Laurentides, QC, J7Z 1R4

450 504-1001

Website: www.lamieduquartier.com/l-entre-nous.html

Email: lamieduquartier@hotmail.com

Services: Community support in social housing and services to families and children. * Community garden. * Individualized follow-up with a counsellor, help relationship and neighborhood mediation. * Activities for children from 6 to 12 years old: sporting activities, culinary activities, arts and crafts activities, parent/child activities, free play and outings. * Homework assistance. * Access to computers.

Eligibility: children 6 to 12 years old, families, residents of the Notre-Dame neighbourhood

Coverage area: Saint-Jérôme: Notre-Dame neighbourhood

Fees: none

Financing: self-financing

Legal status: non-profit organization

MAISON OXYGÈNE LAURENTIDES

424 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1Y1

438 825-1651

Website: maisonsoxygene.ca/points-de-service **Email:** maison.oxygene.laurentides@gmail.com

Services: Housing for fathers and their children going through difficulties. * Temporary housing. * Supervised

apartments. * Reception, information and accompaniment. * Fathers-children activities. * Outpatient

psychosocial follow-up.

Eligibility: fathers and their children

Coverage area: Laurentians **Financing:** grants, donations



Youth Centres and Support

AVENUE 12-17 (L')

450 de la Salette Boulevard, Saint-Jérôme, Laurentides, QC, J5L 2J1

450 438-2691

Website: www.avenue1217.wixsite.com/avenue1217

Email: avenue1217@hotmail.com

Services: Meeting place for young people. * Sports, cultural and entertainment activities. * Homework assistance, in partnership with the school. * Music room. * Internet access and Wi-Fi zone. * Video games, table soccer, table tennis, etc. * Art and cooking workshops. * Themed dinners. * Conferences and special projects. *

Outings and trips. * Skate park and skating rink.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Thursday and Friday 18h00 to 21h30, Saturday and Sunday 13h00 to 20h00

Fees: variable

Financing: municipal, provincial, grants **Legal status:** non-profit organization

MAISON DE JEUNES RIVIÈRE DU NORD

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 436-2573

Email: info@mdjrdn.com

Services: * Psychosocial support and accompaniment. * Empowerment of youth through housekeeping, organization of activities, involvement in the organization, etc. * Support for the youth in their daily lives. * Organization and animation of sports, cultural, entertainment and prevention activities. * Organization of self-financing activities with the youth to pay for their activities. * Thematic supper on topics affecting youth (work, violence, sexuality, etc.). * Information on the rights and responsibilities of adolescents. * Democratic and learning place: participation in the board of directors. * Homework assistance. * Referrals to other resources. * Food assistance. * Help in creating a resume. * Support and supervision of community work. * Support for parents.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Monday to Friday 16h00 to 21h00

Fees: variable

Financing: municipal, grants, self-financing

Legal status: non-profit organization

Youth Employment

ATELIER ÉCLIPSE (L')

321 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5A2

450 436-7111

Website: ateliereclipse.com Email: info@ateliereclipse.com

Services: Insertion company specialized in textile manufacturing. * Production of products made of recycled material. * Subcontracting. * Customized creations to order. * 26-week training course in employability

development as: cutting, garment making, quality control or maintenance agent.

Eligibility: adults who have difficulty finding or maintaining a job

Coverage area: Saint-Jérôme

Hours: Monday, Tuesday, Thursday and Friday 7h30 to 16h00, Wednesday 7h30 to 17h30

Financing: grants, self-financing **Legal status:** non-profit organization



CARREFOUR JEUNESSE-EMPLOI DE LA RIVIÈRE-DU-NORD

420 du Marché Street, Saint-Jérôme, Laurentides, QC, J7Z 2B2

450 431-5253 Fax: 450 431-2821

Website: cjern.qc.ca Email: info@cjern.qc.ca

Services: * Reception, information and referrals. * Job search assistance, at home and abroad. * Assistance for school retention or return. * Digitalized documentation centre. * Guidance, vocational and school information. * Youth entrepreneurship development. * Support in project development. * Job posting. * Pairing. * Information on wage subsidies and financial contributions. * Room and offices rental. * Employability-based special events

organization. * CV bank.

Eligibility: youth 16 to 35 years old, employers

Coverage area: MRC La Rivière-du-Nord, except Mirabel **Hours:** Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

Youth Shelters and Support

ANTRE-JEUNES (L')

655 9th Street, Saint-Jérôme, Laurentides, QC, J7Z 2Z3

450 436-1547 Fax: 450 436-1816 Website: www.antre-jeunes.org Email: info@antre-jeunes.org

Services: Community organization for youth that want to change certain of their behaviours. * Varied group activities: manual, sports, expression, self-knowledge, computer, cooking, etc. * Individual encounters for

listening and support.

Eligibility: youth 10 to 17 years old living through certain difficulties who are willing to change and ready to

engage in a process

Coverage area: MRC La Rivière-du-Nord, North of Mirabel **Hours:** Monday to Thursday from September to June

Fees: none

Financing: provincial

Legal status: non-profit organization

MAISON D'HÉBERGEMENT JEUNESSE LA PARENTHÈSE

582 du Boisé Street, Saint-Jérôme, Laurentides, QC, J7Z 0C7

450 565-0958 Fax: 450 565-1648 Website: mhjlaparenthese.org Email: info@mhjlaparenthese.org

Services: * Temporary housing from 1 to 3 months, with the possibility of a 3-day trial period. * Emergency shelter from 1 to 2 days. * Respite service. * Telephone listening: support, advice and referral. * Help

 $relationship, \, accompaniment, \, post-housing \, follow-up \, and \, referrals. \, {}^{\star} \, Family \, mediation.$

Eligibility: young people in difficulty aged 12 to 17 years, their parents, families

Capacity: 9 places

Coverage area: Laurentians **Hours:** 24 hours / 7 days

Fees: variable according to income, from \$3.50 to \$12 per day

Financing: provincial, municipal, donations **Legal status:** non-profit organization



MAISON DE JEUNES RIVIÈRE DU NORD

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 436-2573

Email: info@mdjrdn.com

Services: * Psychosocial support and accompaniment. * Empowerment of youth through housekeeping, organization of activities, involvement in the organization, etc. * Support for the youth in their daily lives. * Organization and animation of sports, cultural, entertainment and prevention activities. * Organization of self-financing activities with the youth to pay for their activities. * Thematic supper on topics affecting youth (work, violence, sexuality, etc.). * Information on the rights and responsibilities of adolescents. * Democratic and learning place: participation in the board of directors. * Homework assistance. * Referrals to other resources. * Food assistance. * Help in creating a resume. * Support and supervision of community work. * Support for parents.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Monday to Friday 16h00 to 21h00

Fees: variable

Financing: municipal, grants, self-financing

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Community Action

ADVISORY AND CITIZEN ACTION ORGANIZATIONS

CHARITY ORGANIZATIONS

COMMUNITY CENTRES

COMMUNITY DEVELOPMENT

INFORMATION AND REFERRAL

SKILLS EXCHANGES

VOLUNTEERING AND VOLUNTEER CENTRES



Advisory and citizen action organizations

APPUI LAURENTIDES (L')

500, des Laurentides Boulevard, Suite 235, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 855 852-7784 Fax: 450 592-3706 Website: www.lappui.org/laurentides Email: info@lappuilaurentides.org

Services: * Helpline Service Info-aidant: listening, information and referral. * Consultation and mobilization of

stakeholders.

Eligibility: seniors caregivers, relevant stakeholders

Coverage area: Laurentians Hours: 8h00 to 16h00

Financing: provincial, foundations **Legal status:** non-profit organization

ASSOCIATION RÉGIONALE DE LOISIRS POUR PERSONNES HANDICAPÉES DES LAURENTIDES

300 Longpré Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 431-3388

Website: www.arlphl.org Email: info@arlphl.org

Services: Promotion of the improvement of health, well-being and social participation of people living with a disability through the development of sport, recreation and physical activity. * Sports and recreational activities. * Information, referral, counselling, training. * Companion Leisure Card (CAL).

Eligibility: people of all ages with all sorts of disabilities

Coverage area: Laurentians

Hours: activities: weekend, adapted day centre: week

Fees: between \$150 and \$200

Financing: donations, provincial, municipal **Legal status:** non-profit organization

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations

Legal status: non-profit organization

RÉSEAU DES FEMMES DES LAURENTIDES

342 Parent Street, Saint-Jérôme, Laurentides, QC, J7Z 2A2

450 431-1896

Website: www.femmeslaurentides.org **Email:** info@femmeslaurentides.org

Services: Regional autonomous community action grouping. * Representation. * Improvement of women's

quality of life. * Civil involvement projects. * Awareness.

Community Action



Eligibility: women's groups and committees, general public

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: none Financing: grants

Legal status: non-profit organization

Charity Organizations

FONDATION DE L'HÔPITAL RÉGIONAL DE SAINT-JÉRÔME INC.

290 De Montigny Street, Saint-Jérôme, Laurentides, QC, J7Z 5T3

450 431-8484 Fax: 450 431-8336 **Website:** fondationhopitalsaint-jerome.org **Email:** chantale.fortin.cissslau@ssss.gouv.qc.ca

Services: Support to the development of programs or the purchase of medical equipment for the benefit of service centers attached to the regional hospital and located in the greater Saint-Jérôme area (CHSLD, CLSC,

etc.). * Fundraising.

Eligibility: hospital users, CHSLD residents, children, teenagers
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Coverage area: Saint-Jérôme

Hours: Monday to Thursday 8h00 to 16h30 and Friday 8h00 to 13h00

Financing: donations, fundraising campaigns

Legal status: non-profit organization

FONDATION RICHELIEU ST-JÉRÔME

Confidential Address

450 436-8244

Email: f.chausse@pfdavocats.com

Services: Foundation for youth development. * Financial assistance.

Eligibility: youth experiencing financial difficulties, non-profit organizations whose main objective is the

development of youth

Coverage area: Saint-Jérôme

Financing: donations

Legal status: non-profit organization

Community centres

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. *

Christmas baskets. * Distribution of school supplies. **Eligibility:** people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30



Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

Community development

FONDATION RICHELIEU ST-JÉRÔME

Confidential Address

450 436-8244

Email: f.chausse@pfdavocats.com

Services: Foundation for youth development. * Financial assistance.

Eligibility: youth experiencing financial difficulties, non-profit organizations whose main objective is the

development of youth

Coverage area: Saint-Jérôme

Financing: donations

Legal status: non-profit organization

MESURES ALTERNATIVES DES VALLÉES DU NORD

515 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 436-6749 Fax: 450 436-1863

Website: www.mavn.ca Email: info@mavn.ca

Services: Organization of citizen mediation and alternative justice. Teenagers * Youth Criminal Justice Program: Supporting offenders, victims and parents through the justice process, with a focus on restorative justice. * Legal education workshops in primary and secondary schools. Citizen Mediation * Mediation Conciliation de Quartier des Laurentides (MCQL): accompaniment and mediation during conflicts between neighbors. Work environment * Accompaniment and mediation. * Awareness and training. Social housing (low-rent housing (HLM), housing cooperatives and non-profit organizations) * Support and accompaniment in difficult situations. * Intervention in the community: conflict resolution and prevention, awareness. Social entrepreneurship * Support for social initiatives: accompaniment, administration and financial management. Eligibility: people living in conflict, teenagers aged 12 to 17, people living in housing cooperatives, social housing or low-rent housing (HLM), businesses

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Mirabel, MRC La Rivière-du-Nord, MRC Les

Pays-d'en-Haut, MRC Les Laurentides **Hours:** Monday to Friday 8h30 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

Information and referral

APPUI LAURENTIDES (L')

500, des Laurentides Boulevard, Suite 235, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 855 852-7784 Fax: 450 592-3706 Website: www.lappui.org/laurentides Email: info@lappuilaurentides.org

Services: * Helpline Service Info-aidant: listening, information and referral. * Consultation and mobilization of

stakeholders.

Eligibility: seniors caregivers, relevant stakeholders

Coverage area: Laurentians

Hours: 8h00 to 16h00



Financing: provincial, foundations **Legal status:** non-profit organization

CENTRE DE LA FAMILLE DU GRAND SAINT-JÉROME

200 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 431-1239 Fax: 450 431-5543

Website: www.centredelafamille.blogspot.com

Email: direction@centredelafamille.ca

Services: Day and self-help centre for underprivileged people. * Workshops and educational activities: reading club, self-esteem workshops. * Directory of community resources. * Information, job and housing bulletin boards. * Bazaars. * Community library. * Do-it-yourself, jewellery, bingo and knitting. * Community dinner. * Lunch and Learn. * Listening, helping relationship. * Christmas party. * Board games. * Place of exchange. * Outdoor outings.

Eligibility: persons that are unemployed, on a low income, income security providers, single-parent families,

anyone who needs to break isolation **Coverage area:** Grand Saint-Jérôme

Hours: office: Monday to Friday 8h30 to 16h30, activities: Monday to Friday 9h00 to 15h00

Financing: self-financing, donations **Legal status:** non-profit organization

INFO-SOCIAL 8-1-1 - LAURENTIANS

Confidential Address

811 option 2

Website: www.quebec.ca/en/health/finding-a-resource/info-social-811

Services: Psychosocial consultation by phone. * Information and referral to assistance resources.

Coverage area: Laurentides Hours: 24 hours / 7 days

Fees: free

Financing: provincial

Legal status: non-profit organization

Skills Exchanges

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations



Volunteering and volunteer centres

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. *

Christmas baskets. * Distribution of school supplies. **Eligibility:** people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations

Legal status: non-profit organization

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME

225 Georges-Thurston Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 Fax: 450 432-7354

Website: www.cbsj.qc.ca Email: info@cbsj.qc.ca

Services: * Community lunches. * Meals on wheels. * Friendly visits and calls. * PAIR program: automatized calls to ensure the good health of the subscriber and callback service for medication intake. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV). * Assistance with moves. * Manual work service: door adjustment, shelf installation, installation of ergonomic accessories in the bathtub, etc. * Lire et faire lire: intergenerational reading program in school by volunteer seniors. * Volunteer support: welcoming, guidance and training. * Tax clinic.

Eligibility: seniors, people wanting to volunteer, community and volunteer organizations

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-

Antoine), PAIR program: MRC La Rivière-du-Nord, MRC Mirabel

Hours: Monday to Friday 8h00 to 16h00, meals on wheels: Tuesday and Thursday

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Community Action

Fees: membership card: \$5, meals on wheels: \$8, community meals: \$8

Financing: donations, membership fees, self-financing

Legal status: non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

CENTRE DE ZOOTHÉRAPIE COMMUNAUTAIRE

905 Grignon Boulevard, Suite 329, Saint-Jérôme, Laurentides, QC, J7Y 2Y9

450 327-0244

Website: zootherapia.com

Email: centredezootherapiecommunautai@gmail.com

Services: * Adapted zootherapy programs. * Training. * Animal boarding.

Eligibility: children, teenagers, seniors, people with disabilities

Coverage area: Laurentians

Hours: Monday to Friday 9h00 to 17h00

Fees: \$60 per hour

Financing: self-financing, fundraising campaigns

Legal status: non-profit organization

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing



Disability

ADAPTED	WORK	AND EMPL	OYABIL	_ITY S	UPPORT

ADVOCACY FOR PEOPLE WITH A PHYSICAL DISABILITY

ADVOCACY FOR PEOPLE WITH AN INTELLECTUAL DISABILITY

AUTISM, PDD, ADHD

DEAF AND HEARING IMPAIRED

LANGUAGE DISORDERS

MOBILITY AIDS

PARATRANSIT

RECREATION AND CAMPS

RESPITE SERVICES AND HOUSING

RESPITE, CHILD CARE AND HOUSING

SUPPORT ASSOCIATIONS

SUPPORT AND INTEGRATION ORGANIZATIONS

THE BLIND

THERAPY AND REHABILITATION CENTRES



Adapted work and employability support

CENTRE D'AIDE PROFESSIONNELLE POUR L'EMPLOI - SIÈGE SOCIAL

338 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 565-4707 Fax: 450 569-8299

Website: capemploi.ca Email: info@capemploi.ca

Services: Specialized and personalized employability services. * Support, supervision and accompaniment in the professional or academic reintegration process. * Needs, obstacles and goals assessment. * Individual and

group counselling. * Psychosocial follow-up.

Eligibility: adults

Coverage area: Laurentians

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

CENTRE DE RÉADAPTATION EN DÉFICIENCE INTELLECTUELLE ET TROUBLE DU SPECTRE DE L'AUTISME - SAINT-JÉRÔME (URFI D'YOUVILLE)

531 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T8

450 432-2777

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: Adaptation and rehabilitation for people with an intellectual disability or an autism spectrum disorder. * Early stimulation. * Support for community, employment and housing integration. * Support for relatives.

Eligibility: people with an intellectual disability or an autism spectrum disorder, their relatives

Coverage area: Saint-Jérôme

Financing: provincial

Legal status: parapublic organization

Advocacy for people with a physical disability

ASSOCIATION RÉGIONALE DE LOISIRS POUR PERSONNES HANDICAPÉES DES LAURENTIDES

300 Longpré Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 431-3388

Website: www.arlphl.org Email: info@arlphl.org

Services: Promotion of the improvement of health, well-being and social participation of people living with a disability through the development of sport, recreation and physical activity. * Sports and recreational activities.

* Information, referral, counselling, training. * Companion Leisure Card (CAL).

Eligibility: people of all ages with all sorts of disabilities

Coverage area: Laurentians

Hours: activities: weekend, adapted day centre: week

Fees: between \$150 and \$200

Financing: donations, provincial, municipal **Legal status:** non-profit organization

Disability



CENTRE D'AIDE PERSONNES TRAUMATISÉES CRÂNIENNES ET HANDICAPÉES PHYSIQUES LAURENTIDES

643 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Z 5T7

1 888 431-3437 Fax: 450 431-7955

Website: www.captchpl.org Email: captchpl@videotron.ca

Services: Promotion of the interests and advocacy assistance. * Reception and referrals. * Individual and group intervention. * Psychosocial intervention, if required. * Therapeutic relationship and active listening. * Support and socialization groups. * Prevention and awareness. * Social integration activities. * Documentation centre.

Eligibility: adults with brain injuries and physical disabilities, their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, MRC La Rivière-du-Nord, MRC Antoine-

Labelle, MRC Les Pays-d'en-Haut, MRC Argenteuil, MRC Mirabel **Hours:** Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: donations, provincial **Legal status:** non-profit organization

MOUVEMENT PERSONNE D'ABORD DE ST-JÉRÔME ET SES ENVIRONS

768 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M3

450 438-6256

Email: mpdastjerome@hotmail.ca

Services: Advocacy of the collective rights of people living or having been labeled with an intellectual disability.

* Awareness, mobilization and representation actions. * Weekly and annual activities.

Eligibility: people living or having been labeled with an intellectual disability, their relatives

Coverage area: Saint-Jérôme

Fees: membership: 5\$

Financing: self-financing, membership fees **Legal status:** non-profit organization

REGROUPEMENT DES USAGERS DU TRANSPORT ADAPTÉ ET COLLECTIF DE LA MRC RIVIÈRE-DU-NORD

300 Longpré Street, Suite 310, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 592-1383

Email: rutac-mrc-rdn@hotmail.com

Services: * Representation and advocacy for individual and collective rights and interests. * Development and

improvement of the conditions of the collective and adapted transportation service. **Eligibility:** people with reduced mobility who use the adapted transportation service

Coverage area: MRC La Rivière-du-Nord **Hours:** Monday to Friday 9h30 to 17h00

Fees: free

Financing: grants

Legal status: non-profit organization

Advocacy for people with an intellectual disability

MOUVEMENT PERSONNE D'ABORD DE ST-JÉRÔME ET SES ENVIRONS

768 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M3

450 438-6256

Email: mpdastjerome@hotmail.ca

Services: Advocacy of the collective rights of people living or having been labeled with an intellectual disability.

* Awareness, mobilization and representation actions. * Weekly and annual activities.

Eligibility: people living or having been labeled with an intellectual disability, their relatives



Coverage area: Saint-Jérôme

Fees: membership: 5\$

Financing: self-financing, membership fees

Legal status: non-profit organization

Autism, PDD, ADHD

CENTRE DE RÉADAPTATION EN DÉFICIENCE INTELLECTUELLE ET TROUBLE DU SPECTRE DE L'AUTISME - SAINT-JÉRÔME (URFI D'YOUVILLE)

531 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T8

450 432-2777

Website: www.santelaurentides.gouv.gc.ca/nous-joindre/centres-de-readaptation

Services: Adaptation and rehabilitation for people with an intellectual disability or an autism spectrum disorder.

* Early stimulation. * Support for community, employment and housing integration. * Support for relatives.

Eligibility: people with an intellectual disability or an autism spectrum disorder, their relatives

Coverage area: Saint-Jérôme

Financing: provincial

Legal status: parapublic organization

Deaf and hearing impaired

ASSOCIATION RÉGIONALE DE LOISIRS POUR PERSONNES HANDICAPÉES DES LAURENTIDES

300 Longpré Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 431-3388

Website: www.arlphl.org Email: info@arlphl.org

Services: Promotion of the improvement of health, well-being and social participation of people living with a disability through the development of sport, recreation and physical activity. * Sports and recreational activities.

* Information, referral, counselling, training. * Companion Leisure Card (CAL).

Eligibility: people of all ages with all sorts of disabilities

Coverage area: Laurentians

Hours: activities: weekend, adapted day centre: week

Fees: between \$150 and \$200

Financing: donations, provincial, municipal **Legal status:** non-profit organization

CENTRE DE RÉADAPTATION EN DÉFICIENCE PHYSIQUE DE SAINT-JÉRÔME

250 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1X7

811

Website: www.santelaurentides.gouv.qc.ca

Services: Adaptation, rehabilitation and social integration. * Support to relatives. * Driving assessment and vehicle adaptation. * Residential resources. * Communication assistance and aids. * Technical aids for mobility

and posture services. * Rehabilitation program for people with a language development disorder.

Eligibility: people of all ages with a visual, language, motor or hearing disability

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization



Language disorders

CENTRE DE RÉADAPTATION EN DÉFICIENCE PHYSIQUE DE SAINT-JÉRÔME

250 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1X7

811

Website: www.santelaurentides.gouv.qc.ca

Services: Adaptation, rehabilitation and social integration. * Support to relatives. * Driving assessment and vehicle adaptation. * Residential resources. * Communication assistance and aids. * Technical aids for mobility

and posture services. * Rehabilitation program for people with a language development disorder.

Eligibility: people of all ages with a visual, language, motor or hearing disability

Coverage area: Laurentians **Financing:** provincial

Legal status: parapublic organization

PROGRAMME: GROUPE RELÈVE POUR PERSONNES APHASIQUES - AVC - LAURENTIDES - POINT DE SERVICE SAINT-JÉRÔME

651 5e Rue, Saint-Jérôme, Laurentides, QC, J7Z 2W8

1 866 974-1888

Website: www.grpa.ca Email: info@grpa.ca

Services: * Adapted physical exercise. * Art and painting workshops. * Coffee-meetings, language and play

stimulation.

Eligibility: people with aphasia who experienced a stroke, caregivers

Coverage area: Saint-Jérôme

Hours: services: Monday to Thursday 9h30 to 15h00, administration: Monday to Friday 9h00 to 16h00

Fees: membership: \$40 per year

Financing: provincial

Legal status: non-profit organization

Mobility aids

CANADIAN CANCER SOCIETY - LAURENTIDES REGIONAL OFFICE

418 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B1

450 436-2691 ext. 25504 Fax: 450 436-3801

Website: www.cancer.ca

Email: scclaurentides@quebec.cancer.ca

Services: * Donation of temporary breast prostheses. * Loan of wigs, turbans and scarves. * Awareness and documentation. * Financial and material assistance. * Phone pairing with a person who experienced the same

situation or with a health professional. * Online community: www.cancerconnection.ca

Eligibility: people affected by cancer, general public

Coverage area: Laurentides, Rawdon, Saint-Esprit and Saint-Lin-Laurentides

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h30

Fees: prosthesis: \$20

Financing: fundraising campaigns, donations

Legal status: non-profit organization

CENTRE DE RÉADAPTATION EN DÉFICIENCE PHYSIQUE DE SAINT-JÉRÔME

250 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1X7

811

Website: www.santelaurentides.gouv.qc.ca

211

Disability

Services: Adaptation, rehabilitation and social integration. * Support to relatives. * Driving assessment and vehicle adaptation. * Residential resources. * Communication assistance and aids. * Technical aids for mobility and posture services. * Rehabilitation program for people with a language development disorder.

Eligibility: people of all ages with a visual, language, motor or hearing disability

Coverage area: Laurentians **Financing:** provincial

Legal status: parapublic organization

MOUVEMENT DES PERSONNES HANDICAPÉES ST-COLOMBAN ET ST-CANUT

323 montée de l'Église, Saint-Colomban, Laurentides, QC, J5K 2H8

450 432-6998

Services: * Loan of mobility aid equipment: crutches, wheelchairs, walkers, etc.

Eligibility: people living with a physical disability

Coverage area: Mirabel Saint-Canut area, Saint-Colomban

Hours: Centre récréatif et communautaire de Saint-Colomban: Monday to Thursday 8h00 to 12h00 and 13h00

to 17h00, Friday 7h30 to 12h00

Fees: free

Financing: municipal

Legal status: non-profit organization

Paratransit

TRANSPORT ADAPTÉ ET COLLECTIF DE LA MRC RIVIÈRE-DU-NORD

1272 de la Traverse Pre?vost Street, Prévost, Laurentides, QC, J0R 1T0

450 224-8800

Website: www.mrcrdn.qc.ca/tac-rdn **Email:** tacmrcrdn@hotmail.com

Services: * Collective and adapted transportation in minibus and taxibus.

Eligibility: collective transportation: residents, adapted transportation: people living with a disability that limits

their mobility

Coverage area: Prévost, Saint-Colomban, Saint-Hippolyte, Sainte-Sophie

Hours: offices: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00, transportation: 7 days, 6h30 to 19h30

Fees: collective transportation: \$5 per trip, mensual card: \$150 per month

Financing: provincial, municipal, grants, self-financing

Legal status: non-profit organization

Recreation and camps

ASSOCIATION RÉGIONALE DE LOISIRS POUR PERSONNES HANDICAPÉES DES LAURENTIDES

300 Longpré Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 431-3388

Website: www.arlphl.org Email: info@arlphl.org

Services: Promotion of the improvement of health, well-being and social participation of people living with a disability through the development of sport, recreation and physical activity. * Sports and recreational activities.

* Information, referral, counselling, training. * Companion Leisure Card (CAL).

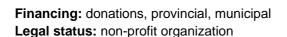
Eligibility: people of all ages with all sorts of disabilities

Coverage area: Laurentians

Hours: activities: weekend, adapted day centre: week

Fees: between \$150 and \$200

, Disability



GYMNO LAURENTIDES

1155 du Parc Avenue, Saint-Jérôme, Laurentides, QC, J7Z 6X6

450 848-3211

Website: www.gymno.org **Email:** laurentides@gymno.org

Services: Recreational activities for children and teenagers with learning disorders. * Summer day camp: for children 5 to 15 years old. * Les Explorateurs: weekly sessions of gymnastic and swimming pool games aimed at developing motor skills for children 5 to 10 years old. * Les Survolteurs: weekly sessions of recreational and sports activities and outings for teenagers 10 to 15 years old.

Eligibility: children and teenagers 5 to 15 years old with learning disorders

Capacity: day camp: 25 places per day, Explorateurs: 24 places, Survolteurs: 15 places

Coverage area: Laurentians

Fees: variable according to the program

Financing: donations, grants, fundraising campaigns

Legal status: non-profit organization

MAISON DES PARENTS D'ENFANTS HANDICAPÉS DES LAURENTIDES

909 Guy Street, Saint-Jérôme, Laurentides, QC, J5L 1P3

450 431-7428 Fax: 450 431-7916 **Website:** lamaisondesparents.org

Email: info@Imdp.org

Services: Respite house. * Weekend respite. * Support. * Telephone listening. * Summer day camps. * Daily workshops for people 21 years old and over. * Creative dancing classes. * Animated monitoring service at des Érables High School in Deux-Montagnes. * Events.

Eligibility: people with a disability or multiple disabilities (physical or intellectual) 5 to 35 years old and their

parents

Coverage area: Laurentides

Hours: Monday to Friday 9h00 to 16h00

Fees: membership: \$25 per year

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

MOUVEMENT PERSONNE D'ABORD DE ST-JÉRÔME ET SES ENVIRONS

768 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M3

450 438-6256

Email: mpdastjerome@hotmail.ca

Services: Advocacy of the collective rights of people living or having been labeled with an intellectual disability.

* Awareness, mobilization and representation actions. * Weekly and annual activities.

Eligibility: people living or having been labeled with an intellectual disability, their relatives

Coverage area: Saint-Jérôme

Fees: membership: 5\$

Financing: self-financing, membership fees **Legal status:** non-profit organization

MULTIPLE SCLEROSIS SOCIETY OF CANADA - QUÉBEC DIVISION - LAURENTIDES SECTION

500 des Laurentides Boulevard, Suite 28, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 866 590-4469 Fax: 450 436-3273

Website: scleroseenplaques.ca/section/laurentides **Email:** info.laurentides@scleroseenplaques.ca



Disability

Services: * Hope and cope: information program for people who have received a diagnosis of multiple sclerosis. * Telephone support and advice. * Activities to break isolation: coffee meetings, physical education classes, outings and events. * Advocacy. * Adapted services. * Support for caregivers. * Lectures, seminars, conventions.

Eligibility: people diagnosed with multiple sclerosis and their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, Mirabel, MRC La Rivière-du-Nord, MRC

Argenteuil, MRC Les Pays-d'en-Haut, MRC Les Laurentides, MRC Antoine-Labelle

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00

Financing: fundraising campaigns **Legal status:** non-profit organization

PROGRAMME: GROUPE RELÈVE POUR PERSONNES APHASIQUES - AVC - LAURENTIDES - POINT DE SERVICE SAINT-JÉRÔME

651 5e Rue, Saint-Jérôme, Laurentides, QC, J7Z 2W8

1 866 974-1888

Website: www.grpa.ca Email: info@grpa.ca

Services: * Adapted physical exercise. * Art and painting workshops. * Coffee-meetings, language and play

stimulation.

Eligibility: people with aphasia who experienced a stroke, caregivers

Coverage area: Saint-Jérôme

Hours: services: Monday to Thursday 9h30 to 15h00, administration: Monday to Friday 9h00 to 16h00

Fees: membership: \$40 per year

Financing: provincial

Legal status: non-profit organization

Respite services and housing

ASSOCIATION DES PERSONNES HANDICAPÉES DE LA MRC RIVIÈRE DU NORD

300 Longpré Street, Suite 140, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 438-4462

Services: Day centre. * Activities.

Eligibility: autonomous people 18 years and over with a physical or intellectual disability

Coverage area: MRC Rivière-du-Nord **Legal status:** non-profit organization

MAISON DES PARENTS D'ENFANTS HANDICAPÉS DES LAURENTIDES

909 Guy Street, Saint-Jérôme, Laurentides, QC, J5L 1P3

450 431-7428 Fax: 450 431-7916 **Website:** lamaisondesparents.org

Email: info@lmdp.org

Services: Respite house. * Weekend respite. * Support. * Telephone listening. * Summer day camps. * Daily workshops for people 21 years old and over. * Creative dancing classes. * Animated monitoring service at des Érables High School in Deux-Montagnes. * Events.

Eligibility: people with a disability or multiple disabilities (physical or intellectual) 5 to 35 years old and their

parents

Coverage area: Laurentides

Hours: Monday to Friday 9h00 to 16h00

Fees: membership: \$25 per year

Financing: provincial, donations, fundraising campaigns

211

Disability

VIGIL'ANGE

872-R Sainte-Thérèse Road, Suite 200, Saint-Jérôme, Laurentides, QC, J5L 2L1

450 275-5131

Website: vigilange.org Email: info@vigilange.org

Services: Organization offering information and guidance to to seniors and caregivers to promote homecare services.* Proximity network between volunteers, community workers and support resources and seniors and

caregivers in need.

Eligibility: seniors and caregivers

Coverage area: Mirabel, MRC La Rivière-du-Nord

Hours: Monday to Friday 9h00 to 17h00

Fees: none Financing: grants

Legal status: non-profit organization

Respite, child care and housing

ASSOCIATION DES PERSONNES HANDICAPÉES DE LA MRC RIVIÈRE DU NORD

300 Longpré Street, Suite 140, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 438-4462

Services: Day centre. * Activities.

