

Summary
Summary

Child, Youth and Family	1
Child welfare	2
Daycare and respite	3
Family Support	5
Juvenile Delinquency	7
Maternity support and adoption	7
Parenting Education	10
Recreational Activities	12
Youth Centres and Support	13
Youth Shelters and Support	13
Community Action	16
Advisory and citizen action organizations	17
Charity Organizations	18
Community development	18
Information and referral	18
Volunteering and volunteer centres	19
Disability	21
Adapted work and employability support	22
Advocacy for people with a physical disability	22
Advocacy for people with an intellectual disability	23
Autism, PDD, ADHD	23
Deaf and hearing impaired	25
Language disorders	25
Mobility aids	26
Recreation and camps	27
Respite services and housing	28
Respite, child care and housing	29
Support Associations	31
Support and integration organizations	36
The Blind	36
Therapy and rehabilitation centres	37
Education and Literacy	39
Academic and vocational guidance	40
Computer workshops	40
Difficulties and learning disabilities	41
Homework assistance and tutoring	41
Language courses	42
Literacy	43
Public education	43
School perseverance	44
School service centers	45
Vocational training, Cégeps and Universities	45
Employment and Income Support	46
Advocacy for workers and unemployed	47
Budget management and consumption	47
Business development	48
Employment support and training	48
Employment support for immigrants	50
Employment support for seniors	50
Tax clinics	51
Vocational rehabilitation and disability-related employment	51

Food	54
Christmas basket	55
Collective kitchens and cooking workshops	55
Food Assistance	56
Food aid for pregnant women and children	57
Food assistance coordination	59
Food assistance in schools	59
Low cost or free meals	59
Prepared meals and Meals-on-wheels	60
Government services	62
Federal services	63
Municipal services	63
Official documents	67
Provincial services	67
Health	69
Family planning	70
Home care	71
Hospitals, CLSC and community clinics	72
Palliative care	74
Patient support associations	75
Public Health	78
Homelessness	80
Day and evening centres	81
Mobile units and street work	82
Shelters	83
Transitional housing	83
Housing	85
Advocacy for housing	86
Emergency	87
Housing cooperatives and corporations	87
Housing search assistance	88
Social housing and housing cooperatives	89
Immigration and cultural communities	90
French courses	91
Immigration and sponsorship	91
Interpretation and translation	91
Multicultural organizations	92
Recognition of prior learning and diplomas	92
Refugee support	93
Settlement services for newcomers	93
Indigenous Peoples	95
Employment	96
Government services	96
Justice and Advocacy	98
Advocacy groups	99
Consumer protection and complaints	103
Courthouses and tribunals	105
Legal assistance and information	105
Professional orders and associations	108
Support for offenders	109
Mental Health and addictions	110
Addiction prevention	111

Addiction treatment	113
Community support in mental health	115
Crisis centres and suicide prevention	116
Helplines	117
Mental health advocacy groups	117
Mental health housing	119
Psychiatric services	120
Self-help groups for mental health issues	120
Seniors	121
Caregivers	122
Community and Recreation Centres	123
Day centres and respite	124
Friendly visits and safety calls	126
Home support	128
Housing for seniors	129
Meals on Wheels	130
Seniors' Advocacy and Assistance Associations	131
Volunteer Transportation	132
Sex and gender	133
LGBTQ associations	134
Men's associations	134
Women's centres	135
Women's associations	135
Sports, Recreation and Culture	137
Clubs and social events	138
Community recreation centres	139
Hobbies	140
Sport	142
Sports and recreation for people with a disability	142
Thrift store and material aid	144
Donation pick-ups	145
School supplies	145
Thrift Stores	146
Used item donation recovery programs	146
Transportation	149
Accompanied transport for medical reasons	150
Violence and abuse	151
Child abuse	152
Domestic violence: shelters and support	152
Help lines related to violence and abuse	153
Prevention of violence and crime	154
Sexual assault and incest	154
Support for perpetrators of violence and their families	155
Support for victims and their families	155
Therapy and counselling	156

Child, Youth and Family

CHILD WELFARE

DAYCARE AND RESPITE

FAMILY SUPPORT

JUVENILE DELINQUENCY

MATERNITY SUPPORT AND ADOPTION

PARENTING EDUCATION

RECREATIONAL ACTIVITIES

YOUTH CENTRES AND SUPPORT

YOUTH SHELTERS AND SUPPORT

Child welfare

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Transitory apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: troubled youth 12 to 17 years old, transitory apartments: troubled youth 16 to 23 years old

Capacity: hostel: 9 places, supervised apartments: 15 places

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: 12-17 years old: registration \$50, \$7 per day and a \$20 deposit, 16-23 years old: \$250 or 25% of income per month and a \$100 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE JEUNESSE DE LA MONTÉRÉGIE - SAINT-HYACINTHE

1050 Casavant Boulevard West, Suite 200, Saint-Hyacinthe, Montérégie, QC, J2S 8B9

450 773-8411

Website: www.santemonteregie.qc.ca/en/installations/centre-de-services-et-readaptation-externes-et-psychosociaux-saint-hyacinthe

Services: * Psychosocial point of services.

Eligibility: children and teens in difficulties, parents, guardians, counsellors

Coverage area: Montérégie

Financing: provincial

Legal status: parapublic organization

CLÉ SUR LA PORTE (LA)

Confidential Address

450 774-1843 Fax: 450 774-9951

Website: www.clesurlaporte.org

Email: clesurlaporte@maskatel.net

Services: Safe and confidential housing. * Phone listening. * Assistance and accompaniment with the procedures. * Individual and group interventions. * Group facilitation. * External counselling. * Post housing follow-up. * Mother-children relations follow-up and respite. * Prevention and awareness.

Eligibility: women victim of domestic violence and their children

Capacity: 19 places

Coverage area: MRC Les Maskoutains, MRC La Vallée-du-Richelieu, MRC Acton

Hours: 24 hours / 7 days

Fees: free

Financing: donations, provincial

Legal status: non-profit organization

PETIT PONT (LE)

2475 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5J1

450 773-8742 ext. 101 Fax: 450 773-8742

Website: www.petitpont.org/home.php

Email: services@petitpont.org

Services: * Supervised visits, custody exchange and phone calls. * Workshops: communication between ex partners, separation impacts, parental alienation. * Family coaching. * Referral.

Eligibility: parents and children

Coverage area: Montérégie

Hours: by appointment

Fees: supervised visit: \$15 per hour, supervised custody exchange: \$8

Financing: provincial, federal, self-financing, fundraising campaigns

Legal status: non-profit organization

PHARE, SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

Daycare and respite**ASSOCIATION DES FAMILLES MONOPARENTALES ET RECOMPOSÉES DE SAINT-HYACINTHE**

1191 des Cascades Street, Suite 330, Saint-Hyacinthe, Montérégie, QC, J2S 3G9

450 774-6868 Fax: 450 252-6869

Website: afmr.ca

Email: info@afmr.ca

Services: * Information, referrals and accompaniment: separation, family reconstitution, single parenthood, etc. * Monthly drop-in daycare. * Social and familial activities. * Conferences and workshops.

Eligibility: single-parent families or reconstituted families, drop-in daycare: their children from 0 to 12 years old

Coverage area: MRC des Maskoutains, MRC Acton Vale

Hours: Tuesday to Thursday: 8h30 to 16h30, Friday: by appointment, drop-in daycare: two Saturdays per month and during some activities

Fees: membership card: \$10, activities: variable, drop-in daycare: \$5 deposit

Financing: provincial, municipal, self-financing

Legal status: non-profit organization

CENTRE DE LA FAMILLE SAINT-PIE

70 Saint-François Avenue, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-6828

Website: www.centredelafamillestpie.com

Email: centredelafamillestpie@gmail.com

Services: * Drop-in daycare. * Respite for parents. * Homework assistance. * Group workshops. * Parent-child activities. * Psychosocial support for families and individuals. * Recreational activities for seniors.

Eligibility: families, children, youth, seniors

Capacity: 25

Coverage area: MRC Les Maskoutains

Hours: Monday to Wednesday 9h00 to 18h00, Thursday 9h00 to 20h00, Friday 8h00 to 12h00 and 14h30 to 18h00

Fees: membership card: \$10 per family per year

Financing: provincial, municipal, Centraide Richelieu-Yamaska

Legal status: non-profit organization

CLÉ SUR LA PORTE (LA)

Confidential Address

450 774-1843 Fax: 450 774-9951

Website: www.clesurlaporte.org

Email: clesurlaporte@maskatel.net

Services: Safe and confidential housing. * Phone listening. * Assistance and accompaniment with the procedures. * Individual and group interventions. * Group facilitation. * External counselling. * Post housing follow-up. * Mother-children relations follow-up and respite. * Prevention and awareness.

Eligibility: women victim of domestic violence and their children

Capacity: 19 places

Coverage area: MRC Les Maskoutains, MRC La Vallée-du-Richelieu, MRC Acton

Hours: 24 hours / 7 days

Fees: free

Financing: donations, provincial

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Family Support

ASSOCIATION DES FAMILLES MONOPARENTALES ET RECOMPOSÉES DE SAINT-HYACINTHE

1191 des Cascades Street, Suite 330, Saint-Hyacinthe, Montérégie, QC, J2S 3G9

450 774-6868 Fax: 450 252-6869

Website: afmr.ca

Email: info@afmr.ca

Services: * Information, referrals and accompaniment: separation, family reconstitution, single parenthood, etc.
* Monthly drop-in daycare. * Social and familial activities. * Conferences and workshops.

Eligibility: single-parent families or reconstituted families, drop-in daycare: their children from 0 to 12 years old

Coverage area: MRC des Maskoutains, MRC Acton Vale

Hours: Tuesday to Thursday: 8h30 to 16h30, Friday: by appointment, drop-in daycare: two Saturdays per month and during some activities

Fees: membership card: \$10, activities: variable, drop-in daycare: \$5 deposit

Financing: provincial, municipal, self-financing

Legal status: non-profit organization

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc.

* Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. *

Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. *

Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. *

Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

CENTRE DE LA FAMILLE SAINT-PIE

70 Saint-François Avenue, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-6828

Website: www.centredelafamillestpie.com

Email: centredelafamillestpie@gmail.com

Services: * Drop-in daycare. * Respite for parents. * Homework assistance. * Group workshops. * Parent-child activities. * Psychosocial support for families and individuals. * Recreational activities for seniors.

Eligibility: families, children, youth, seniors

Capacity: 25

Coverage area: MRC Les Maskoutains

Hours: Monday to Wednesday 9h00 to 18h00, Thursday 9h00 to 20h00, Friday 8h00 to 12h00 and 14h30 to 18h00

Fees: membership card: \$10 per family per year

Financing: provincial, municipal, Centraide Richelieu-Yamaska

Legal status: non-profit organization

ENTRAIDE POUR HOMMES (L') - POINT DE SERVICE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 302, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 651-4447 Fax: 450 651-4448

Website: www.entraidepourhommes.org

Email: info@entraidepourhommes.org

Services: * Welcome and telephone referrals. * One-on-one psychosocial support for men experiencing difficulties: fatherhood, relationships, work, bereavement. * Intervention groups for men with violent behaviours. * One-on-one counseling for men victims of violence. * Intervention group for men victims of violence.

Eligibility: men 18 and over

Coverage area: Montérégie, service points in Longueuil, Beloeil and Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: depending on income

Financing: provincial, self-financing, donations, Centraide

Legal status: non-profit organization

GRANDS FRÈRES GRANDES SOEURS DE LA MONTÉRÉGIE - SAINT-HYACINTHE

1195 de Saint-Antoine Street, Suite 204, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 866 464-6188

Website: www.gfgsm.org

Email: info.monteregie@grandsfreresgrandessoeurs.ca

Services: Pairing program for young people. * Social, emotional and cultural support. * Professional coaching and support for volunteers and parents. * School mentoring: weekly dropout prevention meeting in elementary and secondary schools.

Eligibility: youth 6 to 17 years old

Coverage area: Montérégie

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: grants, self-financing

Legal status: non-profit organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/installations/hopital-honore-mercier

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

PETIT PONT (LE)

2475 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5J1

450 773-8742 ext. 101 Fax: 450 773-8742

Website: www.petitpont.org/home.php

Email: services@petitpont.org

Services: * Supervised visits, custody exchange and phone calls. * Workshops: communication between ex partners, separation impacts, parental alienation. * Family coaching. * Referral.

Eligibility: parents and children

Coverage area: Montérégie

Hours: by appointment

Fees: supervised visit: \$15 per hour, supervised custody exchange: \$8

Financing: provincial, federal, self-financing, fundraising campaigns

Legal status: non-profit organization

Juvenile Delinquency

JUSTICE ALTERNATIVE RICHELIEU-YAMASKA

600 Casavant Boulevard West, Suite 102, Saint-Hyacinthe, Montérégie, QC, J2S 7S3

450 773-8940 Fax: 450 773-9561

Website: www.equijustice.ca

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation organization. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14-17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, citizens and organizations

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: 7 days, 8h30 to 17h00

Financing: provincial

Legal status: non-profit organization

Maternity support and adoption

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/installations/hopital-honore-mercier

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

SAINT-BARNABÉ-SUD - MUNICIPALITY

165 de Michaudville Road, Saint-Barnabé-Sud, Montérégie, QC, J0H 1G0

450 792-3030 Fax: 450 792-3759

Website: saintbarnabesud.ca

Email: munstbarnabesud@mrcmaskoutains.qc.ca

Services: Municipal services management. * Property assessment: www.goazimut.com/GOnet6/index.html?54105 * Automated communication service with citizen. * Grants for the purchase of washable diapers. * Delivery of building permits. * Room rental. * Waste collection calendar: saintbarnabesud.ca/data/documents/riam/Calendars%202021%20web.pdf

Coverage area: Saint-Barnabé-Sud

Hours: Monday to Wednesday 8h30 to 12h30 and 13h00 to 15h00, Thursday 8h30 to 12h30 and 13h00 to 17h00

Financing: municipal

Legal status: municipal agency

SAINT-BERNARD-DE-MICHAUDVILLE - MUNICIPALITY

390 Principale Street, Saint-Bernard-de-Michaudville, Montérégie, QC, J0H 1C0

450 792-3190 ext. 1 Fax: 450 792-3591

Website: saintbernarddemichaudville.qc.ca

Email: dgstbernard@mrcmaskoutains.qc.ca

Services: Municipal services management. * Building and renovation licenses. * Grants to purchase washable diapers. * Property assessment: www.goazimut.com/GOnet6/index.html?54115 * Waste collection calendar: www.riam.quebec/calendriers-des-collecte#lapresentation

Coverage area: Saint-Bernard-de-Michaudville

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30

Financing: municipal

Legal status: municipal agency

SAINT-JUDE - MUNICIPALITY

940 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 792-3855 Fax: 450 792-3828

Website: www.saint-jude.ca

Email: munstjude@mrcmaskoutains.qc.ca

Services: Municipal service management. * Municipal tax management and payment. * Information on garbage collection. * Internet centre: computers and printing. * Financial assistance for buying cloth diapers. * Public works department: road, sewer system, public space and municipal building maintenance. * Urban planning department: subdivision, construction and renovation permits, swimming pool, advertising and garage sale authorization certificates. * Public safety: fire department, Sûreté du Québec. * Certification of documents. * Room rental. * Ice rink. * Chimney cleaning brush loan. * Extinguisher filling.

Coverage area: Saint-Jude

Hours: Monday to Friday 9h00 to 12h00 and 13h30 to 16h00

Financing: municipal

Legal status: municipal agency

SAINT-LIBOIRE - MUNICIPALITÉ

21 Mauriac Place, Saint-Liboire, Montérégie, QC, J0H 1R0

450 793-2811 Fax: 450 793-4428

Website: www.municipalite.st-liboire.qc.ca

Email: reception@st-liboire.ca

Services: Municipal service management. * Municipal tax management and payment. * Financial assistance for buying cloth diapers. * Information on garbage collection. * Public safety: fire department, Sûreté du Québec. * Citizen committees: arts and culture committee, family policy committee, urban planning advisory committee, seniors committee, road safety committee. * Coin des zados: regular activities and outings for teenagers. * Construction permits. * Le Reflet: municipal newsletter.

Coverage area: Saint-Liboire

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h00

Legal status: municipal agency

SAINTE-MADELEINE - MUNICIPALITÉ

850 Saint-Simon Street, Sainte-Madeleine, Montérégie, QC, J0H 1S0

450 795-3822 Fax: 450 795-3736

Website: www.villestemadeleine.qc.ca

Email: administration@stemadeleine.quebec

Services: Municipal service management. * Municipal tax management and payment. * Public work department: infrastructure maintenance. * Urban planning department: authorizations for construction, subdivision, swimming pools, septic systems, etc. * Public safety: fire department, Sûreté du Québec. * Garbage collection calendar. * Financial assistance for buying cloth diapers. * Room and equipment rental.

Coverage area: Sainte-Madeleine

Hours: winter: Monday to Friday 8h30 to 12h00 and 13h00 to 16h00, summer: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h30

Financing: municipal

Legal status: municipal agency

Parenting Education**AIDE PÉDAGOGIQUE AUX ADULTES ET AUX JEUNES DE SAINTE-HYACINTHE**

900 Saint-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K1

450 261-0384

Website: www.apaj.ca

Email: info@apaj.ca

Services: * Popular literacy workshops, computer workshops. * Reading club, health club. * Collective kitchen. * Early learning kits for young people. * Social activities and outings.

Eligibility: people living with problem of illiteracy

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 9h00 to 17h00

Fees: small fee for the collective kitchen

Financing: provincial

Legal status: non-profit organization

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

PETIT PONT (LE)

2475 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5J1

450 773-8742 ext. 101 Fax: 450 773-8742

Website: www.petitpont.org/home.php

Email: services@petitpont.org

Services: * Supervised visits, custody exchange and phone calls. * Workshops: communication between ex partners, separation impacts, parental alienation. * Family coaching. * Referral.

Eligibility: parents and children

Coverage area: Montérégie

Hours: by appointment

Fees: supervised visit: \$15 per hour, supervised custody exchange: \$8

Financing: provincial, federal, self-financing, fundraising campaigns

Legal status: non-profit organization

Recreational Activities**ASSOCIATION DES FAMILLES MONOPARENTALES ET RECOMPOSÉES DE SAINT-HYACINTHE**

1191 des Cascades Street, Suite 330, Saint-Hyacinthe, Montérégie, QC, J2S 3G9

450 774-6868 Fax: 450 252-6869

Website: afmr.ca

Email: info@afmr.ca

Services: * Information, referrals and accompaniment: separation, family reconstitution, single parenthood, etc. * Monthly drop-in daycare. * Social and familial activities. * Conferences and workshops.

Eligibility: single-parent families or reconstituted families, drop-in daycare: their children from 0 to 12 years old

Coverage area: MRC des Maskoutains, MRC Acton Vale

Hours: Tuesday to Thursday: 8h30 to 16h30, Friday: by appointment, drop-in daycare: two Saturdays per month and during some activities

Fees: membership card: \$10, activities: variable, drop-in daycare: \$5 deposit

Financing: provincial, municipal, self-financing

Legal status: non-profit organization

CENTRE DE LA FAMILLE SAINT-PIE

70 Saint-François Avenue, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-6828

Website: www.centredelafamillestpie.com

Email: centredelafamillestpie@gmail.com

Services: * Drop-in daycare. * Respite for parents. * Homework assistance. * Group workshops. * Parent-child activities. * Psychosocial support for families and individuals. * Recreational activities for seniors.

Eligibility: families, children, youth, seniors

Capacity: 25

Coverage area: MRC Les Maskoutains

Hours: Monday to Wednesday 9h00 to 18h00, Thursday 9h00 to 20h00, Friday 8h00 to 12h00 and 14h30 to 18h00

Fees: membership card: \$10 per family per year

Financing: provincial, municipal, Centraide Richelieu-Yamaska

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Youth Centres and Support**CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)**

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 773-4909

Email: cijm@cgocable.ca

Services: * Street work. * Day Centre: activities, counseling, listening, support. * Information and referrals. * Needle exchange and condom distribution. * Distribution and delivery of fentanyl test strips.

Coverage area: Saint-Hyacinthe and surroundings

Hours: by appointment

Fees: free

Legal status: non-profit organization

Youth Shelters and Support**AUBERGE DU COEUR LE BALUCHON**

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Transitory apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: troubled youth 12 to 17 years old, transitory apartments: troubled youth 16 to 23 years old

Capacity: hostel: 9 places, supervised apartments: 15 places

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: 12-17 years old: registration \$50, \$7 per day and a \$20 deposit, 16-23 years old: \$250 or 25% of income per month and a \$100 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

Community Action

ADVISORY AND CITIZEN ACTION ORGANIZATIONS

CHARITY ORGANIZATIONS

COMMUNITY DEVELOPMENT

INFORMATION AND REFERRAL

VOLUNTEERING AND VOLUNTEER CENTRES

Advisory and citizen action organizations

COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA

1195 Saint-Antoine Street, Office 111, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-2220

Website: capry.ca

Email: capry.qc@gmail.com

Services: * Advocacy for people on social assistance. * Individual help, on appointment.

Eligibility: people on social assistance

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30, Friday 9h00 to 13h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COLLECTIF DE DÉFENSE DES DROITS DE LA MONTÉRÉGIE - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 309, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 877 771-1164 Fax: 450 771-8506

Website: cddm.weebly.com

Email: st-hyacinthe@cddm.qc.ca

Services: * Advocacy for people living with or having lived with emotional issues. * Denouncing of the abuses of psychiatry. * Training, mobilization, popular education.

Eligibility: people living with or having lived with emotional issues

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

FÉDÉRATION DE LA FAMILLE RICHELIEU-YAMASKA

1900 Girouard Street West, Saint-Hyacinthe, Montérégie, QC, J2S 7B4

450 501-3375

Website: www.ffry.ca

Email: ffry.irenedubois@gmail.com

Services: Promote mutual knowledge, exchange, joint action and collaboration among the different organizations and individuals concerned about the family. * Conferences.

Coverage area: Montérégie

Financing: provincial, self-financing

Legal status: non-profit organization

LOISIR ET SPORT MONTÉRÉGIE

2050 Girouard Street West, Saint-Hyacinthe, Montérégie, QC, J2S 3A6

450 773-9802 Fax: 450 773-4881

Website: www.loisir.qc.ca

Email: lsm@loisir.qc.ca

Services: Organization developing and promoting public leisure. * Information, consulting, documentation and training. * Professional and technical assistance. * Kino-Québec program.

Eligibility: recreation stakeholders, municipalities, non-profit organizations, schools

Coverage area: Montérégie

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h30, Friday 8h00 to 12h00

Fees: variable, see the website

Financing: grants, self-financing, contributions

Legal status: non-profit organization

Charity Organizations

CENTRAIDE RICHELIEU-YAMASKA

1443 des Cascades Street, Suite 204, Saint-Hyacinthe, Montérégie, QC, J2S 3H6

450 773-6679

Website: www.centraiderie.org/?lang=en

Email: bureau@centraiderie.org

Services: Support to local community organizations through a fundraising campaign and donations collected.

Eligibility: non-profit organizations

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel and MRC Rouville

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: fundraising campaigns, self-financing

Legal status: non-profit organization

KNIGHTS OF COLUMBUS QUÉBEC

670 Chambly Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 6V4

1 866 893-3681 Fax: 450 768-1660

Website: www.chevaliersdecolomb.com

Email: info@chevaliersdecolomb.com

Services: Fraternal assistance organization. * Groups together all the Knights of Columbus councils throughout Québec.

Coverage area: le Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h00

Financing: donations

Legal status: non-profit organization

Community development

CORPORATION DE DÉVELOPPEMENT COMMUNAUTAIRE DES MASKOUTAINS

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-1113

Website: www.cdcdesmaskoutains.org

Email: info@cdcdesmaskoutains.org

Services: Regroupment of community organizations. * Training sessions. * Support for groups of organizations for starting, finding funding, elaborating a plan of action, etc. * Information and promotion of community action. * Consultation between community organizations.

Eligibility: non-profit organizations and cooperatives members

Coverage area: MRC Les Maskoutains

Hours: by appointment

Financing: provincial

Legal status: non-profit organization

Information and referral

AU COEUR DES FAMILLES AGRICOLES

600 Benoît Street, Saint-Hyacinthe, Montérégie, QC, J2S 1L6

450 768-6995

Website: acfareseaux.qc.ca

Email: acfa@acfareseaux.qc.ca

Services: * Support, information and referral. * Agricultural reality adapted coordination. * Follow-ups with agencies and community services. * Help line. * Mental health prevention. * Public awareness about today's agricultural reality in Québec.

Eligibility: agricultural producers, their families and their networks

Coverage area: Province of Québec

Hours: office: Monday to Saturday 8h00 to 16h00, help line: 24 hours / 7 days

Fees: free

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

SAINT-HYACINTHE TECHNOPOLE

1000 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 8W1

450 774-9000 Fax: 450 773-6767

Website: st-hyacinthetechnopole.com/en

Email: info@st-hyacinthetechnopole.com

Services: Integration and networking services to immigrant people. * Information and referral on public and community resources. * Transportation to job interviews. * Networking activities: business lunches, Emploi-Contact blitz interviews and visits to companies. * Social integration activities: welcoming day and cultural themed days. * Awareness, promotion of cultural diversity and training on interculturalism. * Guided tour of Saint-Hyacinthe. * International virtual meetings for immigrants. * Partnerships with businesses.

Eligibility: immigrant people who want to settle in Saint-Hyacinthe

Coverage area: MRC des Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: provincial, municipal

Legal status: non-profit organization

Volunteering and volunteer centres

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

PARRAINAGE CIVIQUE DES MRC D'ACTON ET DES MASKOUTAINS

1195 Saint-Antoine Street, Suite 206, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-8758

Website: parrainagecivique.org

Email: parrainagecivique@maskatel.net

Services: Pairing people living with an intellectual disability, physical disability or autism spectrum disorder with a volunteer to build a friendly relationship. * Recruitment, training of volunteers. * Pairing and follow-up of pairings. * Utility accompaniments. * Leisure, cultural and sports activities according to the interests of the person being helped and the volunteer. * En route...: workshops on various themes. * Exchange workshops in high schools. * Advocacy of the rights and interests of people living with a disability. * Seasonal group activities with various themes. * Social activities: Christmas party, Halloween, etc.

Eligibility: individuals living with an intellectual disability, physical disability or autism spectrum disorder, volunteers

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: membership card

Financing: Centraide Richelieu-Yamaska, grants, membership fees

Legal status: non-profit organization

Disability**ADAPTED WORK AND EMPLOYABILITY SUPPORT****ADVOCACY FOR PEOPLE WITH A PHYSICAL DISABILITY****ADVOCACY FOR PEOPLE WITH AN INTELLECTUAL DISABILITY****AUTISM, PDD, ADHD****DEAF AND HEARING IMPAIRED****LANGUAGE DISORDERS****MOBILITY AIDS****RECREATION AND CAMPS****RESPIRE SERVICES AND HOUSING****RESPIRE, CHILD CARE AND HOUSING****SUPPORT ASSOCIATIONS****SUPPORT AND INTEGRATION ORGANIZATIONS****THE BLIND****THERAPY AND REHABILITATION CENTRES**

Adapted work and employability support

ATELIERS TRANSITION (LES)

5460 Martineau Street, Saint-Hyacinthe, Montérégie, QC, J2R 1T8

450 771-2747 Fax: 450 771-2711

Website: www.atelierstransition.com

Email: info@atelierstransition.com

Services: Social and professional reintegration. * Professional rehabilitation, accompaniment and orientation. * Adapted work opportunities.

Eligibility: people living with a disability, people living in situations of exclusion from the labor market

Coverage area: Acton Vale, Beloeil, Boucherville, Brossard, Chambly, Granby, Longueuil, Marieville, McMasterville, Mont-Saint-Hilaire, Rougemont, Roxton Falls, Roxton Pond, Saint-Amable, Saint-Bruno-de-Montarville, Saint-Césaire, Saint-Hyacinthe, Sainte-Julie

Hours: Monday to Thursday 8h00 to 16h30, Friday 8h00 to 15h00

Fees: none

Financing: grants, municipal, provincial

Legal status: non-profit organization

SDEM SEMO MONTÉRÉGIE - SAINT-HYACINTHE

1980 des Cascades Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 3J5

1 800 646-6096 Fax: 450 674-7220

Website: sdem-semb.org

Email: info@sdem-semb.org

Services: Support for training, integration and job retention. * Preparatory employment program. * Job search assistance.

Eligibility: people with a physical, sensory or intellectual disability or with mental health issues, learning disabilities, neurological disorders or an autism spectrum disorder (ASD)

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h00, by appointment only

Fees: free

Financing: provincial

Legal status: non-profit organization

Advocacy for people with a physical disability

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

PARRAINAGE CIVIQUE DES MRC D'ACTON ET DES MASKOUTAINS

1195 Saint-Antoine Street, Suite 206, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-8758

Website: parrainagecivique.org

Email: parrainagecivique@maskatel.net

Services: Pairing people living with an intellectual disability, physical disability or autism spectrum disorder with a volunteer to build a friendly relationship. * Recruitment, training of volunteers. * Pairing and follow-up of pairings. * Utility accompaniments. * Leisure, cultural and sports activities according to the interests of the person being helped and the volunteer. * En route...: workshops on various themes. * Exchange workshops in high schools. * Advocacy of the rights and interests of people living with a disability. * Seasonal group activities with various themes. * Social activities: Christmas party, Halloween, etc.

Eligibility: individuals living with an intellectual disability, physical disability or autism spectrum disorder, volunteers

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: membership card

Financing: Centraide Richelieu-Yamaska, grants, membership fees

Legal status: non-profit organization

Advocacy for people with an intellectual disability

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

Autism, PDD, ADHD

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

MIRA FOUNDATION (THE)

1820 rang Nord-Ouest, Sainte-Madeleine, Montérégie, QC, J0H 1S0

1 800 799-6472 Fax: 450 795-3789

Website: www.mira.ca/en

Email: info@mira.ca

Services: Promotion of the autonomy and integration of people living with disabilities. * School for guide dogs: trained dogs able to respond to adaptation and rehabilitation needs. * Recovery of cartridges and cell phones.