Eligibility: autonomous people 18 years and over with a physical or intellectual disability

Coverage area: MRC Rivière-du-Nord **Legal status:** non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

CITÉ LES TROIS R

850 du Bourg Avenue, Saint-Jérôme, Laurentides, QC, J7Z 0H5

450 504-4533

Website: www.citelestroisr.ca Email: info@citelestroisr.ca

Services: Affordable housing. * Horticulture greenhouses. * Intergenerational activities. * Three sections. **Eligibility:** section I: couples with children, single-parent families, intergenerational families, section II: autonomous seniors 75 years old and above, people with a slight loss of autonomy, people with physical limitations, section III: people with specific housing needs, people who need interpersonal solidarity

Disability



Coverage area: Laurentians

Hours: Monday to Friday 9h00 to 16h00

Financing: self-financing

Legal status: non-profit organization

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing

Legal status: non-profit organization

MAISON ALOÏS ALZHEIMER

651 5th Street, Saint-Jérôme, Laurentides, QC, J7Z 2W8

450 660-6225

Website: maisonalois.org **Email:** info@maisonalois.org

Services: * Information and referrals. * Group respite for the day with stimulation activities aiming at

maintaining residual abilities. * At-home respite. * Psychosocial support.

Eligibility: individuals with Alzheimer's and other neurocognitive disorders, their caregivers

Coverage area: Laurentians

Hours: Monday to Friday 8h00 to 17h30 **Fees:** \$25 per day or according to the fee table

Financing: donations, grants

Legal status: non-profit organization

MAISON D'HÉBERGEMENT JEUNESSE LA PARENTHÈSE

582 du Boisé Street, Saint-Jérôme, Laurentides, QC, J7Z 0C7

450 565-0958 Fax: 450 565-1648 Website: mhjlaparenthese.org Email: info@mhjlaparenthese.org

Services: * Temporary housing from 1 to 3 months, with the possibility of a 3-day trial period. * Emergency shelter from 1 to 2 days. * Respite service. * Telephone listening: support, advice and referral. * Help

relationship, accompaniment, post-housing follow-up and referrals. * Family mediation.

Eligibility: young people in difficulty aged 12 to 17 years, their parents, families

Capacity: 9 places

Coverage area: Laurentians Hours: 24 hours / 7 days

Fees: variable according to income, from \$3.50 to \$12 per day

Financing: provincial, municipal, donations

211

Disability

MAISON DES PARENTS D'ENFANTS HANDICAPÉS DES LAURENTIDES

909 Guy Street, Saint-Jérôme, Laurentides, QC, J5L 1P3

450 431-7428 Fax: 450 431-7916 **Website:** lamaisondesparents.org

Email: info@lmdp.org

Services: Respite house. * Weekend respite. * Support. * Telephone listening. * Summer day camps. * Daily workshops for people 21 years old and over. * Creative dancing classes. * Animated monitoring service at des

Érables High School in Deux-Montagnes. * Events.

Eligibility: people with a disability or multiple disabilities (physical or intellectual) 5 to 35 years old and their

parents

Coverage area: Laurentides

Hours: Monday to Friday 9h00 to 16h00

Fees: membership: \$25 per year

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

SERVICE TRAVAIL-MAISON

981 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5N5

450 436-6425

Email: info@st-m.org

Services: Home support services. * Regular and heavy housekeeping. * Preparation of meals without diet. *

Supplies and other errands. * Respite and at-home supervision. **Coverage area:** MRC La Rivière-du-Nord, North of MRC Mirabel

Fees: possibility of financial aid **Financing:** self-financing

Legal status: non-profit organization

VIGIL'ANGE

872-R Sainte-Thérèse Road, Suite 200, Saint-Jérôme, Laurentides, QC, J5L 2L1

450 275-5131

Website: vigilange.org
Email: info@vigilange.org

Services: Organization offering information and guidance to to seniors and caregivers to promote homecare services.* Proximity network between volunteers, community workers and support resources and seniors and

caregivers in need.

Eligibility: seniors and caregivers

Coverage area: Mirabel, MRC La Rivière-du-Nord

Hours: Monday to Friday 9h00 to 17h00

Fees: none Financing: grants

Legal status: non-profit organization

Support Associations

ASSOCIATION DE LA FIBROMYALGIE DES LAURENTIDES

701 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5C7

1 877 705-7766 Fax: 450 569-7769

Website: www.fibromyalgie-des-laurentides.ca

Email: afl@videotron.ca

Services: Advocacy and promotion of the interests of people living with fibromyalgia. * Information on the available resources and support. * Awareness activities. * Adapted sports and recreational activities. * Helpline.

* Mutual aid and support groups. * Social meetings.



Disability

Eligibility: people living with fibromyalgia, their close ones

Coverage area: Laurentians

Hours: office: Monday to Thursday 9h00 to 11h30 and 13h30 to 17h00

Fees: annual membership: \$20

Financing: provincial, membership fees, donations

Legal status: non-profit organization

CANADIAN CANCER SOCIETY - LAURENTIDES REGIONAL OFFICE

418 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B1

450 436-2691 ext. 25504 Fax: 450 436-3801

Website: www.cancer.ca

Email: scclaurentides@quebec.cancer.ca

Services: * Donation of temporary breast prostheses. * Loan of wigs, turbans and scarves. * Awareness and documentation. * Financial and material assistance. * Phone pairing with a person who experienced the same

situation or with a health professional. * Online community: www.cancerconnection.ca

Eligibility: people affected by cancer, general public

Coverage area: Laurentides, Rawdon, Saint-Esprit and Saint-Lin-Laurentides

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h30

Fees: prosthesis: \$20

Financing: fundraising campaigns, donations

Legal status: non-profit organization

CENTRE D'AIDE PERSONNES TRAUMATISÉES CRÂNIENNES ET HANDICAPÉES PHYSIQUES LAURENTIDES

643 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Z 5T7

1 888 431-3437 Fax: 450 431-7955

Website: www.captchpl.org **Email:** captchpl@videotron.ca

Services: Promotion of the interests and advocacy assistance. * Reception and referrals. * Individual and group intervention. * Psychosocial intervention, if required. * Therapeutic relationship and active listening. * Support and socialization groups. * Prevention and awareness. * Social integration activities. * Documentation centre

Eligibility: adults with brain injuries and physical disabilities, their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, MRC La Rivière-du-Nord, MRC Antoine-

Labelle, MRC Les Pays-d'en-Haut, MRC Argenteuil, MRC Mirabel **Hours:** Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: donations, provincial **Legal status:** non-profit organization

CENTRE DE RÉADAPTATION EN DÉFICIENCE INTELLECTUELLE ET TROUBLE DU SPECTRE DE L'AUTISME - SAINT-JÉRÔME (URFI D'YOUVILLE)

531 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T8

450 432-2777

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: Adaptation and rehabilitation for people with an intellectual disability or an autism spectrum disorder.

* Early stimulation. * Support for community, employment and housing integration. * Support for relatives.

Eligibility: people with an intellectual disability or an autism spectrum disorder, their relatives

Coverage area: Saint-Jérôme

Financing: provincial

Legal status: parapublic organization

Disability



COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

DISPENSAIRE (LE) - CENTRE DE SANTÉ COMMUNAUTAIRE

527 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 431-7432 Fax: 450 431-6536 Website: www.dispensaire.org Email: info@csalaurentides.com

Services: * Screening for STIs, HIV, hepatitis, treatment and medical follow-up. * Vaccination for hepatitis A and B, HPV. * Psychosocial support. * Training and mentoring in community medicine. * Prevention and harm reduction. * Distribution of sterile equipment, preventive medication, condoms and naloxone kits. * Distribution of fentanyl test strips and multi-substances test strips. * Substance analysis. * Support and accompaniment for members of the LGBTQ2S+ community. * Social group for people living with HIV.

Eligibility: people living with HIV/AIDS, hepatitis C or an STD, their relatives, people at risk, people who use substances, people from the LGBTQ2S+ community

Coverage area: Laurentians

Hours: centre: Monday to Friday 9h00 to 17h00, clinic: Tuesday to Thursday 9h00 to 17h00, Friday 9h00 to

12h00 **Fees:** free

Financing: donations, provincial, federal **Legal status:** non-profit organization

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing

Disability



MAISON DES PARENTS DU QUÉBEC - SAINT-JÉRÔME

179 St-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 4Z8

450 438-7708

Website: www.maisondesparents.com **Email:** info@maisondesparents.com

Services: Accompaniment and preparation of the parents. * Individual support. * Group meetings. * Conferences. * Special projects aimed at developing the social skills of youth. * Social and community

pediatrics clinic: medical, psychosocial, legal and educational services.

Eligibility: families, social pediatrics clinic: families with children from 0 to 14 years old in a vulnerable situation

Coverage area: Saint-Jérôme and surrounding area

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial

Legal status: non-profit organization

MULTIPLE SCLEROSIS SOCIETY OF CANADA - QUÉBEC DIVISION - LAURENTIDES SECTION

500 des Laurentides Boulevard. Suite 28. Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 866 590-4469 Fax: 450 436-3273

Website: scleroseenplaques.ca/section/laurentides **Email:** info.laurentides@scleroseenplaques.ca

Services: * Hope and cope: information program for people who have received a diagnosis of multiple sclerosis. * Telephone support and advice. * Activities to break isolation: coffee meetings, physical education classes, outings and events. * Advocacy. * Adapted services. * Support for caregivers. * Lectures, seminars, conventions.

Eligibility: people diagnosed with multiple sclerosis and their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, Mirabel, MRC La Rivière-du-Nord, MRC

Argenteuil, MRC Les Pays-d'en-Haut, MRC Les Laurentides, MRC Antoine-Labelle

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00

Financing: fundraising campaigns **Legal status:** non-profit organization

NOURRI-SOURCE - LAURENTIDES

485 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L8

450 990-1031

Website: nourrisourcelaurentides.ca/?lang=en

Email: laurentides@nourri-source.org

Services: * Breastfeeding godmothers: phone pairing. * Mentoring: pairing between fathers. * Prenatal breastfeeding workshop. * Breastfeeding drop-in, conferences. * Positioning and nursing clinics. * Breakfast

chats. * Annual activity program.

Eligibility: families wishing to breastfeed

Coverage area: Laurentides

Hours: Monday to Friday 8h30 to 16h30 **Fees:** variable for conferences and workshops **Financing:** self-financing, donations, provincial

Legal status: non-profit organization

PALLIA-VIE - SERVICES D'ACCOMPAGNEMENT POUR PERSONNES ATTEINTES ET PROCHES AIDANTS

385 Lebeau Street, Saint-Jérôme, Laurentides, QC, J7Y 2M8

450 431-3331 Fax: 450 431-5929

Website: pallia-vie.ca Email: admin@pallia-vie.ca

Services: * Support for people with cancer or a generative disease and their relatives. * Support for bereaved

people, including youth.

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Disability

Coverage area: MRC Les Pays-d'en-Haut, MRC La Rivière-du-Nord, MRC Thérèse-De Blainville, MRC

Argenteuil and MRC Mirabel

Hours: Monday to Friday 8h00 to 16h30 **Fees:** membership: one-time fee of \$10

Financing: donations

Legal status: non-profit organization

PROGRAMME: GROUPE RELÈVE POUR PERSONNES APHASIQUES - AVC - LAURENTIDES - POINT DE SERVICE SAINT-JÉRÔME

651 5e Rue, Saint-Jérôme, Laurentides, QC, J7Z 2W8

1 866 974-1888

Website: www.grpa.ca Email: info@grpa.ca

Services: * Adapted physical exercise. * Art and painting workshops. * Coffee-meetings, language and play

stimulation.

Eligibility: people with aphasia who experienced a stroke, caregivers

Coverage area: Saint-Jérôme

Hours: services: Monday to Thursday 9h30 to 15h00, administration: Monday to Friday 9h00 to 16h00

Fees: membership: \$40 per year

Financing: provincial

Legal status: non-profit organization

Support and integration organizations

CENTRE DE RÉADAPTATION EN DÉFICIENCE INTELLECTUELLE ET TROUBLE DU SPECTRE DE L'AUTISME - SAINT-JÉRÔME (URFI D'YOUVILLE)

531 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T8

450 432-2777

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: Adaptation and rehabilitation for people with an intellectual disability or an autism spectrum disorder.

* Early stimulation. * Support for community, employment and housing integration. * Support for relatives.

Eligibility: people with an intellectual disability or an autism spectrum disorder, their relatives

Coverage area: Saint-Jérôme

Financing: provincial

Legal status: parapublic organization

The Blind

ASSOCIATION RÉGIONALE DE LOISIRS POUR PERSONNES HANDICAPÉES DES LAURENTIDES

300 Longpré Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 431-3388

Website: www.arlphl.org Email: info@arlphl.org

Services: Promotion of the improvement of health, well-being and social participation of people living with a disability through the development of sport, recreation and physical activity. * Sports and recreational activities.

* Information, referral, counselling, training. * Companion Leisure Card (CAL).

Eligibility: people of all ages with all sorts of disabilities

Coverage area: Laurentians

Hours: activities: weekend, adapted day centre: week

Fees: between \$150 and \$200

Disability



Financing: donations, provincial, municipal **Legal status:** non-profit organization

CENTRE DE RÉADAPTATION EN DÉFICIENCE PHYSIQUE DE SAINT-JÉRÔME

250 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1X7

811

Website: www.santelaurentides.gouv.qc.ca

Services: Adaptation, rehabilitation and social integration. * Support to relatives. * Driving assessment and vehicle adaptation. * Residential resources. * Communication assistance and aids. * Technical aids for mobility

and posture services. * Rehabilitation program for people with a language development disorder.

Eligibility: people of all ages with a visual, language, motor or hearing disability

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

MOUVEMENT DES PERSONNES HANDICAPÉES ST-COLOMBAN ET ST-CANUT

323 montée de l'Église, Saint-Colomban, Laurentides, QC, J5K 2H8

450 432-6998

Services: * Loan of mobility aid equipment: crutches, wheelchairs, walkers, etc.

Eligibility: people living with a physical disability

Coverage area: Mirabel Saint-Canut area, Saint-Colomban

Hours: Centre récréatif et communautaire de Saint-Colomban: Monday to Thursday 8h00 to 12h00 and 13h00

to 17h00. Friday 7h30 to 12h00

Fees: free

Financing: municipal

Legal status: non-profit organization

Therapy and rehabilitation centres

ASSOCIATION DE LA FIBROMYALGIE DES LAURENTIDES

701 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5C7

1 877 705-7766 Fax: 450 569-7769

Website: www.fibromyalgie-des-laurentides.ca

Email: afl@videotron.ca

Services: Advocacy and promotion of the interests of people living with fibromyalgia. * Information on the available resources and support. * Awareness activities. * Adapted sports and recreational activities. * Helpline.

* Mutual aid and support groups. * Social meetings.

Eligibility: people living with fibromyalgia, their close ones

Coverage area: Laurentians

Hours: office: Monday to Thursday 9h00 to 11h30 and 13h30 to 17h00

Fees: annual membership: \$20

Financing: provincial, membership fees, donations

Legal status: non-profit organization

CENTRE DE RÉADAPTATION EN DÉFICIENCE INTELLECTUELLE ET TROUBLE DU SPECTRE DE L'AUTISME - SAINT-JÉRÔME (URFI D'YOUVILLE)

531 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T8

450 432-2777

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: Adaptation and rehabilitation for people with an intellectual disability or an autism spectrum disorder.

* Early stimulation. * Support for community, employment and housing integration. * Support for relatives.

Eligibility: people with an intellectual disability or an autism spectrum disorder, their relatives



Coverage area: Saint-Jérôme

Financing: provincial

Legal status: parapublic organization

CENTRE DE RÉADAPTATION EN DÉFICIENCE PHYSIQUE DE SAINT-JÉRÔME

250 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1X7

811

Website: www.santelaurentides.gouv.qc.ca

Services: Adaptation, rehabilitation and social integration. * Support to relatives. * Driving assessment and vehicle adaptation. * Residential resources. * Communication assistance and aids. * Technical aids for mobility

and posture services. * Rehabilitation program for people with a language development disorder.

Eligibility: people of all ages with a visual, language, motor or hearing disability

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

COOPÉRATIVE DE SOLIDARITÉ SANTÉ BELLEFEUILLE

1000 Nadon Street, Saint-Jérôme, Laurentides, QC, J5L 2B1

450 504-6001 Fax: 450 504-6003 **Website:** coopsantebellefeuille.org

Email: coopsantebellefeuille@videotron.ca

Services: Health services. * Physicians. * Blood tests. * Osteopathy. * Massage therapy. * Shiatsu. *

Physiotherapy. * Psychology.

Coverage area: Saint-Jérôme and surroundings

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h30, Friday 8h00 to 12h00 and 13h00 to 16h00

Fees: annual subscription: \$95

Financing: self-financing, contributions

Legal status: cooperative

PROGRAMME: GROUPE RELÈVE POUR PERSONNES APHASIQUES - AVC - LAURENTIDES - POINT DE SERVICE SAINT-JÉRÔME

651 5e Rue, Saint-Jérôme, Laurentides, QC, J7Z 2W8

1 866 974-1888

Website: www.grpa.ca Email: info@grpa.ca

Services: * Adapted physical exercise. * Art and painting workshops. * Coffee-meetings, language and play

stimulation.

Eligibility: people with aphasia who experienced a stroke, caregivers

Coverage area: Saint-Jérôme

Hours: services: Monday to Thursday 9h30 to 15h00, administration: Monday to Friday 9h00 to 16h00

Fees: membership: \$40 per year

Financing: provincial

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Education and Literacy

ACADEMIC AND VOCATIONAL GUIDANCE

DIFFICULTIES AND LEARNING DISABILITIES

HOMEWORK ASSISTANCE AND TUTORING

LANGUAGE COURSES

PUBLIC EDUCATION

SCHOOL PERSEVERANCE

SCHOOL SERVICE CENTERS

VOCATIONAL TRAINING, CÉGEPS AND UNIVERSITIES



Academic and vocational guidance

CARREFOUR JEUNESSE-EMPLOI DE LA RIVIÈRE-DU-NORD

420 du Marché Street, Saint-Jérôme, Laurentides, QC, J7Z 2B2

450 431-5253 Fax: 450 431-2821

Website: cjern.qc.ca Email: info@cjern.qc.ca

Services: * Reception, information and referrals. * Job search assistance, at home and abroad. * Assistance for school retention or return. * Digitalized documentation centre. * Guidance, vocational and school information. * Youth entrepreneurship development. * Support in project development. * Job posting. * Pairing. * Information on wage subsidies and financial contributions. * Room and offices rental. * Employability-based special events

organization. * CV bank.

Eligibility: youth 16 to 35 years old, employers

Coverage area: MRC La Rivière-du-Nord, except Mirabel **Hours:** Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

Difficulties and learning disabilities

GYMNO LAURENTIDES

1155 du Parc Avenue, Saint-Jérôme, Laurentides, QC, J7Z 6X6

450 848-3211

Website: www.gymno.org **Email:** laurentides@gymno.org

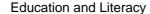
Services: Recreational activities for children and teenagers with learning disorders. * Summer day camp: for children 5 to 15 years old. * Les Explorateurs: weekly sessions of gymnastic and swimming pool games aimed at developing motor skills for children 5 to 10 years old. * Les Survolteurs: weekly sessions of recreational and sports activities and outings for teenagers 10 to 15 years old.

Eligibility: children and teenagers 5 to 15 years old with learning disorders

Capacity: day camp: 25 places per day, Explorateurs: 24 places, Survolteurs: 15 places

Coverage area: Laurentians

Fees: variable according to the program





Financing: donations, grants, fundraising campaigns

Legal status: non-profit organization

Homework assistance and tutoring

AVENUE 12-17 (L')

450 de la Salette Boulevard, Saint-Jérôme, Laurentides, QC, J5L 2J1

450 438-2691

Website: www.avenue1217.wixsite.com/avenue1217

Email: avenue1217@hotmail.com

Services: Meeting place for young people. * Sports, cultural and entertainment activities. * Homework assistance, in partnership with the school. * Music room. * Internet access and Wi-Fi zone. * Video games, table soccer, table tennis, etc. * Art and cooking workshops. * Themed dinners. * Conferences and special projects. * Outings and trips. * Skate park and skating rink.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Thursday and Friday 18h00 to 21h30, Saturday and Sunday 13h00 to 20h00

Fees: variable

Financing: municipal, provincial, grants **Legal status:** non-profit organization

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

ENTRE-NOUS (L')

605 Ouimet Street, Apartment 103, Saint-Jérôme, Laurentides, QC, J7Z 1R4

450 504-1001

Website: www.lamieduquartier.com/l-entre-nous.html

Email: lamieduquartier@hotmail.com

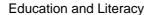
Services: Community support in social housing and services to families and children. * Community garden. * Individualized follow-up with a counsellor, help relationship and neighborhood mediation. * Activities for children from 6 to 12 years old: sporting activities, culinary activities, arts and crafts activities, parent/child activities, free play and outings. * Homework assistance. * Access to computers.

Eligibility: children 6 to 12 years old, families, residents of the Notre-Dame neighbourhood

Coverage area: Saint-Jérôme: Notre-Dame neighbourhood

Fees: none

Financing: self-financing





MAISON DE JEUNES RIVIÈRE DU NORD

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 436-2573

Email: info@mdjrdn.com

Services: * Psychosocial support and accompaniment. * Empowerment of youth through housekeeping, organization of activities, involvement in the organization, etc. * Support for the youth in their daily lives. * Organization and animation of sports, cultural, entertainment and prevention activities. * Organization of self-financing activities with the youth to pay for their activities. * Thematic supper on topics affecting youth (work, violence, sexuality, etc.). * Information on the rights and responsibilities of adolescents. * Democratic and learning place: participation in the board of directors. * Homework assistance. * Referrals to other resources. * Food assistance. * Help in creating a resume. * Support and supervision of community work. * Support for parents.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Monday to Friday 16h00 to 21h00

Fees: variable

Financing: municipal, grants, self-financing **Legal status:** non-profit organization

Language courses

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

Public education

BEACON OF THE FREED

Confidential Address

450 990-9595

Website: www.affranchies.ca
Email: intervention@affranchies.ca

Services: Organization working against human trafficking. * Education and public awareness. * Contribution to the improvement of existing services and the creation of new services and programs. * Assistance relationship for people living with the consequences of a situation of exploitation or exchange of sexual services. * Program for tourist accommodation establishments and transportation companies.

Eligibility: Victims of trafficking in persons in all forms, from sexual exploitation to labour exploitation, both locally and internationally, workers working on the issue or likely to come into contact with victims

Coverage area: Laurentides, with few exceptions



Education and Literacy

Hours: Monday to Friday 8h00 to 17h00

Fees: direct services: none, workshops and public awareness: variable

Financing: provincial

Legal status: non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

CENTRE DE SERVICES SCOLAIRE DE LA RIVIÈRE-DU-NORD

Centre administratif II, 795 Melançon Street, Saint-Jérôme, Laurentides, QC, J7Z 4L1

450 438-3131

Website: www.csrdn.qc.ca **Email:** csrdn2@csrdn.qc.ca

Services: French School Board gathering elementary, high and specialized schools. * Vocational training. * Adult education. * Vocational training and adult education: help and orientation. * High school equivalency test (TENS): assessment of the knowledge of adults who don't have a high school diploma in order to obtain a certificate of educational equivalence (AENS) that facilitates access to certain jobs and vocational training. * School transportation coordination.

Coverage area: MRC Argenteuil, MRC La Rivière-du-Nord, MRC Mirabel

Hours: Administrative Office 1: Monday to Friday 8h00 to 12h00 and 13h00 to 15h45Administrative Office 2:

Monday to Friday 8h00 to 12h00 and 13h00 to 16h00

Financing: self-financing

Legal status: parapublic organization

MAISON DES PARENTS DU QUÉBEC - SAINT-JÉRÔME

179 St-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 4Z8

450 438-7708

Website: www.maisondesparents.com **Email:** info@maisondesparents.com

Services: Accompaniment and preparation of the parents. * Individual support. * Group meetings. * Conferences. * Special projects aimed at developing the social skills of youth. * Social and community pediatrics clinic: medical, psychosocial, legal and educational services.

Eligibility: families, social pediatrics clinic: families with children from 0 to 14 years old in a vulnerable situation

Coverage area: Saint-Jérôme and surrounding area

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial



School perseverance

SABLIER

224 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A8

450 602-0883

Email: preventionsablier@videotron.ca

Services: Addiction Prevention. * Mon entreprise optimale (MEO): prevention in the work place. * Méthode d'initiation et de sensibilisation aux expériences de plaisir (MISE): gambling and seniors. * Prévention en milieu scolaire (PRISME): prevention in schools. * Réseau d'entraide vocationnel et expérientiel (REVE): drop-out

prevention. *Telephone listening. **Eligibility:** schools and work place **Coverage area:** Laurentides

Legal status: non-profit organization

School service centers

CENTRE DE SERVICES SCOLAIRE DE LA RIVIÈRE-DU-NORD

Centre administratif II, 795 Melançon Street, Saint-Jérôme, Laurentides, QC, J7Z 4L1

450 438-3131

Website: www.csrdn.qc.ca Email: csrdn2@csrdn.qc.ca

Services: French School Board gathering elementary, high and specialized schools. * Vocational training. * Adult education. * Vocational training and adult education: help and orientation. * High school equivalency test (TENS): assessment of the knowledge of adults who don't have a high school diploma in order to obtain a certificate of educational equivalence (AENS) that facilitates access to certain jobs and vocational training. * School transportation coordination.

Coverage area: MRC Argenteuil, MRC La Rivière-du-Nord, MRC Mirabel

Hours: Administrative Office 1: Monday to Friday 8h00 to 12h00 and 13h00 to 15h45Administrative Office 2:

Monday to Friday 8h00 to 12h00 and 13h00 to 16h00

Financing: self-financing

Legal status: parapublic organization

Vocational training, Cégeps and Universities

UNIVERSITÉ DU TROISIÈME ÂGE - LAURENTIDES

Confidential Address

450 224-4266

Website: www.usherbrooke.ca/uta/prog/laurentides/ltd

Email: info.uta.laurentides@gmail.com

Services: Educational programming distributed in 49 university branches for people aged 50 years and over. * Non-credited educational activities without papers or exams. * Different teaching methods: courses, seminars, lectures, workshops, physical activities. * Student associations promoting integration in cultural and social life.

Eligibility: people 50 years and over, no prior degree is required

Coverage area: Laurentides

Fees: variable tuition according to the activity, compulsory student fee: \$6, optional donation

Financing: donations, grants

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Employment and Income Support

ADVOCACY FOR WORKERS AND UNEMPLOYED

BUDGET MANAGEMENT AND CONSUMPTION

BUSINESS DEVELOPMENT

EMPLOYMENT SUPPORT AND TRAINING

EMPLOYMENT SUPPORT FOR IMMIGRANTS

EMPLOYMENT SUPPORT FOR YOUTH

VOCATIONAL REHABILITATION AND DISABILITY-RELATED EMPLOYMENT



Advocacy for workers and unemployed

CARREFOUR D'ACTIONS POPULAIRES DE SAINT-JÉRÔME

563 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L9

450 432-8696

Website: www.carrefouractionspopulaires.org **Email:** info@carrefouractionspopulaires.org

Services: Place for information, meetings and discussion. * Weekly information sessions and advocacy for

tenants and welfare recipients. * Craft workshops.

Eligibility: isolated people or on a low income, families in difficult situations, tenants, welfare beneficiaries

Coverage area: MRC La Rivière-du-Nord Hours: Monday to Thursday 9h30 to 16h00 Financing: provincial, donations, self-financing

Legal status: non-profit organization

COMMISSION DE L'ÉQUITÉ SALARIALE - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808 Fax: 514 864-6756 Website: www.cnesst.gouv.qc.ca Email: equite.salariale@ces.gouv.qc.ca

Services: Support and assistance to employers who must achieve pay equity in their company and to employees wishing to obtain information or exercise their rights. * Front-line telephone service to answer general questions on the application of the Pay Equity Act. * Specialized assistance to understand more complex or technical aspects of the Act. * Conciliation services to promote the settlement of disagreements. * Investigations following complaints or different subjected by the parties or on its own initiative. * Software package to achieve pay equity: computer tool that allows employers to realize their pay equity exercise autonomously, available on the website. * Information lectures on Pay Equity Act and its application, available upon request for groups of employers, employees, or any other grouping wishing to obtain information on pay equity. * Tool development and training accessible free of charge in all regions of Québec. * Research activities. Eligibility: employees, mostly women who occupy predominantly female job classes, accredited associations

and employers

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

COMMISSION DES NORMES DU TRAVAIL - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808

Website: www.cnesst.gouv.qc.ca

Services: * Information on labor standards and the obligations stipulated by the law and regulations. * Registration of complaints. * Mediation for employees or employers involved in a complaint of psychological harassment, wrongful dismissal or prohibited practice.

Eligibility: public, employers, employees

Coverage area: Laurentians

Hours: office: by appointment for investigation and mediation

Financing: provincial

Legal status: provincial government agency



LEGAL AID OFFICE - SAINT-JÉRÔME

460 Labelle Street, Suite 101, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 436-5712 Fax: 450 436-8004

Website: www.ccjll.qc.ca Email: bajstje@ccjll.qc.ca

Services: Free or low cost legal services to eligible individuals. * Receive and process legal aid requests. **Eligibility:** person or non-profit organization residing in Quebec or forced to remain in Quebec, financially

eligible, and with a legal need that is covered by the Law

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, by appointment only, except emergency **Fees:** people may be eligible for free legal aid or contributory legal aid between \$100 and \$800, depending on

their financial situation, see scale on website

Financing: provincial

Legal status: parapublic organization

MESURES ALTERNATIVES DES VALLÉES DU NORD

515 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 436-6749 Fax: 450 436-1863

Website: www.mavn.ca Email: info@mavn.ca

Services: Organization of citizen mediation and alternative justice. Teenagers * Youth Criminal Justice Program: Supporting offenders, victims and parents through the justice process, with a focus on restorative justice. * Legal education workshops in primary and secondary schools. Citizen Mediation * Mediation Conciliation de Quartier des Laurentides (MCQL): accompaniment and mediation during conflicts between neighbors. Work environment * Accompaniment and mediation. * Awareness and training. Social housing (low-rent housing (HLM), housing cooperatives and non-profit organizations) * Support and accompaniment in difficult situations. * Intervention in the community: conflict resolution and prevention, awareness. Social entrepreneurship * Support for social initiatives: accompaniment, administration and financial management. Eligibility: people living in conflict, teenagers aged 12 to 17, people living in housing cooperatives, social housing or low-rent housing (HLM), businesses

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Mirabel, MRC La Rivière-du-Nord, MRC Les

Pays-d'en-Haut, MRC Les Laurentides **Hours:** Monday to Friday 8h30 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

Budget management and consumption

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations





CANADIAN CANCER SOCIETY - LAURENTIDES REGIONAL OFFICE

418 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B1

450 436-2691 ext. 25504 Fax: 450 436-3801

Website: www.cancer.ca

Email: scclaurentides@quebec.cancer.ca

Services: * Donation of temporary breast prostheses. * Loan of wigs, turbans and scarves. * Awareness and documentation. * Financial and material assistance. * Phone pairing with a person who experienced the same

situation or with a health professional. * Online community: www.cancerconnection.ca

Eligibility: people affected by cancer, general public

Coverage area: Laurentides, Rawdon, Saint-Esprit and Saint-Lin-Laurentides

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h30

Fees: prosthesis: \$20

Financing: fundraising campaigns, donations

Legal status: non-profit organization

FONDATION RICHELIEU ST-JÉRÔME

Confidential Address

450 436-8244

Email: f.chausse@pfdavocats.com

Services: Foundation for youth development. * Financial assistance.

Eligibility: youth experiencing financial difficulties, non-profit organizations whose main objective is the

development of youth

Coverage area: Saint-Jérôme

Financing: donations

Legal status: non-profit organization

Business development

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DES LAURENTIDES

290 De Montigny Street, Saint-Jérôme, Laurentides, QC, J7Z 5T3

1 866 963-2777

Website: www.santelaurentides.gouv.qc.ca/english

Services: Planning, coordination and organization of social and health services. * Responsibility of the availability of care to the entire population, including the most vulnerable. * Management of simplified access to services. * Administration of partnerships with intermediate resources. * Handling of complaints regarding dissatisfaction or violation of rights of users.