Eligibility: people living with one or multiple visual or motor disabilities, youth living with an autism spectrum disorder

Coverage area: Province of Québec

Hours: Monday to Friday 8h00 to 16h30

Financing: donations

Legal status: non-profit organization

PARRAINAGE CIVIQUE DES MRC D'ACTON ET DES MASKOUTAINS

1195 Saint-Antoine Street, Suite 206, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-8758

Website: parrainagecivique.org

Email: parrainagecivique@maskatel.net

Services: Pairing people living with an intellectual disability, physical disability or autism spectrum disorder with a volunteer to build a friendly relationship. * Recruitment, training of volunteers. * Pairing and follow-up of pairings. * Utility accompaniments. * Leisure, cultural and sports activities according to the interests of the person being helped and the volunteer. * En route...: workshops on various themes. * Exchange workshops in high schools. * Advocacy of the rights and interests of people living with a disability. * Seasonal group activities with various themes. * Social activities: Christmas party, Halloween, etc.

Eligibility: individuals living with an intellectual disability, physical disability or autism spectrum disorder, volunteers

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: membership card

Financing: Centraide Richelieu-Yamaska, grants, membership fees

Legal status: non-profit organization

SDEM SEMO MONTÉRÉGIE - SAINT-HYACINTHE

1980 des Cascades Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 3J5

1 800 646-6096 Fax: 450 674-7220

Website: sdem-semb.org

Email: info@sdem-semb.org

Services: Support for training, integration and job retention. * Preparatory employment program. * Job search assistance.

Eligibility: people with a physical, sensory or intellectual disability or with mental health issues, learning disabilities, neurological disorders or an autism spectrum disorder (ASD)

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h00, by appointment only

Fees: free

Financing: provincial

Legal status: non-profit organization

Deaf and hearing impaired**SDEM SEMO MONTÉRÉGIE - SAINT-HYACINTHE**

1980 des Cascades Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 3J5

1 800 646-6096 Fax: 450 674-7220

Website: sdem-semb.org

Email: info@sdem-semb.org

Services: Support for training, integration and job retention. * Preparatory employment program. * Job search assistance.

Eligibility: people with a physical, sensory or intellectual disability or with mental health issues, learning disabilities, neurological disorders or an autism spectrum disorder (ASD)

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h00, by appointment only

Fees: free

Financing: provincial

Legal status: non-profit organization

Language disorders**ASSOCIATION DES PERSONNES APHASIQUES DU RICHELIEU-YAMASKA**

1800 Dessaulles Street, door C-3115, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333 ext. 2685

Website: www.aphasieapary.org

Email: info@aphasieapary.org

Services: Place of belonging, support and tools for people with aphasia. * Stimulation workshops led by a speech therapist. * Art therapy. * Dramatic art. * Games to practice language. * Recreational activities: bowling, cornholes, etc. * Choir. * Group outings: sugar shack, hiking, apples, etc.

Eligibility: people with aphasia following a stroke, their relatives

Capacity: 15

Coverage area: Richelieu, Yamaska

Hours: Monday to Friday 8h30 to 15h30

Fees: annual membership: \$20, outings: fees for meals

Financing: provincial, self-financing

Legal status: non-profit organization

Mobility aids

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

MIRA FOUNDATION (THE)

1820 rang Nord-Ouest, Sainte-Madeleine, Montérégie, QC, J0H 1S0

1 800 799-6472 Fax: 450 795-3789

Website: www.mira.ca/en

Email: info@mira.ca

Services: Promotion of the autonomy and integration of people living with disabilities. * School for guide dogs: trained dogs able to respond to adaptation and rehabilitation needs. * Recovery of cartridges and cell phones.

Eligibility: people living with one or multiple visual or motor disabilities, youth living with an autism spectrum disorder

Coverage area: Province of Québec

Hours: Monday to Friday 8h00 to 16h30

Financing: donations

Legal status: non-profit organization

Recreation and camps**ASSOCIATION DES PERSONNES APHASIQUES DU RICHELIEU-YAMASKA**

1800 Dessaulles Street, door C-3115, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333 ext. 2685

Website: www.aphasieapary.org

Email: info@aphasieapary.org

Services: Place of belonging, support and tools for people with aphasia. * Stimulation workshops led by a speech therapist. * Art therapy. * Dramatic art. * Games to practice language. * Recreational activities: bowling, cornholes, etc. * Choir. * Group outings: sugar shack, hiking, apples, etc.

Eligibility: people with aphasia following a stroke, their relatives

Capacity: 15

Coverage area: Richelieu, Yamaska

Hours: Monday to Friday 8h30 to 15h30

Fees: annual membership: \$20, outings: fees for meals

Financing: provincial, self-financing

Legal status: non-profit organization

CONSEIL DES AVEUGLES DE ST-HYACINTHE

5065 Gouin Street, Saint-Hyacinthe, Montérégie, QC, J2S 1E3

450 252-5624

Email: f_ledoux@hotmail.com

Services: Recreation for the visually impaired. * Recreational, social and cultural activities. * Various outings. * Promotion of mutual aid.

Eligibility: people aged 18 and over living with a visual disability

Coverage area: MRC les Maskoutains, MRC Acton

Hours: 2 Tuesdays per month 13h00 to 16h00

Fees: member: 10\$ per year, activities: none, outings: variable

Financing: membership fees, self-financing, grants, donations

Legal status: non-profit organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday 13h00 to 16h30, Tuesday to Thursday 8h30 to 12h00 and 13h00 to 16h30. Friday 8h30 to 12h00

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

MOUVEMENT ACTION LOISIRS

1675 Saint-Pierre Street West, Saint-Hyacinthe, Montérégie, QC, J2T 1P4

450 771-6676

Website: www.lemali.ca

Email: infomali@maskatel.net

Services: * Various recreational and social activities: movie nights, leisure time, parties, outings.* Coffee meetings.* Sports leagues: bowling and basketball leagues.* Choir.* Summer program.

Eligibility: people 7 years old and over living with an intellectual disability

Coverage area: Saint-Hyacinthe

Hours: administration: Monday to Friday 8h30 to 15h30, coffee meetings: Tuesday and Wednesday 9h00 to 15h00, leisure time: Sunday 10h00 to 16h00

Fees: variable

Financing: contributions, municipal, self-financing, grants

Legal status: non-profit organization

PHARE, SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

Respite services and housing

CENTRE LOUISE BIBEAU

2110 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 773-7321 Fax: 450 252-1321

Website: centrelouisebibeau.com

Email: clb@maskatel.net

Services: Respite home. * Drop-in respite. * Music therapy. * Pet therapy. * Outings.
Eligibility: people living with an intellectual disability with or without physical disabilities
Capacity: 12 people per day
Coverage area: Montérégie
Hours: drop-in respite: weekend, summer or emergency: 24 hours / 7 days
Fees: annual membership: \$15, respite: variable
Financing: Centraide Richelieu-Yamaska, provincial, donations, foundations
Legal status: non-profit organization

Respite, child care and housing

CENTRE D'HÉBERGEMENT ANDRÉE-PERREAU

1955 Pratte Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 7W5

450 771-4536

Website: santemonteregie.qc.ca/en/node/54

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares. * Day Centre offering therapeutic services to maintain the autonomy of seniors living at home.

Eligibility: seniors and people with a loss of autonomy

Capacity: 66 beds

Coverage area: Montérégie

Financing: provincial

Legal status: parapublic organization

CENTRE LOUISE BIBEAU

2110 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 773-7321 Fax: 450 252-1321

Website: centrelouisebibeau.com

Email: clb@maskatel.net

Services: Respite home. * Drop-in respite. * Music therapy. * Pet therapy. * Outings.

Eligibility: people living with an intellectual disability with or without physical disabilities

Capacity: 12 people per day

Coverage area: Montérégie

Hours: drop-in respite: weekend, summer or emergency: 24 hours / 7 days

Fees: annual membership: \$15, respite: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations, foundations

Legal status: non-profit organization

CLÉ SUR LA PORTE (LA)

Confidential Address

450 774-1843 Fax: 450 774-9951

Website: www.clesurlaporte.org

Email: clesurlaporte@maskatel.net

Services: Safe and confidential housing. * Phone listening. * Assistance and accompaniment with the procedures. * Individual and group interventions. * Group facilitation. * External counselling. * Post housing follow-up. * Mother-children relations follow-up and respite. * Prevention and awareness.

Eligibility: women victim of domestic violence and their children

Capacity: 19 places

Coverage area: MRC Les Maskoutains, MRC La Vallée-du-Richelieu, MRC Acton

Hours: 24 hours / 7 days

Fees: free

Financing: donations, provincial

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES

2084 Bernard Street, Saint-Hyacinthe, Montérégie, QC, J2T 1G5

450 768-6616 Fax: 450 768-3716

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite. * Respite care.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: free

Financing: donations

Legal status: non-profit organization

Support Associations**ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA**

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

ASSOCIATION DES PERSONNES APHASIQUES DU RICHELIEU-YAMASKA

1800 Dessaulles Street, door C-3115, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333 ext. 2685

Website: www.aphasieapary.org

Email: info@aphasieapary.org

Services: Place of belonging, support and tools for people with aphasia. * Stimulation workshops led by a speech therapist. * Art therapy. * Dramatic art. * Games to practice language. * Recreational activities: bowling, cornholes, etc. * Choir. * Group outings: sugar shack, hiking, apples, etc.

Eligibility: people with aphasia following a stroke, their relatives

Capacity: 15

Coverage area: Richelieu, Yamaska

Hours: Monday to Friday 8h30 to 15h30

Fees: annual membership: \$20, outings: fees for meals

Financing: provincial, self-financing

Legal status: non-profit organization

CANADIAN CANCER SOCIETY - SAINT-HYACINTHE SERVICE CENTRE

5330 des Seigneurs Street East, Saint-Hyacinthe, Montérégie, QC, J2R 1Z8

833 562-8869

Website: www.cancer.ca/en

Email: pdesgagne@quebec.cancer.ca

Services: * Documentation and information. * Support group for patients and relatives.

Eligibility: people living with cancer, their relatives, general public

Coverage area: Saint-Hyacinthe

Hours: by appointment only

Financing: fundraising campaigns, donations

Legal status: non-profit organization

CENTRE LOUISE BIBEAU

2110 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 773-7321 Fax: 450 252-1321

Website: centrelouisebibeau.com

Email: clb@maskatel.net

Services: Respite home. * Drop-in respite. * Music therapy. * Pet therapy. * Outings.

Eligibility: people living with an intellectual disability with or without physical disabilities

Capacity: 12 people per day

Coverage area: Montérégie

Hours: drop-in respite: weekend, summer or emergency: 24 hours / 7 days

Fees: annual membership: \$15, respite: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations, foundations

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

DIABÈTE SAINT-HYACINTHE

Confidential Address

450 773-4285

Email: beaureve2000@yahoo.ca

Services: * Information, awareness raising and prevention of diabetes. * Physical activities. * Conferences.

Eligibility: diabetic people

Coverage area: Saint-Hyacinthe

Hours: variable, make a phone call

Financing: self-financing

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

PARRAINAGE CIVIQUE DES MRC D'ACTON ET DES MASKOUTAINS

1195 Saint-Antoine Street, Suite 206, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-8758

Website: parrainagecivique.org

Email: parrainagecivique@maskatel.net

Services: Pairing people living with an intellectual disability, physical disability or autism spectrum disorder with a volunteer to build a friendly relationship. * Recruitment, training of volunteers. * Pairing and follow-up of pairings. * Utility accompaniments. * Leisure, cultural and sports activities according to the interests of the person being helped and the volunteer. * En route...: workshops on various themes. * Exchange workshops in high schools. * Advocacy of the rights and interests of people living with a disability. * Seasonal group activities with various themes. * Social activities: Christmas party, Halloween, etc.

Eligibility: individuals living with an intellectual disability, physical disability or autism spectrum disorder, volunteers

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: membership card

Financing: Centraide Richelieu-Yamaska, grants, membership fees

Legal status: non-profit organization

SCLÉROSE EN PLAQUES SAINT-HYACINTHE-ACTON

128 Brunette Street West, Saint-Hyacinthe, Montérégie, QC, J2T 2E9

450 773-6285

Website: www.scleroseenplaques.org

Email: sepsha.me@gmail.com

Services: Improvement of the quality of life of people who have multiple sclerosis. * Phone support. * Lending of material. * Physical activities. * Group meetings. * Social activities. * Advocacy.

Coverage area: MRC les Maskoutains, MRC Acton

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial, self-financing

Legal status: Select Legal Status

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES

2084 Bernard Street, Saint-Hyacinthe, Montérégie, QC, J2T 1G5

450 768-6616 Fax: 450 768-3716

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite. * Respite care.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: free

Financing: donations

Legal status: non-profit organization

TRAIT-D'UNION MONTÉRÉGIEN

1195 Saint-Antoine Street, Suite 201, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 223-1252 Fax: 450 261-0983

Website: www.tumparraine.org

Email: info@tumparraine.org

Services: Mental health mentoring promoting social reintegration and integration. * Pairing with a volunteer to develop a friendly relationship. * Meeting and outing once a week or as needed. * Listening, mutual aid and support in the development of social and relational skills. * Training workshops for participants and volunteers. * Activities and conferences.

Eligibility: people aged 18 and over living or having lived with a mental health problem or emotional distress, people aged 55 and over living in loneliness or at risk of experiencing emotional distress

Coverage area: MRC Acton, MRC les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30

Fees: none

Financing: provincial, donations

Legal status: non-profit organization

Support and integration organizations

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

PARRAINAGE CIVIQUE DES MRC D'ACTON ET DES MASKOUTAINS

1195 Saint-Antoine Street, Suite 206, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-8758

Website: parrainagecivique.org

Email: parrainagecivique@maskatel.net

Services: Pairing people living with an intellectual disability, physical disability or autism spectrum disorder with a volunteer to build a friendly relationship. * Recruitment, training of volunteers. * Pairing and follow-up of pairings. * Utility accompaniments. * Leisure, cultural and sports activities according to the interests of the person being helped and the volunteer. * En route...: workshops on various themes. * Exchange workshops in high schools. * Advocacy of the rights and interests of people living with a disability. * Seasonal group activities with various themes. * Social activities: Christmas party, Halloween, etc.

Eligibility: individuals living with an intellectual disability, physical disability or autism spectrum disorder, volunteers

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: membership card

Financing: Centraide Richelieu-Yamaska, grants, membership fees

Legal status: non-profit organization

The Blind

CONSEIL DES AVEUGLES DE ST-HYACINTHE

5065 Gouin Street, Saint-Hyacinthe, Montérégie, QC, J2S 1E3

450 252-5624

Email: f_ledoux@hotmail.com

Services: Recreation for the visually impaired. * Recreational, social and cultural activities. * Various outings. * Promotion of mutual aid.

Eligibility: people aged 18 and over living with a visual disability

Coverage area: MRC les Maskoutains, MRC Acton

Hours: 2 Tuesdays per month 13h00 to 16h00

Fees: member: 10\$ per year, activities: none, outings: variable

Financing: membership fees, self-financing, grants, donations

Legal status: non-profit organization

MIRA FOUNDATION (THE)

1820 rang Nord-Ouest, Sainte-Madeleine, Montérégie, QC, J0H 1S0

1 800 799-6472 Fax: 450 795-3789

Website: www.mira.ca/en

Email: info@mira.ca

Services: Promotion of the autonomy and integration of people living with disabilities. * School for guide dogs: trained dogs able to respond to adaptation and rehabilitation needs. * Recovery of cartridges and cell phones.

Eligibility: people living with one or multiple visual or motor disabilities, youth living with an autism spectrum disorder

Coverage area: Province of Québec

Hours: Monday to Friday 8h00 to 16h30

Financing: donations

Legal status: non-profit organization

SDEM SEMO MONTÉRÉGIE - SAINT-HYACINTHE

1980 des Cascades Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 3J5

1 800 646-6096 Fax: 450 674-7220

Website: sdem-semo.org

Email: info@sdem-semo.org

Services: Support for training, integration and job retention. * Preparatory employment program. * Job search assistance.