Coverage area: Laurentians Financing: provincial

Legal status: parapublic organization

MESURES ALTERNATIVES DES VALLÉES DU NORD

515 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 436-6749 Fax: 450 436-1863

Website: www.mavn.ca Email: info@mavn.ca



Employment and Income Support

Services: Organization of citizen mediation and alternative justice. Teenagers * Youth Criminal Justice Program: Supporting offenders, victims and parents through the justice process, with a focus on restorative justice. * Legal education workshops in primary and secondary schools. Citizen Mediation * Mediation Conciliation de Quartier des Laurentides (MCQL): accompaniment and mediation during conflicts between neighbors. Work environment * Accompaniment and mediation. * Awareness and training. Social housing (low-rent housing (HLM), housing cooperatives and non-profit organizations) * Support and accompaniment in difficult situations. * Intervention in the community: conflict resolution and prevention, awareness. Social entrepreneurship * Support for social initiatives: accompaniment, administration and financial management. Eligibility: people living in conflict, teenagers aged 12 to 17, people living in housing cooperatives, social housing or low-rent housing (HLM), businesses

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Mirabel, MRC La Rivière-du-Nord, MRC Les

Pays-d'en-Haut, MRC Les Laurentides **Hours:** Monday to Friday 8h30 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

MRC LA RIVIÈRE-DU-NORD

349 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L2

450 436-9321 Fax: 450 436-1977

Website: mrcrdn.qc.ca Email: info@mrcrdn.qc.ca

Services: Administration of regional services with supra-local character. * Land management and development. * Urban planning regulations. * Management of public services: watercourses, waste management, property assessment, civil, fire and public security. * Participation in socio-economic development. * Promotion of heritage, culture and tourism.

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Wednesday 8h00 à 12h00 et 13h00 à 16h00, Friday 8h00 à 12h30

Financing: municipal, self-financing, provincial

Legal status: municipal agency

SERVICES QUÉBEC - DIRECTION RÉGIONALE DES LAURENTIDES

275 Latour Street, Suite 1.4, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-7575 Fax: 450 436-4934

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/directions-regionales/index_en.asp

Services: * Local employment centres locator: www.localisateur.servicesquebec.gouv.qc.ca/en * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years old and over living with a long term occupational disability (physical or mental health, physical or intellectual disabilities), sponsored immigrants on or awaiting welfare and their sponsors

Coverage area: Laurantians

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency



SERVICES QUÉBEC - SAINT-JÉRÔME

275 Latour Street, Suite RC02, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-3075 Fax: 450 569-7458

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/centre-local-emploi/index_en.asp

Services: * Information and accompaniment in the administrative procedures with ministries and organizations.

* Acts of civil status (certificates and copies). * Employment assistance. * Business support. * Social assistance.

* Administration of oath. * Building: payment to maintain a licence and examinations. * Self-service computer stations. * Québec land register. * Information about government programs and services.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30 (12h00 to 13h00 with appointment)

Legal status: provincial government agency

Employment support and training

ATELIER ÉCLIPSE (L')

321 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5A2

450 436-7111

Website: ateliereclipse.com **Email:** info@ateliereclipse.com

Services: Insertion company specialized in textile manufacturing. * Production of products made of recycled material. * Subcontracting. * Customized creations to order. * 26-week training course in employability

development as: cutting, garment making, quality control or maintenance agent.

Eligibility: adults who have difficulty finding or maintaining a job

Coverage area: Saint-Jérôme

Hours: Monday, Tuesday, Thursday and Friday 7h30 to 16h00, Wednesday 7h30 to 17h30

Financing: grants, self-financing **Legal status:** non-profit organization

CENTRE D'AIDE PROFESSIONNELLE POUR L'EMPLOI - SIÈGE SOCIAL

338 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 565-4707 Fax: 450 569-8299

Website: capemploi.ca Email: info@capemploi.ca

Services: Specialized and personalized employability services. * Support, supervision and accompaniment in the professional or academic reintegration process. * Needs, obstacles and goals assessment. * Individual and

group counselling. * Psychosocial follow-up.

Eligibility: adults

Coverage area: Laurentians

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

MAISON DE JEUNES RIVIÈRE DU NORD

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 436-2573

Email: info@mdjrdn.com



Employment and Income Support

Services: * Psychosocial support and accompaniment. * Empowerment of youth through housekeeping, organization of activities, involvement in the organization, etc. * Support for the youth in their daily lives. * Organization and animation of sports, cultural, entertainment and prevention activities. * Organization of self-financing activities with the youth to pay for their activities. * Thematic supper on topics affecting youth (work, violence, sexuality, etc.). * Information on the rights and responsibilities of adolescents. * Democratic and learning place: participation in the board of directors. * Homework assistance. * Referrals to other resources. * Food assistance. * Help in creating a resume. * Support and supervision of community work. * Support for parents.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Monday to Friday 16h00 to 21h00

Fees: variable

Financing: municipal, grants, self-financing

Legal status: non-profit organization

SERVICES QUÉBEC - DIRECTION RÉGIONALE DES LAURENTIDES

275 Latour Street, Suite 1.4, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-7575 Fax: 450 436-4934

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/directions-regionales/index_en.asp

Services: * Local employment centres locator: www.localisateur.servicesquebec.gouv.qc.ca/en * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years old and over living with a long term occupational disability (physical or mental health, physical or intellectual disabilities), sponsored immigrants on or awaiting welfare and their sponsors

Coverage area: Laurantians

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

SERVICES QUÉBEC - SAINT-JÉRÔME

275 Latour Street, Suite RC02, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-3075 Fax: 450 569-7458

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/centre-local-emploi/index_en.asp

Services: * Information and accompaniment in the administrative procedures with ministries and organizations.

- * Acts of civil status (certificates and copies). * Employment assistance. * Business support. * Social assistance.
- * Administration of oath. * Building: payment to maintain a licence and examinations. * Self-service computer stations. * Québec land register. * Information about government programs and services.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30 (12h00 to 13h00 with appointment)

Legal status: provincial government agency



Employment support for immigrants

CENTRE D'INTÉGRATION EN EMPLOI LAURENTIDES

340, Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L3

1 800 363-2499 Fax: 450 432-8647 Website: www.cielaurentides.com Email: info@cielaurentides.com

Services: * Specialised service to help new comers with their insertion in the job market.

Eligibility: immigrants

Coverage area: Laurentians

Hours: Monday to Friday 8h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

Employment support for youth

ATELIER ÉCLIPSE (L')

321 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5A2

450 436-7111

Website: ateliereclipse.com **Email:** info@ateliereclipse.com

Services: Insertion company specialized in textile manufacturing. * Production of products made of recycled material. * Subcontracting. * Customized creations to order. * 26-week training course in employability

development as: cutting, garment making, quality control or maintenance agent.

Eligibility: adults who have difficulty finding or maintaining a job

Coverage area: Saint-Jérôme

Hours: Monday, Tuesday, Thursday and Friday 7h30 to 16h00, Wednesday 7h30 to 17h30

Financing: grants, self-financing **Legal status:** non-profit organization



CARREFOUR JEUNESSE-EMPLOI DE LA RIVIÈRE-DU-NORD

420 du Marché Street, Saint-Jérôme, Laurentides, QC, J7Z 2B2

450 431-5253 Fax: 450 431-2821

Website: cjern.qc.ca Email: info@cjern.qc.ca

Services: * Reception, information and referrals. * Job search assistance, at home and abroad. * Assistance for school retention or return. * Digitalized documentation centre. * Guidance, vocational and school information. * Youth entrepreneurship development. * Support in project development. * Job posting. * Pairing. * Information on wage subsidies and financial contributions. * Room and offices rental. * Employability-based special events

organization. * CV bank.

Eligibility: youth 16 to 35 years old, employers

Coverage area: MRC La Rivière-du-Nord, except Mirabel **Hours:** Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

Vocational rehabilitation and disability-related employment

ATELIER ÉCLIPSE (L')

321 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5A2

450 436-7111

Website: ateliereclipse.com **Email:** info@ateliereclipse.com

Services: Insertion company specialized in textile manufacturing. * Production of products made of recycled material. * Subcontracting. * Customized creations to order. * 26-week training course in employability

development as: cutting, garment making, quality control or maintenance agent.

Eligibility: adults who have difficulty finding or maintaining a job

Coverage area: Saint-Jérôme

Hours: Monday, Tuesday, Thursday and Friday 7h30 to 16h00, Wednesday 7h30 to 17h30

Financing: grants, self-financing **Legal status:** non-profit organization

CENTRE D'AIDE PROFESSIONNELLE POUR L'EMPLOI - SIÈGE SOCIAL

338 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 565-4707 Fax: 450 569-8299

Website: capemploi.ca Email: info@capemploi.ca

Services: Specialized and personalized employability services. * Support, supervision and accompaniment in the professional or academic reintegration process. * Needs, obstacles and goals assessment. * Individual and group counselling. * Psychosocial follow-up.

Eligibility: adults

Coverage area: Laurentians

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial



CENTRE DE RÉADAPTATION EN DÉFICIENCE INTELLECTUELLE ET TROUBLE DU SPECTRE DE L'AUTISME - SAINT-JÉRÔME (URFI D'YOUVILLE)

531 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T8

450 432-2777

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: Adaptation and rehabilitation for people with an intellectual disability or an autism spectrum disorder. * Early stimulation. * Support for community, employment and housing integration. * Support for relatives.

Eligibility: people with an intellectual disability or an autism spectrum disorder, their relatives

Coverage area: Saint-Jérôme

Financing: provincial

Legal status: parapublic organization

CENTRE RÉSIDENTIEL COMMUNAUTAIRE CURÉ LABELLE

612 De Martigny West Street, Saint-Jérôme, Laurentides, QC, J5L 1Z6

1 888 623-4049

Website: www.crccurelabelle.com **Email:** crccl@crccurelabelle.com

Services: Social reintegration program for men on an active correctional measure. * Housing. * Ongoing supervision. * Rehabilitation activities. * Individual clinical follow-up. * Various specialized programs. * Various points of service: Lachute, Mont-Tremblant, Rivière-Rouge, Sainte-Adèle, Sainte-Agathe, Saint-Eustache,

Sainte-Thérèse, Terrebonne.

Eligibility: men on an active correctional measure

Capacity: 46

Coverage area: Laurentians Hours: 24 hours, 7 days

Fees: 25% of net salary - max. \$60 per week

Financing: provincial, federal

Legal status: non-profit organization

SERVICES QUÉBEC - DIRECTION RÉGIONALE DES LAURENTIDES

275 Latour Street, Suite 1.4, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-7575 Fax: 450 436-4934

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/directions-regionales/index_en.asp

Services: * Local employment centres locator: www.localisateur.servicesquebec.gouv.qc.ca/en * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years old and over living with a long term occupational disability (physical or mental health, physical or intellectual disabilities), sponsored immigrants on or awaiting welfare and their sponsors

Coverage area: Laurantians

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency



Employment and Income Support

SERVICES QUÉBEC - SAINT-JÉRÔME

275 Latour Street, Suite RC02, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-3075 Fax: 450 569-7458

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/centre-local-emploi/index_en.asp

Services: * Information and accompaniment in the administrative procedures with ministries and organizations.

- * Acts of civil status (certificates and copies). * Employment assistance. * Business support. * Social assistance.
- * Administration of oath. * Building: payment to maintain a licence and examinations. * Self-service computer stations. * Québec land register. * Information about government programs and services.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30 (12h00 to 13h00 with appointment)

Legal status: provincial government agency



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CHRISTMAS BASKET

COLLECTIVE KITCHENS AND COOKING WORKSHOPS

COMMUNITY GARDENS AND MARKETS

FOOD ASSISTANCE

FOOD AID FOR PREGNANT WOMEN AND CHILDREN

LOW COST OR FREE MEALS

PREPARED MEALS AND MEALS-ON-WHEELS



Christmas basket

ACTION SOURCE DE VIE

445 Blanchard Street, Saint-Jérôme, Laurentides, QC, J7Y 3K8

450 504-8775

Website: www.actionsourcedevie.com **Email:** info@actionsourcedevie.com

Services: * Food aid of last resort. * Mutual aid store: used clothing, furniture and household items. * At-home collection of used furniture and appliances. * Moving service for families on a low income on July 1st. *

Christmas baskets. * Distribution of school supplies.

Eligibility: food aid, moving service and Christmas baskets: families on a low income, other services: general

public

Coverage area: Saint-Jérôme

Hours: Tuesday to Friday 10h00 to 16h00, Saturday 10h00 to 14h00 (except for the summer), moving service:

July 1st only

Fees: moving service: free

Financing: donations, self-financing **Legal status:** non-profit organization

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. *

Christmas baskets. * Distribution of school supplies.

Eligibility: people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations

Food

CAFÉ 20 COEURS (LE)

705 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M6

450 858-2096

Email: lecafe20coeurs@gmail.com

Services: Food aid organization. * Food bank. * Soup kitchen. * Emergency food assistance. * Christmas

baskets

Eligibility: families and individuals on a low income

Coverage area: Saint-Jérôme: Saint-Antoine neighbourhood **Hours:** Monday 8h00 to 10h00, closed on public holidays

Fees: food assistance: \$3 per person

Financing: donations

Legal status: non-profit organization

CENTRE DE JOUR DE SAINT-JÉRÔME

495 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B5

450 675-2412

Email: centredejourstj@gmail.com

Services: * Food assistance. * Soup kitchen. * Accompaniment. * Café Chez Toît: street café at 920 Labelle

Street. * Christmas baskets.

Eligibility: isolated, marginalized, vulnerable or homeless people, food assistance delivery: people with

reduced mobility and people aged 70 and over

Coverage area: Laurentides

Hours: food assistance: Monday to Thursday 8h00 to 14h00, Chez Toît café: 7 days, 8h00 to 16h00

Fees: none

Financing: donations, grants

Legal status: non-profit organization

HAVRE D'ESPOIR

705 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M6

450 432-4728

Email: paroissestantoine@videotron.ca

Services: * Clothing counter. * Christmas baskets. **Coverage area:** Saint-Antoine sector of Saint-Jérôme **Hours:** closed on Tuesdays during the summer period

Legal status: non-profit organization

MAISON D'ENTRAIDE DE PRÉVOST

788 Shaw Street, Prévost, Laurentides, QC, J0R 1T0

450 224-2507

Website: maisonentraideprevost.org

Email: maisonentraideprevost@videotron.ca

Services: Promotion of mutual aid and solidarity, and reinforcement of the social fabric of the Prévost community. * Listening and reference. * Family counter: clothing for men, women and children, toys, household

items, etc. * Thrift store: quality clothing and accessories for women. * Food bank and food assistance. *

Collective kitchens. * Christmas baskets.

Eligibility: people on a low income, general population

Coverage area: Prévost

Hours: Monday to Friday 9h00 to 11h45 and 13h00 to 15h45, food distribution: Thursday 10h00 to 11h30, family counter, donations storage and thrift store: Monday 13h00 to 15h45, Tuesday and Friday 9h00 to 11h45

and 13h00 to 15h45, donations of furniture and other items: Monday to Friday 9h00 to 16h00

Financing: donations

Food

MAISON DES PARENTS DU QUÉBEC - SAINT-JÉRÔME

179 St-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 4Z8

450 438-7708

Website: www.maisondesparents.com **Email:** info@maisondesparents.com

Services: Accompaniment and preparation of the parents. * Individual support. * Group meetings. * Conferences. * Special projects aimed at developing the social skills of youth. * Social and community

pediatrics clinic: medical, psychosocial, legal and educational services.

Eligibility: families, social pediatrics clinic: families with children from 0 to 14 years old in a vulnerable situation

Coverage area: Saint-Jérôme and surrounding area

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial

Legal status: non-profit organization

MONTAGNE D'ESPOIR (LA)

2523 1ère Rue, Sainte-Sophie, Laurentides, QC, J5J 2R7

450 436-4747

Email: lamontagnedespoir@bellnet.ca

Services: * Food and clothing assistance. * Baby and adult diapers donations. * Christmas baskets.

Eligibility: people in need Coverage area: Sainte-Sophie

Hours: Monday to Friday 8h00 to 14h00, food assistance: Thursday 9h00 to 12h00 on appointment

Fees: annual membership: \$5

Financing: donations

Legal status: non-profit organization

PAROISSE SAINT-PIERRE (LA) - ACCUEIL GABRIEL RAMIER

520 Bourassa Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 1X9

450 438-7249

Services: * Food assistance. * Christmas baskets. **Eligibility:** people and families on a low income

Capacity: about 60

Coverage area: Saint-Jérôme, mainly the Saint-Pierre Parish area

Hours: Monday 10h00 to 13h00, on appointment **Fees:** none, occasional delivery in case of illness: \$3 **Financing:** donations, grants, fundraising campaigns

Legal status: non-profit organization

SALVATION ARMY - COMMUNITY AND FAMILY SERVICES - SAINT-JÉRÔME

241 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3B1

450 432-9191

Website: salvationarmy.ca/quebec/home/locations/saint-jerome

Email: claude.dagenais@armeedusalut.ca

Services: * Emergency food assistance. * Emergency material assistance: clothing, miscellaneous items. * Community meals. * Thrift store: used clothing and miscellaneous household items. * Used clothing collection boxes on site and at 7 Morand Road, Saint-Jérôme (church parking lot). * School supplies.

Eligibility: people and families on a low income

Coverage area: Saint-Jérôme

Hours: Monday to Saturday 9h30 to 16h30

Fees: none

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Financing: donations



SERRES DE CLARA (LES)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 ext. 121

Website: www.serresdeclara.org **Email:** serresdeclara@yahoo.ca

Services: Horticulture centre for food security. * Collective garden and vegetable garden. * Community gardens. * Redistribution of crops to participants and participating organizations. * Workshops and training on horticulture, nutrition and cooking. * Emergency food assistance. * Accompaniment for the creation of community kitchens. * Compensatory work program in the community. * Christmas baskets.

Eligibility: families and people living with food insecurity, people living with psycho-social problems and

wanting to increase their autonomy, young offenders

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 16h00

Fees: collective garden: free, community gardens: \$20 or \$30 per year depending on the size of the plot

Financing: donations, contributions, grants

Legal status: non-profit organization

Collective kitchens and cooking workshops

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. * Christmas baskets. * Distribution of school supplies.

Eligibility: people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to 11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Food

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

MAISON D'ENTRAIDE DE PRÉVOST

788 Shaw Street, Prévost, Laurentides, QC, J0R 1T0

450 224-2507

Website: maisonentraideprevost.org

Email: maisonentraideprevost@videotron.ca

Services: Promotion of mutual aid and solidarity, and reinforcement of the social fabric of the Prévost

community. * Listening and reference. * Family counter: clothing for men, women and children, toys, household

items, etc. * Thrift store: quality clothing and accessories for women. * Food bank and food assistance. *

Collective kitchens. * Christmas baskets.

Eligibility: people on a low income, general population

Coverage area: Prévost

Hours: Monday to Friday 9h00 to 11h45 and 13h00 to 15h45, food distribution: Thursday 10h00 to 11h30, family counter, donations storage and thrift store: Monday 13h00 to 15h45, Tuesday and Friday 9h00 to 11h45

and 13h00 to 15h45, donations of furniture and other items: Monday to Friday 9h00 to 16h00

Financing: donations

Legal status: non-profit organization

SERRES DE CLARA (LES)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 ext. 121

Website: www.serresdeclara.org **Email:** serresdeclara@yahoo.ca

Services: Horticulture centre for food security. * Collective garden and vegetable garden. * Community gardens. * Redistribution of crops to participants and participating organizations. * Workshops and training on horticulture, nutrition and cooking. * Emergency food assistance. * Accompaniment for the creation of community kitchens. * Compensatory work program in the community. * Christmas baskets.

Eligibility: families and people living with food insecurity, people living with psycho-social problems and

wanting to increase their autonomy, young offenders

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 16h00

Fees: collective garden: free, community gardens: \$20 or \$30 per year depending on the size of the plot

Financing: donations, contributions, grants **Legal status:** non-profit organization

Community gardens and markets

ENTRE-NOUS (L')

605 Ouimet Street, Apartment 103, Saint-Jérôme, Laurentides, QC, J7Z 1R4

450 504-1001

Website: www.lamieduquartier.com/l-entre-nous.html

Email: lamieduquartier@hotmail.com

Services: Community support in social housing and services to families and children. * Community garden. * Individualized follow-up with a counsellor, help relationship and neighborhood mediation. * Activities for children from 6 to 12 years old: sporting activities, culinary activities, arts and crafts activities, parent/child activities, free play and outings. * Homework assistance. * Access to computers.

Eligibility: children 6 to 12 years old, families, residents of the Notre-Dame neighbourhood

Coverage area: Saint-Jérôme: Notre-Dame neighbourhood

Fees: none

Financing: self-financing



SERRES DE CLARA (LES)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 ext. 121

Website: www.serresdeclara.org **Email:** serresdeclara@yahoo.ca

Services: Horticulture centre for food security. * Collective garden and vegetable garden. * Community gardens. * Redistribution of crops to participants and participating organizations. * Workshops and training on horticulture, nutrition and cooking. * Emergency food assistance. * Accompaniment for the creation of community kitchens. * Compensatory work program in the community. * Christmas baskets.

Eligibility: families and people living with food insecurity, people living with psycho-social problems and

wanting to increase their autonomy, young offenders

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 16h00

Fees: collective garden: free, community gardens: \$20 or \$30 per year depending on the size of the plot

Financing: donations, contributions, grants

Legal status: non-profit organization

Food Assistance

ACTION SOURCE DE VIE

445 Blanchard Street, Saint-Jérôme, Laurentides, QC, J7Y 3K8

450 504-8775

Website: www.actionsourcedevie.com **Email:** info@actionsourcedevie.com

Services: * Food aid of last resort. * Mutual aid store: used clothing, furniture and household items. * At-home collection of used furniture and appliances. * Moving service for families on a low income on July 1st. *

Christmas baskets. * Distribution of school supplies.

Eligibility: food aid, moving service and Christmas baskets: families on a low income, other services: general

public

Coverage area: Saint-Jérôme

Hours: Tuesday to Friday 10h00 to 16h00, Saturday 10h00 to 14h00 (except for the summer), moving service:

July 1st only

Fees: moving service: free

Financing: donations, self-financing **Legal status:** non-profit organization

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. * Christmas baskets. * Distribution of school supplies.

Eligibility: people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5



Financing: contributions, self-financing **Legal status:** non-profit organization

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

Food

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations

Legal status: non-profit organization

CAFÉ 20 COEURS (LE)

705 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M6

450 858-2096

Email: lecafe20coeurs@gmail.com

Services: Food aid organization. * Food bank. * Soup kitchen. * Emergency food assistance. * Christmas

baskets.

Eligibility: families and individuals on a low income

Coverage area: Saint-Jérôme: Saint-Antoine neighbourhood **Hours:** Monday 8h00 to 10h00, closed on public holidays

Fees: food assistance: \$3 per person

Financing: donations

Legal status: non-profit organization

CENTRE D'ENTRAIDE DE SAINT-COLOMBAN

326 de l'Église Montée, Saint-Colomban, Laurentides, QC, J5K 0M4

450 504-4605

Email: entraidesaintcolomban@yahoo.ca

Services: * Food assistance. * Thrift store. * On-site recovery of clothing, furniture, electronics and toys.

Eligibility: people on a low income **Coverage area:** Saint-Colomban

Hours: Monday to Friday 13h00 to 16h00, Saturday 9h00 to 12h00, food assistance: Thursday 13h00 to 15h30

Fees: food assistance: \$5 Financing: donations

Legal status: non-profit organization

CENTRE DE JOUR DE SAINT-JÉRÔME

495 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B5

450 675-2412

Email: centredejourstj@gmail.com

Services: * Food assistance. * Soup kitchen. * Accompaniment. * Café Chez Toît: street café at 920 Labelle

Street. * Christmas baskets.

Eligibility: isolated, marginalized, vulnerable or homeless people, food assistance delivery: people with

reduced mobility and people aged 70 and over

Coverage area: Laurentides

Hours: food assistance: Monday to Thursday 8h00 to 14h00, Chez Toît café: 7 days, 8h00 to 16h00

Food

Fees: none

Financing: donations, grants

Legal status: non-profit organization

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

COMPTOIR ALIMENTAIRE SAINT-HIPPOLYTE

15 67th Avenue, Saint-Hippolyte, Laurentides, QC, J8A 1P7

450 563-2505 ext. 2231

Email: municipalite@saint-hippolyte.ca

Services: * Food assistance. * Delivery for people 70 years old and over.

Eligibility: Saint-Hippolyte residents **Coverage area:** Saint-Hippolyte

Hours: distribution: Thursday 13h00 to 15h00

Fees: none

Financing: donations

Legal status: non-profit organization

COUP DE POUCE

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450-565-3577 **Website:** www.lecoffret.ca/alimentation

Email: message@lecoffret.ca Services: * Food distribution.

Eligibility: residents of the Sainte-Marcelle district **Coverage area:** Saint-Jérôme, Sainte-Marcelle district

Hours: Wednesday morning

Fees: \$1

Financing: donations

Legal status: non-profit organization

DÉPANNAGE ALIMENTAIRE NOTRE-DAME-DE-LA-SALETTE - SECTEUR BELLEFEUILLE

999 de l'Église Street, Saint-Jérôme, Laurentides, QC, J5L 1L8

450 438-9588

Services: * Food bank. * Christmas baskets.

Eligibility: people on a low income

Coverage area: Saint-Jérôme, Bellefeuille area **Hours:** distribution on Monday twice a month



Fees: \$4 for the year

Financing: donations, grants

Legal status: non-profit organization

FABRIQUE DE LA PAROISSE DE SAINT-JÉRÔME

355 du Curé-Labelle Place, Saint-Jérôme, Laurentides, QC, J7Z 5A9

450 432-9742

Email: info@paroissestj.ca

Services: * Soup kitchen. * Food assistance. * Clothing counter. * Support and referrals for people who are homeless or at risk of homelessness. * Distribution of new injection equipment to people who use drugs. *

Recovery of used needles and syringes.

Eligibility: people on a low income, people experiencing homelesness

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 15h00

Financing: donations

Legal status: non-profit organization

MAISON D'ENTRAIDE DE PRÉVOST

788 Shaw Street, Prévost, Laurentides, QC, J0R 1T0

450 224-2507

Website: maisonentraideprevost.org

Email: maisonentraideprevost@videotron.ca

Services: Promotion of mutual aid and solidarity, and reinforcement of the social fabric of the Prévost community. * Listening and reference. * Family counter: clothing for men, women and children, toys, household items, etc. * Thrift store: quality clothing and accessories for women. * Food bank and food assistance. *

Collective kitchens. * Christmas baskets.

Eligibility: people on a low income, general population

Coverage area: Prévost

Hours: Monday to Friday 9h00 to 11h45 and 13h00 to 15h45, food distribution: Thursday 10h00 to 11h30, family counter, donations storage and thrift store: Monday 13h00 to 15h45, Tuesday and Friday 9h00 to 11h45

and 13h00 to 15h45, donations of furniture and other items: Monday to Friday 9h00 to 16h00

Financing: donations

Legal status: non-profit organization

MAISON DE JEUNES RIVIÈRE DU NORD

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 436-2573

Email: info@mdjrdn.com

Services: * Psychosocial support and accompaniment. * Empowerment of youth through housekeeping, organization of activities, involvement in the organization, etc. * Support for the youth in their daily lives. * Organization and animation of sports, cultural, entertainment and prevention activities. * Organization of self-financing activities with the youth to pay for their activities. * Thematic supper on topics affecting youth (work, violence, sexuality, etc.). * Information on the rights and responsibilities of adolescents. * Democratic and learning place: participation in the board of directors. * Homework assistance. * Referrals to other resources. * Food assistance. * Help in creating a resume. * Support and supervision of community work. * Support for parents.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Monday to Friday 16h00 to 21h00

Fees: variable

Financing: municipal, grants, self-financing



MONTAGNE D'ESPOIR (LA)

2523 1ère Rue, Sainte-Sophie, Laurentides, QC, J5J 2R7

450 436-4747

Email: lamontagnedespoir@bellnet.ca

Services: * Food and clothing assistance. * Baby and adult diapers donations. * Christmas baskets.

Eligibility: people in need Coverage area: Sainte-Sophie

Hours: Monday to Friday 8h00 to 14h00, food assistance: Thursday 9h00 to 12h00 on appointment

Fees: annual membership: \$5

Financing: donations

Legal status: non-profit organization

PAROISSE SAINT-PIERRE (LA) - ACCUEIL GABRIEL RAMIER

520 Bourassa Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 1X9

450 438-7249

Services: * Food assistance. * Christmas baskets. **Eligibility:** people and families on a low income

Capacity: about 60

Coverage area: Saint-Jérôme, mainly the Saint-Pierre Parish area

Hours: Monday 10h00 to 13h00, on appointment **Fees:** none, occasional delivery in case of illness: \$3 **Financing:** donations, grants, fundraising campaigns

Legal status: non-profit organization

SALVATION ARMY - COMMUNITY AND FAMILY SERVICES - SAINT-JÉRÔME

241 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3B1

450 432-9191

Website: salvationarmy.ca/quebec/home/locations/saint-jerome

Email: claude.dagenais@armeedusalut.ca

Services: * Emergency food assistance. * Emergency material assistance: clothing, miscellaneous items. * Community meals. * Thrift store: used clothing and miscellaneous household items. * Used clothing collection boxes on site and at 7 Morand Road, Saint-Jérôme (church parking lot). * School supplies.

Eligibility: people and families on a low income

Coverage area: Saint-Jérôme

Hours: Monday to Saturday 9h30 to 16h30

Fees: none

Financing: donations

Legal status: non-profit organization

SERRES DE CLARA (LES)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 ext. 121

Website: www.serresdeclara.org **Email:** serresdeclara@yahoo.ca

Services: Horticulture centre for food security. * Collective garden and vegetable garden. * Community gardens. * Redistribution of crops to participants and participating organizations. * Workshops and training on horticulture, nutrition and cooking. * Emergency food assistance. * Accompaniment for the creation of community kitchens. * Compensatory work program in the community. * Christmas baskets.

Eligibility: families and people living with food insecurity, people living with psycho-social problems and

wanting to increase their autonomy, young offenders

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 16h00

Fees: collective garden: free, community gardens: \$20 or \$30 per year depending on the size of the plot



Financing: donations, contributions, grants **Legal status:** non-profit organization

Food aid for pregnant women and children

SERRES DE CLARA (LES)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 ext. 121

Website: www.serresdeclara.org **Email:** serresdeclara@yahoo.ca

Services: Horticulture centre for food security. * Collective garden and vegetable garden. * Community gardens. * Redistribution of crops to participants and participating organizations. * Workshops and training on horticulture, nutrition and cooking. * Emergency food assistance. * Accompaniment for the creation of community kitchens. * Compensatory work program in the community. * Christmas baskets.

Eligibility: families and people living with food insecurity, people living with psycho-social problems and

wanting to increase their autonomy, young offenders

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 16h00

Fees: collective garden: free, community gardens: \$20 or \$30 per year depending on the size of the plot

Financing: donations, contributions, grants **Legal status:** non-profit organization

Low cost or free meals

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. *

Christmas baskets. * Distribution of school supplies.

Eligibility: people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

AVENUE 12-17 (L')

450 de la Salette Boulevard, Saint-Jérôme, Laurentides, QC, J5L 2J1

450 438-2691

Website: www.avenue1217.wixsite.com/avenue1217

Email: avenue1217@hotmail.com



Food

Services: Meeting place for young people. * Sports, cultural and entertainment activities. * Homework assistance, in partnership with the school. * Music room. * Internet access and Wi-Fi zone. * Video games, table soccer, table tennis, etc. * Art and cooking workshops. * Themed dinners. * Conferences and special projects. * Outings and trips. * Skate park and skating rink.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Thursday and Friday 18h00 to 21h30, Saturday and Sunday 13h00 to 20h00

Fees: variable

Financing: municipal, provincial, grants **Legal status:** non-profit organization

CAFÉ 20 COEURS (LE)

705 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M6

450 858-2096

Email: lecafe20coeurs@gmail.com

Services: Food aid organization. * Food bank. * Soup kitchen. * Emergency food assistance. * Christmas

baskets.

Eligibility: families and individuals on a low income

Coverage area: Saint-Jérôme: Saint-Antoine neighbourhood **Hours:** Monday 8h00 to 10h00, closed on public holidays

Fees: food assistance: \$3 per person

Financing: donations

Legal status: non-profit organization

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME

225 Georges-Thurston Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 Fax: 450 432-7354

Website: www.cbsj.qc.ca Email: info@cbsj.qc.ca

Services: * Community lunches. * Meals on wheels. * Friendly visits and calls. * PAIR program: automatized calls to ensure the good health of the subscriber and callback service for medication intake. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV). * Assistance with moves. * Manual work service: door adjustment, shelf installation, installation of ergonomic accessories in the bathtub, etc. * Lire et faire lire: intergenerational reading program in school by volunteer seniors. * Volunteer support: welcoming, guidance and training. * Tax clinic.

Eligibility: seniors, people wanting to volunteer, community and volunteer organizations

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-

Antoine), PAIR program: MRC La Rivière-du-Nord, MRC Mirabel

Hours: Monday to Friday 8h00 to 16h00, meals on wheels: Tuesday and Thursday

Fees: membership card: \$5, meals on wheels: \$8, community meals: \$8

Financing: donations, membership fees, self-financing

Legal status: non-profit organization

CENTRE DE JOUR DE SAINT-JÉRÔME

495 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B5

450 675-2412

Email: centredejourstj@gmail.com

Services: * Food assistance. * Soup kitchen. * Accompaniment. * Café Chez Toît: street café at 920 Labelle

Street. * Christmas baskets.

Eligibility: isolated, marginalized, vulnerable or homeless people, food assistance delivery: people with

reduced mobility and people aged 70 and over

Coverage area: Laurentides

Hours: food assistance: Monday to Thursday 8h00 to 14h00, Chez Toît café: 7 days, 8h00 to 16h00



Fees: none

Financing: donations, grants

Legal status: non-profit organization

CENTRE DE LA FAMILLE DU GRAND SAINT-JÉROME

200 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 431-1239 Fax: 450 431-5543

Website: www.centredelafamille.blogspot.com

Email: direction@centredelafamille.ca

Services: Day and self-help centre for underprivileged people. * Workshops and educational activities: reading club, self-esteem workshops. * Directory of community resources. * Information, job and housing bulletin boards. * Bazaars. * Community library. * Do-it-yourself, jewellery, bingo and knitting. * Community dinner. * Lunch and Learn. * Listening, helping relationship. * Christmas party. * Board games. * Place of exchange. * Outdoor outings.

Eligibility: persons that are unemployed, on a low income, income security providers, single-parent families,

anyone who needs to break isolation **Coverage area:** Grand Saint-Jérôme

Hours: office: Monday to Friday 8h30 to 16h30, activities: Monday to Friday 9h00 to 15h00

Financing: self-financing, donations **Legal status:** non-profit organization

FABRIQUE DE LA PAROISSE DE SAINT-JÉRÔME

355 du Curé-Labelle Place, Saint-Jérôme, Laurentides, QC, J7Z 5A9

450 432-9742

Email: info@paroissestj.ca

Services: * Soup kitchen. * Food assistance. * Clothing counter. * Support and referrals for people who are homeless or at risk of homelessness. * Distribution of new injection equipment to people who use drugs. *

Recovery of used needles and syringes.

Eligibility: people on a low income, people experiencing homelesness

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 15h00

Financing: donations

Legal status: non-profit organization

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing



MOUVEMENT D'ENTRAIDE DE BELLEFEUILLE

1020 Jean-Louis Street, Suite 301, Saint-Jérôme, Laurentides, QC, J5L 1R7

450 431-5757 Fax: 450 431-4615 **Website:** www.mouvementdentraide.org **Email:** mouventraide@videotron.ca

Services: * Healthy Meals. * Community meals. * Games and recreational activities: rummy games, card games, pocket games, Wii Shuffleboard, bowling, knitting, Pergamano. * Physical exercises adapted for

seniors.

Eligibility: general population, seniors

Capacity: 50 people

Coverage area: Mille-Isles, Mirabel, Prévost, Saint-Colomban, Saint-Hippolyte, Saint-Jérôme, Saint-Sauveur,

Sainte-Adèle, Val-Morin

Hours: Monday to Thursday 8h30 to 16h00, Friday 8h30 to 13h30

Fees: annual membership card: \$10

Financing: provincial, municipal, donations, self-financing

Legal status: non-profit organization

Prepared meals and Meals-on-wheels

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME

225 Georges-Thurston Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 Fax: 450 432-7354

Website: www.cbsj.qc.ca Email: info@cbsj.qc.ca

Services: * Community lunches. * Meals on wheels. * Friendly visits and calls. * PAIR program: automatized calls to ensure the good health of the subscriber and callback service for medication intake. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV). * Assistance with moves. * Manual work service: door adjustment, shelf installation, installation of ergonomic accessories in the bathtub, etc. * Lire et faire lire: intergenerational reading program in school by volunteer seniors. * Volunteer support: welcoming, guidance and training. * Tax clinic.

Eligibility: seniors, people wanting to volunteer, community and volunteer organizations

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-

Antoine), PAIR program: MRC La Rivière-du-Nord, MRC Mirabel

Hours: Monday to Friday 8h00 to 16h00, meals on wheels: Tuesday and Thursday

Fees: membership card: \$5, meals on wheels: \$8, community meals: \$8

Financing: donations, membership fees, self-financing

Legal status: non-profit organization

MOUVEMENT D'ENTRAIDE DE BELLEFEUILLE

1020 Jean-Louis Street, Suite 301, Saint-Jérôme, Laurentides, QC, J5L 1R7

450 431-5757 Fax: 450 431-4615 **Website:** www.mouvementdentraide.org **Email:** mouventraide@videotron.ca

Services: * Healthy Meals. * Community meals. * Games and recreational activities: rummy games, card games, pocket games, Wii Shuffleboard, bowling, knitting, Pergamano. * Physical exercises adapted for

seniors.

Eligibility: general population, seniors

Capacity: 50 people

Coverage area: Mille-Isles, Mirabel, Prévost, Saint-Colomban, Saint-Hippolyte, Saint-Jérôme, Saint-Sauveur,

Sainte-Adèle, Val-Morin

Hours: Monday to Thursday 8h30 to 16h00, Friday 8h30 to 13h30

Fees: annual membership card: \$10



Food

Financing: provincial, municipal, donations, self-financing



Government services

MUNICIPAL SERVICES

MUNICIPALITÉ RÉGIONALE DE COMTÉ (MRC)

PROVINCIAL SERVICES

Government services



Municipal services

PRÉVOST - CITY

2870 Curé-Labelle Boulevard, Prévost, Laurentides, QC, J0R 1T0

450 224-8888 ext. 0

Website: www.ville.prevost.qc.ca

Email: servicecitoyen@ville.prevost.qc.ca

Services: Management of municipal services. * Municipal counter: information on permits, subsidies and taxes, payment of taxes. * Calendar of recyclable and garbage collections and information on waste management: http://www.ville.prevost.qc.ca/guichet-citoyen/services/collectes-et-dechets#collecte-des-ordures

* Public safety: fire safety service, Sûreté du Québec.

Coverage area: Prévost

Hours: Monday to Thursday 8h15 to 12h00 and 12h45 to 16h30, Friday 8h00 to 12h00

Financing: municipal

Legal status: municipal agency

SAINT-COLOMBAN - CITY

330 Montée de l'Église, Saint-Colomban, Laurentides, QC, J5K 1A1

450 436-1453 Fax: 450 436-5955

Website: st-colomban.qc.ca **Email:** info@st-colomban.qc.ca

Services: Management of municipal services. * Municipal counter: information on permits, subsidies and taxes, payment of taxes. * Calendar of recyclable and garbage collections and information on waste management: st-colomban.qc.ca/services-aux-citoyens/matieres-residuelles/ordures * Fire safety service.

Coverage area: Saint-Colomban

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 17h00, Friday 7h30 to 12h00

Financing: municipal

Legal status: municipal agency

SAINT-HIPPOLYTE- MUNICIPALITY

2253 des Hauteurs Road, Saint-Hippolyte, Laurentides, QC, J8A 1A1

450 563-2505

Website: saint-hippolyte.ca

Email: municipalite@saint-hippolyte.ca

Services: Management of municipal services. * Municipal counter: information on permits, subsidies and taxes, payment of taxes. * Calendar of recyclable and garbage collections and information on waste management: saint-hippolyte.ca/services-aux-citoyens/collecte-a-trois-voies * Public safety: fire safety service,

Sûreté du Québec.

Coverage area: Saint-Hippolyte

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h00, Friday 8h30 to 12h30

Financing: municipal

Legal status: municipal agency

SAINT-JÉRÔME - CITY

10 Saint-Joseph Street, Suite 103, Saint-Jérôme, Laurentides, QC, J7Z 7G7

450 569-5000

Website: www.vsj.ca

Services: Municipal service management. * Municipal counter: information on permits, subsidies and taxes, payment of taxes, regulations, etc. * Calendar of recyclable and garbage collections and information on waste management: www.vsj.ca/collectes * Public safety: fire safety service, police service.

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h00 to 17h00





Financing: municipal

Legal status: municipal agency

SAINTE-SOPHIE - MUNICIPALITY

2199 Sainte-Sophie Boulevard, Sainte-Sophie, Laurentides, QC, J5J 1A1

450 438-7784 Fax: 450 438-1080

Website: www.stesophie.ca **Email:** courrier@stesophie.ca

Services: Management of municipal services. * Municipal counter: information on permits, subsidies and taxes, payment of taxes. * Calendar of recyclable and garbage collections and information on waste management: www.stesophie.ca/Collecte-des-ordures-menageres-2028 * Public safety: fire safety service,

Sûreté du Québec.

Coverage area: Sainte-Sophie

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h00, Friday 8h30 to 12h00, Fire department:

Monday to Friday 8h30 to 12h00 and 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

SÛRETÉ DU QUÉBEC - POSTE MRC DE LA RIVIÈRE-DU-NORD

3044 Labelle Boulevard, Prévost, Laurentides, QC, J0R 1T0

450 224-8922 Fax: 450 224-2300

Website: www.sq.gouv.qc.ca/en/the-surete-du-quebec/

Services: * Patrol. * Response to assistance requests. * Monitoring and control of road traffic. * Enforce laws

and regulations. * Crime prevention. * Community relations activities.

Coverage area: MRC La Rivière-du-Nord

Hours: administration: Monday to Friday 8h30 to 16h30, emergency: 24 hours / 7 days

Financing: provincial

Legal status: provincial government agency

Municipalité régionale de comté (MRC)

MRC LA RIVIÈRE-DU-NORD

349 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L2

450 436-9321 Fax: 450 436-1977

Website: mrcrdn.qc.ca Email: info@mrcrdn.qc.ca

Services: Administration of regional services with supra-local character. * Land management and development. * Urban planning regulations. * Management of public services: watercourses, waste management, property assessment, civil, fire and public security. * Participation in socio-economic development. * Promotion of heritage, culture and tourism.

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Wednesday 8h00 à 12h00 et 13h00 à 16h00, Friday 8h00 à 12h30

Financing: municipal, self-financing, provincial

Legal status: municipal agency

Provincial services

COMMISSION DE LA SANTÉ ET DE LA SÉCURITÉ DU TRAVAIL DU QUÉBEC - LAURENTIDES

275 Latour Street, 3rd Floor, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808 Fax: 1 855 722-8081?

Website: www.cnesst.gouv.qc.ca



Government services

Services: * Support for workers and employers in their efforts to eliminate hazards in their workplace. * Inspection of workplaces. * Promotion of occupational health and safety. * Compensation for workers who suffered an occupational injury. * Rehabilitation of workers who, because of an occupational injury, suffered a permanent impairment of physical or mental integrity.

Eligibility: employers and workers **Coverage area:** Laurentians

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, except holidays

Financing: membership fees, self-financing **Legal status:** provincial government agency

COMMISSION DES NORMES DU TRAVAIL - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808

Website: www.cnesst.gouv.qc.ca

Services: * Information on labor standards and the obligations stipulated by the law and regulations. * Registration of complaints. * Mediation for employees or employers involved in a complaint of psychological harassment, wrongful dismissal or prohibited practice.

Eligibility: public, employers, employees

Coverage area: Laurentians

Hours: office: by appointment for investigation and mediation

Financing: provincial

Legal status: provincial government agency

CURATEUR PUBLIC - DIRECTION TERRITORIALE NORD ET BUREAU DE SAINT-JÉRÔME

222 Saint-Georges Street, Suite 315, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 569-3240

Website: www.curateur.gouv.qc.ca

Services: * Protection of rights and interests and administration of the estate of an incapacitated person for whom the court has appointed the Curateur Public to act as tutor or curator. * Information, assistance and support to families and close friends who are representing incapacitated individuals, administering the estate of an incapacitated person or a minor, or serving as a member of a tutorship council.

Eligibility: incapacitated individuals, incapacity may be declared due to a mental or degenerative illness, stroke, intellectual disability, head injury or weakened state as a result of old age that alters the mental faculties or physical ability to express their own will, represented by the Curateur public, under provisional administration, under tutorship or under private curatorship, private tutors and curators

Coverage area: Lanaudière and Laurentians

Hours: Monday, Tuesday, Thursday and Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 10h00 to

12h00 and 13h00 to 16h30 **Financing:** provincial

Legal status: provincial government agency

LEGAL AID OFFICE - SAINT-JÉRÔME

460 Labelle Street, Suite 101, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 436-5712 Fax: 450 436-8004

Website: www.ccjll.qc.ca Email: bajstje@ccjll.qc.ca

Services: Free or low cost legal services to eligible individuals. * Receive and process legal aid requests. **Eligibility:** person or non-profit organization residing in Quebec or forced to remain in Quebec, financially

eligible, and with a legal need that is covered by the Law

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, by appointment only, except emergency **Fees:** people may be eligible for free legal aid or contributory legal aid between \$100 and \$800, depending on their financial situation, see scale on website



Financing: provincial

Legal status: parapublic organization

SERVICES QUÉBEC - DIRECTION RÉGIONALE DES LAURENTIDES

275 Latour Street, Suite 1.4, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-7575 Fax: 450 436-4934

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/directions-regionales/index_en.asp

Services: * Local employment centres locator: www.localisateur.servicesquebec.gouv.qc.ca/en * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance for asylum seekers and refugees. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years old and over living with a long term occupational disability (physical or mental health, physical or intellectual disabilities), sponsored immigrants on or awaiting welfare and their sponsors

Coverage area: Laurantians

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

SERVICES QUÉBEC - SAINT-JÉRÔME

275 Latour Street, Suite RC02, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-3075 Fax: 450 569-7458

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/centre-local-emploi/index_en.asp

Services: * Information and accompaniment in the administrative procedures with ministries and organizations. * Acts of civil status (certificates and copies). * Employment assistance. * Business support. * Social assistance.

* Administration of oath. * Building: payment to maintain a licence and examinations. * Self-service computer stations. * Québec land register. * Information about government programs and services.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30 (12h00 to 13h00 with appointment)

Legal status: provincial government agency

SÛRETÉ DU QUÉBEC - POSTE MRC DE LA RIVIÈRE-DU-NORD

3044 Labelle Boulevard, Prévost, Laurentides, QC, J0R 1T0

450 224-8922 Fax: 450 224-2300

Website: www.sq.gouv.qc.ca/en/the-surete-du-quebec/

Services: * Patrol. * Response to assistance requests. * Monitoring and control of road traffic. * Enforce laws

and regulations. * Crime prevention. * Community relations activities.

Coverage area: MRC La Rivière-du-Nord

Hours: administration: Monday to Friday 8h30 to 16h30, emergency: 24 hours / 7 days

Financing: provincial

Legal status: provincial government agency



Government services

TRIBUNAL ADMINISTRATIF DU LOGEMENT - SAINT-JÉRÔME

500 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 800 683-2245 Fax: 1 877 907-8077

Website: www.tal.gouv.qc.ca/en

Services: Specialized tribunal that the authority regarding residential lease matters. * Information to citizens about their rights and obligations relating to their lease. * Reaching agreements between landlords and tenants. * Protection of the rights of tenants. * Assistance with filling court application forms. * Online calculation tool for

rent fixation: www.tal.gouv.qc.ca/fr/calcul-pour-la-fixation-de-loyer/outil-de-calcul

Eligibility: tenants, landlords **Coverage area:** Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: variable

Financing: provincial

Legal status: provincial government agency



Hea	lth

EMERGENCY

EYE CARE

FAMILY PLANNING

FUNERAL COOPERATIVES

HOSPITALS, CLSC AND COMMUNITY CLINICS

PALLIATIVE CARE

PATIENT SUPPORT ASSOCIATIONS

PUBLIC HEALTH



Emergency

SAUVETAGE A.G.

107 Albert-Raymond Street, Saint-Colomban, Laurentides, QC, J5K 1V8

514 238-0686

Website: www.sauvetageag.com **Email:** sauvetageag@hotmail.com

Services: Emergency service in remote location. * Search and rescue. * First responders.

Coverage area: Province of Québec

Hours: 24 hours / 7 days Financing: self-financing

Legal status: non-profit organization

Eye care

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. *

Christmas baskets. * Distribution of school supplies. **Eligibility:** people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations



Family planning

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

DISPENSAIRE (LE) - CENTRE DE SANTÉ COMMUNAUTAIRE

527 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 431-7432 Fax: 450 431-6536 Website: www.dispensaire.org Email: info@csalaurentides.com

Services: * Screening for STIs, HIV, hepatitis, treatment and medical follow-up. * Vaccination for hepatitis A and B, HPV. * Psychosocial support. * Training and mentoring in community medicine. * Prevention and harm reduction. * Distribution of sterile equipment, preventive medication, condoms and naloxone kits. * Distribution of fentanyl test strips and multi-substances test strips. * Substance analysis. * Support and accompaniment for members of the LGBTQ2S+ community. * Social group for people living with HIV.

Eligibility: people living with HIV/AIDS, hepatitis C or an STD, their relatives, people at risk, people who use

substances, people from the LGBTQ2S+ community

Coverage area: Laurentians

Hours: centre: Monday to Friday 9h00 to 17h00, clinic: Tuesday to Thursday 9h00 to 17h00, Friday 9h00 to

12h00 Fees: free

Financing: donations, provincial, federal **Legal status:** non-profit organization

Funeral cooperatives

COOPÉRATIVE FUNÉRAIRE DES LAURENTIDES

328 De Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4C9

450 504-9771

Website: www.coopfunerairelaurentides.org **Email:** abouchard@coopfunerairelaurentides.org

Services: Funeral cooperative. **Coverage area:** Laurentians

Hours: Monday to Friday 8h30 to 16h00

Financing: self-financing



Hospitals, CLSC and community clinics

CLSC DU CENTRE-VILLE-DE-SAINT-JÉROME

430 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 431-7808

Website: www.santelaurentides.gouv.qc.ca/english

Services: Frontline services for routine health and social services. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care. * Tests centre.

Coverage area: Laurentides

Hours: Monday to Friday 8h30 to 20h30, Saturday and Sunday 8h30 to 16h30

Financing: provincial

Legal status: parapublic organization

CLSC LAFONTAINE

1000, rue Labelle, Saint-Jérôme, Laurentides, QC, J7Z 5N6

450 431-8001

Website: www.santelaurentides.gouv.qc.ca/english

Services: Frontline services for routine health and social services. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: Laurentides

Hours: Monday to Friday 8h30 to 20h30, Saturday and Sunday 8h30 à 16h30

Financing: provincial

Legal status: parapublic organization

COOPÉRATIVE DE SOLIDARITÉ SANTÉ BELLEFEUILLE

1000 Nadon Street, Saint-Jérôme, Laurentides, QC, J5L 2B1

450 504-6001 Fax: 450 504-6003 **Website:** coopsantebellefeuille.org

Email: coopsantebellefeuille@videotron.ca

Services: Health services. * Physicians. * Blood tests. * Osteopathy. * Massage therapy. * Shiatsu. *

Physiotherapy. * Psychology.

Coverage area: Saint-Jérôme and surroundings

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h30, Friday 8h00 to 12h00 and 13h00 to 16h00

Fees: annual subscription: \$95

Financing: self-financing, contributions

Legal status: cooperative

DISPENSAIRE (LE) - CENTRE DE SANTÉ COMMUNAUTAIRE

527 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 431-7432 Fax: 450 431-6536 Website: www.dispensaire.org Email: info@csalaurentides.com

Health

Services: * Screening for STIs, HIV, hepatitis, treatment and medical follow-up. * Vaccination for hepatitis A and B, HPV. * Psychosocial support. * Training and mentoring in community medicine. * Prevention and harm reduction. * Distribution of sterile equipment, preventive medication, condoms and naloxone kits. * Distribution of fentanyl test strips and multi-substances test strips. * Substance analysis. * Support and accompaniment for members of the LGBTQ2S+ community. * Social group for people living with HIV.

Eligibility: people living with HIV/AIDS, hepatitis C or an STD, their relatives, people at risk, people who use substances, people from the LGBTQ2S+ community

Coverage area: Laurentians

Hours: centre: Monday to Friday 9h00 to 17h00, clinic: Tuesday to Thursday 9h00 to 17h00, Friday 9h00 to

12h00 Fees: free

Financing: donations, provincial, federal **Legal status:** non-profit organization

HÔPITAL RÉGIONAL DE SAINT-JÉRÔME

290 De Montigny Street, Saint-Jérôme, Laurentides, QC, J7Z 5T3

1 888 963-2777

Website: www.santelaurentides.gouv.qc.ca

Services: General and specialized medical care. * Emergency and acute care. * Intensive and cardiac care unit. * Inpatient medicine ambulatory centre. * External clinics: neurology, multiple sclerosis, asthma, COPD, respiratory rehabilitation, cardiac failure, etc. * Sleep laboratory.

Coverage area: Province of Québec

Hours: 24 hours / 7 days **Financing:** provincial

Legal status: parapublic organization

Palliative care

MAISON DE SOINS PALLIATIFS DE LA RIVIÈRE-DU-NORD

385 Lebeau Street, Saint-Jérôme, Laurentides, QC, J7Y 2M8

450 431-0488 Fax: 450 431-5929

Website: www.pallia-vie.ca/maison-de-soins-palliatifs-de-riviere-nord

Email: admin@pallia-vie.ca
Services: Palliative care house.

Eligibility: people with a life prognosis of under 3 months

Capacity: 12 rooms

Coverage area: Laurentides

Fees: none

Financing: fundraising campaings, donations

Legal status: non-profit organization

PALLIA-VIE - SERVICES D'ACCOMPAGNEMENT POUR PERSONNES ATTEINTES ET PROCHES AIDANTS

385 Lebeau Street, Saint-Jérôme, Laurentides, QC, J7Y 2M8

450 431-3331 Fax: 450 431-5929

Website: pallia-vie.ca Email: admin@pallia-vie.ca

Services: * Support for people with cancer or a generative disease and their relatives. * Support for bereaved

people, including youth.

Coverage area: MRC Les Pays-d'en-Haut, MRC La Rivière-du-Nord, MRC Thérèse-De Blainville, MRC

Argenteuil and MRC Mirabel

Hours: Monday to Friday 8h00 to 16h30 **Fees:** membership: one-time fee of \$10



Financing: donations

Legal status: non-profit organization

Patient support associations

ASSOCIATION DE LA FIBROMYALGIE DES LAURENTIDES

701 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5C7

1 877 705-7766 Fax: 450 569-7769

Website: www.fibromyalgie-des-laurentides.ca

Email: afl@videotron.ca

Services: Advocacy and promotion of the interests of people living with fibromyalgia. * Information on the available resources and support. * Awareness activities. * Adapted sports and recreational activities. * Helpline.

* Mutual aid and support groups. * Social meetings.

Eligibility: people living with fibromyalgia, their close ones

Coverage area: Laurentians

Hours: office: Monday to Thursday 9h00 to 11h30 and 13h30 to 17h00

Fees: annual membership: \$20

Financing: provincial, membership fees, donations

Legal status: non-profit organization

CANADIAN CANCER SOCIETY - LAURENTIDES REGIONAL OFFICE

418 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B1

450 436-2691 ext. 25504 Fax: 450 436-3801

Website: www.cancer.ca

Email: scclaurentides@quebec.cancer.ca

Services: * Donation of temporary breast prostheses. * Loan of wigs, turbans and scarves. * Awareness and documentation. * Financial and material assistance. * Phone pairing with a person who experienced the same situation or with a health professional. * Online community: www.cancerconnection.ca

Eligibility: people affected by cancer, general public

Coverage area: Laurentides, Rawdon, Saint-Esprit and Saint-Lin-Laurentides

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h30

Fees: prosthesis: \$20

Financing: fundraising campaigns, donations

Legal status: non-profit organization

CENTRE D'AIDE PERSONNES TRAUMATISÉES CRÂNIENNES ET HANDICAPÉES PHYSIQUES LAURENTIDES

643 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Z 5T7

1 888 431-3437 Fax: 450 431-7955

Website: www.captchpl.org **Email:** captchpl@videotron.ca

Services: Promotion of the interests and advocacy assistance. * Reception and referrals. * Individual and group intervention. * Psychosocial intervention, if required. * Therapeutic relationship and active listening. * Support and socialization groups. * Prevention and awareness. * Social integration activities. * Documentation centre.

Eligibility: adults with brain injuries and physical disabilities, their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, MRC La Rivière-du-Nord, MRC Antoine-

Labelle, MRC Les Pays-d'en-Haut, MRC Argenteuil, MRC Mirabel **Hours:** Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: donations, provincial **Legal status:** non-profit organization



CENTRE DE RÉADAPTATION EN DÉFICIENCE INTELLECTUELLE ET TROUBLE DU SPECTRE DE L'AUTISME - SAINT-JÉRÔME (URFI D'YOUVILLE)

531 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2T8

450 432-2777

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: Adaptation and rehabilitation for people with an intellectual disability or an autism spectrum disorder. * Early stimulation. * Support for community, employment and housing integration. * Support for relatives.

Eligibility: people with an intellectual disability or an autism spectrum disorder, their relatives

Coverage area: Saint-Jérôme

Financing: provincial

Legal status: parapublic organization

DISPENSAIRE (LE) - CENTRE DE SANTÉ COMMUNAUTAIRE

527 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 431-7432 Fax: 450 431-6536 Website: www.dispensaire.org Email: info@csalaurentides.com

Services: * Screening for STIs, HIV, hepatitis, treatment and medical follow-up. * Vaccination for hepatitis A and B, HPV. * Psychosocial support. * Training and mentoring in community medicine. * Prevention and harm reduction. * Distribution of sterile equipment, preventive medication, condoms and naloxone kits. * Distribution of fentanyl test strips and multi-substances test strips. * Substance analysis. * Support and accompaniment for members of the LGBTQ2S+ community. * Social group for people living with HIV.

Eligibility: people living with HIV/AIDS, hepatitis C or an STD, their relatives, people at risk, people who use

substances, people from the LGBTQ2S+ community

Coverage area: Laurentians

Hours: centre: Monday to Friday 9h00 to 17h00, clinic: Tuesday to Thursday 9h00 to 17h00, Friday 9h00 to

12h00 Fees: free

Financing: donations, provincial, federal **Legal status:** non-profit organization

MAISON ALOÏS ALZHEIMER

651 5th Street, Saint-Jérôme, Laurentides, QC, J7Z 2W8

450 660-6225

Website: maisonalois.org Email: info@maisonalois.org

Services: * Information and referrals. * Group respite for the day with stimulation activities aiming at

maintaining residual abilities. * At-home respite. * Psychosocial support.

Eligibility: individuals with Alzheimer's and other neurocognitive disorders, their caregivers

Coverage area: Laurentians

Hours: Monday to Friday 8h00 to 17h30 **Fees:** \$25 per day or according to the fee table

Financing: donations, grants

Legal status: non-profit organization

MULTIPLE SCLEROSIS SOCIETY OF CANADA - QUÉBEC DIVISION - LAURENTIDES SECTION

500 des Laurentides Boulevard, Suite 28, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 866 590-4469 Fax: 450 436-3273

Website: scleroseenplaques.ca/section/laurentides **Email:** info.laurentides@scleroseenplaques.ca



Health

Services: * Hope and cope: information program for people who have received a diagnosis of multiple sclerosis. * Telephone support and advice. * Activities to break isolation: coffee meetings, physical education classes, outings and events. * Advocacy. * Adapted services. * Support for caregivers. * Lectures, seminars, conventions.

Eligibility: people diagnosed with multiple sclerosis and their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, Mirabel, MRC La Rivière-du-Nord, MRC

Argenteuil, MRC Les Pays-d'en-Haut, MRC Les Laurentides, MRC Antoine-Labelle

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00

Financing: fundraising campaigns **Legal status:** non-profit organization

PALLIA-VIE - SERVICES D'ACCOMPAGNEMENT POUR PERSONNES ATTEINTES ET PROCHES AIDANTS

385 Lebeau Street, Saint-Jérôme, Laurentides, QC, J7Y 2M8

450 431-3331 Fax: 450 431-5929

Website: pallia-vie.ca Email: admin@pallia-vie.ca

Services: * Support for people with cancer or a generative disease and their relatives. * Support for bereaved

people, including youth.

Coverage area: MRC Les Pays-d'en-Haut, MRC La Rivière-du-Nord, MRC Thérèse-De Blainville, MRC

Argenteuil and MRC Mirabel

Hours: Monday to Friday 8h00 to 16h30 **Fees:** membership: one-time fee of \$10

Financing: donations

Legal status: non-profit organization

PROGRAMME: GROUPE RELÈVE POUR PERSONNES APHASIQUES - AVC - LAURENTIDES - POINT DE SERVICE SAINT-JÉRÔME

651 5e Rue, Saint-Jérôme, Laurentides, QC, J7Z 2W8

1 866 974-1888

Website: www.grpa.ca Email: info@grpa.ca

Services: * Adapted physical exercise. * Art and painting workshops. * Coffee-meetings, language and play

stimulation.

Eligibility: people with aphasia who experienced a stroke, caregivers

Coverage area: Saint-Jérôme

Hours: services: Monday to Thursday 9h30 to 15h00, administration: Monday to Friday 9h00 to 16h00

Fees: membership: \$40 per year

Financing: provincial

Legal status: non-profit organization

Public Health

ASSOCIATION RÉGIONALE DE LOISIRS POUR PERSONNES HANDICAPÉES DES LAURENTIDES

300 Longpré Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 431-3388

Website: www.arlphl.org Email: info@arlphl.org

Services: Promotion of the improvement of health, well-being and social participation of people living with a disability through the development of sport, recreation and physical activity. * Sports and recreational activities.

* Information, referral, counselling, training. * Companion Leisure Card (CAL).

Eligibility: people of all ages with all sorts of disabilities

).

Health

Coverage area: Laurentians

Hours: activities: weekend, adapted day centre: week

Fees: between \$150 and \$200

Financing: donations, provincial, municipal **Legal status:** non-profit organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DES LAURENTIDES

290 De Montigny Street, Saint-Jérôme, Laurentides, QC, J7Z 5T3

1 866 963-2777

Website: www.santelaurentides.gouv.qc.ca/english

Services: Planning, coordination and organization of social and health services. * Responsibility of the availability of care to the entire population, including the most vulnerable. * Management of simplified access to services. * Administration of partnerships with intermediate resources. * Handling of complaints regarding dissatisfaction or violation of rights of users.

Coverage area: Laurentians Financing: provincial

Legal status: parapublic organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DES LAURENTIDES -VACCINATION CONTRE LA GRIPPE

Confidential Address

811

Website: www.santelaurentides.gouv.qc.ca/soins-et-services/vaccination/#c6479

Services: Vaccination campaign against seasonal influenza. * Online appointment system: monvaccin.ca.

Coverage area: Laurentides

Hours: starting November 1st 2019, schedules for each zone on the website

Fees: free for people who are at risk of complications due to their age or health status: children 6 to 23 months old, pregnant women in the 2nd and 3rd trimesters of pregnancy, people 2 to 60 years old with chronic illnesses, seniors 60 years and over, relatives of these people or of children under 6 months old, health workers **Legal status:** provincial government agency

DISPENSAIRE (LE) - CENTRE DE SANTÉ COMMUNAUTAIRE

527 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 431-7432 Fax: 450 431-6536 Website: www.dispensaire.org Email: info@csalaurentides.com

Services: * Screening for STIs, HIV, hepatitis, treatment and medical follow-up. * Vaccination for hepatitis A and B, HPV. * Psychosocial support. * Training and mentoring in community medicine. * Prevention and harm reduction. * Distribution of sterile equipment, preventive medication, condoms and naloxone kits. * Distribution of fentanyl test strips and multi-substances test strips. * Substance analysis. * Support and accompaniment for members of the LGBTQ2S+ community. * Social group for people living with HIV.