Eligibility: people with a physical, sensory or intellectual disability or with mental health issues, learning disabilities, neurological disorders or an autism spectrum disorder (ASD)

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h00, by appointment only

Fees: free

Financing: provincial

Legal status: non-profit organization

Therapy and rehabilitation centres

DIABÈTE SAINT-HYACINTHE

Confidential Address

450 773-4285

Email: beaureve2000@yahoo.ca

Services: * Information, awareness raising and prevention of diabetes. * Physical activities. * Conferences.

Eligibility: diabetic people

Coverage area: Saint-Hyacinthe

Hours: variable, make a phone call

Financing: self-financing

Legal status: non-profit organization

SCLÉROSE EN PLAQUES SAINT-HYACINTHE-ACTON

128 Brunette Street West, Saint-Hyacinthe, Montérégie, QC, J2T 2E9

450 773-6285

Website: www.scleroseenplaques.org

Email: sepsha.me@gmail.com

Services: Improvement of the quality of life of people who have multiple sclerosis. * Phone support. * Lending of material. * Physical activities. * Group meetings. * Social activities. * Advocacy.

Coverage area: MRC les Maskoutains, MRC Acton

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial, self-financing

Legal status: Select Legal Status

Education and Literacy**ACADEMIC AND VOCATIONAL GUIDANCE****COMPUTER WORKSHOPS****DIFFICULTIES AND LEARNING DISABILITIES****HOMEWORK ASSISTANCE AND TUTORING****LANGUAGE COURSES****LITERACY****PUBLIC EDUCATION****SCHOOL PERSEVERANCE****SCHOOL SERVICE CENTERS****VOCATIONAL TRAINING, CÉGEPs AND UNIVERSITIES**

Academic and vocational guidance

ACTION EMPLOI HAUTE-YAMASKA - SAINT-HYACINTHE

440 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8888 Fax: 450 773-7985

Website: action-emploi.ca

Email: info@action-emploi.ca

Services: Advice center on employment. * Career orientation. * Individual accompaniment in the job search. * Training workshops about the job market. * Evaluation and psychosocial intervention. * Supporting employers for recruitment, integration and supervision. * Virtual CV bank: moncvvirtuel.com

Eligibility: people 50 and over looking for employment, employers

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: grants

Legal status: non-profit organization

Computer workshops

AIDE PÉDAGOGIQUE AUX ADULTES ET AUX JEUNES DE SAINTE-HYACINTHE

900 Saint-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K1

450 261-0384

Website: www.apaj.ca

Email: info@apaj.ca

Services: * Popular literacy workshops, computer workshops. * Reading club, health club. * Collective kitchen. * Early learning kits for young people. * Social activities and outings.

Eligibility: people living with problem of illiteracy

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 9h00 to 17h00

Fees: small fee for the collective kitchen

Financing: provincial

Legal status: non-profit organization

CLUB ÂGE D'OR SAINT-JUDE

930 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 250-2485 Fax: 450 924-0953

Website: fadoqstjude.com/home

Email: info@agedorstjude.com

Services: Social club for seniors. * Social and recreational activities: dance, bingo, pétanque, croquet, etc. * Conferences. * Computer classes. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV).

Eligibility: seniors

Coverage area: MRC Les Maskoutains

Fees: yearly membership

Financing: donations, provincial, contributions

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Difficulties and learning disabilities

SDEM SEMO MONTÉRÉGIE - SAINT-HYACINTHE

1980 des Cascades Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 3J5

1 800 646-6096 Fax: 450 674-7220

Website: sdem-semb.org

Email: info@sdem-semb.org

Services: Support for training, integration and job retention. * Preparatory employment program. * Job search assistance.

Eligibility: people with a physical, sensory or intellectual disability or with mental health issues, learning disabilities, neurological disorders or an autism spectrum disorder (ASD)

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h00, by appointment only

Fees: free

Financing: provincial

Legal status: non-profit organization

Homework assistance and tutoring

CENTRE DE LA FAMILLE SAINT-PIE

70 Saint-François Avenue, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-6828

Website: www.centredelafamillestpie.com

Email: centredelafamillestpie@gmail.com

Services: * Drop-in daycare. * Respite for parents. * Homework assistance. * Group workshops. * Parent-child activities. * Psychosocial support for families and individuals. * Recreational activities for seniors.

Eligibility: families, children, youth, seniors

Capacity: 25

Coverage area: MRC Les Maskoutains

Hours: Monday to Wednesday 9h00 to 18h00, Thursday 9h00 to 20h00, Friday 8h00 to 12h00 and 14h30 to 18h00

Fees: membership card: \$10 per family per year

Financing: provincial, municipal, Centraide Richelieu-Yamaska

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Language courses**MAISON DE LA FAMILLE DES MASKOUTAINS**

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Literacy

AIDE PÉDAGOGIQUE AUX ADULTES ET AUX JEUNES DE SAINTE-HYACINTHE

900 Saint-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K1

450 261-0384

Website: www.apaj.ca

Email: info@apaj.ca

Services: * Popular literacy workshops, computer workshops. * Reading club, health club. * Collective kitchen.

* Early learning kits for young people. * Social activities and outings.

Eligibility: people living with problem of illiteracy

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 9h00 to 17h00

Fees: small fee for the collective kitchen

Financing: provincial

Legal status: non-profit organization

Public education

ASSOCIATION FÉMININE D'ÉDUCATION ET D'ACTION SOCIALE - RICHELIEU-YAMASKA

650 Girouard Street East, Saint-Hyacinthe, Montérégie, QC, J2S 2Y2

450 796-5808 Fax: 450 773-7015

Website: www.afeas.qc.ca

Email: afeasry@cgocable.ca

Services: Information and promotion of issues related to women. * Social action. * Advocacy of women's interests.

Eligibility: women 16 years old and over

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu and MRC Les Maskoutains

Fees: annual membership: \$35

Financing: contributions, grants, provincial

Legal status: non-profit organization

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Transitory apartments.

* Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: troubled youth 12 to 17 years old, transitory apartments: troubled youth 16 to 23 years old

Capacity: hostel: 9 places, supervised apartments: 15 places

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: 12-17 years old: registration \$50, \$7 per day and a \$20 deposit, 16-23 years old: \$250 or 25% of income per month and a \$100 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE DE SERVICES SCOLAIRE DE SAINT-HYACINTHE

2255 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5H7

450 773-8401 Fax: 450 773-6876

Website: cssh.qc.ca

Services: French School Board gathering elementary, high and specialized schools. * Vocational training. * Adult education. * Vocational training and adult education: help and orientation. * High school equivalency test (TENS): assessment of the knowledge of adults who don't have a high school diploma in order to obtain a certificate of educational equivalence (AENS) that facilitates access to certain jobs and vocational training. * School transportation coordination.

Coverage area: MRC des Maskoutains, Acton Vale, Roxton Falls, Saint-Nazaire-D'acton, Saint-Théodore-D'acton, Sainte-Christine, Upton

Hours: Monday to Friday 8h15 to 11h45 and 13h00 to 16h30

Financing: self-financing

Legal status: parapublic organization

COLLECTIF DE DÉFENSE DES DROITS DE LA MONTÉRÉGIE - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 309, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 877 771-1164 Fax: 450 771-8506

Website: cddm.weebly.com

Email: st-hyacinthe@cddm.qc.ca

Services: * Advocacy for people living with or having lived with emotional issues. * Denouncing of the abuses of psychiatry. * Training, mobilization, popular education.

Eligibility: people living with or having lived with emotional issues

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

School perseverance**GRANDS FRÈRES GRANDES SOEURS DE LA MONTÉRÉGIE - SAINT-HYACINTHE**

1195 de Saint-Antoine Street, Suite 204, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 866 464-6188

Website: www.gfgsm.org

Email: info.monteregie@grandsfreresgrandessoeurs.ca

Services: Pairing program for young people. * Social, emotional and cultural support. * Professional coaching and support for volunteers and parents. * School mentoring: weekly dropout prevention meeting in elementary and secondary schools.

Eligibility: youth 6 to 17 years old

Coverage area: Montérégie

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: grants, self-financing

Legal status: non-profit organization

School service centers

CENTRE DE SERVICES SCOLAIRE DE SAINT-HYACINTHE

2255 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5H7

450 773-8401 Fax: 450 773-6876

Website: cssh.qc.ca

Services: French School Board gathering elementary, high and specialized schools. * Vocational training. * Adult education. * Vocational training and adult education: help and orientation. * High school equivalency test (TENS): assessment of the knowledge of adults who don't have a high school diploma in order to obtain a certificate of educational equivalence (AENS) that facilitates access to certain jobs and vocational training. * School transportation coordination.

Coverage area: MRC des Maskoutains, Acton Vale, Roxton Falls, Saint-Nazaire-D'acton, Saint-Théodore-D'acton, Sainte-Christine, Upton

Hours: Monday to Friday 8h15 to 11h45 and 13h00 to 16h30

Financing: self-financing

Legal status: parapublic organization

Vocational training, Cégeps and Universities

UNIVERSITÉ DE MONTRÉAL - CENTRE HOSPITALIER UNIVERSITAIRE VÉTÉRINAIRE

1525 des Vétérinaires Street, Saint-Hyacinthe, Montérégie, QC, J2S 8H5

514 345-8521 ext. 8111 Fax: 450 778-8153

Website: www.chuv.umontreal.ca

Services: Veterinary services to pets, horses, farm animals, exotic animals and zoological institutions as well as birds of prey. * Small animal hospital: emergency and intensive care, cardiology, surgery, dentistry, medical imaging, neurology, etc. * Equine hospital: emergency and intensive care, anesthesiology, dentistry, dermatology, medical imaging, field services, etc. * Farm animal hospital: ultrasounds, endoscopy, biopsy, etc. * Field services clinic: emergencies, preventive and curative medicine, reproduction, etc. * 24/7 emergency service for regular customers. * Pharmacy.

Eligibility: farmers, veterinarians and pet owners, field services clinic: farmers

Coverage area: Province of Québec, field services clinic: Saint-Hyacinthe

Hours: Monday to Friday 8h00 to 17h00

Fees: variable depending on the services

Financing: provincial, donations

Legal status: non-profit organization

Employment and Income Support**ADVOCACY FOR WORKERS AND UNEMPLOYED****BUDGET MANAGEMENT AND CONSUMPTION****BUSINESS DEVELOPMENT****EMPLOYMENT SUPPORT AND TRAINING****EMPLOYMENT SUPPORT FOR IMMIGRANTS****EMPLOYMENT SUPPORT FOR SENIORS****TAX CLINICS****VOCATIONAL REHABILITATION AND DISABILITY-RELATED EMPLOYMENT**

Advocacy for workers and unemployed

ASSOCIATION DES EMPLOYÉS RETRAITÉS DE LA VILLE DE SAINT-HYACINTHE

2290 du Couvent-de-Lorette Street, Saint-Hyacinthe, Montérégie, QC, J2T 4R3

Services: * Defense of rights and interests.

Eligibility: retired employees of the city of Saint-Hyacinthe

Coverage area: Saint-Hyacinthe

Financing: municipal, donations

Legal status: non-profit organization

COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA

1195 Saint-Antoine Street, Office 111, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-2220

Website: capry.ca

Email: capry.qc@gmail.com

Services: * Advocacy for people on social assistance. * Individual help, on appointment.

Eligibility: people on social assistance

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30, Friday 9h00 to 13h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COMMISSION DE L'ÉQUITÉ SALARIALE - YAMASKA

2710 Bachand Street, Saint-Hyacinthe, Montérégie, QC, J2S 8B6

1 844 838-0808 Fax: 514 864-6756

Website: www.cnesst.gouv.qc.ca

Email: equite.salariale@ces.gouv.qc.ca

Services: Support and assistance to employers who must achieve pay equity in their company and to employees wishing to obtain information or exercise their rights. * Front-line telephone service to answer general questions on the application of the Pay Equity Act. * Specialized assistance to understand more complex or technical aspects of the Act. * Conciliation services to promote the settlement of disagreements. * Investigations following complaints or different subjected by the parties or on its own initiative. * Software package to achieve pay equity: computer tool that allows employers to realize their pay equity exercise autonomously, available on the website. * Information lectures on Pay Equity Act and its application, available upon request for groups of employers, employees, or any other grouping wishing to obtain information on pay equity. * Tool development and training accessible free of charge in all regions of Québec. * Research activities.

Eligibility: employees, mostly women who occupy predominantly female job classes, accredited associations and employers

Coverage area: province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Budget management and consumption

ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTÉRÉGIE-EST - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 252-0808 Fax: 450 252-5065

Website: acefmonteregie-est.com

Email: acefsainthyacinthe@gmail.com

Services: * Budget consultations. * Defense of consumer rights. * Defense of tenants rights. * Employee assistance programme for employers. * Desjardins Mutual Assistance Fund: budget counselling and small loan.
Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC Haute-Yamaska, MRC Les Maskoutains, MRC Rouville, MRC Pierre-De Saurel
Fees: free
Legal status: cooperative

Business development

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333 ext. 3561 Fax: 450 771-3246

Website: www.santemonteregie.qc.ca/en/east

Services: Planning, coordination and organization of social and health services. * Responsibility of the availability of care to the entire population, including the most vulnerable. * Management of simplified access to services. * Administration of partnerships with intermediate resources. * Handling of complaints regarding dissatisfaction or violation of rights of users.

Coverage area: Montérégie-Est: CSSS Pierre-Boucher, CSSS Pierre-De-Saurel, CSSS Richelieu-Yamaska, Centre jeunesse de la Montérégie

Financing: provincial

Legal status: parapublic organization

SERVICES QUÉBEC - SAINT-HYACINTHE

3100 Laframboise Boulevard, Suite 2620, Saint-Hyacinthe, Montérégie, QC, J2S 4Z4

1 800 465-0719 Fax: 450 778-6647 **TTY:** 1 800 361-9596

Website: www.quebec.ca/en/government/services-quebec

Services: * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 9h00 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Employment support and training

ACTION EMPLOI HAUTE-YAMASKA - SAINT-HYACINTHE

440 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8888 Fax: 450 773-7985

Website: action-emploi.ca

Email: info@action-emploi.ca

Services: Advice center on employment. * Career orientation. * Individual accompaniment in the job search. * Training workshops about the job market. * Evaluation and psychosocial intervention. * Supporting employers for recruitment, integration and supervision. * Virtual CV bank: moncvvirtuel.com

Eligibility: people 50 and over looking for employment, employers

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: grants

Legal status: non-profit organization

ATELIERS TRANSITION (LES)

5460 Martineau Street, Saint-Hyacinthe, Montérégie, QC, J2R 1T8

450 771-2747 Fax: 450 771-2711

Website: www.atelierstransition.com

Email: info@atelierstransition.com

Services: Social and professional reintegration. * Professional rehabilitation, accompaniment and orientation. * Adapted work opportunities.