Eligibility: people living with HIV/AIDS, hepatitis C or an STD, their relatives, people at risk, people who use substances, people from the LGBTQ2S+ community

Coverage area: Laurentians

Hours: centre: Monday to Friday 9h00 to 17h00, clinic: Tuesday to Thursday 9h00 to 17h00, Friday 9h00 to

12h00 Fees: free

Financing: donations, provincial, federal **Legal status:** non-profit organization



Health

SERRES DE CLARA (LES)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 ext. 121

Website: www.serresdeclara.org **Email:** serresdeclara@yahoo.ca

Services: Horticulture centre for food security. * Collective garden and vegetable garden. * Community gardens. * Redistribution of crops to participants and participating organizations. * Workshops and training on horticulture, nutrition and cooking. * Emergency food assistance. * Accompaniment for the creation of community kitchens. * Compensatory work program in the community. * Christmas baskets.

Eligibility: families and people living with food insecurity, people living with psycho-social problems and

wanting to increase their autonomy, young offenders

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 16h00

Fees: collective garden: free, community gardens: \$20 or \$30 per year depending on the size of the plot

Financing: donations, contributions, grants



Homelessness

DAY AND EVENING CENTRES

MOBILE UNITS AND STREET WORK

SHELTERS

TRANSITIONAL HOUSING



Day and evening centres

CAFÉ 20 COEURS (LE)

705 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M6

450 858-2096

Email: lecafe20coeurs@gmail.com

Services: Food aid organization. * Food bank. * Soup kitchen. * Emergency food assistance. * Christmas

baskets.

Eligibility: families and individuals on a low income

Coverage area: Saint-Jérôme: Saint-Antoine neighbourhood **Hours:** Monday 8h00 to 10h00, closed on public holidays

Fees: food assistance: \$3 per person

Financing: donations

Legal status: non-profit organization

CENTRE DE JOUR DE SAINT-JÉRÔME

495 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B5

450 675-2412

Email: centredejourstj@gmail.com

Services: * Food assistance. * Soup kitchen. * Accompaniment. * Café Chez Toît: street café at 920 Labelle

Street. * Christmas baskets.

Eligibility: isolated, marginalized, vulnerable or homeless people, food assistance delivery: people with

reduced mobility and people aged 70 and over

Coverage area: Laurentides

Hours: food assistance: Monday to Thursday 8h00 to 14h00, Chez Toît café: 7 days, 8h00 to 16h00

Fees: none

Financing: donations, grants

Legal status: non-profit organization

FABRIQUE DE LA PAROISSE DE SAINT-JÉRÔME

355 du Curé-Labelle Place, Saint-Jérôme, Laurentides, QC, J7Z 5A9

450 432-9742

Email: info@paroissestj.ca

Services: * Soup kitchen. * Food assistance. * Clothing counter. * Support and referrals for people who are homeless or at risk of homelessness. * Distribution of new injection equipment to people who use drugs. *

Recovery of used needles and syringes.

Eligibility: people on a low income, people experiencing homelesness

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 15h00

Financing: donations

Legal status: non-profit organization

Mobile units and street work

DISPENSAIRE (LE) - CENTRE DE SANTÉ COMMUNAUTAIRE

527 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 431-7432 Fax: 450 431-6536 Website: www.dispensaire.org Email: info@csalaurentides.com



Services: * Screening for STIs, HIV, hepatitis, treatment and medical follow-up. * Vaccination for hepatitis A and B, HPV. * Psychosocial support. * Training and mentoring in community medicine. * Prevention and harm reduction. * Distribution of sterile equipment, preventive medication, condoms and naloxone kits. * Distribution of fentanyl test strips and multi-substances test strips. * Substance analysis. * Support and accompaniment for members of the LGBTQ2S+ community. * Social group for people living with HIV.

Eligibility: people living with HIV/AIDS, hepatitis C or an STD, their relatives, people at risk, people who use substances, people from the LGBTQ2S+ community

Coverage area: Laurentians

Hours: centre: Monday to Friday 9h00 to 17h00, clinic: Tuesday to Thursday 9h00 to 17h00, Friday 9h00 to

12h00 Fees: free

Financing: donations, provincial, federal **Legal status:** non-profit organization

FABRIQUE DE LA PAROISSE DE SAINT-JÉRÔME

355 du Curé-Labelle Place, Saint-Jérôme, Laurentides, QC, J7Z 5A9

450 432-9742

Email: info@paroissestj.ca

Services: * Soup kitchen. * Food assistance. * Clothing counter. * Support and referrals for people who are homeless or at risk of homelessness. * Distribution of new injection equipment to people who use drugs. *

Recovery of used needles and syringes.

Eligibility: people on a low income, people experiencing homelesness

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 15h00

Financing: donations

Legal status: non-profit organization

Shelters

HÉBERGEMENT FLEUR DE MACADAM

531 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L8

450 848-4816 Fax: 450 504-0702

Email: hebergementfleurdemacadam@videotron.ca

Services: Emergency and temporary shelter for adults who are homeless or at risk of homelessness. * Up to 30 days stay. * Support, assistance and referral to specialized resources. * Accompaniment in steps towards social reintegration: identity documents, income, etc. * Assistance with finding rooms or housing.

Eligibility: adults who are homeless or at risk of homelessness

Capacity: 18 people

Coverage area: Laurentians

Hours: housing: 17h00 to 8h00, 7 days

Fees: free

Financing: provincial

Legal status: non-profit organization

MAISON OXYGÈNE LAURENTIDES

424 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1Y1

438 825-1651

Website: maisonsoxygene.ca/points-de-service **Email:** maison.oxygene.laurentides@gmail.com

Services: Housing for fathers and their children going through difficulties. * Temporary housing. * Supervised

apartments. * Reception, information and accompaniment. * Fathers-children activities. * Outpatient

psychosocial follow-up.

Eligibility: fathers and their children



Coverage area: Laurentians **Financing:** grants, donations

Legal status: non-profit organization

Transitional housing

MAISON OXYGÈNE LAURENTIDES

424 du Palais Street, Saint-Jérôme, Laurentides, QC, J7Z 1Y1

438 825-1651

Website: maisonsoxygene.ca/points-de-service **Email:** maison.oxygene.laurentides@gmail.com

Services: Housing for fathers and their children going through difficulties. * Temporary housing. * Supervised

apartments. * Reception, information and accompaniment. * Fathers-children activities. * Outpatient

psychosocial follow-up.

Eligibility: fathers and their children

Coverage area: Laurentians **Financing:** grants, donations



Housing

ADVOCACY FOR HOUSING

EMERGENCY

HOUSING COOPERATIVES AND CORPORATIONS

HOUSING SEARCH ASSISTANCE

SOCIAL HOUSING AND HOUSING COOPERATIVES



Advocacy for housing

CARREFOUR D'ACTIONS POPULAIRES DE SAINT-JÉRÔME

563 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L9

450 432-8696

Website: www.carrefouractionspopulaires.org **Email:** info@carrefouractionspopulaires.org

Services: Place for information, meetings and discussion. * Weekly information sessions and advocacy for

tenants and welfare recipients. * Craft workshops.

Eligibility: isolated people or on a low income, families in difficult situations, tenants, welfare beneficiaries

Coverage area: MRC La Rivière-du-Nord Hours: Monday to Thursday 9h30 to 16h00 Financing: provincial, donations, self-financing

Legal status: non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@gc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DE PRÉVOST

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Prévost

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-COLOMBAN

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Housing

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Colomban

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-HIPPOLYTE

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Hippolyte

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-JÉRÔME

484, Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low-rent housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program. * Accès-Logis program. * Referral.

Eligibility: people on a low or modest income

Coverage area: Saint-Jérôme

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DE SAINTE-SOPHIE

2200 de Jouvence Terrace, Sainte-Sophie, Laurentides, QC, J5J 2V8

514 826-9190

Email: omh.ste.sophie@videotron.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Capacity: 15 units

Coverage area: Sainte-Sophie Financing: provincial, municipal Legal status: municipal agency

TRIBUNAL ADMINISTRATIF DU LOGEMENT - SAINT-JÉRÔME

500 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 800 683-2245 Fax: 1 877 907-8077

Website: www.tal.gouv.qc.ca/en

Housing

Services: Specialized tribunal that the authority regarding residential lease matters. * Information to citizens about their rights and obligations relating to their lease. * Reaching agreements between landlords and tenants. * Protection of the rights of tenants. * Assistance with filling court application forms. * Online calculation tool for

rent fixation: www.tal.gouv.qc.ca/fr/calcul-pour-la-fixation-de-loyer/outil-de-calcul

Eligibility: tenants, landlords Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: variable

Financing: provincial

Legal status: provincial government agency

Emergency

SAUVETAGE A.G.

107 Albert-Raymond Street, Saint-Colomban, Laurentides, QC, J5K 1V8

514 238-0686

Website: www.sauvetageag.com **Email:** sauvetageag@hotmail.com

Services: Emergency service in remote location. * Search and rescue. * First responders.

Coverage area: Province of Québec

Hours: 24 hours / 7 days **Financing:** self-financing

Legal status: non-profit organization

Housing cooperatives and corporations

CARREFOUR D'ACTIONS POPULAIRES DE SAINT-JÉRÔME

563 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L9

450 432-8696

Website: www.carrefouractionspopulaires.org **Email:** info@carrefouractionspopulaires.org

Services: Place for information, meetings and discussion. * Weekly information sessions and advocacy for

tenants and welfare recipients. * Craft workshops.

Eligibility: isolated people or on a low income, families in difficult situations, tenants, welfare beneficiaries

Coverage area: MRC La Rivière-du-Nord Hours: Monday to Thursday 9h30 to 16h00 Financing: provincial, donations, self-financing

Legal status: non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Housing

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DE PRÉVOST

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Prévost

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-COLOMBAN

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Colomban

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-HIPPOLYTE

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Hippolyte

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-JÉRÔME

484, Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca



Housing

Services: Management and administration of housing and housing programs. * Low-rent housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program. * Accès-Logis program. * Referral.

Eligibility: people on a low or modest income

Coverage area: Saint-Jérôme

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DE SAINTE-SOPHIE

2200 de Jouvence Terrace, Sainte-Sophie, Laurentides, QC, J5J 2V8

514 826-9190

Email: omh.ste.sophie@videotron.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Capacity: 15 units

Coverage area: Sainte-Sophie Financing: provincial, municipal Legal status: municipal agency

PROGRAMME ÉCONOLOGIS

888 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5E5

1 866 266-0008

Website: www.econologis.ca

Services: Energy efficiency program for low-income households. * Advice on temperature and humidity management. * Caulking of doors and windows. * Installation of low-flow shower heads and LED bulbs.

Eligibility: tenants or owners on a low income

Coverage area: Expertbâtiment: Abitibi-Témiscamingue, Bas-Saint-Laurent, Capitale-Nationale, Centre-du-Québec, Chaudière-Appalaches, Côte-Nord, Gaspésie, Îles de la Madeleine, Laurentides, Lanaudière, Laval, Mauricie, Montérégie, île de Montréal, Nord-Du-Québec, Outaouais, Saguenay Lac St-Jean, ACEF Estrie:

Estrie

Hours: up until march 31 2021

Fees: free

Financing: provincial

Legal status: non-profit organization

TRIBUNAL ADMINISTRATIF DU LOGEMENT - SAINT-JÉRÔME

500 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 800 683-2245 Fax: 1 877 907-8077

Website: www.tal.gouv.gc.ca/en

Services: Specialized tribunal that the authority regarding residential lease matters. * Information to citizens about their rights and obligations relating to their lease. * Reaching agreements between landlords and tenants. * Protection of the rights of tenants. * Assistance with filling court application forms. * Online calculation tool for

rent fixation: www.tal.gouv.qc.ca/fr/calcul-pour-la-fixation-de-loyer/outil-de-calcul

Eligibility: tenants, landlords **Coverage area:** Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: variable

Financing: provincial

Legal status: provincial government agency



Housing search assistance

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

Social housing and housing cooperatives

CITÉ LES TROIS R

850 du Bourg Avenue, Saint-Jérôme, Laurentides, QC, J7Z 0H5

450 504-4533

Website: www.citelestroisr.ca Email: info@citelestroisr.ca

Services: Affordable housing. * Horticulture greenhouses. * Intergenerational activities. * Three sections. **Eligibility:** section I: couples with children, single-parent families, intergenerational families, section II: autonomous seniors 75 years old and above, people with a slight loss of autonomy, people with physical limitations, section III: people with specific housing needs, people who need interpersonal solidarity

Coverage area: Laurentians

Hours: Monday to Friday 9h00 to 16h00

Financing: self-financing

Legal status: non-profit organization

HABITATION DU VIEUX-SHAWBRIDGE

747 de la Station Street, Prévost, Laurentides, QC, J0R 1T0

450 224-7608

Website: www.rfab.ca/hvs/hvs.xhtml

Email: habitationvieuxshawbridge@hotmail.com

Services: Housing for people on a low or modest income.

Eligibility: families, couples, single parents with young children and single people on a low and modest income

Capacity: 11 units Coverage area: Prévost

Fees: subsidized housing: 25% of the income according the provincial notice of assessment

Financing: provincial, grants

Housing

OFFICE MUNICIPAL D'HABITATION DE PRÉVOST

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Prévost

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-COLOMBAN

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Colomban

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-HIPPOLYTE

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Hippolyte

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-JÉRÔME

484, Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low-rent housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program. * Accès-Logis program. * Referral.

Eligibility: people on a low or modest income

Coverage area: Saint-Jérôme

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal



Housing

OFFICE MUNICIPAL D'HABITATION DE SAINTE-SOPHIE

2200 de Jouvence Terrace, Sainte-Sophie, Laurentides, QC, J5J 2V8

514 826-9190

Email: omh.ste.sophie@videotron.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Capacity: 15 units

Coverage area: Sainte-Sophie Financing: provincial, municipal Legal status: municipal agency



Immigration and cultural communities

FRENCH COURSES

INTERPRETATION AND TRANSLATION

MULTICULTURAL ORGANIZATIONS

REFUGEE SUPPORT

SETTLEMENT SERVICES FOR NEWCOMERS



French courses

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

Interpretation and translation

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

Multicultural organizations

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

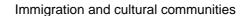
450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians





Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

Refugee support

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

SERVICES QUÉBEC - DIRECTION RÉGIONALE DES LAURENTIDES

275 Latour Street, Suite 1.4, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-7575 Fax: 450 436-4934

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/directions-regionales/index en.asp

Services: * Local employment centres locator: www.localisateur.servicesquebec.gouv.qc.ca/en * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years old and over living with a long term occupational disability (physical or mental health, physical or intellectual disabilities), sponsored immigrants on or awaiting welfare and their sponsors

Coverage area: Laurantians

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency



Settlement services for newcomers

CENTRE D'INTÉGRATION EN EMPLOI LAURENTIDES

340, Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L3

1 800 363-2499 Fax: 450 432-8647 Website: www.cielaurentides.com Email: info@cielaurentides.com

Services: * Specialised service to help new comers with their insertion in the job market.

Eligibility: immigrants

Coverage area: Laurentians

Hours: Monday to Friday 8h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Indigenous Peoples



Indigenous Peoples

EMPLOYMENT

GOVERNMENT SERVICES



Employment

CENTRE RÉSIDENTIEL COMMUNAUTAIRE CURÉ LABELLE

612 De Martigny West Street, Saint-Jérôme, Laurentides, QC, J5L 1Z6

1 888 623-4049

Website: www.crccurelabelle.com **Email:** crccl@crccurelabelle.com

Services: Social reintegration program for men on an active correctional measure. * Housing. * Ongoing supervision. * Rehabilitation activities. * Individual clinical follow-up. * Various specialized programs. * Various points of service: Lachute, Mont-Tremblant, Rivière-Rouge, Sainte-Adèle, Sainte-Agathe, Saint-Eustache,

Sainte-Thérèse, Terrebonne.

Eligibility: men on an active correctional measure

Capacity: 46

Coverage area: Laurentians **Hours:** 24 hours, 7 days

Fees: 25% of net salary - max. \$60 per week

Financing: provincial, federal

Legal status: non-profit organization

Government services

COMMISSION DE LA SANTÉ ET DE LA SÉCURITÉ DU TRAVAIL DU QUÉBEC - LAURENTIDES

275 Latour Street, 3rd Floor, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808 Fax: 1 855 722-8081?

Website: www.cnesst.gouv.qc.ca

Services: * Support for workers and employers in their efforts to eliminate hazards in their workplace. * Inspection of workplaces. * Promotion of occupational health and safety. * Compensation for workers who suffered an occupational injury. * Rehabilitation of workers who, because of an occupational injury, suffered a permanent impairment of physical or mental integrity.

Eligibility: employers and workers **Coverage area:** Laurentians

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, except holidays

Financing: membership fees, self-financing **Legal status:** provincial government agency

COMMISSION DES NORMES DU TRAVAIL - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808

Website: www.cnesst.gouv.qc.ca

Services: * Information on labor standards and the obligations stipulated by the law and regulations. * Registration of complaints. * Mediation for employees or employers involved in a complaint of psychological harassment, wrongful dismissal or prohibited practice.

Eligibility: public, employers, employees

Coverage area: Laurentians

Hours: office: by appointment for investigation and mediation

Financing: provincial

Legal status: provincial government agency

SERVICES QUÉBEC - DIRECTION RÉGIONALE DES LAURENTIDES

275 Latour Street, Suite 1.4, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-7575 Fax: 450 436-4934

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/directions-regionales/index_en.asp



Indigenous Peoples

Services: * Local employment centres locator: www.localisateur.servicesquebec.gouv.qc.ca/en * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years old and over living with a long term occupational disability (physical or mental health, physical or intellectual disabilities), sponsored immigrants on or awaiting welfare and their sponsors

Coverage area: Laurantians

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

SERVICES QUÉBEC - SAINT-JÉRÔME

275 Latour Street, Suite RC02, Saint-Jérôme, Laurentides, QC, J7Z 0J7

450 569-3075 Fax: 450 569-7458

Website: www.mtess.gouv.qc.ca/services-a-la-clientele/centre-local-emploi/index_en.asp

Services: * Information and accompaniment in the administrative procedures with ministries and organizations.

* Acts of civil status (certificates and copies). * Employment assistance. * Business support. * Social assistance.

* Administration of oath. * Building: payment to maintain a licence and examinations. * Self-service computer stations. * Québec land register. * Information about government programs and services.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30 (12h00 to 13h00 with appointment)

Legal status: provincial government agency

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Justice and Advocacy

ADVOCACY GROUPS

CONSUMER PROTECTION AND COMPLAINTS

CORRECTIONAL SERVICES

COURTHOUSES AND TRIBUNALS

LEGAL ASSISTANCE AND INFORMATION

PROFESSIONAL ORDERS AND ASSOCIATIONS

SUPPORT FOR OFFENDERS



Advocacy groups

CARREFOUR D'ACTIONS POPULAIRES DE SAINT-JÉRÔME

563 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L9

450 432-8696

Website: www.carrefouractionspopulaires.org **Email:** info@carrefouractionspopulaires.org

Services: Place for information, meetings and discussion. * Weekly information sessions and advocacy for

tenants and welfare recipients. * Craft workshops.

Eligibility: isolated people or on a low income, families in difficult situations, tenants, welfare beneficiaries

Coverage area: MRC La Rivière-du-Nord Hours: Monday to Thursday 9h30 to 16h00 Financing: provincial, donations, self-financing

Legal status: non-profit organization

CENTRE D'AIDE PERSONNES TRAUMATISÉES CRÂNIENNES ET HANDICAPÉES PHYSIQUES LAURENTIDES

643 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Z 5T7

1 888 431-3437 Fax: 450 431-7955

Website: www.captchpl.org Email: captchpl@videotron.ca

Services: Promotion of the interests and advocacy assistance. * Reception and referrals. * Individual and group intervention. * Psychosocial intervention, if required. * Therapeutic relationship and active listening. * Support and socialization groups. * Prevention and awareness. * Social integration activities. * Documentation

centre.

Eligibility: adults with brain injuries and physical disabilities, their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, MRC La Rivière-du-Nord, MRC Antoine-

Labelle, MRC Les Pays-d'en-Haut, MRC Argenteuil, MRC Mirabel **Hours:** Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: donations, provincial **Legal status:** non-profit organization

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - LAURENTIDES

255 de Martigny Street West, unit 3-2, Saint-Jérôme, Laurentides, QC, J7Y 2G4

1 800 563-6261 Fax: 450 565-1114 Website: www.caaplaurentides.org Email: info@caaplaurentides.org

Services: Centre assisting health and social services users in their complaint process. * Information and

referral about users' rights. * Support and counseling services. * Assistance in reporting harms.

Eligibility: public health and social services users

Coverage area: Laurentians

Hours: Monday to Thursday 8h30 to 16h30, Friday 8h30 to 16h00

Fees: none

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Financing: provincial

Legal status: non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com



Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DES LAURENTIDES -COMMISSAIRE AUX PLAINTES ET À LA QUALITÉ DES SERVICES

1000 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5N6

450 432-8708 Fax: 450 431-8446

Website: www.santelaurentides.gouv.qc.ca/a-propos-de-nous/commissariat-aux-plaintes-et-a-la-qualite-des-

services

Email: info-plaintes@ssss.gouv.qc.ca

Services: Responsible of enforcing the users' rights. * Reception and analysis of complaints. * Makes recommendations to the establishment and to the executive board about the improvement of the quality and security of the provided services.

Coverage area: Laurantians Financing: provincial

Legal status: parapublic organization

COMITÉ DES USAGERS DE SAINT-JÉRÔME

200 Rolland Street, Saint-Jérôme, Laurentides, QC, J7Z 5S2

450 432-2777 ext. 25105

Website: www.santelaurentides.gouv.qc.ca/a-propos-de-nous/comites-des-usagers/saint-jerome

Email: comite.des.usagers.cissslau@ssss.gouv.qc.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in the proceedings when making a complaint.

Eligibility: users of Saint-Jérôme hospital, of Saint-Jérôme regional hospital, Lafontaine and Centre-ville-de-

Saint-Jérôme CLSCs, centre d'hébergement Lucien-G. Rolland and Saint-Jérôme CHSLD

Coverage area: Laurentians **Financing:** provincial

Legal status: parapublic organization

COMITÉ DES USAGERS DES PROGRAMMES EN DÉFICIENCE INTELLECTUELLE ET TROUBLES DU SPECTRE DE L'AUTISME DES LAURENTIDES ET DES PROGRAMMES EN DÉFICIENCE PHYSIQUE

500 des Laurentides Boulevard, Suite 252, Saint-Jérôme, Laurentides, QC, J7Z 4M2

450 569-2974 ext. 74028

Website: www.santelaurentides.gouv.qc.ca/a-propos-de-nous/comites-des-usagers/di-tsa-dp

Email: cu.ditsadp.cissslau@ssss.gouv.qc.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in

the proceedings when making a complaint.

Eligibility: users of physical rehabilitation centres or intellectual disabilities and autism spectrum disorder

rehabilitation centres in the Laurentians

Coverage area: Laurentians Financing: provincial

Legal status: parapublic organization



COMITÉ DES USAGERS DU CENTRE DE RÉADAPTATION EN DÉPENDANCE DES LAURENTIDES

910 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M5

450 432-3789

Website: www.santelaurentides.gouv.qc.ca/a-propos-de-nous/comites-des-usagers/centre-de-readaptation-en-

dependance-des-laurentides

Email: comiteusagercab@bellnet.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in

the proceedings when making a complaint.

Eligibility: users of addiction rehabilitation centres in the Laurentians

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

COMMISSION DE L'ÉQUITÉ SALARIALE - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808 Fax: 514 864-6756 Website: www.cnesst.gouv.qc.ca Email: equite.salariale@ces.gouv.qc.ca

Services: Support and assistance to employers who must achieve pay equity in their company and to employees wishing to obtain information or exercise their rights. * Front-line telephone service to answer general questions on the application of the Pay Equity Act. * Specialized assistance to understand more complex or technical aspects of the Act. * Conciliation services to promote the settlement of disagreements. * Investigations following complaints or different subjected by the parties or on its own initiative. * Software package to achieve pay equity: computer tool that allows employers to realize their pay equity exercise autonomously, available on the website. * Information lectures on Pay Equity Act and its application, available upon request for groups of employers, employees, or any other grouping wishing to obtain information on pay equity. * Tool development and training accessible free of charge in all regions of Québec. * Research activities. **Eligibility:** employees, mostly women who occupy predominantly female job classes, accredited associations and employers

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

COMMISSION DES NORMES DU TRAVAIL - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808

Website: www.cnesst.gouv.qc.ca

Services: * Information on labor standards and the obligations stipulated by the law and regulations. * Registration of complaints. * Mediation for employees or employers involved in a complaint of psychological harassment, wrongful dismissal or prohibited practice.

Eligibility: public, employers, employees

Coverage area: Laurentians

Hours: office: by appointment for investigation and mediation

Financing: provincial

Legal status: provincial government agency

DROITS ET RECOURS LAURENTIDES

227 Saint-Georges Street, Suite 104, Saint-Jérôme, Laurentides, QC, J7Z 5A1

450 436-4633 Fax: 450 436-5099 Website: droitsetrecourslaurentides.org Email: info@droitsetrecourslaurentides.org



Services: Individual and collective mental health advocacy. * Support and accompaniment with procedures. *

Awareness-raising. * Information and training.

Eligibility: people or groups of people living or having lived with mental health problems
or />

Coverage area: Laurentians

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: grants

Legal status: non-profit organization

MOUVEMENT PERSONNE D'ABORD DE ST-JÉRÔME ET SES ENVIRONS

768 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M3

450 438-6256

Email: mpdastjerome@hotmail.ca

Services: Advocacy of the collective rights of people living or having been labeled with an intellectual disability.

* Awareness, mobilization and representation actions. * Weekly and annual activities.

Eligibility: people living or having been labeled with an intellectual disability, their relatives

Coverage area: Saint-Jérôme

Fees: membership: 5\$

Financing: self-financing, membership fees **Legal status:** non-profit organization

MULTIPLE SCLEROSIS SOCIETY OF CANADA - QUÉBEC DIVISION - LAURENTIDES SECTION

500 des Laurentides Boulevard, Suite 28, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 866 590-4469 Fax: 450 436-3273

Website: scleroseenplaques.ca/section/laurentides **Email:** info.laurentides@scleroseenplaques.ca

Services: * Hope and cope: information program for people who have received a diagnosis of multiple sclerosis. * Telephone support and advice. * Activities to break isolation: coffee meetings, physical education classes, outings and events. * Advocacy. * Adapted services. * Support for caregivers. * Lectures, seminars, conventions.

Eligibility: people diagnosed with multiple sclerosis and their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, Mirabel, MRC La Rivière-du-Nord, MRC

Argenteuil, MRC Les Pays-d'en-Haut, MRC Les Laurentides, MRC Antoine-Labelle

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00

Financing: fundraising campaigns **Legal status:** non-profit organization

REGROUPEMENT DES USAGERS DU TRANSPORT ADAPTÉ ET COLLECTIF DE LA MRC RIVIÈRE-DU-NORD

300 Longpré Street, Suite 310, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 592-1383

Email: rutac-mrc-rdn@hotmail.com

Services: * Representation and advocacy for individual and collective rights and interests. * Development and improvement of the conditions of the collective and adapted transportation service.

Eligibility: people with reduced mobility who use the adapted transportation service

Coverage area: MRC La Rivière-du-Nord **Hours:** Monday to Friday 9h30 to 17h00

Fees: free

Financing: grants



RÉSEAU DES FEMMES DES LAURENTIDES

342 Parent Street, Saint-Jérôme, Laurentides, QC, J7Z 2A2

450 431-1896

Website: www.femmeslaurentides.org **Email:** info@femmeslaurentides.org

Services: Regional autonomous community action grouping. * Representation. * Improvement of women's

quality of life. * Civil involvement projects. * Awareness. **Eligibility:** women's groups and committees, general public

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: grants

Legal status: non-profit organization

Consumer protection and complaints

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - LAURENTIDES

255 de Martigny Street West, unit 3-2, Saint-Jérôme, Laurentides, QC, J7Y 2G4

1 800 563-6261 Fax: 450 565-1114 Website: www.caaplaurentides.org Email: info@caaplaurentides.org

Services: Centre assisting health and social services users in their complaint process. * Information and

referral about users' rights. * Support and counseling services. * Assistance in reporting harms.

Eligibility: public health and social services users

Coverage area: Laurentians

Hours: Monday to Thursday 8h30 to 16h30, Friday 8h30 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DES LAURENTIDES -COMMISSAIRE AUX PLAINTES ET À LA QUALITÉ DES SERVICES

1000 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5N6

450 432-8708 Fax: 450 431-8446

Website: www.santelaurentides.gouv.qc.ca/a-propos-de-nous/commissariat-aux-plaintes-et-a-la-qualite-des-

services

Email: info-plaintes@ssss.gouv.qc.ca

Services: Responsible of enforcing the users' rights. * Reception and analysis of complaints. * Makes recommendations to the establishment and to the executive board about the improvement of the quality and

security of the provided services. **Coverage area:** Laurantians

Financing: provincial

Legal status: parapublic organization

COMITÉ DES USAGERS DE SAINT-JÉRÔME

200 Rolland Street, Saint-Jérôme, Laurentides, QC, J7Z 5S2

450 432-2777 ext. 25105

Website: www.santelaurentides.gouv.qc.ca/a-propos-de-nous/comites-des-usagers/saint-jerome

Email: comite.des.usagers.cissslau@ssss.gouv.qc.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in

the proceedings when making a complaint.

Eligibility: users of Saint-Jérôme hospital, of Saint-Jérôme regional hospital, Lafontaine and Centre-ville-de-

Saint-Jérôme CLSCs, centre d'hébergement Lucien-G. Rolland and Saint-Jérôme CHSLD

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

COMITÉ DES USAGERS DES PROGRAMMES EN DÉFICIENCE INTELLECTUELLE ET TROUBLES DU SPECTRE DE L'AUTISME DES LAURENTIDES ET DES PROGRAMMES EN **DÉFICIENCE PHYSIQUE**

500 des Laurentides Boulevard, Suite 252, Saint-Jérôme, Laurentides, QC, J7Z 4M2

450 569-2974 ext. 74028

Website: www.santelaurentides.gouv.qc.ca/a-propos-de-nous/comites-des-usagers/di-tsa-dp

Email: cu.ditsadp.cissslau@ssss.gouv.gc.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in

the proceedings when making a complaint.

Eligibility: users of physical rehabilitation centres or intellectual disabilities and autism spectrum disorder

rehabilitation centres in the Laurentians

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

COMITÉ DES USAGERS DU CENTRE DE RÉADAPTATION EN DÉPENDANCE DES **LAURENTIDES**

910 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M5

450 432-3789

Website: www.santelaurentides.gouv.qc.ca/a-propos-de-nous/comites-des-usagers/centre-de-readaptation-en-

dependance-des-laurentides

Email: comiteusagercab@bellnet.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in

the proceedings when making a complaint.

Eligibility: users of addiction rehabilitation centres in the Laurentians

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

OFFICE MUNICIPAL D'HABITATION DE PRÉVOST

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstierome.gc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Prévost

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency



OFFICE MUNICIPAL D'HABITATION DE SAINT-COLOMBAN

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Colomban

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-HIPPOLYTE

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Hippolyte

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-JÉRÔME

484, Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low-rent housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program. * Accès-Logis program. * Referral.

Eligibility: people on a low or modest income

Coverage area: Saint-Jérôme

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DE SAINTE-SOPHIE

2200 de Jouvence Terrace, Sainte-Sophie, Laurentides, QC, J5J 2V8

514 826-9190

Email: omh.ste.sophie@videotron.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis program

Eligibility: individuals, seniors and families on a low and moderate income

Capacity: 15 units

Coverage area: Sainte-Sophie Financing: provincial, municipal Legal status: municipal agency



Correctional services

CORRECTIONAL SERVICE CANADA - LAFERRIÈRE COMMUNITY CORRECTIONAL CENTRE

202 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 4Z9

450 432-2141 Fax: 450 432-8657

Website: www.csc-scc.gc.ca

Services: Community correctional centre for people on probation. * Structured living environment. * 24-hour

supervision. * Administration of reintegration programs.

Eligibility: people under federal jurisdiction who have been released to the community on unescorted

temporary absences, day parole, full parole, work releases, statutory release or long-term supervision orders

Coverage area: Province of Québec

Financing: federal

Legal status: federal government agency

DIRECTION DES SERVICES PROFESSIONNELS CORRECTIONNELS - LAURENTIDES

275 Latour Street, Suite 2.5, Saint-Jérôme, Laurentides, QC, J7Z 5H6

1 866 722-7351 Fax: 450 569-3138

Website: www.securitepublique.gouv.qc.ca/en.html

Services: Body responsible of the activities related to offenders assessment and follow-up. * Assessment of offenders. * Development of correctional intervention plans. * Administration of sentences in the community.