Eligibility: people living with a disability, people living in situations of exclusion from the labor market

Coverage area: Acton Vale, Beloeil, Boucherville, Brossard, Chambly, Granby, Longueuil, Marieville, McMasterville, Mont-Saint-Hilaire, Rougemont, Roxton Falls, Roxton Pond, Saint-Amable, Saint-Bruno-de-Montarville, Saint-Césaire, Saint-Hyacinthe, Sainte-Julie

Hours: Monday to Thursday 8h00 to 16h30, Friday 8h00 to 15h00

Fees: none

Financing: grants, municipal, provincial

Legal status: non-profit organization

SERVICES QUÉBEC - SAINT-HYACINTHE

3100 Laframboise Boulevard, Suite 2620, Saint-Hyacinthe, Montérégie, QC, J2S 4Z4

1 800 465-0719 Fax: 450 778-6647 **TTY:** 1 800 361-9596

Website: www.quebec.ca/en/government/services-quebec

Services: * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 9h00 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Employment support for immigrants

SAINT-HYACINTHE TECHNOPOLE

1000 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 8W1

450 774-9000 Fax: 450 773-6767

Website: st-hyacinthetechnopole.com/en

Email: info@st-hyacinthetechnopole.com

Services: Integration and networking services to immigrant people. * Information and referral on public and community resources. * Transportation to job interviews. * Networking activities: business lunches, Emploi-Contact blitz interviews and visits to companies. * Social integration activities: welcoming day and cultural themed days. * Awareness, promotion of cultural diversity and training on interculturalism. * Guided tour of Saint-Hyacinthe. * International virtual meetings for immigrants. * Partnerships with businesses.

Eligibility: immigrant people who want to settle in Saint-Hyacinthe

Coverage area: MRC des Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: provincial, municipal

Legal status: non-profit organization

SERVICE CANADA CENTRE - SAINT-HYACINTHE

Galleries Saint-Hyacinthe, 3225 Cusson Avenue, Suite 2500, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 622-6232 TTY: 1 800 926-9105

Website: www.servicecanada.gc.ca

Services: Service centre bringing together programs, services and benefits at the federal level. * eServiceCanada online application form: eservices.canada.ca/en/service/ * Applications for Social Insurance Number. * Information on the labor market. * Job bank. * Record of Employment. * Annuities. * Retirement pension from Canada Pension Plan. * Guaranteed Income Supplement, Old Age Security. * International Benefits. * Career Transition Services for veterans. * Allowance Program. * Special Benefits. * Employment Insurance Regular Benefits. * Career Planning. * Wage Earner Protection Program. * Canada Summer Jobs (CSJ) for youth and students. * Orientation on foreign credentials. * Receiving agents of passports. * Office of complaints. * Employer service centre. * Prevention and reporting of fraud. * Savings plan. * Income support for parents of murdered or missing children.

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 16h00

Financing: federal

Legal status: federal government agency

Employment support for seniors

ACTION EMPLOI HAUTE-YAMASKA - SAINT-HYACINTHE

440 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8888 Fax: 450 773-7985

Website: action-emploi.ca

Email: info@action-emploi.ca

Services: Advice center on employment. * Career orientation. * Individual accompaniment in the job search. * Training workshops about the job market. * Evaluation and psychosocial intervention. * Supporting employers for recruitment, integration and supervision. * Virtual CV bank: moncvvirtuel.com

Eligibility: people 50 and over looking for employment, employers

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: grants

Legal status: non-profit organization

Tax clinics

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE) - TAX CLINIC

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsb.ca

Email: m-e.morin@cbsb.ca

Services: * Year-long tax clinic. * Tax clinic for newcomers in collaboration with the Maison de la Famille des Maskoutains.

Eligibility: vulnerable individuals, families and seniors with low and moderate income

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: voluntary contribution

Financing: Centraide Richelieu-Yamaska, donations, grants

Legal status: non-profit organization

Vocational rehabilitation and disability-related employment

ATELIERS TRANSITION (LES)

5460 Martineau Street, Saint-Hyacinthe, Montérégie, QC, J2R 1T8

450 771-2747 Fax: 450 771-2711

Website: www.atelierstransition.com

Email: info@atelierstransition.com

Services: Social and professional reintegration. * Professional rehabilitation, accompaniment and orientation. * Adapted work opportunities.

Eligibility: people living with a disability, people living in situations of exclusion from the labor market

Coverage area: Acton Vale, Beloeil, Boucherville, Brossard, Chambly, Granby, Longueuil, Marieville, McMasterville, Mont-Saint-Hilaire, Rougemont, Roxton Falls, Roxton Pond, Saint-Amable, Saint-Bruno-de-Montarville, Saint-Césaire, Saint-Hyacinthe, Sainte-Julie

Hours: Monday to Thursday 8h00 to 16h30, Friday 8h00 to 15h00

Fees: none

Financing: grants, municipal, provincial

Legal status: non-profit organization

MAISON D'ACCUEIL LE JOINS-TOI - SAINT-HYACINTHE

5085 Laurier Boulevard Ouest, Saint-Hyacinthe, Montérégie, QC, J2S 3V4

450 771-5026

Email: maisonjointoi@videotron.ca

Services: Transition accomodation. * Housing with surveillance. * Individual and group counselling. * Help with social rehabilitation: legal matters, search for employment and training. * Socio-affective support. * Referral. * Community involvement and recreational activities.

Eligibility: men who come out of the provincial or federal correctional system

Coverage area: Province of Québec

Hours: Monday to Friday 9h00 to 16h00

Financing: provincial, federal

Legal status: non-profit organization

SDEM SEMO MONTÉRÉGIE - SAINT-HYACINTHE

1980 des Cascades Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 3J5

1 800 646-6096 Fax: 450 674-7220

Website: sdem-semb.org

Email: info@sdem-semb.org

Services: Support for training, integration and job retention. * Preparatory employment program. * Job search assistance.

Eligibility: people with a physical, sensory or intellectual disability or with mental health issues, learning disabilities, neurological disorders or an autism spectrum disorder (ASD)

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h00, by appointment only

Fees: free

Financing: provincial

Legal status: non-profit organization

SERVICE CANADA CENTRE - SAINT-HYACINTHE

Galleries Saint-Hyacinthe, 3225 Cusson Avenue, Suite 2500, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 622-6232 TTY: 1 800 926-9105

Website: www.servicecanada.gc.ca

Services: Service centre bringing together programs, services and benefits at the federal level. * eServiceCanada online application form: eservices.canada.ca/en/service/ * Applications for Social Insurance Number. * Information on the labor market. * Job bank. * Record of Employment. * Annuities. * Retirement pension from Canada Pension Plan. * Guaranteed Income Supplement, Old Age Security. * International Benefits. * Career Transition Services for veterans. * Allowance Program. * Special Benefits. * Employment Insurance Regular Benefits. * Career Planning. * Wage Earner Protection Program. * Canada Summer Jobs (CSJ) for youth and students. * Orientation on foreign credentials. * Receiving agents of passports. * Office of complaints. * Employer service centre. * Prevention and reporting of fraud. * Savings plan. * Income support for parents of murdered or missing children.

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 16h00

Financing: federal

Legal status: federal government agency

SERVICES QUÉBEC - SAINT-HYACINTHE

3100 Laframboise Boulevard, Suite 2620, Saint-Hyacinthe, Montérégie, QC, J2S 4Z4

1 800 465-0719 Fax: 450 778-6647 **TTY:** 1 800 361-9596

Website: www.quebec.ca/en/government/services-quebec

Services: * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 9h00 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Food

CHRISTMAS BASKET

COLLECTIVE KITCHENS AND COOKING WORKSHOPS

FOOD ASSISTANCE

FOOD AID FOR PREGNANT WOMEN AND CHILDREN

FOOD ASSISTANCE COORDINATION

FOOD ASSISTANCE IN SCHOOLS

LOW COST OR FREE MEALS

PREPARED MEALS AND MEALS-ON-WHEELS

Christmas basket

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

COMPTOIR-PARTAGE LA MIE

620 Mondor Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 7H5

450 774-0494 Fax: 450 250-6544

Website: www.la-mie.com

Email: lamie@maskatel.net

Services: * Food assistance. * Christmas baskets.

Eligibility: adult

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00, by appointment only

Fees: annual fee: \$3, groceries: \$6

Financing: municipal, donations, self-financing

Legal status: non-profit organization

Collective kitchens and cooking workshops

AIDE PÉDAGOGIQUE AUX ADULTES ET AUX JEUNES DE SAINTE-HYACINTHE

900 Saint-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K1

450 261-0384

Website: www.apaj.ca

Email: info@apaj.ca

Services: * Popular literacy workshops, computer workshops. * Reading club, health club. * Collective kitchen. * Early learning kits for young people. * Social activities and outings.

Eligibility: people living with problem of illiteracy

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 9h00 to 17h00

Fees: small fee for the collective kitchen

Financing: provincial

Legal status: non-profit organization

CENTRE DE FEMMES L'AUTONOMIE EN SOIE

270 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 4N5

450 252-0010 Fax: 450 252-0020

Website: www.cfautonomieensoie.wordpress.com

Email: infocfaes@gmail.com

Services: * Information, help and support. * Individual intervention. * Referral to other resources. * Access to a computer and the Internet. * Feminist documentation center. * Workshops and exchanges. * Collective actions. * Collective kitchens.

Eligibility: women over 14 years old

Coverage area: Saint-Hyacinthe and surroundings

Hours: Monday and Tuesday 13h00 to 16h00, Wednesday and Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$7 per year, activities and services: free or low fee

Financing: contributions, self-financing, grants

Legal status: non-profit organization

MOISSON MASKOUTAINE (LA)

2540 Saint-Charles Street, Saint-Hyacinthe, Montérégie, QC, J2T 1W2

450 261-1110

Website: lamoissonmaskoutaine.qc.ca

Email: info@lamoissonmaskoutaine.qc.ca

Services: Support for community organizations offering food banks and collective kitchens. * Redistribution of food to member organizations. * Collective kitchens. * Cooking workshops in the fall. * Conservation workshops.

Eligibility: community organizations, collective kitchens and workshops: everyone

Coverage area: MRC des Maskoutains

Hours: Monday to Friday 8h00 to 11h30 and 13h00 to 16h00

Financing: Centraide Richelieu-Yamaska, donations, fundraising campaigns, municipal

Legal status: non-profit organization

Food Assistance**CENTRE D'ENTRAIDE MASKOUTAIN - SAINT-HYACINTHE**

15845 Saint-Louis Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3E7

450 250-1236 Fax: 450 768-6065

Website: www.centredentraidemaskoutain.org

Email: cem.provincial@gmail.com

Services: * Food Counter. * Thrift store: collection and sales of furniture, clothing, accessories and household items. * Home pick-up and delivery.

Coverage area: MRC Les Maskoutains

Hours: store: Monday to Saturday 10h00 to 17h00, food counter: Friday 14h30

Fees: food basket: \$12, thrift store: variable

Financing: donations, self-financing

Legal status: non-profit organization

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

COMPTOIR-PARTAGE LA MIE

620 Mondor Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 7H5

450 774-0494 Fax: 450 250-6544

Website: www.la-mie.com

Email: lamie@maskatel.net

Services: * Food assistance. * Christmas baskets.

Eligibility: adult

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 16h00, by appointment only

Fees: annual fee: \$3, groceries: \$6

Financing: municipal, donations, self-financing

Legal status: non-profit organization

ENTRAIDE ST-PIE

301-C Notre-Dame Street, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-5333

Services: * Food aid. * Thrift store.

Eligibility: food assistance: people on a low income, thrift store: everybody

Coverage area: Saint-Pie

Hours: food assistance: Tuesday 13h00 to 16h00, thrift store: Tuesday 13h00 to 16h00

Fees: variable

Financing: self-financing

Legal status: non-profit organization

Food aid for pregnant women and children

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

Food assistance coordination

MOISSON MASKOUTAINE (LA)

2540 Saint-Charles Street, Saint-Hyacinthe, Montérégie, QC, J2T 1W2

450 261-1110

Website: lamoissonmaskoutaine.qc.ca

Email: info@lamoissonmaskoutaine.qc.ca

Services: Support for community organizations offering food banks and collective kitchens. * Redistribution of food to member organizations. * Collective kitchens. * Cooking workshops in the fall. * Conservation workshops.

Eligibility: community organizations, collective kitchens and workshops: everyone

Coverage area: MRC des Maskoutains

Hours: Monday to Friday 8h00 to 11h30 and 13h00 to 16h00

Financing: Centraide Richelieu-Yamaska, donations, fundraising campaigns, municipal

Legal status: non-profit organization

Food assistance in schools

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

Low cost or free meals

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Prepared meals and Meals-on-wheels

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

Government services

FEDERAL SERVICES

MUNICIPAL SERVICES

OFFICIAL DOCUMENTS

PROVINCIAL SERVICES

Federal services

SERVICE CANADA CENTRE - SAINT-HYACINTHE

Galleries Saint-Hyacinthe, 3225 Cusson Avenue, Suite 2500, Saint-Hyacinthe, Montérégie, QC, J2S 0H7
1 800 622-6232 TTY: 1 800 926-9105

Website: www.servicecanada.gc.ca

Services: Service centre bringing together programs, services and benefits at the federal level. * eServiceCanada online application form: eservices.canada.ca/en/service/ * Applications for Social Insurance Number. * Information on the labor market. * Job bank. * Record of Employment. * Annuities. * Retirement pension from Canada Pension Plan. * Guaranteed Income Supplement, Old Age Security. * International Benefits. * Career Transition Services for veterans. * Allowance Program. * Special Benefits. * Employment Insurance Regular Benefits. * Career Planning. * Wage Earner Protection Program. * Canada Summer Jobs (CSJ) for youth and students. * Orientation on foreign credentials. * Receiving agents of passports. * Office of complaints. * Employer service centre. * Prevention and reporting of fraud. * Savings plan. * Income support for parents of murdered or missing children.

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 16h00

Financing: federal

Legal status: federal government agency

Municipal services

LA PRÉSENTATION - MUNICIPALITÉ

772 Principale Street, La Présentation, Montérégie, QC, J0H 1B0

450 796-2317 Fax: 450 796-1707

Website: www.municipalitelapresentation.qc.ca

Email: secretaire@municipalitelapresentation.qc.ca

Services: Municipal service management. * Municipal tax management and payment. * Garbage collection calendar. * Urban planning department: construction, swimming pool, publicity, septic system permits and certificates. * Public safety: fire department, Sûreté du Québec. * Municipal newsletter.

Coverage area: La Présentation

Hours: Monday to Thursday 8h00 to 12h00 and 12h30 to 16h15, Friday 8h00 to 12h00

Financing: municipal

Legal status: municipal agency

SAINT-BARNABÉ-SUD - MUNICIPALITY

165 de Michaudville Road, Saint-Barnabé-Sud, Montérégie, QC, J0H 1G0

450 792-3030 Fax: 450 792-3759

Website: saintbarnabesud.ca

Email: munstbarnabesud@mrcmaskoutains.qc.ca

Services: Municipal services management. * Property assessment: www.goazimut.com/GOnet6/index.html?54105 * Automated communication service with citizen. * Grants for the purchase of washable diapers. * Delivery of building permits. * Room rental. * Waste collection calendar: saintbarnabesud.ca/data/documents/riam/Calendars%202021%20web.pdf

Coverage area: Saint-Barnabé-Sud

Hours: Monday to Wednesday 8h30 to 12h30 and 13h00 to 15h00, Thursday 8h30 to 12h30 and 13h00 to 17h00

Financing: municipal

Legal status: municipal agency

SAINT-BERNARD-DE-MICHAUDVILLE - MUNICIPALITY

390 Principale Street, Saint-Bernard-de-Michaudville, Montérégie, QC, J0H 1C0

450 792-3190 ext. 1 Fax: 450 792-3591

Website: saintbernarddemichaudville.qc.ca

Email: dgstbernard@mrcmaskoutains.qc.ca

Services: Municipal services management. * Building and renovation licenses. * Grants to purchase washable diapers. * Property assessment: www.goazimut.com/GOnet6/index.html?54115 * Waste collection calendar: www.riam.quebec/calendriers-des-collecte#lapresentation

Coverage area: Saint-Bernard-de-Michaudville

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30

Financing: municipal

Legal status: municipal agency

SAINT-DAMASE - MUNICIPALITY

115 Saint-Étienne Street, Saint-Damase, Montérégie, QC, J0H 1J0

450 797-3341 Fax: 450 797-3543

Website: www.st-damase.qc.ca

Email: info@st-damase.qc.ca

Services: Municipal services management. * Inspection and building licenses. * Fire safety department. * Property assessment.