Eligibility: offenders sentenced to less than 2 years, alleged offenders

Coverage area: Laurentides Financing: provincial

Legal status: provincial government agency

SERVICES CORRECTIONNELS DU QUÉBEC - ÉTABLISSEMENT DE DÉTENTION DE SAINT-JÉRÔME

2 de la Salette Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 5G5

450 436-8144 Fax: 450 436-8444

Website: www.securitepublique.gouv.qc.ca/en.html

Services: Body responsible of activities related to the detention of offenders. * Offenders assessment and follow-up. * Management of custody, accommodation, supervision and guidance programs. * Transportation, escorts and supervision for court appearances and transfers to other prisons and hospitals.

Eligibility: men offenders sentenced to less than 2 years, alleged offenders

Englishing. Then offenders sentenced to less than 2 years, alleged offender

Coverage area: Province of Québec

Financing: provincial

Legal status: provincial government agency

Courthouses and tribunals

BUREAU DES INFRACTIONS ET AMENDES - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

1 877 263-6337 Fax: 450 569-7683

Website: www.amendes.qc.ca **Email:** amendes@justice.gouv.qc.ca

Services: Administration of offenses under the majority of penal provincial laws and certain federal laws concerning road safety, working relations in the field of construction, food products and others. * Recovery of fines and unpaid legal fees. * Online payment services for court records and statements of offense.

Coverage area: judicial districts of Laval and Saint-Jérôme

Hours: Monday, Tuesday, Thursday and Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 10h00 to

12h00 and 13h00 to 16h30



Financing: provincial

Legal status: provincial government agency

COURT OF QUÉBEC - CIVIL DIVISION - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4407

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Services: Court constituting the judicial system of Québec. * Hearing of cases where the amount in dispute is less than \$85,000. * Hearing of some cases regarding municipal and school affairs. * Hearing of temporary and authorized confinement cases prior to or following psychiatric assessment. * Exclusive jurisdiction to hear appeals from decisions of certain administrative tribunals, such as the Tribunal administratif du logement.

* Voluntary deposit. * Other point of service for voluntary deposits and for receiving claims, by appointement: 85 Saint-Vincent Street at Sainte-Agathe-des-Monts.

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30

Financing: provincial

Legal status: provincial government agency

COURT OF QUÉBEC - CRIMINAL AND PENAL DIVISION - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4418 Fax: 450 569-3051

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Services: Court constituting the judicial system of Québec. * Hearing of prosecutions under the Criminal Code,

the Code of penal Procedure and all other regulatory offence statutes.

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30

Financing: provincial

Legal status: provincial government agency

COURT OF QUÉBEC - SMALL CLAIMS DIVISION - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4439

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Email: pcstjerome@justice.gouv.qc.ca

Services: Court hearing cases in which the disputed amount of money is inferior to \$15,000 and where people represent themselves, without a lawyer. * Free mediation service to parties wishing to resolve their dispute by an agreement before the hearing of their case by the judge. * Other point of service for small claims: 85 Saint-Vincent Street at Sainte-Agathe-des-Monts.

Eligibility: any person or legal person if it employed at most 10 people during the 12 months prior to the claim

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30

Financing: provincial

Legal status: provincial government agency

COURT OF QUÉBEC - YOUTH DIVISION - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4419

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Services: Court constituting the judicial system of Québec. * Hearing of all cases involving a minor. * Hearing

of cases of adoption.

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30



Financing: provincial

Legal status: provincial government agency

SAINT-JÉRÔME COURTHOUSE

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4407

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Services: Administration or court services of Saint-Jérôme. * Support to various courts constituting the judicial system of Québec and some specialized courts. * Judicial services: curatorships, tutorships and wills, civil

wedding and partnership, divorce records, family mediation and alimony.

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30

Financing: provincial

Legal status: provincial government agency

SUPERIOR COURT - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4407

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Services: Court constituting the judicial system of Québec. * Hearing of the cases where the amount in dispute is more than \$85,000 and administrative, familial and bankruptcy litigations. * Hearing of jury trials in criminal cases and appeals in summary conviction.

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30

Financing: provincial

Legal status: provincial government agency

Legal assistance and information

BUREAU DES INFRACTIONS ET AMENDES - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

1 877 263-6337 Fax: 450 569-7683

Website: www.amendes.qc.ca **Email:** amendes@justice.gouv.qc.ca

Services: Administration of offenses under the majority of penal provincial laws and certain federal laws concerning road safety, working relations in the field of construction, food products and others. * Recovery of fines and unpaid legal fees. * Online payment services for court records and statements of offense.

Coverage area: judicial districts of Laval and Saint-Jérôme

Hours: Monday, Tuesday, Thursday and Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 10h00 to

12h00 and 13h00 to 16h30 **Financing**: provincial

Legal status: provincial government agency

CARREFOUR D'ACTIONS POPULAIRES DE SAINT-JÉRÔME

563 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L9

450 432-8696

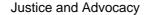
Website: www.carrefouractionspopulaires.org **Email:** info@carrefouractionspopulaires.org

Services: Place for information, meetings and discussion. * Weekly information sessions and advocacy for

tenants and welfare recipients. * Craft workshops.

Eligibility: isolated people or on a low income, families in difficult situations, tenants, welfare beneficiaries

Coverage area: MRC La Rivière-du-Nord





Hours: Monday to Thursday 9h30 to 16h00 **Financing:** provincial, donations, self-financing

Legal status: non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

COMMISSION DE L'ÉQUITÉ SALARIALE - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808 Fax: 514 864-6756 Website: www.cnesst.gouv.qc.ca Email: equite.salariale@ces.gouv.qc.ca

Services: Support and assistance to employers who must achieve pay equity in their company and to employees wishing to obtain information or exercise their rights. * Front-line telephone service to answer general questions on the application of the Pay Equity Act. * Specialized assistance to understand more complex or technical aspects of the Act. * Conciliation services to promote the settlement of disagreements. * Investigations following complaints or different subjected by the parties or on its own initiative. * Software package to achieve pay equity: computer tool that allows employers to realize their pay equity exercise autonomously, available on the website. * Information lectures on Pay Equity Act and its application, available upon request for groups of employers, employees, or any other grouping wishing to obtain information on pay equity. * Tool development and training accessible free of charge in all regions of Québec. * Research activities. Eligibility: employees, mostly women who occupy predominantly female job classes, accredited associations and employers

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

COMMISSION DES NORMES DU TRAVAIL - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808

Website: www.cnesst.gouv.qc.ca

Services: * Information on labor standards and the obligations stipulated by the law and regulations. * Registration of complaints. * Mediation for employees or employers involved in a complaint of psychological harassment, wrongful dismissal or prohibited practice.

Eligibility: public, employers, employees

Coverage area: Laurentians

Hours: office: by appointment for investigation and mediation



Financing: provincial

Legal status: provincial government agency

COURT OF QUÉBEC - YOUTH DIVISION - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4419

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Services: Court constituting the judicial system of Québec. * Hearing of all cases involving a minor. * Hearing

of cases of adoption.

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30

Financing: provincial

Legal status: provincial government agency

CURATEUR PUBLIC - DIRECTION TERRITORIALE NORD ET BUREAU DE SAINT-JÉRÔME

222 Saint-Georges Street, Suite 315, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 569-3240

Website: www.curateur.gouv.qc.ca

Services: * Protection of rights and interests and administration of the estate of an incapacitated person for whom the court has appointed the Curateur Public to act as tutor or curator. * Information, assistance and support to families and close friends who are representing incapacitated individuals, administering the estate of an incapacitated person or a minor, or serving as a member of a tutorship council.

Eligibility: incapacitated individuals, incapacity may be declared due to a mental or degenerative illness, stroke, intellectual disability, head injury or weakened state as a result of old age that alters the mental faculties or physical ability to express their own will, represented by the Curateur public, under provisional administration, under tutorship or under private curatorship, private tutors and curators

Coverage area: Lanaudière and Laurentians

Hours: Monday, Tuesday, Thursday and Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 10h00 to

12h00 and 13h00 to 16h30 **Financing:** provincial

Legal status: provincial government agency

LEGAL AID OFFICE - SAINT-JÉRÔME

460 Labelle Street, Suite 101, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 436-5712 Fax: 450 436-8004

Website: www.ccjll.qc.ca Email: bajstje@ccjll.qc.ca

Services: Free or low cost legal services to eligible individuals. * Receive and process legal aid requests. **Eligibility:** person or non-profit organization residing in Quebec or forced to remain in Quebec, financially

eligible, and with a legal need that is covered by the Law

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, by appointment only, except emergency **Fees:** people may be eligible for free legal aid or contributory legal aid between \$100 and \$800, depending on

their financial situation, see scale on website

Financing: provincial

Legal status: parapublic organization

MAISON D'HÉBERGEMENT JEUNESSE LA PARENTHÈSE

582 du Boisé Street, Saint-Jérôme, Laurentides, QC, J7Z 0C7

450 565-0958 Fax: 450 565-1648 Website: mhjlaparenthese.org Email: info@mhjlaparenthese.org



Services: * Temporary housing from 1 to 3 months, with the possibility of a 3-day trial period. * Emergency shelter from 1 to 2 days. * Respite service. * Telephone listening: support, advice and referral. * Help

relationship, accompaniment, post-housing follow-up and referrals. * Family mediation.

Eligibility: young people in difficulty aged 12 to 17 years, their parents, families

Capacity: 9 places

Coverage area: Laurentians **Hours:** 24 hours / 7 days

Fees: variable according to income, from \$3.50 to \$12 per day

Financing: provincial, municipal, donations **Legal status:** non-profit organization

MESURES ALTERNATIVES DES VALLÉES DU NORD

515 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 436-6749 Fax: 450 436-1863

Website: www.mavn.ca Email: info@mavn.ca

Services: Organization of citizen mediation and alternative justice. Teenagers * Youth Criminal Justice Program: Supporting offenders, victims and parents through the justice process, with a focus on restorative justice. * Legal education workshops in primary and secondary schools. Citizen Mediation * Mediation Conciliation de Quartier des Laurentides (MCQL): accompaniment and mediation during conflicts between neighbors. Work environment * Accompaniment and mediation. * Awareness and training. Social housing (low-rent housing (HLM), housing cooperatives and non-profit organizations) * Support and accompaniment in difficult situations. * Intervention in the community: conflict resolution and prevention, awareness. Social entrepreneurship * Support for social initiatives: accompaniment, administration and financial management. Eligibility: people living in conflict, teenagers aged 12 to 17, people living in housing cooperatives, social housing or low-rent housing (HLM), businesses

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Mirabel, MRC La Rivière-du-Nord, MRC Les

Pays-d'en-Haut, MRC Les Laurentides **Hours:** Monday to Friday 8h30 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

PRÉVOST - CITY

2870 Curé-Labelle Boulevard, Prévost, Laurentides, QC, J0R 1T0

450 224-8888 ext. 0

Website: www.ville.prevost.qc.ca

Email: servicecitoyen@ville.prevost.qc.ca

Services: Management of municipal services. * Municipal counter: information on permits, subsidies and taxes, payment of taxes. * Calendar of recyclable and garbage collections and information on waste management: http://www.ville.prevost.qc.ca/guichet-citoyen/services/collectes-et-dechets#collecte-des-ordures * Public safety: fire safety service, Sûreté du Québec.

Coverage area: Prévost

Hours: Monday to Thursday 8h15 to 12h00 and 12h45 to 16h30, Friday 8h00 to 12h00

Financing: municipal

Legal status: municipal agency

SAINT-HIPPOLYTE- MUNICIPALITY

2253 des Hauteurs Road, Saint-Hippolyte, Laurentides, QC, J8A 1A1

450 563-2505

Website: saint-hippolyte.ca

Email: municipalite@saint-hippolyte.ca

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Justice and Advocacy

Services: Management of municipal services. * Municipal counter: information on permits, subsidies and taxes, payment of taxes. * Calendar of recyclable and garbage collections and information on waste management: saint-hippolyte.ca/services-aux-citoyens/collecte-a-trois-voies * Public safety: fire safety service,

Sûreté du Québec.

Coverage area: Saint-Hippolyte

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h00, Friday 8h30 to 12h30

Financing: municipal

Legal status: municipal agency

SAINT-JÉRÔME - CITY

10 Saint-Joseph Street, Suite 103, Saint-Jérôme, Laurentides, QC, J7Z 7G7

450 569-5000

Website: www.vsj.ca

Services: Municipal service management. * Municipal counter: information on permits, subsidies and taxes, payment of taxes, regulations, etc. * Calendar of recyclable and garbage collections and information on waste

management: www.vsj.ca/collectes * Public safety: fire safety service, police service.

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h00 to 17h00

Financing: municipal

Legal status: municipal agency

SAINTE-SOPHIE - MUNICIPALITY

2199 Sainte-Sophie Boulevard, Sainte-Sophie, Laurentides, QC, J5J 1A1

450 438-7784 Fax: 450 438-1080

Website: www.stesophie.ca Email: courrier@stesophie.ca

Services: Management of municipal services. * Municipal counter: information on permits, subsidies and taxes, payment of taxes. * Calendar of recyclable and garbage collections and information on waste management: www.stesophie.ca/Collecte-des-ordures-menageres-2028 * Public safety: fire safety service,

Sûreté du Québec.

Coverage area: Sainte-Sophie

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h00, Friday 8h30 to 12h00, Fire department:

Monday to Friday 8h30 to 12h00 and 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

Professional orders and associations

ASSOCIATION CANADIENNE DE RÉFLEXOLOGIE - SECTION QUÉBEC

Confidential Address

450 602-7904

Website: www.reflexologycanada.org/en/quebec **Email:** qc.president@reflexologycanada.org

Services: Regroups teachers, professional practitioners and students in reflexology. * Promotes reflexology, networking and knowledge sharing. * Professional trainings and information sessions for public. * Therapist

repertory: www.reflexologycanada.org/en/quebec/#Find-reflexology-therapist

Coverage area: Province of Québec **Hours:** Monday to Friday 8h30 to 16h30

Fees: variable

Financing: membership fees



Support for offenders

CENTRE RÉSIDENTIEL COMMUNAUTAIRE CURÉ LABELLE

612 De Martigny West Street, Saint-Jérôme, Laurentides, QC, J5L 1Z6

1 888 623-4049

Website: www.crccurelabelle.com **Email:** crccl@crccurelabelle.com

Services: Social reintegration program for men on an active correctional measure. * Housing. * Ongoing supervision. * Rehabilitation activities. * Individual clinical follow-up. * Various specialized programs. * Various points of service: Lachute, Mont-Tremblant, Rivière-Rouge, Sainte-Adèle, Sainte-Agathe, Saint-Eustache,

Sainte-Thérèse, Terrebonne.

Eligibility: men on an active correctional measure

Capacity: 46

Coverage area: Laurentians **Hours:** 24 hours, 7 days

Fees: 25% of net salary - max. \$60 per week

Financing: provincial, federal

Legal status: non-profit organization

DIRECTION DES SERVICES PROFESSIONNELS CORRECTIONNELS - LAURENTIDES

275 Latour Street, Suite 2.5, Saint-Jérôme, Laurentides, QC, J7Z 5H6

1 866 722-7351 Fax: 450 569-3138

Website: www.securitepublique.gouv.qc.ca/en.html

Services: Body responsible of the activities related to offenders assessment and follow-up. * Assessment of offenders. * Development of correctional intervention plans. * Administration of sentences in the community.

Eligibility: offenders sentenced to less than 2 years, alleged offenders

Coverage area: Laurentides

Financing: provincial

Legal status: provincial government agency

MESURES ALTERNATIVES DES VALLÉES DU NORD

515 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 436-6749 Fax: 450 436-1863

Website: www.mavn.ca Email: info@mavn.ca

Services: Organization of citizen mediation and alternative justice. Teenagers * Youth Criminal Justice Program: Supporting offenders, victims and parents through the justice process, with a focus on restorative justice. * Legal education workshops in primary and secondary schools. Citizen Mediation * Mediation Conciliation de Quartier des Laurentides (MCQL): accompaniment and mediation during conflicts between neighbors. Work environment * Accompaniment and mediation. * Awareness and training. Social housing (low-rent housing (HLM), housing cooperatives and non-profit organizations) * Support and accompaniment in difficult situations. * Intervention in the community: conflict resolution and prevention, awareness. Social entrepreneurship * Support for social initiatives: accompaniment, administration and financial management. Eligibility: people living in conflict, teenagers aged 12 to 17, people living in housing cooperatives, social housing or low-rent housing (HLM), businesses

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Mirabel, MRC La Rivière-du-Nord, MRC Les

Pays-d'en-Haut, MRC Les Laurentides **Hours:** Monday to Friday 8h30 to 17h00

Fees: none

Financing: provincial



Mental Health and addictions

ADDICTION PREVENTION

ADDICTION TREATMENT

COMMUNITY SUPPORT IN MENTAL HEALTH

CRISIS CENTRES AND SUICIDE PREVENTION

HELPLINES

MENTAL HEALTH ADVOCACY GROUPS

SELF-HELP GROUPS FOR MENTAL HEALTH ISSUES



Addiction prevention

DISPENSAIRE (LE) - CENTRE DE SANTÉ COMMUNAUTAIRE

527 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 431-7432 Fax: 450 431-6536 Website: www.dispensaire.org Email: info@csalaurentides.com

Services: * Screening for STIs, HIV, hepatitis, treatment and medical follow-up. * Vaccination for hepatitis A and B, HPV. * Psychosocial support. * Training and mentoring in community medicine. * Prevention and harm reduction. * Distribution of sterile equipment, preventive medication, condoms and naloxone kits. * Distribution of fentanyl test strips and multi-substances test strips. * Substance analysis. * Support and accompaniment for members of the LGBTQ2S+ community. * Social group for people living with HIV.

Eligibility: people living with HIV/AIDS, hepatitis C or an STD, their relatives, people at risk, people who use

substances, people from the LGBTQ2S+ community

Coverage area: Laurentians

Hours: centre: Monday to Friday 9h00 to 17h00, clinic: Tuesday to Thursday 9h00 to 17h00, Friday 9h00 to

12h00 **Fees:** free

Financing: donations, provincial, federal **Legal status:** non-profit organization

FABRIQUE DE LA PAROISSE DE SAINT-JÉRÔME

355 du Curé-Labelle Place, Saint-Jérôme, Laurentides, QC, J7Z 5A9

450 432-9742

Email: info@paroissestj.ca

Services: * Soup kitchen. * Food assistance. * Clothing counter. * Support and referrals for people who are homeless or at risk of homelessness. * Distribution of new injection equipment to people who use drugs. *

Recovery of used needles and syringes.

Eligibility: people on a low income, people experiencing homelesness

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 15h00

Financing: donations

Legal status: non-profit organization

SABLIER

224 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A8

450 602-0883

Email: preventionsablier@videotron.ca

Services: Addiction Prevention. * Mon entreprise optimale (MEO): prevention in the work place. * Méthode d'initiation et de sensibilisation aux expériences de plaisir (MISE): gambling and seniors. * Prévention en milieu scolaire (PRISME): prevention in schools. * Réseau d'entraide vocationnel et expérientiel (REVE): drop-out

prevention. *Telephone listening. **Eligibility:** schools and work place **Coverage area:** Laurentides



Addiction treatment

CENTRE DE RÉADAPTATION EN DÉPENDANCE DES LAURENTIDES - SAINT-JÉRÔME - EXTERNAL SERVICES

906 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M5

811 option 2

Website: www.santelaurentides.gouv.qc.ca/nous-joindre/centres-de-readaptation

Services: External follow-up for adults and youth. * Detoxification. * Rehabilitation. * Social and professional reintegration. * Substitution treatment. * Support for relatives.

Eligibility: people 12 years and over with an alcohol, drug or gambling addiction, their relatives, pregnant women, deaf or hard of hearing clients accepted, people on a substitution program or with mental health

problems

Coverage area: Laurentians

Fees: free

Financing: provincial

Legal status: parapublic organization

PORTAGE - PROGRAMME POUR ADOLESCENTS - OUEST DU QUÉBEC

1790 du Lac Écho Road, Prévost, Laurentides, QC, J0R 1T0

450 224-2944

Website: www.portage.ca Email: info_adomtl@portage.ca

Services: Inpatient Rehabilitation Centre up to 6 months * Programme for substance abuse. * Group therapy. * Social reintegration. * Académie Portage: Mandatory School Programme. * Orientation and vocational planning. * Cultural and recreational programmes. * Weekly after-treatment of 18 months in group (zoom or face-to-face).

* Individual after-care follow-up as needed (zoom, phone or face-to-face). * Resourcing.

Eligibility: youth 14 to 18 with substance abuse problem

Capacity: 32

Coverage area: Province of Québec

Hours: administration: Monday to Friday 9h00 to 17h00, residential service: 24 hours

Fees: free

Financing: provincial, foundations **Legal status:** non-profit organization

PORTAGE - PROGRAMME POUR ADULTES

1790 du Lac Écho Road, Prévost, Laurentides, QC, J0R 1T0

514 939-7700

Website: https://portage.ca/fr/quebec/programme-adultes/

Email: info@portage.ca

Services: Inpatient Rehabilitation Centre up to 6 months * Programme for substance abuse. * Group therapy. * Social reintegration. * Orientation and vocational planning. * Cultural and recreational programmes. * Post treatment follow-up. * Accommodation recognized by correctional services for The Court of Quebec Addiction Treatment Program (CQATP).

Eligibility: adults with a substance abuse problem

Capacity: 80

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Fees: free

Financing: provincial



Community support in mental health

CENTRE D'AIDE AUX VICTIMES D'ACTES CRIMINELS DES LAURENTIDES

510 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B3

450 569-0332 Fax: 450 569-0966

Website: www.cavac.gc.ca

Email: administration.cavac.lau@bellnet.ca

Services: * Crisis intervention phoneline. * Psychological and post-trauma support. * Information on rights and

recourses. * Assistance with compensation procedures. * Guidance with specialized resources.

Eligibility: victims, close ones and witnesses of a crime

Coverage area: Laurentians

Hours: Monday, Wednesday and Friday 8h00 to 16h30, Tuesday and Thursday 8h00 to 20h00

Fees: free

Financing: provincial

Legal status: non-profit organization

GROUPE HARFANG DES NEIGES DES LAURENTIDES (LE)

290 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L1

450 565-1161 Fax: 450 565-6317

Website: www.groupeharfangdesneiges.org **Email:** info@groupeharfangdesneiges.org

Services: Mental health services. * Support group. * Individual follow-up. * Mental health workshops. * Physical

activity workshops. * Art workshops. * Group social activities, outings.

Eligibility: people living with mental health problems

Coverage area: Laurentians

Hours: support group: Monday to Friday 9h00 to 16h00, individual follow-up: Monday to Thursday 9h00 to

16h00 **Fees:** none **Financing:** grants

Legal status: non-profit organization

HALTE DES PROCHES (LA)

950A Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M5

1 800 663-0659

Website: lahalte.ca/en/home-3

Email: info@lahalte.ca

Services: * Telephone intervention. * Psychosocial follow-up. * Counselling for individuals, couples and families. * Support groups. * Educationnal programs and thematic workshops. * Respite activities. * Conferences and testimonials. * Accompaniment in order to make a request for psychiatric assessment.

Eligibility: close ones aged 3 years old and over of a person with a mental illness

Coverage area: MRC Deux-Montagnes, MRC Mirabel, MRC Thérèse-de-Blainville, MRC Laurentides, MRC

Rivière-du-Nord, MRC Pays-d'en-Haut, MRC Argenteuil and MRC Antoine-Labelle

Hours: Monday to Friday 8h30 to 17h00

Fees: yearly membership: \$20

Financing: provincial, foundations, donations, contributions



Crisis centres and suicide prevention

CENTRE PRÉVENTION SUICIDE FAUBOURG

Confidential Address

1 866 277-3553 Fax: 450 565-9726

Website: cpsfaubourg.org

Email: administration@cpsfaubourg.org

Services: * Crisis hotline to prevent suicide. * Grief support following a suicide. * Postvention and early intervention following a suicide in a workplace. * Training, awareness and conferences. * Implementation of

programs within the workplace. * Support for relatives of a person in crisis.

Eligibility: people who are suicidal, their relatives, or bereaved by suicide and counsellors

Coverage area: Laurentians

Hours: crisis hotline: 24 hours / 7 days, administration: Monday to Friday 8h30 to 16h30 **Fees:** crisis line and grief counselling: free, training, awareness and conferences: variable

Financing: provincial, self-financing **Legal status:** non-profit organization

Helplines

CENTRE PRÉVENTION SUICIDE FAUBOURG

Confidential Address

1 866 277-3553 Fax: 450 565-9726

Website: cpsfaubourg.org

Email: administration@cpsfaubourg.org

Services: * Crisis hotline to prevent suicide. * Grief support following a suicide. * Postvention and early intervention following a suicide in a workplace. * Training, awareness and conferences. * Implementation of

programs within the workplace. * Support for relatives of a person in crisis.

Eligibility: people who are suicidal, their relatives, or bereaved by suicide and counsellors

Coverage area: Laurentians

Hours: crisis hotline: 24 hours / 7 days, administration: Monday to Friday 8h30 to 16h30 **Fees:** crisis line and grief counselling: free, training, awareness and conferences: variable

Financing: provincial, self-financing **Legal status:** non-profit organization

INFO-SOCIAL 8-1-1 - LAURENTIANS

Confidential Address

811 option 2

Website: www.quebec.ca/en/health/finding-a-resource/info-social-811

Services: Psychosocial consultation by phone. * Information and referral to assistance resources.

Coverage area: Laurentides Hours: 24 hours / 7 days

Fees: free

Financing: provincial

Legal status: non-profit organization

MAISON D'HÉBERGEMENT JEUNESSE LA PARENTHÈSE

582 du Boisé Street, Saint-Jérôme, Laurentides, QC, J7Z 0C7

450 565-0958 Fax: 450 565-1648 Website: mhjlaparenthese.org Email: info@mhjlaparenthese.org



Mental Health and addictions

Services: * Temporary housing from 1 to 3 months, with the possibility of a 3-day trial period. * Emergency shelter from 1 to 2 days. * Respite service. * Telephone listening: support, advice and referral. * Help

relationship, accompaniment, post-housing follow-up and referrals. * Family mediation.

Eligibility: young people in difficulty aged 12 to 17 years, their parents, families

Capacity: 9 places

Coverage area: Laurentians **Hours:** 24 hours / 7 days

Fees: variable according to income, from \$3.50 to \$12 per day

Financing: provincial, municipal, donations **Legal status:** non-profit organization

Mental health advocacy groups

DROITS ET RECOURS LAURENTIDES

227 Saint-Georges Street, Suite 104, Saint-Jérôme, Laurentides, QC, J7Z 5A1

450 436-4633 Fax: 450 436-5099 Website: droitsetrecourslaurentides.org Email: info@droitsetrecourslaurentides.org

Services: Individual and collective mental health advocacy. * Support and accompaniment with procedures. *

Awareness-raising. * Information and training.

Eligibility: people or groups of people living or having lived with mental health problems
br />

Coverage area: Laurentians

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30

Fees: none Financing: grants

Legal status: non-profit organization

HALTE DES PROCHES (LA)

950A Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M5

1 800 663-0659

Website: lahalte.ca/en/home-3

Email: info@lahalte.ca

Services: * Telephone intervention. * Psychosocial follow-up. * Counselling for individuals, couples and families. * Support groups. * Educationnal programs and thematic workshops. * Respite activities. * Conferences and testimonials. * Accompaniment in order to make a request for psychiatric assessment.

Eligibility: close ones aged 3 years old and over of a person with a mental illness

Coverage area: MRC Deux-Montagnes, MRC Mirabel, MRC Thérèse-de-Blainville, MRC Laurentides, MRC

Rivière-du-Nord, MRC Pays-d'en-Haut, MRC Argenteuil and MRC Antoine-Labelle

Hours: Monday to Friday 8h30 to 17h00

Fees: yearly membership: \$20

Financing: provincial, foundations, donations, contributions

Legal status: non-profit organization

Self-help groups for mental health issues

GROUPE HARFANG DES NEIGES DES LAURENTIDES (LE)

290 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L1

450 565-1161 Fax: 450 565-6317

Website: www.groupeharfangdesneiges.org **Email:** info@groupeharfangdesneiges.org

Services: Mental health services. * Support group. * Individual follow-up. * Mental health workshops. * Physical

activity workshops. * Art workshops. * Group social activities, outings.



Mental Health and addictions

Eligibility: people living with mental health problems

Coverage area: Laurentians

Hours: support group: Monday to Friday 9h00 to 16h00, individual follow-up: Monday to Thursday 9h00 to

16h00

Fees: none Financing: grants

Legal status: non-profit organization

HALTE DES PROCHES (LA)

950A Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M5

1 800 663-0659

Website: lahalte.ca/en/home-3

Email: info@lahalte.ca

Services: * Telephone intervention. * Psychosocial follow-up. * Counselling for individuals, couples and families. * Support groups. * Educationnal programs and thematic workshops. * Respite activities. * Conferences and testimonials. * Accompaniment in order to make a request for psychiatric assessment.

Eligibility: close ones aged 3 years old and over of a person with a mental illness

Coverage area: MRC Deux-Montagnes, MRC Mirabel, MRC Thérèse-de-Blainville, MRC Laurentides, MRC

Rivière-du-Nord, MRC Pays-d'en-Haut, MRC Argenteuil and MRC Antoine-Labelle

Hours: Monday to Friday 8h30 to 17h00

Fees: yearly membership: \$20

Financing: provincial, foundations, donations, contributions

CAREGIVERS

COMMUNITY AND RECREATION CENTRES

DAY CENTRES AND RESPITE

FRIENDLY VISITS AND SAFETY CALLS

HOME SUPPORT

HOUSING FOR SENIORS

INTERGENERATIONAL ACTIVITIES

MEALS ON WHEELS

SENIORS' ADVOCACY AND ASSISTANCE ASSOCIATIONS

VOLUNTEER TRANSPORTATION



Caregivers

APPUI LAURENTIDES (L')

500, des Laurentides Boulevard, Suite 235, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 855 852-7784 Fax: 450 592-3706 Website: www.lappui.org/laurentides Email: info@lappuilaurentides.org

Services: * Helpline Service Info-aidant: listening, information and referral. * Consultation and mobilization of

stakeholders.

Eligibility: seniors caregivers, relevant stakeholders

Coverage area: Laurentians Hours: 8h00 to 16h00

Financing: provincial, foundations **Legal status:** non-profit organization

MULTIPLE SCLEROSIS SOCIETY OF CANADA - QUÉBEC DIVISION - LAURENTIDES SECTION

500 des Laurentides Boulevard, Suite 28, Saint-Jérôme, Laurentides, QC, J7Z 4M2

1 866 590-4469 Fax: 450 436-3273

Website: scleroseenplaques.ca/section/laurentides **Email:** info.laurentides@scleroseenplaques.ca

Services: * Hope and cope: information program for people who have received a diagnosis of multiple sclerosis. * Telephone support and advice. * Activities to break isolation: coffee meetings, physical education classes, outings and events. * Advocacy. * Adapted services. * Support for caregivers. * Lectures, seminars, conventions.

Eligibility: people diagnosed with multiple sclerosis and their relatives

Coverage area: MRC Deux-Montagnes, MRC Thérèse-De Blainville, Mirabel, MRC La Rivière-du-Nord, MRC

Argenteuil, MRC Les Pays-d'en-Haut, MRC Les Laurentides, MRC Antoine-Labelle

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00

Financing: fundraising campaigns **Legal status:** non-profit organization

PALLIA-VIE - SERVICES D'ACCOMPAGNEMENT POUR PERSONNES ATTEINTES ET PROCHES AIDANTS

385 Lebeau Street, Saint-Jérôme, Laurentides, QC, J7Y 2M8

450 431-3331 Fax: 450 431-5929

Website: pallia-vie.ca Email: admin@pallia-vie.ca

Services: * Support for people with cancer or a generative disease and their relatives. * Support for bereaved

people, including youth.

Coverage area: MRC Les Pays-d'en-Haut, MRC La Rivière-du-Nord, MRC Thérèse-De Blainville, MRC

Argenteuil and MRC Mirabel

Hours: Monday to Friday 8h00 to 16h30 **Fees:** membership: one-time fee of \$10

Financing: donations

Legal status: non-profit organization

SERVICE TRAVAIL-MAISON

981 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5N5

450 436-6425

Email: info@st-m.org

Services: Home support services. * Regular and heavy housekeeping. * Preparation of meals without diet. *

Supplies and other errands. * Respite and at-home supervision. **Coverage area:** MRC La Rivière-du-Nord, North of MRC Mirabel



Fees: possibility of financial aid **Financing:** self-financing

Legal status: non-profit organization

Community and Recreation Centres

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing

Legal status: non-profit organization

MOUVEMENT D'ENTRAIDE DE BELLEFEUILLE

1020 Jean-Louis Street, Suite 301, Saint-Jérôme, Laurentides, QC, J5L 1R7

450 431-5757 Fax: 450 431-4615 **Website:** www.mouvementdentraide.org **Email:** mouventraide@videotron.ca

Services: * Healthy Meals. * Community meals. * Games and recreational activities: rummy games, card games, pocket games, Wii Shuffleboard, bowling, knitting, Pergamano. * Physical exercises adapted for

seniors.

Eligibility: general population, seniors

Capacity: 50 people

Coverage area: Mille-Isles, Mirabel, Prévost, Saint-Colomban, Saint-Hippolyte, Saint-Jérôme, Saint-Sauveur,

Sainte-Adèle, Val-Morin

Hours: Monday to Thursday 8h30 to 16h00, Friday 8h30 to 13h30

Fees: annual membership card: \$10

Financing: provincial, municipal, donations, self-financing

Legal status: non-profit organization

UNIVERSITÉ DU TROISIÈME ÂGE - LAURENTIDES

Confidential Address

450 224-4266

Website: www.usherbrooke.ca/uta/prog/laurentides/ltd

Email: info.uta.laurentides@gmail.com

Services: Educational programming distributed in 49 university branches for people aged 50 years and over. * Non-credited educational activities without papers or exams. * Different teaching methods: courses, seminars, lectures, workshops, physical activities. * Student associations promoting integration in cultural and social life.

Eligibility: people 50 years and over, no prior degree is required

Coverage area: Laurentides

Fees: variable tuition according to the activity, compulsory student fee: \$6, optional donation

Financing: donations, grants



Day centres and respite

MAISON ALOÏS ALZHEIMER

651 5th Street, Saint-Jérôme, Laurentides, QC, J7Z 2W8

450 660-6225

Website: maisonalois.org Email: info@maisonalois.org

Services: * Information and referrals. * Group respite for the day with stimulation activities aiming at

maintaining residual abilities. * At-home respite. * Psychosocial support.

Eligibility: individuals with Alzheimer's and other neurocognitive disorders, their caregivers

Coverage area: Laurentians

Hours: Monday to Friday 8h00 to 17h30 **Fees:** \$25 per day or according to the fee table

Financing: donations, grants

Legal status: non-profit organization

Friendly visits and safety calls

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME

225 Georges-Thurston Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 Fax: 450 432-7354

Website: www.cbsj.qc.ca Email: info@cbsj.qc.ca

Services: * Community lunches. * Meals on wheels. * Friendly visits and calls. * PAIR program: automatized calls to ensure the good health of the subscriber and callback service for medication intake. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV). * Assistance with moves. * Manual work service: door adjustment, shelf installation, installation of ergonomic accessories in the bathtub, etc. * Lire et faire lire: intergenerational reading program in school by volunteer seniors. * Volunteer support: welcoming, guidance and training. * Tax clinic.

Eligibility: seniors, people wanting to volunteer, community and volunteer organizations

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-

Antoine), PAIR program: MRC La Rivière-du-Nord, MRC Mirabel

Hours: Monday to Friday 8h00 to 16h00, meals on wheels: Tuesday and Thursday

Fees: membership card: \$5, meals on wheels: \$8, community meals: \$8

Financing: donations, membership fees, self-financing

Legal status: non-profit organization

Home support

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME

225 Georges-Thurston Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 Fax: 450 432-7354

Website: www.cbsj.qc.ca Email: info@cbsj.qc.ca

Services: * Community lunches. * Meals on wheels. * Friendly visits and calls. * PAIR program: automatized calls to ensure the good health of the subscriber and callback service for medication intake. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV). * Assistance with moves. * Manual work service: door adjustment, shelf installation, installation of ergonomic accessories in the bathtub, etc. * Lire et faire lire: intergenerational reading program in school by volunteer seniors. * Volunteer support: welcoming, guidance and training. * Tax clinic.



Eligibility: seniors, people wanting to volunteer, community and volunteer organizations

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-

Antoine), PAIR program: MRC La Rivière-du-Nord, MRC Mirabel

Hours: Monday to Friday 8h00 to 16h00, meals on wheels: Tuesday and Thursday

Fees: membership card: \$5, meals on wheels: \$8, community meals: \$8

Financing: donations, membership fees, self-financing

Legal status: non-profit organization

SERVICE TRAVAIL-MAISON

981 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5N5

450 436-6425

Email: info@st-m.org

Services: Home support services. * Regular and heavy housekeeping. * Preparation of meals without diet. *

Supplies and other errands. * Respite and at-home supervision. **Coverage area:** MRC La Rivière-du-Nord, North of MRC Mirabel

Fees: possibility of financial aid **Financing:** self-financing

Legal status: non-profit organization

VIGIL'ANGE

872-R Sainte-Thérèse Road, Suite 200, Saint-Jérôme, Laurentides, QC, J5L 2L1

450 275-5131

Website: vigilange.org
Email: info@vigilange.org

Services: Organization offering information and guidance to to seniors and caregivers to promote homecare services.* Proximity network between volunteers, community workers and support resources and seniors and

caregivers in need.

Eligibility: seniors and caregivers

Coverage area: Mirabel, MRC La Rivière-du-Nord

Hours: Monday to Friday 9h00 to 17h00

Fees: none Financing: grants

Legal status: non-profit organization

Housing for seniors

BELLEFEUILLOISE (LA)

1020 Jean-Louis Street, Suite 107, Saint-Jérôme, Laurentides, QC, J5L 1R7

450 569-9028

Website: www.labellefeuilloise.com **Email:** labellefeuilloise@videotron.ca

Services: Living environments for seniors. * Low-cost housing and affordable housing. * Rent supplement

program.

Eligibility: seniors who are autonomous or with a moderate loss of autonomy

Capacity: 44 units

Coverage area: Laurentides

Financing: self-financing, provincial **Legal status:** non-profit organization

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Seniors

CENTRE D'HÉBERGEMENT CHAMPLAIN-DE-LA-VILLA-SOLEIL

825 Melançon Street, Saint-Jérôme, Laurentides, QC, J7Z 4L1

450 432-3100 Fax: 450 432-3151

Website: www.groupechamplain.qc.ca/centres/champlain-de-la-villa-soleil

Services: Private funded long term care and housing facility.

Eligibility: seniors or people with a loss of autonomy

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

CENTRE D'HÉBERGEMENT LUCIEN-G.-ROLLAND

175 Durand Street, Saint-Jérôme, Laurentides, QC, J7Z 2V4

450 432-2777 ext. 23221

Website: www.santelaurentides.gouv.qc.ca

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares.

Eligibility: seniors or people with a loss of autonomy

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

CHSLD DE SAINT-JÉRÔME

200 Rolland Street, Saint-Jérôme, Laurentides, QC, J7Z 5S1

450 436-3061

Website: www.santelaurentides.gouv.qc.ca

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares.

Eligibility: seniors, people with a loss of autonomy

Coverage area: Laurentians

Financing: provincial

Legal status: parapublic organization

CITÉ LES TROIS R

850 du Bourg Avenue, Saint-Jérôme, Laurentides, QC, J7Z 0H5

450 504-4533

Website: www.citelestroisr.ca Email: info@citelestroisr.ca

Services: Affordable housing. * Horticulture greenhouses. * Intergenerational activities. * Three sections. **Eligibility:** section I: couples with children, single-parent families, intergenerational families, section II: autonomous seniors 75 years old and above, people with a slight loss of autonomy, people with physical limitations, section III: people with specific housing needs, people who need interpersonal solidarity

Coverage area: Laurentians

Hours: Monday to Friday 9h00 to 16h00

Financing: self-financing

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DE PRÉVOST

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program

Eligibility: individuals, seniors and families on a low and moderate income

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Seniors

Coverage area: Prévost

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-COLOMBAN

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Colomban

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-HIPPOLYTE

484 Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.qc.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis

program.

Eligibility: individuals, seniors and families on a low and moderate income

Coverage area: Saint-Hippolyte

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

OFFICE MUNICIPAL D'HABITATION DE SAINT-JÉRÔME

484, Labelle Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Z 5L7

450 436-8095 Fax: 450 436-8195 Website: www.omhstjerome.qc.ca Email: omh@omhstjerome.gc.ca

Services: Management and administration of housing and housing programs. * Low-rent housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program. * Accès-Logis program. * Referral.

Eligibility: people on a low or modest income

Coverage area: Saint-Jérôme

Hours: Monday, Wednesday to Friday 9h00 to 12h00 and 13h00 to 16h00, Tuesday 13h00 to 16h00

Financing: municipal

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DE SAINTE-SOPHIE

2200 de Jouvence Terrace, Sainte-Sophie, Laurentides, QC, J5J 2V8

514 826-9190

Email: omh.ste.sophie@videotron.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis program.



Eligibility: individuals, seniors and families on a low and moderate income

Capacity: 15 units

Coverage area: Sainte-Sophie Financing: provincial, municipal Legal status: municipal agency

Intergenerational activities

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME

225 Georges-Thurston Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 Fax: 450 432-7354

Website: www.cbsj.qc.ca Email: info@cbsj.qc.ca

Services: * Community lunches. * Meals on wheels. * Friendly visits and calls. * PAIR program: automatized calls to ensure the good health of the subscriber and callback service for medication intake. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV). * Assistance with moves. * Manual work service: door adjustment, shelf installation, installation of ergonomic accessories in the bathtub, etc. * Lire et faire lire: intergenerational reading program in school by volunteer seniors. * Volunteer support: welcoming, guidance and training. * Tax clinic.

Eligibility: seniors, people wanting to volunteer, community and volunteer organizations

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-

Antoine), PAIR program: MRC La Rivière-du-Nord, MRC Mirabel

Hours: Monday to Friday 8h00 to 16h00, meals on wheels: Tuesday and Thursday

Fees: membership card: \$5, meals on wheels: \$8, community meals: \$8

Financing: donations, membership fees, self-financing

Legal status: non-profit organization

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing

Legal status: non-profit organization

Meals on Wheels

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME

225 Georges-Thurston Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 Fax: 450 432-7354

Website: www.cbsj.qc.ca **Email:** info@cbsj.qc.ca



Services: * Community lunches. * Meals on wheels. * Friendly visits and calls. * PAIR program: automatized calls to ensure the good health of the subscriber and callback service for medication intake. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV). * Assistance with moves. * Manual work service: door adjustment, shelf installation, installation of ergonomic accessories in the bathtub, etc. * Lire et faire lire: intergenerational reading program in school by volunteer seniors. * Volunteer support: welcoming, guidance and training. * Tax clinic.

Eligibility: seniors, people wanting to volunteer, community and volunteer organizations

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-

Antoine), PAIR program: MRC La Rivière-du-Nord, MRC Mirabel

Hours: Monday to Friday 8h00 to 16h00, meals on wheels: Tuesday and Thursday

Fees: membership card: \$5, meals on wheels: \$8, community meals: \$8

Financing: donations, membership fees, self-financing

Legal status: non-profit organization

Seniors' Advocacy and Assistance Associations

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - LAURENTIDES

255 de Martigny Street West, unit 3-2, Saint-Jérôme, Laurentides, QC, J7Y 2G4

1 800 563-6261 Fax: 450 565-1114 Website: www.caaplaurentides.org Email: info@caaplaurentides.org

Services: Centre assisting health and social services users in their complaint process. * Information and

referral about users' rights. * Support and counseling services. * Assistance in reporting harms.

Eligibility: public health and social services users

Coverage area: Laurentians

Hours: Monday to Thursday 8h30 to 16h30, Friday 8h30 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees



LEGAL AID OFFICE - SAINT-JÉRÔME

460 Labelle Street, Suite 101, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 436-5712 Fax: 450 436-8004

Website: www.ccjll.qc.ca Email: bajstje@ccjll.qc.ca

Services: Free or low cost legal services to eligible individuals. * Receive and process legal aid requests. **Eligibility:** person or non-profit organization residing in Quebec or forced to remain in Quebec, financially

eligible, and with a legal need that is covered by the Law

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, by appointment only, except emergency **Fees:** people may be eligible for free legal aid or contributory legal aid between \$100 and \$800, depending on

their financial situation, see scale on website

Financing: provincial

Legal status: parapublic organization

Volunteer Transportation

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME - ACCOMPANIMENT-TRANSPORTATION

225 de la Gare Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 ext. 223 and 225 Fax: 450 432-7354

Website: www.cbsj.qc.ca Email: info@cbsj.qc.ca

Services: * Accompaniment and transportation to medical appointments and outings by volunteers.

Eligibility: people over 60 years old or people 60 years old and under with a temporary or permanent loss of autonomy, who are in convalescence or who have a chronic illness and need accompaniment to their medical appointments

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-Antoine)

Financing: foundations

Legal status: non-profit organization

TRANSPORT ADAPTÉ ET COLLECTIF DE LA MRC RIVIÈRE-DU-NORD

1272 de la Traverse Pre?vost Street, Prévost, Laurentides, QC, J0R 1T0

450 224-8800

Website: www.mrcrdn.qc.ca/tac-rdn **Email:** tacmrcrdn@hotmail.com

Services: * Collective and adapted transportation in minibus and taxibus.

Eligibility: collective transportation: residents, adapted transportation: people living with a disability that limits

their mobility

Coverage area: Prévost, Saint-Colomban, Saint-Hippolyte, Sainte-Sophie

Hours: offices: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00, transportation: 7 days, 6h30 to 19h30

Fees: collective transportation: \$5 per trip, mensual card: \$150 per month

Financing: provincial, municipal, grants, self-financing

Sex and gender

LGBTQ ASSOCIATIONS

WOMEN'S CENTRES

WOMEN'S ASSOCIATIONS



LGBTQ associations

DISPENSAIRE (LE) - CENTRE DE SANTÉ COMMUNAUTAIRE

527 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B6

450 431-7432 Fax: 450 431-6536 Website: www.dispensaire.org Email: info@csalaurentides.com

Services: * Screening for STIs, HIV, hepatitis, treatment and medical follow-up. * Vaccination for hepatitis A and B, HPV. * Psychosocial support. * Training and mentoring in community medicine. * Prevention and harm reduction. * Distribution of sterile equipment, preventive medication, condoms and naloxone kits. * Distribution of fentanyl test strips and multi-substances test strips. * Substance analysis. * Support and accompaniment for members of the LGBTQ2S+ community. * Social group for people living with HIV.

Eligibility: people living with HIV/AIDS, hepatitis C or an STD, their relatives, people at risk, people who use

substances, people from the LGBTQ2S+ community

Coverage area: Laurentians

Hours: centre: Monday to Friday 9h00 to 17h00, clinic: Tuesday to Thursday 9h00 to 17h00, Friday 9h00 to

12h00 Fees: free

Financing: donations, provincial, federal Legal status: non-profit organization

Women's centres

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@gc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

Women's associations

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com



Sex and gender

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

COMMISSION DE L'ÉQUITÉ SALARIALE - LAURENTIDES

275 Latour Street, Saint-Jérôme, Laurentides, QC, J7Z 0J7

1 844 838-0808 **Fax:** 514 864-6756 Website: www.cnesst.gouv.qc.ca Email: equite.salariale@ces.gouv.qc.ca

Services: Support and assistance to employers who must achieve pay equity in their company and to employees wishing to obtain information or exercise their rights. * Front-line telephone service to answer general questions on the application of the Pay Equity Act. * Specialized assistance to understand more complex or technical aspects of the Act. * Conciliation services to promote the settlement of disagreements. * Investigations following complaints or different subjected by the parties or on its own initiative. * Software package to achieve pay equity: computer tool that allows employers to realize their pay equity exercise autonomously, available on the website. * Information lectures on Pay Equity Act and its application, available upon request for groups of employers, employees, or any other grouping wishing to obtain information on pay equity. * Tool development and training accessible free of charge in all regions of Québec. * Research activities. Eligibility: employees, mostly women who occupy predominantly female job classes, accredited associations and employers

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

RÉSEAU DES FEMMES DES LAURENTIDES

342 Parent Street, Saint-Jérôme, Laurentides, QC, J7Z 2A2

450 431-1896

Website: www.femmeslaurentides.org **Email:** info@femmeslaurentides.org

Services: Regional autonomous community action grouping. * Representation. * Improvement of women's

quality of life. * Civil involvement projects. * Awareness. Eligibility: women's groups and committees, general public

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: grants

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Sports, Recreation and Cu	lture
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ARTS AND CULTURE

CLUBS AND SOCIAL EVENTS

COMMUNITY RECREATION CENTRES

HOBBIES

LIBRARIES

SPORTS AND RECREATION FOR PEOPLE WITH A DISABILITY



Arts and culture

AVENUE 12-17 (L')

450 de la Salette Boulevard, Saint-Jérôme, Laurentides, QC, J5L 2J1

450 438-2691

Website: www.avenue1217.wixsite.com/avenue1217

Email: avenue1217@hotmail.com

Services: Meeting place for young people. * Sports, cultural and entertainment activities. * Homework assistance, in partnership with the school. * Music room. * Internet access and Wi-Fi zone. * Video games, table soccer, table tennis, etc. * Art and cooking workshops. * Themed dinners. * Conferences and special projects. *

Outings and trips. * Skate park and skating rink.

Eligibility: youth from 12 to 17 years old Coverage area: Saint-Jérôme

Hours: Thursday and Friday 18h00 to 21h30, Saturday and Sunday 13h00 to 20h00

Fees: variable

Financing: municipal, provincial, grants Legal status: non-profit organization

Clubs and social events

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees

Legal status: non-profit organization

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord Hours: Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year



Financing: self-financing

Legal status: non-profit organization

Community recreation centres

AVENUE 12-17 (L')

450 de la Salette Boulevard, Saint-Jérôme, Laurentides, QC, J5L 2J1

450 438-2691

Website: www.avenue1217.wixsite.com/avenue1217

Email: avenue1217@hotmail.com

Services: Meeting place for young people. * Sports, cultural and entertainment activities. * Homework assistance, in partnership with the school. * Music room. * Internet access and Wi-Fi zone. * Video games, table soccer, table tennis, etc. * Art and cooking workshops. * Themed dinners. * Conferences and special projects. * Outings and trips. * Skate park and skating rink.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Thursday and Friday 18h00 to 21h30, Saturday and Sunday 13h00 to 20h00

Fees: variable

Financing: municipal, provincial, grants **Legal status:** non-profit organization

ENTRE-NOUS (L')

605 Ouimet Street, Apartment 103, Saint-Jérôme, Laurentides, QC, J7Z 1R4

450 504-1001

Website: www.lamieduquartier.com/l-entre-nous.html

Email: lamieduquartier@hotmail.com

Services: Community support in social housing and services to families and children. * Community garden. * Individualized follow-up with a counsellor, help relationship and neighborhood mediation. * Activities for children from 6 to 12 years old: sporting activities, culinary activities, arts and crafts activities, parent/child activities, free play and outings. * Homework assistance. * Access to computers.

Eligibility: children 6 to 12 years old, families, residents of the Notre-Dame neighbourhood

Coverage area: Saint-Jérôme: Notre-Dame neighbourhood

Fees: none

Financing: self-financing

Legal status: non-profit organization

MAISON DE JEUNES RIVIÈRE DU NORD

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 436-2573

Email: info@mdjrdn.com

Services: * Psychosocial support and accompaniment. * Empowerment of youth through housekeeping, organization of activities, involvement in the organization, etc. * Support for the youth in their daily lives. * Organization and animation of sports, cultural, entertainment and prevention activities. * Organization of self-financing activities with the youth to pay for their activities. * Thematic supper on topics affecting youth (work, violence, sexuality, etc.). * Information on the rights and responsibilities of adolescents. * Democratic and learning place: participation in the board of directors. * Homework assistance. * Referrals to other resources. * Food assistance. * Help in creating a resume. * Support and supervision of community work. * Support for parents.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

Hours: Monday to Friday 16h00 to 21h00

Fees: variable



Financing: municipal, grants, self-financing

Legal status: non-profit organization

MOUVEMENT D'ENTRAIDE DE BELLEFEUILLE

1020 Jean-Louis Street, Suite 301, Saint-Jérôme, Laurentides, QC, J5L 1R7

450 431-5757 Fax: 450 431-4615 **Website:** www.mouvementdentraide.org **Email:** mouventraide@videotron.ca

Services: * Healthy Meals. * Community meals. * Games and recreational activities: rummy games, card games, pocket games, Wii Shuffleboard, bowling, knitting, Pergamano. * Physical exercises adapted for

seniors.

Eligibility: general population, seniors

Capacity: 50 people

Coverage area: Mille-Isles, Mirabel, Prévost, Saint-Colomban, Saint-Hippolyte, Saint-Jérôme, Saint-Sauveur,

Sainte-Adèle, Val-Morin

Hours: Monday to Thursday 8h30 to 16h00, Friday 8h30 to 13h30

Fees: annual membership card: \$10

Financing: provincial, municipal, donations, self-financing

Legal status: non-profit organization

Hobbies

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. * Christmas baskets. * Distribution of school supplies.

Eligibility: people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to 11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

AVENUE 12-17 (L')

450 de la Salette Boulevard, Saint-Jérôme, Laurentides, QC, J5L 2J1

450 438-2691

Website: www.avenue1217.wixsite.com/avenue1217

Email: avenue1217@hotmail.com

Services: Meeting place for young people. * Sports, cultural and entertainment activities. * Homework assistance, in partnership with the school. * Music room. * Internet access and Wi-Fi zone. * Video games, table soccer, table tennis, etc. * Art and cooking workshops. * Themed dinners. * Conferences and special projects. *

Outings and trips. * Skate park and skating rink.

Eligibility: youth from 12 to 17 years old

Coverage area: Saint-Jérôme

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Sports, Recreation and Culture

Hours: Thursday and Friday 18h00 to 21h30, Saturday and Sunday 13h00 to 20h00

Fees: variable

Financing: municipal, provincial, grants **Legal status:** non-profit organization

CENTRE DE LA FAMILLE DU GRAND SAINT-JÉROME

200 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 431-1239 Fax: 450 431-5543

Website: www.centredelafamille.blogspot.com

Email: direction@centredelafamille.ca

Services: Day and self-help centre for underprivileged people. * Workshops and educational activities: reading club, self-esteem workshops. * Directory of community resources. * Information, job and housing bulletin boards. * Bazaars. * Community library. * Do-it-yourself, jewellery, bingo and knitting. * Community dinner. * Lunch and Learn. * Listening, helping relationship. * Christmas party. * Board games. * Place of exchange. * Outdoor outings.

Eligibility: persons that are unemployed, on a low income, income security providers, single-parent families,

anyone who needs to break isolation **Coverage area:** Grand Saint-Jérôme

Hours: office: Monday to Friday 8h30 to 16h30, activities: Monday to Friday 9h00 to 15h00

Financing: self-financing, donations **Legal status:** non-profit organization

ENTRE-NOUS (L')

605 Ouimet Street, Apartment 103, Saint-Jérôme, Laurentides, QC, J7Z 1R4

450 504-1001

Website: www.lamieduquartier.com/l-entre-nous.html

Email: lamieduquartier@hotmail.com

Services: Community support in social housing and services to families and children. * Community garden. * Individualized follow-up with a counsellor, help relationship and neighborhood mediation. * Activities for children from 6 to 12 years old: sporting activities, culinary activities, arts and crafts activities, parent/child activities, free play and outings. * Homework assistance. * Access to computers.

Eligibility: children 6 to 12 years old, families, residents of the Notre-Dame neighbourhood

Coverage area: Saint-Jérôme: Notre-Dame neighbourhood

Fees: none

Financing: self-financing

Legal status: non-profit organization

GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing



MOUVEMENT D'ENTRAIDE DE BELLEFEUILLE

1020 Jean-Louis Street, Suite 301, Saint-Jérôme, Laurentides, QC, J5L 1R7

450 431-5757 Fax: 450 431-4615 **Website:** www.mouvementdentraide.org **Email:** mouventraide@videotron.ca

Services: * Healthy Meals. * Community meals. * Games and recreational activities: rummy games, card games, pocket games, Wii Shuffleboard, bowling, knitting, Pergamano. * Physical exercises adapted for

seniors.

Eligibility: general population, seniors

Capacity: 50 people

Coverage area: Mille-Isles, Mirabel, Prévost, Saint-Colomban, Saint-Hippolyte, Saint-Jérôme, Saint-Sauveur,

Sainte-Adèle, Val-Morin

Hours: Monday to Thursday 8h30 to 16h00, Friday 8h30 to 13h30

Fees: annual membership card: \$10

Financing: provincial, municipal, donations, self-financing

Legal status: non-profit organization

SERRES DE CLARA (LES)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 ext. 121

Website: www.serresdeclara.org **Email:** serresdeclara@yahoo.ca

Services: Horticulture centre for food security. * Collective garden and vegetable garden. * Community gardens. * Redistribution of crops to participants and participating organizations. * Workshops and training on horticulture, nutrition and cooking. * Emergency food assistance. * Accompaniment for the creation of community kitchens. * Compensatory work program in the community. * Christmas baskets.

Eligibility: families and people living with food insecurity, people living with psycho-social problems and

wanting to increase their autonomy, young offenders

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 16h00

Fees: collective garden: free, community gardens: \$20 or \$30 per year depending on the size of the plot

Financing: donations, contributions, grants

Legal status: non-profit organization

Libraries

CENTRE DE LA FAMILLE DU GRAND SAINT-JÉROME

200 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 431-1239 Fax: 450 431-5543

Website: www.centredelafamille.blogspot.com

Email: direction@centredelafamille.ca

Services: Day and self-help centre for underprivileged people. * Workshops and educational activities: reading club, self-esteem workshops. * Directory of community resources. * Information, job and housing bulletin boards. * Bazaars. * Community library. * Do-it-yourself, jewellery, bingo and knitting. * Community dinner. * Lunch and Learn. * Listening, helping relationship. * Christmas party. * Board games. * Place of exchange. * Outdoor outings.

Eligibility: persons that are unemployed, on a low income, income security providers, single-parent families,

anyone who needs to break isolation **Coverage area:** Grand Saint-Jérôme

Hours: office: Monday to Friday 8h30 to 16h30, activities: Monday to Friday 9h00 to 15h00

Financing: self-financing, donations **Legal status:** non-profit organization



GRANDS-PARENTS TENDRESSE

374 Laviolette Street, Saint-Jérôme, Laurentides, QC, J7Y 2S9

450 436-6664

Website: grandsparentstendresse.org

Email: administration@grandsparentstendresse.org

Services: Organization promoting intergenerational links to break the isolation of autonomous seniors. * Supervision of seniors who wish to volunteer. * Pairing with parents of a newborn to provide them respite care. * Intergénération: bi-annual intergenerational meetings in schools. * Social activities: talks, conferences, physical exercices, knitting group, outings. * Classes on different subjects. * Possibility of getting involved in different committees: knitting committee, kitchen committee, library committee, etc. * Library for members.

Eligibility: seniors, adults 45 years and over, families and parents of children from 0 to 12 months old

Coverage area: Saint-Jérôme, pairing: MRC La Rivière-du-Nord **Hours:** Monday to Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$20 per year

Financing: self-financing

Legal status: non-profit organization

Sports and recreation for people with a disability

ASSOCIATION RÉGIONALE DE LOISIRS POUR PERSONNES HANDICAPÉES DES LAURENTIDES

300 Longpré Street, Suite 100, Saint-Jérôme, Laurentides, QC, J7Y 3B9

450 431-3388

Website: www.arlphl.org Email: info@arlphl.org

Services: Promotion of the improvement of health, well-being and social participation of people living with a disability through the development of sport, recreation and physical activity. * Sports and recreational activities.

* Information, referral, counselling, training. * Companion Leisure Card (CAL).

Eligibility: people of all ages with all sorts of disabilities

Coverage area: Laurentians

Hours: activities: weekend, adapted day centre: week

Fees: between \$150 and \$200

Financing: donations, provincial, municipal **Legal status:** non-profit organization

GROUPE HARFANG DES NEIGES DES LAURENTIDES (LE)

290 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5L1

450 565-1161 Fax: 450 565-6317 **Website:** www.groupeharfangdesneiges.org **Email:** info@groupeharfangdesneiges.org

Services: Mental health services. * Support group. * Individual follow-up. * Mental health workshops. * Physical

activity workshops. * Art workshops. * Group social activities, outings.

Eligibility: people living with mental health problems

Coverage area: Laurentians

Hours: support group: Monday to Friday 9h00 to 16h00, individual follow-up: Monday to Thursday 9h00 to

16h00 Fees: none Financing: grants



MAISON DES PARENTS D'ENFANTS HANDICAPÉS DES LAURENTIDES

909 Guy Street, Saint-Jérôme, Laurentides, QC, J5L 1P3

450 431-7428 Fax: 450 431-7916 **Website:** lamaisondesparents.org

Email: info@Imdp.org

Services: Respite house. * Weekend respite. * Support. * Telephone listening. * Summer day camps. * Daily workshops for people 21 years old and over. * Creative dancing classes. * Animated monitoring service at des Érables High School in Deux-Montagnes. * Events.

Eligibility: people with a disability or multiple disabilities (physical or intellectual) 5 to 35 years old and their

parents

Coverage area: Laurentides

Hours: Monday to Friday 9h00 to 16h00

Fees: membership: \$25 per year

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

MOUVEMENT PERSONNE D'ABORD DE ST-JÉRÔME ET SES ENVIRONS

768 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5M3

450 438-6256

Email: mpdastjerome@hotmail.ca

Services: Advocacy of the collective rights of people living or having been labeled with an intellectual disability.

* Awareness, mobilization and representation actions. * Weekly and annual activities.

Eligibility: people living or having been labeled with an intellectual disability, their relatives

Coverage area: Saint-Jérôme

Fees: membership: 5\$

Financing: self-financing, membership fees

Legal status: non-profit organization

PROGRAMME: GROUPE RELÈVE POUR PERSONNES APHASIQUES - AVC - LAURENTIDES - POINT DE SERVICE SAINT-JÉRÔME

651 5e Rue, Saint-Jérôme, Laurentides, QC, J7Z 2W8

1 866 974-1888

Website: www.grpa.ca Email: info@grpa.ca

Services: * Adapted physical exercise. * Art and painting workshops. * Coffee-meetings, language and play

stimulation.

Eligibility: people with aphasia who experienced a stroke, caregivers

Coverage area: Saint-Jérôme

Hours: services: Monday to Thursday 9h30 to 15h00, administration: Monday to Friday 9h00 to 16h00

Fees: membership: \$40 per year

Financing: provincial



CLOTHING

DONATION PICK-UPS

SCHOOL SUPPLIES

THRIFT STORES

USED ITEM DONATION RECOVERY PROGRAMS



Clothing

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations

Legal status: non-profit organization

MONTAGNE D'ESPOIR (LA)

2523 1ère Rue, Sainte-Sophie, Laurentides, QC, J5J 2R7

450 436-4747

Email: lamontagnedespoir@bellnet.ca

Services: * Food and clothing assistance. * Baby and adult diapers donations. * Christmas baskets.

Eligibility: people in need Coverage area: Sainte-Sophie

Hours: Monday to Friday 8h00 to 14h00, food assistance: Thursday 9h00 to 12h00 on appointment

Fees: annual membership: \$5

Financing: donations

Legal status: non-profit organization

SALVATION ARMY - COMMUNITY AND FAMILY SERVICES - SAINT-JÉRÔME

241 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3B1

450 432-9191

Website: salvationarmy.ca/quebec/home/locations/saint-jerome

Email: claude.dagenais@armeedusalut.ca

Services: * Emergency food assistance. * Emergency material assistance: clothing, miscellaneous items. * Community meals. * Thrift store: used clothing and miscellaneous household items. * Used clothing collection

boxes on site and at 7 Morand Road, Saint-Jérôme (church parking lot). * School supplies.