Coverage area: Saint-Damase

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h00

Financing: municipal

Legal status: municipal agency

SAINT-HYACINTHE - CITY

700 de l'Hôtel-de-Ville Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5B2

450 778-8300 Fax: 450 778-5817

Website: www.ville.st-hyacinthe.qc.ca

Email: communications@ville.st-hyacinthe.qc.ca

Services: Municipal service management. * Municipal tax payment. * Fire department. * Emergency notification system. * Parking license. * Urban-planning department: construction permits. * Public work department: infrastructure maintenance. * Information on garbage collection.

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 8h30 to 17h00, Friday 8h30 to 13h00

Financing: municipal

Legal status: municipal agency

SAINT-JUDE - MUNICIPALITY

940 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 792-3855 Fax: 450 792-3828

Website: www.saint-jude.ca

Email: munstjude@mrcmaskoutains.qc.ca

Services: Municipal service management. * Municipal tax management and payment. * Information on garbage collection. * Internet centre: computers and printing. * Financial assistance for buying cloth diapers. * Public works department: road, sewer system, public space and municipal building maintenance. * Urban planning department: subdivision, construction and renovation permits, swimming pool, advertising and garage sale authorization certificates. * Public safety: fire department, Sûreté du Québec. * Certification of documents. * Room rental. * Ice rink. * Chimney cleaning brush loan. * Extinguisher filling.

Coverage area: Saint-Jude

Hours: Monday to Friday 9h00 to 12h00 and 13h30 to 16h00

Financing: municipal

Legal status: municipal agency

SAINT-LIBOIRE - MUNICIPALITÉ

21 Mauriac Place, Saint-Liboire, Montérégie, QC, J0H 1R0

450 793-2811 Fax: 450 793-4428

Website: www.municipalite.st-liboire.qc.ca

Email: reception@st-liboire.ca

Services: Municipal service management. * Municipal tax management and payment. * Financial assistance for buying cloth diapers. * Information on garbage collection. * Public safety: fire department, Sûreté du Québec. * Citizen committees: arts and culture committee, family policy committee, urban planning advisory committee, seniors committee, road safety committee. * Coin des zados: regular activities and outings for teenagers. * Construction permits. * Le Reflet: municipal newsletter.

Coverage area: Saint-Liboire

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h00

Legal status: municipal agency

SAINT-LOUIS - MUNICIPALITY

765B Saint-Joseph Street, Saint-Louis, Montérégie, QC, J0G 1K0

450 788-2631 Fax: 450 788-2231

Website: www.saint-louis.ca

Email: mstlouis@mrcmaskoutains.qc.ca

Services: Management of municipal services. * Municipal office: information on permits, subsidies and taxes, payment of taxes. * Schedule of collection of recyclable materials and garbage and information on waste management: www.saint-louis.ca/pdf/calendriercollectes.pdf * Public security: fire department, Sûreté du Québec. * Public work department: infrastructure maintenance.

Coverage area: Saint-Louis

Hours: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30

Financing: municipal

Legal status: municipal agency

SAINT-MARCEL DE RICHELIEU - MUNICIPALITY

117 Saint-Louis Street, Saint-Marcel-de-Richelieu, Montérégie, QC, J0H 1T0

450 794-2832 Fax: 450 794-1140

Website: saintmarcelderichelieu.ca

Email: munst-marcel@mrcmaskoutains.qc.ca

Services: Municipal services management. * Property assessment: www.cibgm.ca/role/municipalite.php?id=54125 * Building and renovation licenses. * Fire safety department.

Coverage area: Saint-Marcel-de-Richelieu

Financing: municipal

Legal status: municipal agency

SAINT-PIE - VILLE

77 Saint-Pierre Street, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-2488 Fax: 450 772-2233

Website: www.villest-pie.ca

Email: st-pie@villest-pie.ca

Services: Management of municipal services. * Municipal office: information on permits, subsidies and taxes, payment of taxes. * Collection of recyclable materials and garbage. * Information on waste management. * Public security: fire safety service, Sûreté du Québec. * Road service.

Hours: Monday to Thursday 8h30 to 12h30 and 13h00 to 16h30, Friday 8h00 to 13h00

Financing: municipal

Legal status: municipal agency

SAINT-SIMON - MUNICIPALITY

49 du Couvent Street, Saint-Simon, Montérégie, QC, J0H 1Y0

450 798-2276 Fax: 450 798-2498

Website: www.saint-simon.ca

Email: info@saint-simon.ca

Services: Management of municipal services. * Municipal office: information on permits, subsidies and taxes, payment of taxes. * Information on waste management. * Public security: fire safety service, Sûreté du Québec. * Road service.

Coverage area: Saint-Simon

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

SAINT-VALÉRIEN-DE-MILTON - MUNICIPALITÉ

960 Milton Road, Saint-Valérien-de-Milton, Montérégie, QC, J0H 2B0

450 549-2463 Fax: 450 549-2993

Website: www.st-valerien-de-milton.qc.ca

Email: administration.st-valerien@mrcmaskoutains.qc.ca

Services: Municipal service management. * Municipal tax management and payment. * Road and public work department: septic system, road, sidewalk, public lighting, park and municipal building maintenance. * Environmental health department: drinking water, sewage. * Waste collection calendar: www.st-valerien-de-milton.qc.ca/wp-content/uploads/2021/02/calendriers2021-collecte.pdf * Urban planning department: permits and certificates for swimming pools, sheds, renovation, septic systems, etc. * Public safety: fire department, Sûreté du Québec.

Coverage area: Saint-Valérien-de-Milton

Hours: Monday to Thursday 8h30 to 12h00 and 12h30 to 16h00

Financing: municipal

Legal status: municipal agency

SAINTE-HÉLÈNE-DE-BAGOT - MUNICIPALITY

421 4th Avenue, Sainte-Hélène-de-Bagot, Montérégie, QC, J0H 1M0

450 791-2455 Fax: 450 791-2550

Website: www.sainte-helenedebagot.com

Email: mun@sainte-helenedebagot.com

Services: Municipal service management. * Municipal tax management and payment. * Waste collection calendar: www.sainte-helenedebagot.com/fr/services-aux-citoyens/collectes-des-matieres-residuelles * Permits for construction, renovation, swimming pools, publicity, etc. * Public safety: fire department, Sûreté du Québec. * Room rental. * Municipal newsletter.

Coverage area: Sainte-Hélène-de-Bagot

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: municipal

Legal status: municipal agency

SAINTE-MADELEINE - MUNICIPALITÉ

850 Saint-Simon Street, Sainte-Madeleine, Montérégie, QC, J0H 1S0

450 795-3822 Fax: 450 795-3736

Website: www.villestemadeleine.qc.ca

Email: administration@stemadeleine.quebec

Services: Municipal service management. * Municipal tax management and payment. * Public work department: infrastructure maintenance. * Urban planning department: authorizations for construction, subdivision, swimming pools, septic systems, etc. * Public safety: fire department, Sûreté du Québec. * Garbage collection calendar. * Financial assistance for buying cloth diapers. * Room and equipment rental.

Coverage area: Sainte-Madeleine

Hours: winter: Monday to Friday 8h30 to 12h00 and 13h00 to 16h00, summer: Monday to Thursday 8h30 to 12h00 and 13h00 to 16h30, Friday 8h30 to 12h30

Financing: municipal

Legal status: municipal agency

SÛRETÉ DU QUÉBEC - POSTE MRC DES MASKOUTAINS

925 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 3C4

450 778-2811 Fax: 450 778-8640

Website: www.sq.gouv.qc.ca/en/the-surete-du-quebec/

Services: * Patrol. * Response to assistance requests. * Monitoring and control of road traffic. * Enforce laws and regulations. * Crime prevention. * Community relations activities.

Coverage area: MRC des Maskoutains

Hours: administration: Monday to Friday 8h30 to 16h30, emergency: 24 hours, 7 days

Financing: provincial

Legal status: provincial government agency

Official documents

SERVICE CANADA CENTRE - SAINT-HYACINTHE

Galleries Saint-Hyacinthe, 3225 Cusson Avenue, Suite 2500, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 622-6232 TTY: 1 800 926-9105

Website: www.servicecanada.gc.ca

Services: Service centre bringing together programs, services and benefits at the federal level. * eServiceCanada online application form: eservices.canada.ca/en/service/ * Applications for Social Insurance Number. * Information on the labor market. * Job bank. * Record of Employment. * Annuities. * Retirement pension from Canada Pension Plan. * Guaranteed Income Supplement, Old Age Security. * International Benefits. * Career Transition Services for veterans. * Allowance Program. * Special Benefits. * Employment Insurance Regular Benefits. * Career Planning. * Wage Earner Protection Program. * Canada Summer Jobs (CSJ) for youth and students. * Orientation on foreign credentials. * Receiving agents of passports. * Office of complaints. * Employer service centre. * Prevention and reporting of fraud. * Savings plan. * Income support for parents of murdered or missing children.

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 16h00

Financing: federal

Legal status: federal government agency

Provincial services

SERVICES QUÉBEC - SAINT-HYACINTHE

3100 Laframboise Boulevard, Suite 2620, Saint-Hyacinthe, Montérégie, QC, J2S 4Z4

1 800 465-0719 Fax: 450 778-6647 **TTY:** 1 800 361-9596

Website: www.quebec.ca/en/government/services-quebec

Services: * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 9h00 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

SÛRETÉ DU QUÉBEC - POSTE MRC DES MASKOUTAINS

925 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 3C4

450 778-2811 Fax: 450 778-8640

Website: www.sq.gouv.qc.ca/en/the-surete-du-quebec/

Services: * Patrol. * Response to assistance requests. * Monitoring and control of road traffic. * Enforce laws and regulations. * Crime prevention. * Community relations activities.

Coverage area: MRC des Maskoutains

Hours: administration: Monday to Friday 8h30 to 16h30, emergency: 24 hours, 7 days

Financing: provincial

Legal status: provincial government agency

TRIBUNAL ADMINISTRATIF DU LOGEMENT - SAINT-HYACINTHE

3225 Cusson Avenue, Suite 2540, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 683-2245 Fax: 1 877 907-8077

Website: www.tal.gouv.qc.ca/en

Services: Specialized tribunal that the authority regarding residential lease matters. * Information to citizens about their rights and obligations relating to their lease. * Reaching agreements between landlords and tenants. * Protection of the rights of tenants. * Assistance with filling court application forms. * Online calculation tool for rent fixation: www.tal.gouv.qc.ca/fr/calcul-pour-la-fixation-de-loyer/outil-de-calcul

Eligibility: tenants, landlords

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: variable

Financing: provincial

Legal status: provincial government agency

Health

FAMILY PLANNING

HOME CARE

HOSPITALS, CLSC AND COMMUNITY CLINICS

PALLIATIVE CARE

PATIENT SUPPORT ASSOCIATIONS

PUBLIC HEALTH

Family planning

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 773-4909

Email: cijm@cgocable.ca

Services: * Street work. * Day Centre: activities, counseling, listening, support. * Information and referrals. * Needle exchange and condom distribution. * Distribution and delivery of fentanyl test strips.

Coverage area: Saint-Hyacinthe and surroundings

Hours: by appointment

Fees: free

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEp: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEp: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/installations/hopital-honore-mercier

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

Home care

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

Hospitals, CLSC and community clinics

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

GROUPES DE MÉDECINE DE FAMILLE UNIVERSITAIRE RICHELIEU-YAMASKA

1005 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 771-3558

Website: santemonteregie.qc.ca/installations/groupe-de-medecine-de-famille-universitaire-richelieu-yamaska-gmf-u

Services: Medical consultations with and without appointment for registered patients. * Pregnancy follow-up. * Chronic disease monitoring. * Minor surgeries. * Musculoskeletal clinic. * Influenza vaccination. * Allergen desensitization. * ITSS screening. * Paediatrics 0 to 5 years old. * Supported by a family doctor. * At-home visits for by a doctor for patients who can't go to the clinic by themselves.

Coverage area: Montérégie

Hours: Monday to Friday 8h00 to 17h00

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/installations/hopital-honore-mercier

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

Palliative care

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/installations/hopital-honore-mercier

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

Patient support associations

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

ASSOCIATION DES PERSONNES APHASIQUES DU RICHELIEU-YAMASKA

1800 Dessaulles Street, door C-3115, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333 ext. 2685

Website: www.aphasieapary.org

Email: info@aphasieapary.org

Services: Place of belonging, support and tools for people with aphasia. * Stimulation workshops led by a speech therapist. * Art therapy. * Dramatic art. * Games to practice language. * Recreational activities: bowling, cornholes, etc. * Choir. * Group outings: sugar shack, hiking, apples, etc.

Eligibility: people with aphasia following a stroke, their relatives

Capacity: 15

Coverage area: Richelieu, Yamaska

Hours: Monday to Friday 8h30 to 15h30

Fees: annual membership: \$20, outings: fees for meals

Financing: provincial, self-financing

Legal status: non-profit organization

CANADIAN CANCER SOCIETY - SAINT-HYACINTHE SERVICE CENTRE

5330 des Seigneurs Street East, Saint-Hyacinthe, Montérégie, QC, J2R 1Z8

833 562-8869

Website: www.cancer.ca/en

Email: pdesgagne@quebec.cancer.ca

Services: * Documentation and information. * Support group for patients and relatives.

Eligibility: people living with cancer, their relatives, general public

Coverage area: Saint-Hyacinthe

Hours: by appointment only

Financing: fundraising campaigns, donations

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

DIABÈTE SAINT-HYACINTHE

Confidential Address

450 773-4285

Email: beaureve2000@yahoo.ca

Services: * Information, awareness raising and prevention of diabetes. * Physical activities. * Conferences.

Eligibility: diabetic people

Coverage area: Saint-Hyacinthe

Hours: variable, make a phone call

Financing: self-financing

Legal status: non-profit organization

SCLÉROSE EN PLAQUES SAINT-HYACINTHE-ACTON

128 Brunette Street West, Saint-Hyacinthe, Montérégie, QC, J2T 2E9

450 773-6285

Website: www.scleroseenplaques.org

Email: sepscha.me@gmail.com

Services: Improvement of the quality of life of people who have multiple sclerosis. * Phone support. * Lending of material. * Physical activities. * Group meetings. * Social activities. * Advocacy.

Coverage area: MRC les Maskoutains, MRC Acton

Hours: Monday to Friday 9h00 to 17h00

Financing: provincial, self-financing

Legal status: Select Legal Status

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES

2084 Bernard Street, Saint-Hyacinthe, Montérégie, QC, J2T 1G5

450 768-6616 Fax: 450 768-3716

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite. * Respite care.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: free

Financing: donations

Legal status: non-profit organization

Public Health**CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST**

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333 ext. 3561 Fax: 450 771-3246

Website: www.santemonteregie.qc.ca/en/east

Services: Planning, coordination and organization of social and health services. * Responsibility of the availability of care to the entire population, including the most vulnerable. * Management of simplified access to services. * Administration of partnerships with intermediate resources. * Handling of complaints regarding dissatisfaction or violation of rights of users.

Coverage area: Montérégie-Est: CSSS Pierre-Boucher, CSSS Pierre-De-Saurel, CSSS Richelieu-Yamaska, Centre jeunesse de la Montérégie

Financing: provincial

Legal status: parapublic organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST - VACCINATION CONTRE LA GRIPPE

Confidential Address

1 833 737-6606

Website: santemonteregie.qc.ca/est/vaccination-contre-la-grippe

Services: Vaccination campaign against seasonal influenza. * Online appointment system: monvaccin.ca.

Coverage area: CISSS Montérégie-Est

Hours: registration starting from mid-October, variable for each point of service

Fees: free for people at risk: women pregnant for 13 weeks or more, people with certain chronic illnesses over 6 months old, residents of CHSLD residential centres or intermediate resources, pregnant women with certain chronic illnesses, people 75 years and over, caregivers and people living under the same roof as these people or children under 6 months, health workers

Legal status: provincial government agency

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

Homelessness

DAY AND EVENING CENTRES

MOBILE UNITS AND STREET WORK

SHELTERS

TRANSITIONAL HOUSING

Day and evening centres

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Transitory apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: troubled youth 12 to 17 years old, transitory apartments: troubled youth 16 to 23 years old

Capacity: hostel: 9 places, supervised apartments: 15 places

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: 12-17 years old: registration \$50, \$7 per day and a \$20 deposit, 16-23 years old: \$250 or 25% of income per month and a \$100 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 773-4909

Email: cijm@cgocable.ca

Services: * Street work. * Day Centre: activities, counseling, listening, support. * Information and referrals. * Needle exchange and condom distribution. * Distribution and delivery of fentanyl test strips.

Coverage area: Saint-Hyacinthe and surroundings

Hours: by appointment

Fees: free

Legal status: non-profit organization

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

Mobile units and street work

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 773-4909

Email: cijm@cgocable.ca

Services: * Street work. * Day Centre: activities, counseling, listening, support. * Information and referrals. * Needle exchange and condom distribution. * Distribution and delivery of fentanyl test strips.

Coverage area: Saint-Hyacinthe and surroundings

Hours: by appointment

Fees: free

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/installations/hopital-honore-mercier

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

Shelters**CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE) - MAISONNÉE (LA)**

90 Brodeur Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4H6

450 513-0874

Email: cijm@cgocable.ca

Services: Emergency overnight shelter for homeless people. * Overnight emergency shelter. * Breakfast.

Eligibility: adults in a situation of homelessness

Coverage area: Saint-Hyacinthe

Hours: 7 days 20h30 to 8h00

Fees: none

Legal status: non-profit organization

Transitional housing**AUBERGE DU COEUR LE BALUCHON**

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Homelessness

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Transitory apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: troubled youth 12 to 17 years old, transitory apartments: troubled youth 16 to 23 years old

Capacity: hostel: 9 places, supervised apartments: 15 places

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: 12-17 years old: registration \$50, \$7 per day and a \$20 deposit, 16-23 years old: \$250 or 25% of income per month and a \$100 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

Housing

ADVOCACY FOR HOUSING

EMERGENCY

HOUSING COOPERATIVES AND CORPORATIONS

HOUSING SEARCH ASSISTANCE

SOCIAL HOUSING AND HOUSING COOPERATIVES

Advocacy for housing

ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTRÉGIE-EST - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 252-0808 Fax: 450 252-5065

Website: acefmonteregie-est.com

Email: acefsainthyacinthe@gmail.com

Services: * Budget consultations. * Defense of consumer rights. * Defense of tenants rights. * Employee assistance programme for employers. * Desjardins Mutual Assistance Fund: budget counselling and small loan.

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC Haute-Yamaska, MRC Les Maskoutains, MRC Rouville, MRC Pierre-De Saurel

Fees: free

Legal status: cooperative

COMITÉ LOGEMEN'MÊLE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 502-5643

Website: logemenmele.org

Email: comitelogemenmele@gmail.com

Services: Assistance to tenants.* Information about housing laws.* Meetings and accompaniment to address a formal notice.* Preparation for an audience at the Régie du logement.* Accompaniment to the Régie du logement.* Tenant's rights and obligations workshop.* Coffee meetings.* Participation in rallying and mobilization activities.

Eligibility: tenants and small owners

Coverage area: MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h00, Friday 9h00 to 12h00

Fees: none

Financing: grants

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DES MASKOUTAINS ET D'ACTON

1925 Pratte Avenue, Suite 100, Saint-Hyacinthe, Montérégie, QC, J2S 8R7

450 774-5188

Website: www.omhsthyacinthe.ca

Email: ohma@ohma.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis program.

Eligibility: individuals and families on a low and moderate income

Capacity: 843 units

Coverage area: MRC Acton, MRC les Maskoutains

Financing: provincial, municipal

Legal status: non-profit organization

TRIBUNAL ADMINISTRATIF DU LOGEMENT - SAINT-HYACINTHE

3225 Cusson Avenue, Suite 2540, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 683-2245 Fax: 1 877 907-8077

Website: www.tal.gouv.qc.ca/en

Services: Specialized tribunal that the authority regarding residential lease matters. * Information to citizens about their rights and obligations relating to their lease. * Reaching agreements between landlords and tenants. * Protection of the rights of tenants. * Assistance with filling court application forms. * Online calculation tool for rent fixation: www.tal.gouv.qc.ca/fr/calcul-pour-la-fixation-de-loyer/outil-de-calcul

Eligibility: tenants, landlords
Coverage area: Saint-Hyacinthe
Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30
Fees: variable
Financing: provincial
Legal status: provincial government agency

Emergency

SAINT-BARNABÉ-SUD - MUNICIPALITY

165 de Michaudville Road, Saint-Barnabé-Sud, Montérégie, QC, J0H 1G0

450 792-3030 Fax: 450 792-3759

Website: saintbarnabesud.ca

Email: munstbarnabesud@mrcmaskoutains.qc.ca

Services: Municipal services management. * Property assessment: www.goazimut.com/GOnet6/index.html?54105 * Automated communication service with citizen. * Grants for the purchase of washable diapers. * Delivery of building permits. * Room rental. * Waste collection calendar: saintbarnabesud.ca/data/documents/riam/Calendars%202021%20web.pdf

Coverage area: Saint-Barnabé-Sud

Hours: Monday to Wednesday 8h30 to 12h30 and 13h00 to 15h00, Thursday 8h30 to 12h30 and 13h00 to 17h00

Financing: municipal

Legal status: municipal agency

SAINT-HYACINTHE - CITY

700 de l'Hôtel-de-Ville Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5B2

450 778-8300 Fax: 450 778-5817

Website: www.ville.st-hyacinthe.qc.ca

Email: communications@ville.st-hyacinthe.qc.ca

Services: Municipal service management. * Municipal tax payment. * Fire department. * Emergency notification system. * Parking license. * Urban-planning department: construction permits. * Public work department: infrastructure maintenance. * Information on garbage collection.

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 8h30 to 17h00, Friday 8h30 to 13h00

Financing: municipal

Legal status: municipal agency

Housing cooperatives and corporations

ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTÉRÉGIE-EST - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 252-0808 Fax: 450 252-5065

Website: acefmonteregie-est.com

Email: acefsainthyacinthe@gmail.com

Services: * Budget consultations. * Defense of consumer rights. * Defense of tenants rights. * Employee assistance programme for employers. * Desjardins Mutual Assistance Fund: budget counselling and small loan.

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC Haute-Yamaska, MRC Les Maskoutains, MRC Rouville, MRC Pierre-De Saurel

Fees: free

Legal status: cooperative

COMITÉ LOGEMEN'MÊLE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 502-5643

Website: logemenmele.org

Email: comitelogemenmele@gmail.com

Services: Assistance to tenants.* Information about housing laws.* Meetings and accompaniment to address a formal notice.* Preparation for an audience at the Régie du logement.* Accompaniment to the Régie du logement.* Tenant's rights and obligations workshop.* Coffee meetings.* Participation in rallying and mobilization activities.

Eligibility: tenants and small owners

Coverage area: MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h00, Friday 9h00 to 12h00

Fees: none

Financing: grants

Legal status: non-profit organization

OFFICE MUNICIPAL D'HABITATION DES MASKOUTAINS ET D'ACTON

1925 Pratte Avenue, Suite 100, Saint-Hyacinthe, Montérégie, QC, J2S 8R7

450 774-5188

Website: www.omhsthyacinthe.ca

Email: ohma@ohma.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis program.

Eligibility: individuals and families on a low and moderate income

Capacity: 843 units

Coverage area: MRC Acton, MRC les Maskoutains

Financing: provincial, municipal

Legal status: non-profit organization

TRIBUNAL ADMINISTRATIF DU LOGEMENT - SAINT-HYACINTHE

3225 Cusson Avenue, Suite 2540, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 683-2245 Fax: 1 877 907-8077

Website: www.tal.gouv.qc.ca/en

Services: Specialized tribunal that the authority regarding residential lease matters. * Information to citizens about their rights and obligations relating to their lease. * Reaching agreements between landlords and tenants. * Protection of the rights of tenants. * Assistance with filling court application forms. * Online calculation tool for rent fixation: www.tal.gouv.qc.ca/fr/calcul-pour-la-fixation-de-loyer/outil-de-calcul

Eligibility: tenants, landlords

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: variable

Financing: provincial

Legal status: provincial government agency

Housing search assistance**COMITÉ LOGEMEN'MÊLE**

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 502-5643

Website: logemenmele.org

Email: comitelogemenmele@gmail.com

Services: Assistance to tenants.* Information about housing laws.* Meetings and accompaniment to address a formal notice.* Preparation for an audience at the Régie du logement.* Accompaniment to the Régie du logement.* Tenant's rights and obligations workshop.* Coffee meetings.* Participation in rallying and mobilization activities.

Eligibility: tenants and small owners

Coverage area: MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h00, Friday 9h00 to 12h00

Fees: none

Financing: grants

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Social housing and housing cooperatives

OFFICE MUNICIPAL D'HABITATION DES MASKOUTAINS ET D'ACTON

1925 Pratte Avenue, Suite 100, Saint-Hyacinthe, Montérégie, QC, J2S 8R7

450 774-5188

Website: www.omhsthyacinthe.ca

Email: ohma@ohma.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis program.

Eligibility: individuals and families on a low and moderate income

Capacity: 843 units

Coverage area: MRC Acton, MRC les Maskoutains

Financing: provincial, municipal

Legal status: non-profit organization

Immigration and cultural communities

FRENCH COURSES

IMMIGRATION AND SPONSORSHIP

INTERPRETATION AND TRANSLATION

MULTICULTURAL ORGANIZATIONS

RECOGNITION OF PRIOR LEARNING AND DIPLOMAS

REFUGEE SUPPORT

SETTLEMENT SERVICES FOR NEWCOMERS

French courses

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Immigration and sponsorship

SAINT-HYACINTHE TECHNOPOLE

1000 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 8W1

450 774-9000 Fax: 450 773-6767

Website: st-hyacinthetechnopole.com/en

Email: info@st-hyacinthetechnopole.com

Services: Integration and networking services to immigrant people. * Information and referral on public and community resources. * Transportation to job interviews. * Networking activities: business lunches, Emploi-Contact blitz interviews and visits to companies. * Social integration activities: welcoming day and cultural themed days. * Awareness, promotion of cultural diversity and training on interculturalism. * Guided tour of Saint-Hyacinthe. * International virtual meetings for immigrants. * Partnerships with businesses.

Eligibility: immigrant people who want to settle in Saint-Hyacinthe

Coverage area: MRC des Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: provincial, municipal

Legal status: non-profit organization

Interpretation and translation

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Multicultural organizations

SAINT-HYACINTHE TECHNOPOLE

1000 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 8W1

450 774-9000 Fax: 450 773-6767

Website: st-hyacinthetechnopole.com/en

Email: info@st-hyacinthetechnopole.com

Services: Integration and networking services to immigrant people. * Information and referral on public and community resources. * Transportation to job interviews. * Networking activities: business lunches, Emploi-Contact blitz interviews and visits to companies. * Social integration activities: welcoming day and cultural themed days. * Awareness, promotion of cultural diversity and training on interculturalism. * Guided tour of Saint-Hyacinthe. * International virtual meetings for immigrants. * Partnerships with businesses.

Eligibility: immigrant people who want to settle in Saint-Hyacinthe

Coverage area: MRC des Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: provincial, municipal

Legal status: non-profit organization

Recognition of prior learning and diplomas

SERVICE CANADA CENTRE - SAINT-HYACINTHE

Galleries Saint-Hyacinthe, 3225 Cusson Avenue, Suite 2500, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 622-6232 TTY: 1 800 926-9105

Website: www.servicecanada.gc.ca

Services: Service centre bringing together programs, services and benefits at the federal level. * eServiceCanada online application form: eservices.canada.ca/en/service/ * Applications for Social Insurance Number. * Information on the labor market. * Job bank. * Record of Employment. * Annuities. * Retirement pension from Canada Pension Plan. * Guaranteed Income Supplement, Old Age Security. * International Benefits. * Career Transition Services for veterans. * Allowance Program. * Special Benefits. * Employment Insurance Regular Benefits. * Career Planning. * Wage Earner Protection Program. * Canada Summer Jobs (CSJ) for youth and students. * Orientation on foreign credentials. * Receiving agents of passports. * Office of complaints. * Employer service centre. * Prevention and reporting of fraud. * Savings plan. * Income support for parents of murdered or missing children.

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 16h00

Financing: federal

Legal status: federal government agency

Refugee support

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Settlement services for newcomers

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE) - TAX CLINIC

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: m-e.morin@cbsh.ca

Services: * Year-long tax clinic. * Tax clinic for newcomers in collaboration with the Maison de la Famille des Maskoutains.

Eligibility: vulnerable individuals, families and seniors with low and moderate income

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: voluntary contribution

Financing: Centraide Richelieu-Yamaska, donations, grants

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

SAINT-HYACINTHE TECHNOPOLE

1000 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 8W1

450 774-9000 Fax: 450 773-6767

Website: st-hyacinthetechnopole.com/en

Email: info@st-hyacinthetechnopole.com

Services: Integration and networking services to immigrant people. * Information and referral on public and community resources. * Transportation to job interviews. * Networking activities: business lunches, Emploi-Contact blitz interviews and visits to companies. * Social integration activities: welcoming day and cultural themed days. * Awareness, promotion of cultural diversity and training on interculturalism. * Guided tour of Saint-Hyacinthe. * International virtual meetings for immigrants. * Partnerships with businesses.

Eligibility: immigrant people who want to settle in Saint-Hyacinthe

Coverage area: MRC des Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: provincial, municipal

Legal status: non-profit organization

Indigenous Peoples

EMPLOYMENT

GOVERNMENT SERVICES

Employment

MAISON D'ACCUEIL LE JOINS-TOI - SAINT-HYACINTHE

5085 Laurier Boulevard Ouest, Saint-Hyacinthe, Montérégie, QC, J2S 3V4

450 771-5026

Email: maisonjointoi@videotron.ca

Services: Transition accomodation. * Housing with surveillance. * Individual and group counselling. * Help with social rehabilitation: legal matters, search for employment and training. * Socio-affective support. * Referral. * Community involvement and recreational activities.