Eligibility: people and families on a low income

Coverage area: Saint-Jérôme

Hours: Monday to Saturday 9h30 to 16h30

Fees: none

Financing: donations

Legal status: non-profit organization

Donation pick-ups

ACTION SOURCE DE VIE - USED ITEMS RECOVERY

445 Blanchard Street, Saint-Jérôme, Laurentides, QC, J7Y 3K8

450 504-8775

Website: www.actionsourcedevie.com **Email:** info@actionsourcedevie.com



Services: * On-site used items recovery: clothing, furniture and household items. * At-home collection of used

furniture and appliances. **Coverage area:** Saint-Jérôme

Hours: Tuesday to Friday 10h00 to 16h00, Saturday 10h00 to 14h00 (except for the summer)

Fees: free

Financing: donations, self-financing **Legal status:** non-profit organization

ENTRAIDE DIABÉTIQUE DU QUÉBEC

84 Maisonneuve Boulevard, Saint-Jérôme, Laurentides, QC, J5L 0A1

1 866 313-7800

Website: entraidediabetique.org/en

Email: administration@entraidediabetique.org

Services: Recovery of used clothing and items (no TV), IT equipment (no mobiles or flat screens) and books (no encyclopedias). * Home pick-up. * Donation bins: map available at entraidediabetique.org/en/donation-box-

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Coverage area: Province of Québec **Hours:** Monday to Friday 8h00 to 16h00

Fees: none

Financing: donations

Legal status: non-profit organization

School supplies

ACTION SOURCE DE VIE

445 Blanchard Street, Saint-Jérôme, Laurentides, QC, J7Y 3K8

450 504-8775

Website: www.actionsourcedevie.com Email: info@actionsourcedevie.com

Services: * Food aid of last resort. * Mutual aid store: used clothing, furniture and household items. * At-home collection of used furniture and appliances. * Moving service for families on a low income on July 1st. * Christmas baskets. * Distribution of school supplies.

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Eligibility: food aid, moving service and Christmas baskets: families on a low income, other services: general

public

Coverage area: Saint-Jérôme

Hours: Tuesday to Friday 10h00 to 16h00, Saturday 10h00 to 14h00 (except for the summer), moving service:

July 1st only

Fees: moving service: free

Financing: donations, self-financing **Legal status:** non-profit organization

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. * Christmas baskets. * Distribution of school supplies.

Eligibility: people and families on a low income



Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations

Legal status: non-profit organization

SALVATION ARMY - COMMUNITY AND FAMILY SERVICES - SAINT-JÉRÔME

241 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3B1

450 432-9191

Website: salvationarmy.ca/quebec/home/locations/saint-jerome

Email: claude.dagenais@armeedusalut.ca

Services: * Emergency food assistance. * Emergency material assistance: clothing, miscellaneous items. * Community meals. * Thrift store: used clothing and miscellaneous household items. * Used clothing collection

boxes on site and at 7 Morand Road, Saint-Jérôme (church parking lot). * School supplies.

Eligibility: people and families on a low income

Coverage area: Saint-Jérôme

Hours: Monday to Saturday 9h30 to 16h30

Fees: none

Financing: donations

Legal status: non-profit organization

Thrift Stores

ACTION SOURCE DE VIE

445 Blanchard Street, Saint-Jérôme, Laurentides, QC, J7Y 3K8

450 504-8775

Website: www.actionsourcedevie.com **Email:** info@actionsourcedevie.com

Services: * Food aid of last resort. * Mutual aid store: used clothing, furniture and household items. * At-home collection of used furniture and appliances. * Moving service for families on a low income on July 1st. *

Christmas baskets. * Distribution of school supplies.

Eligibility: food aid, moving service and Christmas baskets: families on a low income, other services: general

public

Coverage area: Saint-Jérôme

Hours: Tuesday to Friday 10h00 to 16h00, Saturday 10h00 to 14h00 (except for the summer), moving service:

July 1st only



Fees: moving service: free

Financing: donations, self-financing **Legal status:** non-profit organization

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. * Christmas baskets. * Distribution of school supplies.

Eligibility: people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations

Legal status: non-profit organization

CENTRE D'ENTRAIDE DE SAINT-COLOMBAN

326 de l'Église Montée, Saint-Colomban, Laurentides, QC, J5K 0M4

450 504-4605

Email: entraidesaintcolomban@yahoo.ca

Services: * Food assistance. * Thrift store. * On-site recovery of clothing, furniture, electronics and toys.

Eligibility: people on a low income **Coverage area:** Saint-Colomban

Hours: Monday to Friday 13h00 to 16h00, Saturday 9h00 to 12h00, food assistance: Thursday 13h00 to 15h30

Fees: food assistance: \$5 Financing: donations



CENTRE DE LA FAMILLE DU GRAND SAINT-JÉROME

200 Labelle Street, Saint-Jérôme, Laurentides, QC, J7Z 5K8

450 431-1239 Fax: 450 431-5543

Website: www.centredelafamille.blogspot.com

Email: direction@centredelafamille.ca

Services: Day and self-help centre for underprivileged people. * Workshops and educational activities: reading club, self-esteem workshops. * Directory of community resources. * Information, job and housing bulletin boards. * Bazaars. * Community library. * Do-it-yourself, jewellery, bingo and knitting. * Community dinner. * Lunch and Learn. * Listening, helping relationship. * Christmas party. * Board games. * Place of exchange. * Outdoor outings.

Eligibility: persons that are unemployed, on a low income, income security providers, single-parent families,

anyone who needs to break isolation **Coverage area:** Grand Saint-Jérôme

Hours: office: Monday to Friday 8h30 to 16h30, activities: Monday to Friday 9h00 to 15h00

Financing: self-financing, donations **Legal status:** non-profit organization

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca

Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

FABRIQUE DE LA PAROISSE DE SAINT-JÉRÔME

355 du Curé-Labelle Place, Saint-Jérôme, Laurentides, QC, J7Z 5A9

450 432-9742

Email: info@paroissestj.ca

Services: * Soup kitchen. * Food assistance. * Clothing counter. * Support and referrals for people who are homeless or at risk of homelessness. * Distribution of new injection equipment to people who use drugs. *

Recovery of used needles and syringes.

Eligibility: people on a low income, people experiencing homelesness

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 15h00

Financing: donations

Legal status: non-profit organization

HAVRE D'ESPOIR

705 des Laurentides Boulevard, Saint-Jérôme, Laurentides, QC, J7Z 4M6

450 432-4728

Email: paroissestantoine@videotron.ca

Services: * Clothing counter. * Christmas baskets.

Coverage area: Saint-Antoine sector of Saint-Jérôme

Hours: closed on Tuesdays during the summer period



Legal status: non-profit organization

MAISON D'ENTRAIDE DE PRÉVOST

788 Shaw Street, Prévost, Laurentides, QC, J0R 1T0

450 224-2507

Website: maisonentraideprevost.org

Email: maisonentraideprevost@videotron.ca

Services: Promotion of mutual aid and solidarity, and reinforcement of the social fabric of the Prévost

community. * Listening and reference. * Family counter: clothing for men, women and children, toys, household

items, etc. * Thrift store: quality clothing and accessories for women. * Food bank and food assistance. *

Collective kitchens. * Christmas baskets.

Eligibility: people on a low income, general population

Coverage area: Prévost

Hours: Monday to Friday 9h00 to 11h45 and 13h00 to 15h45, food distribution: Thursday 10h00 to 11h30, family counter, donations storage and thrift store: Monday 13h00 to 15h45, Tuesday and Friday 9h00 to 11h45

and 13h00 to 15h45, donations of furniture and other items: Monday to Friday 9h00 to 16h00

Financing: donations

Legal status: non-profit organization

SALVATION ARMY - COMMUNITY AND FAMILY SERVICES - SAINT-JÉRÔME

241 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3B1

450 432-9191

Website: salvationarmy.ca/quebec/home/locations/saint-jerome

Email: claude.dagenais@armeedusalut.ca

Services: * Emergency food assistance. * Emergency material assistance: clothing, miscellaneous items. * Community meals. * Thrift store: used clothing and miscellaneous household items. * Used clothing collection

boxes on site and at 7 Morand Road, Saint-Jérôme (church parking lot). * School supplies.

Eligibility: people and families on a low income

Coverage area: Saint-Jérôme

Hours: Monday to Saturday 9h30 to 16h30

Fees: none

Financing: donations

Legal status: non-profit organization

Used item donation recovery programs

ACTION SOURCE DE VIE - USED ITEMS RECOVERY

445 Blanchard Street, Saint-Jérôme, Laurentides, QC, J7Y 3K8

450 504-8775

Website: www.actionsourcedevie.com Email: info@actionsourcedevie.com

Services: * On-site used items recovery: clothing, furniture and household items. * At-home collection of used

furniture and appliances.

Coverage area: Saint-Jérôme

Hours: Tuesday to Friday 10h00 to 16h00, Saturday 10h00 to 14h00 (except for the summer)

Fees: free

Financing: donations, self-financing **Legal status:** non-profit organization



AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. * Christmas baskets. * Distribution of school supplies.

Eligibility: people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

BOOK HUMANITAIRE (LE)

215 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 436-2665

Website: lebookhumanitaire.com

Email: rlapierre@lebookhumanitaire.com

Services: Volunteer mutual aid network answering certain types of emergencies. * Food, clothing and material

assistance. * Support for school or medical fees. * Partnership allowing to offer free glasses to kids. *

International humanitarian trips. * School supplies donations.

Eligibility: people in a difficult situation, volunteers

Coverage area: Laurentians, Laval, South Shore, Terrebonne, Verdun

Hours: Monday to Friday 9h00 to 17h00, weekend on-calls

Fees: none

Financing: donations

Legal status: non-profit organization

CENTRE D'ENTRAIDE DE SAINT-COLOMBAN

326 de l'Église Montée, Saint-Colomban, Laurentides, QC, J5K 0M4

450 504-4605

Email: entraidesaintcolomban@yahoo.ca

Services: * Food assistance. * Thrift store. * On-site recovery of clothing, furniture, electronics and toys.

Eligibility: people on a low income **Coverage area:** Saint-Colomban

Hours: Monday to Friday 13h00 to 16h00, Saturday 9h00 to 12h00, food assistance: Thursday 13h00 to 15h30

Fees: food assistance: \$5 **Financing:** donations

Legal status: non-profit organization

COFFRET (LE)

181 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3A7

450 565-2998 Fax: 450 565-3577

Website: www.lecoffret.ca



Services: Reception and settlement assistance for newcomers. * Housing search assistance. * Bank of interpreters, interpretation and administration of oath. * Employability: internship. * Homework assistance. * Francization. * Intercultural pairing. * Free community dinners and lunches. * Food bank. * Community kitchen. * Awareness-raising through conferences, exhibitions and articles in newspapers. * Prevention of violence. * Day camp. * Thrift shop. * Festival du Monde and Mandela evenings. * Regional organization in charge of welcoming and settling state-sponsored refugees.

Eligibility: newcomers

Coverage area: Laurentians

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: municipal, provincial, federal, Centraide Laurentides

Legal status: non-profit organization

ENTRAIDE DIABÉTIQUE DU QUÉBEC

84 Maisonneuve Boulevard, Saint-Jérôme, Laurentides, QC, J5L 0A1

1 866 313-7800

Website: entraidediabetique.org/en

Email: administration@entraidediabetique.org

Services: Recovery of used clothing and items (no TV), IT equipment (no mobiles or flat screens) and books (no encyclopedias). * Home pick-up. * Donation bins: map available at entraidediabetique.org/en/donation-box-

Coverage area: Province of Québec Hours: Monday to Friday 8h00 to 16h00

Fees: none

Financing: donations

Legal status: non-profit organization

MAISON D'ENTRAIDE DE PRÉVOST

788 Shaw Street, Prévost, Laurentides, QC, J0R 1T0

450 224-2507

Website: maisonentraideprevost.org

Email: maisonentraideprevost@videotron.ca

Services: Promotion of mutual aid and solidarity, and reinforcement of the social fabric of the Prévost community. * Listening and reference. * Family counter: clothing for men, women and children, toys, household items, etc. * Thrift store: quality clothing and accessories for women. * Food bank and food assistance. * Collective kitchens. * Christmas baskets.

Eligibility: people on a low income, general population

Coverage area: Prévost

Hours: Monday to Friday 9h00 to 11h45 and 13h00 to 15h45, food distribution: Thursday 10h00 to 11h30, family counter, donations storage and thrift store: Monday 13h00 to 15h45, Tuesday and Friday 9h00 to 11h45

and 13h00 to 15h45, donations of furniture and other items: Monday to Friday 9h00 to 16h00

Financing: donations

Legal status: non-profit organization

SALVATION ARMY - COMMUNITY AND FAMILY SERVICES - SAINT-JÉRÔME

241 Brière Street, Saint-Jérôme, Laurentides, QC, J7Y 3B1

450 432-9191

Website: salvationarmy.ca/quebec/home/locations/saint-jerome

Email: claude.dagenais@armeedusalut.ca

Services: * Emergency food assistance. * Emergency material assistance: clothing, miscellaneous items. * Community meals. * Thrift store: used clothing and miscellaneous household items. * Used clothing collection boxes on site and at 7 Morand Road, Saint-Jérôme (church parking lot). * School supplies.

Eligibility: people and families on a low income

Coverage area: Saint-Jérôme



Hours: Monday to Saturday 9h30 to 16h30

Fees: none

Financing: donations



Transportation

ACCOMPANIED TRANSPORT

ACCOMPANIED TRANSPORT FOR MEDICAL REASONS

PARATRANSIT



Accompanied transport

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME - ACCOMPANIMENT-TRANSPORTATION

225 de la Gare Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 ext. 223 and 225 Fax: 450 432-7354

Website: www.cbsj.qc.ca Email: info@cbsj.qc.ca

Services: * Accompaniment and transportation to medical appointments and outings by volunteers.

Eligibility: people over 60 years old or people 60 years old and under with a temporary or permanent loss of autonomy, who are in convalescence or who have a chronic illness and need accompaniment to their medical

appointments

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-Antoine)

Financing: foundations

Legal status: non-profit organization

TRANSPORT ADAPTÉ ET COLLECTIF DE LA MRC RIVIÈRE-DU-NORD

1272 de la Traverse Pre?vost Street, Prévost, Laurentides, QC, J0R 1T0

450 224-8800

Website: www.mrcrdn.qc.ca/tac-rdn Email: tacmrcrdn@hotmail.com

Services: * Collective and adapted transportation in minibus and taxibus.

Eligibility: collective transportation: residents, adapted transportation: people living with a disability that limits

their mobility

Coverage area: Prévost, Saint-Colomban, Saint-Hippolyte, Sainte-Sophie

Hours: offices: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00, transportation: 7 days, 6h30 to 19h30

Fees: collective transportation: \$5 per trip, mensual card: \$150 per month

Financing: provincial, municipal, grants, self-financing

Legal status: non-profit organization

Accompanied transport for medical reasons

CENTRE D'ACTION BÉNÉVOLE SAINT-JÉRÔME - ACCOMPANIMENT-TRANSPORTATION

225 de la Gare Street, Saint-Jérôme, Laurentides, QC, J7Z 4Y4

450 432-3200 ext. 223 and 225 Fax: 450 432-7354

Website: www.cbsj.qc.ca **Email:** info@cbsj.qc.ca

Services: * Accompaniment and transportation to medical appointments and outings by volunteers.

Eligibility: people over 60 years old or people 60 years old and under with a temporary or permanent loss of autonomy, who are in convalescence or who have a chronic illness and need accompaniment to their medical appointments

Coverage area: MRC La Rivière du Nord, north sector of Mirabel (Petit-Saint-Charles, Domaine-Vert Nord, Domaine-Vert Sud, Sainte-Monique, Saint-Hermas, Saint-Janvier, Saint-Canut, Mirabel-en-Haut, Saint-Antoine)

Financing: foundations



Paratransit

TRANSPORT ADAPTÉ ET COLLECTIF DE LA MRC RIVIÈRE-DU-NORD

1272 de la Traverse Pre?vost Street, Prévost, Laurentides, QC, J0R 1T0

450 224-8800

Website: www.mrcrdn.qc.ca/tac-rdn **Email:** tacmrcrdn@hotmail.com

Services: * Collective and adapted transportation in minibus and taxibus.

Eligibility: collective transportation: residents, adapted transportation: people living with a disability that limits

their mobility

Coverage area: Prévost, Saint-Colomban, Saint-Hippolyte, Sainte-Sophie

Hours: offices: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00, transportation: 7 days, 6h30 to 19h30

Fees: collective transportation: \$5 per trip, mensual card: \$150 per month

Financing: provincial, municipal, grants, self-financing

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Violence and abuse

CHILD ABUSE

DOMESTIC VIOLENCE: SHELTERS AND SUPPORT

PREVENTION OF VIOLENCE AND CRIME

SEXUAL ASSAULT AND INCEST

SUPPORT FOR PERPETRATORS OF VIOLENCE AND THEIR FAMILIES

SUPPORT FOR VICTIMS AND THEIR FAMILIES

THERAPY AND COUNSELLING



Child abuse

CENTRE D'ENTRAIDE ET DE TRAITEMENT DES AGRESSIONS SEXUELLES

8 de La Salette Boulevard, Suite 101C, Saint-Jérôme, Laurentides, QC, J7Y 5C8

450 431-6400 Fax: 450 431-2475 **Website:** www.info-cetas.com **Email:** cetas@b2b2c.ca

Services: Treatment relative to sexual abuse. * Group and individual treatment for victims. * Group and

individual treatment for sexual offenders. * Psychosexual assessment for sexual offenders.

Eligibility: victims of sexual abuse during childhood or adolescence, their parents, adults or teenagers who

committed sexual abuse, their spouse

Coverage area: Laurentians

Hours: administration: Monday to Thursday 8h30 to 16h30, Friday 8h30 to 12h00, treatment: availabilities in

the evening **Fees:** variable

Financing: self-financing, provincial **Legal status:** non-profit organization

Domestic violence: shelters and support

ACCUEIL COLLECTIF DES CONJOINTS EN RELATION OPPRIMANTE ET COLÉRIQUE

60 des Hauteurs Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 1R4

1 877 460-9966 Fax: 450 569-8208 **Website:** www.accroc.qc.ca/wordpress

Email: info@accroc.qc.ca

Services: * Therapy groups for men with violent behaviors in a relationship or family setting and for men with relationship problems. * Therapy groups for teenagers with violent behaviors. * Therapy for men with violent behaviors. * Training and awareness.

Eligibility: boys and girls 12 to 18 years old and adult men with violent behaviors

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Deux-Montagnes, MRC Mirabel, MRC Rivière-

du-Nord, MRC Thérèse-De Blainville

Hours: 7 days, 8h00 to 0h00 **Fees:** depending on income

Financing: grants

Legal status: non-profit organization

LEGAL AID OFFICE - SAINT-JÉRÔME

460 Labelle Street, Suite 101, Saint-Jérôme, Laurentides, QC, J7Z 5L3

450 436-5712 Fax: 450 436-8004

Website: www.ccjll.qc.ca Email: bajstje@ccjll.qc.ca

Services: Free or low cost legal services to eligible individuals. * Receive and process legal aid requests. **Eligibility:** person or non-profit organization residing in Quebec or forced to remain in Quebec, financially

eligible, and with a legal need that is covered by the Law

Coverage area: Saint-Jérôme

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, by appointment only, except emergency

Fees: people may be eligible for free legal aid or contributory legal aid between \$100 and \$800, depending on

their financial situation, see scale on website

Financing: provincial

Legal status: parapublic organization



Prevention of violence and crime

ACCUEIL COLLECTIF DES CONJOINTS EN RELATION OPPRIMANTE ET COLÉRIQUE

60 des Hauteurs Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 1R4

1 877 460-9966 Fax: 450 569-8208 **Website:** www.accroc.qc.ca/wordpress

Email: info@accroc.qc.ca

Services: * Therapy groups for men with violent behaviors in a relationship or family setting and for men with relationship problems. * Therapy groups for teenagers with violent behaviors. * Therapy for men with violent behaviors. * Training and awareness.

Eligibility: boys and girls 12 to 18 years old and adult men with violent behaviors

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Deux-Montagnes, MRC Mirabel, MRC Rivière-

du-Nord, MRC Thérèse-De Blainville

Hours: 7 days, 8h00 to 0h00 **Fees:** depending on income

Financing: grants

Legal status: non-profit organization

BEACON OF THE FREED

Confidential Address

450 990-9595

Website: www.affranchies.ca
Email: intervention@affranchies.ca

Services: Organization working against human trafficking. * Education and public awareness. * Contribution to the improvement of existing services and the creation of new services and programs. * Assistance relationship for people living with the consequences of a situation of exploitation or exchange of sexual services. * Program for tourist accommodation establishments and transportation companies.

Eligibility: Victims of trafficking in persons in all forms, from sexual exploitation to labour exploitation, both locally and internationally, workers working on the issue or likely to come into contact with victims

Coverage area: Laurentides, with few exceptions

Hours: Monday to Friday 8h00 to 17h00

Fees: direct services: none, workshops and public awareness: variable

Financing: provincial

Legal status: non-profit organization

Sexual assault and incest

CENTRE D'ENTRAIDE ET DE TRAITEMENT DES AGRESSIONS SEXUELLES

8 de La Salette Boulevard, Suite 101C, Saint-Jérôme, Laurentides, QC, J7Y 5C8

450 431-6400 Fax: 450 431-2475 **Website:** www.info-cetas.com **Email:** cetas@b2b2c.ca

Services: Treatment relative to sexual abuse. * Group and individual treatment for victims. * Group and

individual treatment for sexual offenders. * Psychosexual assessment for sexual offenders.

Eligibility: victims of sexual abuse during childhood or adolescence, their parents, adults or teenagers who

committed sexual abuse, their spouse

Coverage area: Laurentians

Hours: administration: Monday to Thursday 8h30 to 16h30, Friday 8h30 to 12h00, treatment: availabilities in

the evening **Fees:** variable

Financing: self-financing, provincial **Legal status:** non-profit organization



Support for perpetrators of violence and their families

ACCUEIL COLLECTIF DES CONJOINTS EN RELATION OPPRIMANTE ET COLÉRIQUE

60 des Hauteurs Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 1R4

1 877 460-9966 Fax: 450 569-8208 **Website:** www.accroc.qc.ca/wordpress

Email: info@accroc.qc.ca

Services: * Therapy groups for men with violent behaviors in a relationship or family setting and for men with relationship problems. * Therapy groups for teenagers with violent behaviors. * Therapy for men with violent behaviors. * Training and awareness.

Eligibility: boys and girls 12 to 18 years old and adult men with violent behaviors

Coverage area: MRC Antoine-Labelle, MRC Argenteuil, MRC Deux-Montagnes, MRC Mirabel, MRC Rivière-

du-Nord, MRC Thérèse-De Blainville

Hours: 7 days, 8h00 to 0h00 **Fees:** depending on income

Financing: grants

Legal status: non-profit organization

CENTRE D'ENTRAIDE ET DE TRAITEMENT DES AGRESSIONS SEXUELLES

8 de La Salette Boulevard, Suite 101C, Saint-Jérôme, Laurentides, QC, J7Y 5C8

450 431-6400 Fax: 450 431-2475 **Website:** www.info-cetas.com

Email: cetas@b2b2c.ca

Services: Treatment relative to sexual abuse. * Group and individual treatment for victims. * Group and individual treatment for sexual offenders. * Psychosexual assessment for sexual offenders.

Eligibility: victims of sexual abuse during childhood or adolescence, their parents, adults or teenagers who

committed sexual abuse, their spouse

Coverage area: Laurentians

Hours: administration: Monday to Thursday 8h30 to 16h30, Friday 8h30 to 12h00, treatment: availabilities in

the evening **Fees:** variable

Financing: self-financing, provincial **Legal status:** non-profit organization

Support for victims and their families

BEACON OF THE FREED

Confidential Address

450 990-9595

Website: www.affranchies.ca
Email: intervention@affranchies.ca

Services: Organization working against human trafficking. * Education and public awareness. * Contribution to the improvement of existing services and the creation of new services and programs. * Assistance relationship for people living with the consequences of a situation of exploitation or exchange of sexual services. * Program for tourist accommodation establishments and transportation companies.

Eligibility: Victims of trafficking in persons in all forms, from sexual exploitation to labour exploitation, both locally and internationally, workers working on the issue or likely to come into contact with victims

Coverage area: Laurentides, with few exceptions

Hours: Monday to Friday 8h00 to 17h00

Fees: direct services: none, workshops and public awareness: variable

Financing: provincial

Violence and abuse



CENTRE D'AIDE AUX VICTIMES D'ACTES CRIMINELS DES LAURENTIDES

510 Saint-Georges Street, Saint-Jérôme, Laurentides, QC, J7Z 5B3

450 569-0332 Fax: 450 569-0966

Website: www.cavac.qc.ca

Email: administration.cavac.lau@bellnet.ca

Services: * Crisis intervention phoneline. * Psychological and post-trauma support. * Information on rights and

recourses. * Assistance with compensation procedures. * Guidance with specialized resources.

Eligibility: victims, close ones and witnesses of a crime

Coverage area: Laurentians

Hours: Monday, Wednesday and Friday 8h00 to 16h30, Tuesday and Thursday 8h00 to 20h00

Fees: free

Financing: provincial

Legal status: non-profit organization

Therapy and counselling

AMIE DU QUARTIER

655 Filion Street, Saint-Jérôme, Laurentides, QC, J7Z 1J6

450 431-1424

Website: www.lamieduquartier.com **Email:** lamieduquartier@hotmail.com

Services: Mutual aid and support for people and families on a low income. * Food aid * Community meal. * Emergency food and personal hygiene products supply. * Collective kitchens. * Individualized follow-up with a counsellor: support with school, professional or medical procedures, budgeting and helping relation. * À cour ouvert workshop: workshop on emotional independence. * Bazaar: used clothes and household items sold at low-cost. * Recreative and social activities: knitting club and bingo. * Bonhomme à lunettes service point. *

Christmas baskets. * Distribution of school supplies. **Eligibility:** people and families on a low income

Coverage area: Notre-Dame neighbourhood of Saint-Jérôme

Hours: Monday and Friday 13h00 to 16h00, Tuesday to Thursday 9h00 to 16h00, food aid: Wednesday 9h00 to

11h00, community meal: Tuesday and Thursday 12h00, bazaar: Wednesday 11h00 to 13h00, bingo and

knitting club: Thursday 13h30 to 15h30

Fees: annual contribution: \$5

Financing: contributions, self-financing **Legal status:** non-profit organization

CENTRE DE FEMMES LES UNES ET LES AUTRES (LE)

741 Monseigneur-Dubois Boulevard, Saint-Jérôme, Laurentides, QC, J7Y 3X2

450 432-5642 Fax: 450 432-8673

Website: centredefemmeslesunesetlesautres.org

Email: centrelesunes@qc.aira.com

Services: Place of meeting and of transition to break out of isolation, network of education and action. * Helping relationship and punctual individual support. * Referral, support and accompaniment: legal, school and abortion-related processes. * Educational activities: information sessions on the rights of tenants, seniors and women conditions, workshops on personal growth, singing workshops and writing workshops. * Daycare and respite care. * Citizen actions and advocacy.

Eligibility: women, daycare and respite care: children 6 months to 5 years old

Capacity: daycare and respite care: limited places

Coverage area: MRC La Rivière-du-Nord

Hours: Monday to Thursday 8h30 to 16h30, activities: variable, days and evenings

Fees: none

Financing: provincial, donations, membership fees



CENTRE DE ZOOTHÉRAPIE COMMUNAUTAIRE

905 Grignon Boulevard, Suite 329, Saint-Jérôme, Laurentides, QC, J7Y 2Y9

450 327-0244

Website: zootherapia.com

Email: centredezootherapiecommunautai@gmail.com

Services: * Adapted zootherapy programs. * Training. * Animal boarding.

Eligibility: children, teenagers, seniors, people with disabilities

Coverage area: Laurentians

Hours: Monday to Friday 9h00 to 17h00

Fees: \$60 per hour

Financing: self-financing, fundraising campaigns

Legal status: non-profit organization

CENTRE PRÉVENTION SUICIDE FAUBOURG

Confidential Address

1 866 277-3553 Fax: 450 565-9726

Website: cpsfaubourg.org

Email: administration@cpsfaubourg.org

Services: * Crisis hotline to prevent suicide. * Grief support following a suicide. * Postvention and early intervention following a suicide in a workplace. * Training, awareness and conferences. * Implementation of programs within the workplace. * Support for relatives of a person in crisis.

Eligibility: people who are suicidal, their relatives, or bereaved by suicide and counsellors

Coverage area: Laurentians

Hours: crisis hotline: 24 hours / 7 days, administration: Monday to Friday 8h30 to 16h30 **Fees:** crisis line and grief counselling: free, training, awareness and conferences: variable

Financing: provincial, self-financing **Legal status:** non-profit organization

COOPÉRATIVE DE SOLIDARITÉ SANTÉ BELLEFEUILLE

1000 Nadon Street, Saint-Jérôme, Laurentides, QC, J5L 2B1

450 504-6001 Fax: 450 504-6003 **Website:** coopsantebellefeuille.org

Email: coopsantebellefeuille@videotron.ca

Services: Health services. * Physicians. * Blood tests. * Osteopathy. * Massage therapy. * Shiatsu. *

Physiotherapy. * Psychology.

Coverage area: Saint-Jérôme and surroundings

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h30, Friday 8h00 to 12h00 and 13h00 to 16h00

Fees: annual subscription: \$95

Financing: self-financing, contributions

Legal status: cooperative

COURT OF QUÉBEC - CIVIL DIVISION - SAINT-JÉRÔME

25 de Martigny Street West, Saint-Jérôme, Laurentides, QC, J7Y 4Z1

450 431-4407

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-jerome-courthouse

Services: Court constituting the judicial system of Québec. * Hearing of cases where the amount in dispute is less than \$85,000. * Hearing of some cases regarding municipal and school affairs. * Hearing of temporary and authorized confinement cases prior to or following psychiatric assessment. * Exclusive jurisdiction to hear appeals from decisions of certain administrative tribunals, such as the Tribunal administratif du logement.

* Voluntary deposit. * Other point of service for voluntary deposits and for receiving claims, by appointement: 85 Saint-Vincent Street at Sainte-Agathe-des-Monts.

Coverage area: Laurentians: Terrebonne judicial district

Hours: Monday to Friday 8h30 to 16h30

Violence and abuse



Financing: provincial

Legal status: provincial government agency

ENTRE-NOUS (L')

605 Ouimet Street, Apartment 103, Saint-Jérôme, Laurentides, QC, J7Z 1R4

450 504-1001

Website: www.lamieduquartier.com/l-entre-nous.html

Email: lamieduquartier@hotmail.com

Services: Community support in social housing and services to families and children. * Community garden. * Individualized follow-up with a counsellor, help relationship and neighborhood mediation. * Activities for children from 6 to 12 years old: sporting activities, culinary activities, arts and crafts activities, parent/child activities, free play and outings. * Homework assistance. * Access to computers.

Eligibility: children 6 to 12 years old, families, residents of the Notre-Dame neighbourhood

Coverage area: Saint-Jérôme: Notre-Dame neighbourhood

Fees: none

Financing: self-financing

Legal status: non-profit organization

INFO-SOCIAL 8-1-1 - LAURENTIANS

Confidential Address

811 option 2

Website: www.quebec.ca/en/health/finding-a-resource/info-social-811

Services: Psychosocial consultation by phone. * Information and referral to assistance resources.

Coverage area: Laurentides Hours: 24 hours / 7 days

Fees: free

Financing: provincial

Legal status: non-profit organization

PALLIA-VIE - SERVICES D'ACCOMPAGNEMENT POUR PERSONNES ATTEINTES ET PROCHES AIDANTS

385 Lebeau Street, Saint-Jérôme, Laurentides, QC, J7Y 2M8

450 431-3331 Fax: 450 431-5929

Website: pallia-vie.ca Email: admin@pallia-vie.ca

Services: * Support for people with cancer or a generative disease and their relatives. * Support for bereaved

people, including youth.

Coverage area: MRC Les Pays-d'en-Haut, MRC La Rivière-du-Nord, MRC Thérèse-De Blainville, MRC

Argenteuil and MRC Mirabel

Hours: Monday to Friday 8h00 to 16h30 **Fees:** membership: one-time fee of \$10

Financing: donations

Legal status: non-profit organization

PROGRAMME: GROUPE RELÈVE POUR PERSONNES APHASIQUES - AVC - LAURENTIDES - POINT DE SERVICE SAINT-JÉRÔME

651 5e Rue, Saint-Jérôme, Laurentides, QC, J7Z 2W8

1 866 974-1888

Website: www.grpa.ca Email: info@grpa.ca

Services: * Adapted physical exercise. * Art and painting workshops. * Coffee-meetings, language and play

stimulation.

Eligibility: people with aphasia who experienced a stroke, caregivers



Coverage area: Saint-Jérôme

Hours: services: Monday to Thursday 9h30 to 15h00, administration: Monday to Friday 9h00 to 16h00

Fees: membership: \$40 per year

Financing: provincial



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