Eligibility: men who come out of the provincial or federal correctional system

Coverage area: Province of Québec

Hours: Monday to Friday 9h00 to 16h00

Financing: provincial, federal

Legal status: non-profit organization

Government services

SERVICE CANADA CENTRE - SAINT-HYACINTHE

Galleries Saint-Hyacinthe, 3225 Cusson Avenue, Suite 2500, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 622-6232 TTY: 1 800 926-9105

Website: www.servicecanada.gc.ca

Services: Service centre bringing together programs, services and benefits at the federal level. * eServiceCanada online application form: eservices.canada.ca/en/service/ * Applications for Social Insurance Number. * Information on the labor market. * Job bank. * Record of Employment. * Annuities. * Retirement pension from Canada Pension Plan. * Guaranteed Income Supplement, Old Age Security. * International Benefits. * Career Transition Services for veterans. * Allowance Program. * Special Benefits. * Employment Insurance Regular Benefits. * Career Planning. * Wage Earner Protection Program. * Canada Summer Jobs (CSJ) for youth and students. * Orientation on foreign credentials. * Receiving agents of passports. * Office of complaints. * Employer service centre. * Prevention and reporting of fraud. * Savings plan. * Income support for parents of murdered or missing children.

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 16h00

Financing: federal

Legal status: federal government agency

SERVICES QUÉBEC - SAINT-HYACINTHE

3100 Laframboise Boulevard, Suite 2620, Saint-Hyacinthe, Montérégie, QC, J2S 4Z4

1 800 465-0719 Fax: 450 778-6647 TTY: 1 800 361-9596

Website: www.quebec.ca/en/government/services-quebec

Services: * Info-emploi counter: job bank that can be consulted on site. * Job search assistance: redaction of resume and preparation to interview. * Multiservices room: access to phone, fax, computers and printing machines. * Workplace learning program. * Training programs aiming professional skills development for enterprises and specific client group: students, women, youth, young mothers, older workers, disabled people, immigrants or visible minorities. * Business assistance: advices and financial support in human resources management. * Last-resort financial and social assistance for people with severe or temporary restrictions on employment or occupational disabilities. * Last-resort financial and social assistance. * Administration of oath. * Information on government programs and services and accompaniment in administrative procedures. * Services related to Directeur de l'état civil, Régie du bâtiment, Registre foncier, child support, pension plans and public sector pension plans.

Eligibility: job seekers, including people who have particular difficulties entering the labour market, individual and families receiving the governmental last-resort assistance or on a low income, employers and companies, people 16 years and over coping with a long term occupational disability (physical or mental health, physical or intellectual disabilities)

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, Wednesday 9h00 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Justice and Advocacy

ADVOCACY GROUPS

CONSUMER PROTECTION AND COMPLAINTS

COURTHOUSES AND TRIBUNALS

LEGAL ASSISTANCE AND INFORMATION

PROFESSIONAL ORDERS AND ASSOCIATIONS

SUPPORT FOR OFFENDERS

Advocacy groups

ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTRÉGIE-EST - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 252-0808 Fax: 450 252-5065

Website: acefmonteregie-est.com

Email: acefsainthyacinthe@gmail.com

Services: * Budget consultations. * Defense of consumer rights. * Defense of tenants rights. * Employee assistance programme for employers. * Desjardins Mutual Assistance Fund: budget counselling and small loan.

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC Haute-Yamaska, MRC Les Maskoutains, MRC Rouville, MRC Pierre-De Saurel

Fees: free

Legal status: cooperative

ASSOCIATION DES EMPLOYÉS RETRAITÉS DE LA VILLE DE SAINT-HYACINTHE

2290 du Couvent-de-Lorette Street, Saint-Hyacinthe, Montérégie, QC, J2T 4R3

Services: * Defense of rights and interests.

Eligibility: retired employees of the city of Saint-Hyacinthe

Coverage area: Saint-Hyacinthe

Financing: municipal, donations

Legal status: non-profit organization

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: free

Financing: provincial

Legal status: non-profit organization

ASSOCIATION FÉMININE D'ÉDUCATION ET D'ACTION SOCIALE - RICHELIEU-YAMASKA

650 Girouard Street East, Saint-Hyacinthe, Montérégie, QC, J2S 2Y2

450 796-5808 Fax: 450 773-7015

Website: www.afeas.qc.ca

Email: afeasy@cgocable.ca

Services: Information and promotion of issues related to women. * Social action. * Advocacy of women's interests.

Eligibility: women 16 years old and over

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu and MRC Les Maskoutains

Fees: annual membership: \$35

Financing: contributions, grants, provincial

Legal status: non-profit organization

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Transitory apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: troubled youth 12 to 17 years old, transitory apartments: troubled youth 16 to 23 years old

Capacity: hostel: 9 places, supervised apartments: 15 places

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: 12-17 years old: registration \$50, \$7 per day and a \$20 deposit, 16-23 years old: \$250 or 25% of income per month and a \$100 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - MONTÉRÉGIE - POINT DE SERVICE DE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 108, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 263-0670 Fax: 450 252-6621

Website: www.caapmonteregie.ca

Email: direction@caapmonteregie.ca

Services: Information, support and accompaniment of users who want to file a complaint regarding the health and social services network's services. * Hospitals. * CHSLDs. * CISSSs and CIUSSSs. * Rehabilitation and social integration services. * Protection and rehabilitation services for youth in difficulty and their families. * CLSCs. * Intermediate resources: supervised apartments, rooming houses, specialized care homes, group homes. * Family-type resources: foster families, foster homes. * Community organizations. * Housing services for people with substance abuse or pathological gambling. * Private retirement residences. * Information and assistance with leases and services in private retirement residences. * Ambulance services. * Any other person, society or organization working with health care facilities.

Eligibility: unsatisfied users who consider that their rights have been infringed

Coverage area: Montérégie

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST - COMMISSAIRE AUX PLAINTES ET À LA QUALITÉ DES SERVICES

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 468-8447

Website: www.santemonteregie.qc.ca/est/organisation/plaintes-et-amelioration-des-services

Email: plaintes.ciassme16@ssss.gouv.qc.ca

Services: Responsible of enforcing the users' rights. * Reception and analysis of complaints. * Handling of complaints and reportings within the context of anti-maltreatment policy of people in vulnerable situations. * Makes recommendations to the establishment and to the executive board about the improvement of the quality and security of the provided services.

Coverage area: CISSS Montérégie-Est

Fees: none

Financing: provincial

Legal status: parapublic organization

COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA

1195 Saint-Antoine Street, Office 111, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-2220

Website: capry.ca

Email: capry.qc@gmail.com

Services: * Advocacy for people on social assistance. * Individual help, on appointment.

Eligibility: people on social assistance

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30, Friday 9h00 to 13h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COLLECTIF DE DÉFENSE DES DROITS DE LA MONTÉRÉGIE - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 309, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 877 771-1164 Fax: 450 771-8506

Website: cddm.weebly.com

Email: st-hyacinthe@cddm.qc.ca

Services: * Advocacy for people living with or having lived with emotional issues. * Denouncing of the abuses of psychiatry. * Training, mobilization, popular education.

Eligibility: people living with or having lived with emotional issues

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COMITÉ DES USAGERS RICHELIEU-YAMASKA

1800 Dessaulles Street, Suite A-1020, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333 ext. 8209

Website: cury.qc.ca/en

Email: comite.usagers.cisssme16@ssss.gouv.qc.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in the proceedings when making a complaint.

Eligibility: users of the CSSS Richelieu-Yamaska

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Wednesday 8h00 to 16h00

Financing: provincial

Legal status: parapublic organization

COMITÉ LOGEMEN'MÊLE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 502-5643

Website: logemenmele.org

Email: comitelogemenmele@gmail.com

Services: Assistance to tenants.* Information about housing laws.* Meetings and accompaniment to address a formal notice.* Preparation for an audience at the Régie du logement.* Accompaniment to the Régie du logement.* Tenant's rights and obligations workshop.* Coffee meetings.* Participation in rallying and mobilization activities.

Eligibility: tenants and small owners

Coverage area: MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h00, Friday 9h00 to 12h00

Fees: none

Financing: grants

Legal status: non-profit organization

COMMISSION DE L'ÉQUITÉ SALARIALE - YAMASKA

2710 Bachand Street, Saint-Hyacinthe, Montérégie, QC, J2S 8B6

1 844 838-0808 Fax: 514 864-6756

Website: www.cnesst.gouv.qc.ca

Email: equite.salariale@ces.gouv.qc.ca

Services: Support and assistance to employers who must achieve pay equity in their company and to employees wishing to obtain information or exercise their rights. * Front-line telephone service to answer general questions on the application of the Pay Equity Act. * Specialized assistance to understand more complex or technical aspects of the Act. * Conciliation services to promote the settlement of disagreements. * Investigations following complaints or different subjected by the parties or on its own initiative. * Software package to achieve pay equity: computer tool that allows employers to realize their pay equity exercise autonomously, available on the website. * Information lectures on Pay Equity Act and its application, available upon request for groups of employers, employees, or any other grouping wishing to obtain information on pay equity. * Tool development and training accessible free of charge in all regions of Québec. * Research activities.

Eligibility: employees, mostly women who occupy predominantly female job classes, accredited associations and employers

Coverage area: province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday 13h00 to 16h30, Tuesday to Thursday 8h30 to 12h00 and 13h00 to 16h30. Friday 8h30 to 12h00

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

PARRAINAGE CIVIQUE DES MRC D'ACTON ET DES MASKOUTAINS

1195 Saint-Antoine Street, Suite 206, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-8758

Website: parrainagecivique.org

Email: parrainagecivique@maskatel.net

Services: Pairing people living with an intellectual disability, physical disability or autism spectrum disorder with a volunteer to build a friendly relationship. * Recruitment, training of volunteers. * Pairing and follow-up of pairings. * Utility accompaniments. * Leisure, cultural and sports activities according to the interests of the person being helped and the volunteer. * En route...: workshops on various themes. * Exchange workshops in high schools. * Advocacy of the rights and interests of people living with a disability. * Seasonal group activities with various themes. * Social activities: Christmas party, Halloween, etc.

Eligibility: individuals living with an intellectual disability, physical disability or autism spectrum disorder, volunteers

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: membership card

Financing: Centraide Richelieu-Yamaska, grants, membership fees

Legal status: non-profit organization

Consumer protection and complaints**ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTÉRÉGIE-EST - SAINT-HYACINTHE**

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 252-0808 Fax: 450 252-5065

Website: acefmonteregie-est.com

Email: acefsainthyacinthe@gmail.com

Services: * Budget consultations. * Defense of consumer rights. * Defense of tenants rights. * Employee assistance programme for employers. * Desjardins Mutual Assistance Fund: budget counselling and small loan.

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC Haute-Yamaska, MRC Les Maskoutains, MRC Rouville, MRC Pierre-De Saurel

Fees: free

Legal status: cooperative

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - MONTÉRÉGIE - POINT DE SERVICE DE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 108, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 263-0670 Fax: 450 252-6621

Website: www.caapmonteregie.ca

Email: direction@caapmonteregie.ca

Services: Information, support and accompaniment of users who want to file a complaint regarding the health and social services network's services. * Hospitals. * CHSLDs. * CISSSs and CIUSSSs. * Rehabilitation and social integration services. * Protection and rehabilitation services for youth in difficulty and their families. * CLSCs. * Intermediate resources: supervised apartments, rooming houses, specialized care homes, group homes. * Family-type resources: foster families, foster homes. * Community organizations. * Housing services for people with substance abuse or pathological gambling. * Private retirement residences. * Information and assistance with leases and services in private retirement residences. * Ambulance services. * Any other person, society or organization working with health care facilities.

Eligibility: unsatisfied users who consider that their rights have been infringed

Coverage area: Montérégie

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST - COMMISSAIRE AUX PLAINTES ET À LA QUALITÉ DES SERVICES

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 468-8447

Website: www.santemonteregie.qc.ca/est/organisation/plaintes-et-amelioration-des-services

Email: plaintes.ciassme16@ssss.gouv.qc.ca

Services: Responsible of enforcing the users' rights. * Reception and analysis of complaints. * Handling of complaints and reportings within the context of anti-maltreatment policy of people in vulnerable situations. * Makes recommendations to the establishment and to the executive board about the improvement of the quality and security of the provided services.

Coverage area: CISSS Montérégie-Est

Fees: none

Financing: provincial

Legal status: parapublic organization

COMITÉ DES USAGERS RICHELIEU-YAMASKA

1800 Dessaulles Street, Suite A-1020, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333 ext. 8209

Website: cury.qc.ca/en

Email: comite.usagers.ciassme16@ssss.gouv.qc.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in the proceedings when making a complaint.

Eligibility: users of the CSSS Richelieu-Yamaska

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Wednesday 8h00 to 16h00

Financing: provincial

Legal status: parapublic organization

OFFICE MUNICIPAL D'HABITATION DES MASKOUTAINS ET D'ACTON

1925 Pratte Avenue, Suite 100, Saint-Hyacinthe, Montérégie, QC, J2S 8R7

450 774-5188

Website: www.omhsthyacinthe.ca

Email: ohma@ohma.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis program.

Eligibility: individuals and families on a low and moderate income

Capacity: 843 units

Coverage area: MRC Acton, MRC les Maskoutains

Financing: provincial, municipal

Legal status: non-profit organization

ORDRE DES MÉDECINS VÉTÉRINAIRES DU QUÉBEC

800 Sainte-Anne Avenue, Suite 200, Saint-Hyacinthe, Montérégie, QC, J2S 5G7

1 800 267-1427 Fax: 450 774-7635

Website: www.omvq.qc.ca

Services: Professional order. * Public protection regarding rendered veterinary services. * Quality control of services offered. * Complaints reception. * Information and advice for the public. * Online professionals' directory: www.omvq.qc.ca/trouver-medecin-veterinaire.html

Eligibility: general public, veterinarians

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: membership fees

Legal status: non-profit organization

SERVICE CANADA CENTRE - SAINT-HYACINTHE

Galleries Saint-Hyacinthe, 3225 Cusson Avenue, Suite 2500, Saint-Hyacinthe, Montérégie, QC, J2S 0H7

1 800 622-6232 TTY: 1 800 926-9105

Website: www.servicecanada.gc.ca

Services: Service centre bringing together programs, services and benefits at the federal level. * eServiceCanada online application form: eservices.canada.ca/en/service/ * Applications for Social Insurance Number. * Information on the labor market. * Job bank. * Record of Employment. * Annuities. * Retirement pension from Canada Pension Plan. * Guaranteed Income Supplement, Old Age Security. * International Benefits. * Career Transition Services for veterans. * Allowance Program. * Special Benefits. * Employment Insurance Regular Benefits. * Career Planning. * Wage Earner Protection Program. * Canada Summer Jobs (CSJ) for youth and students. * Orientation on foreign credentials. * Receiving agents of passports. * Office of complaints. * Employer service centre. * Prevention and reporting of fraud. * Savings plan. * Income support for parents of murdered or missing children.

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 16h00

Financing: federal

Legal status: federal government agency

Courthouses and tribunals

SAINT-HYACINTHE COURTHOUSE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

450 778-6585

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-hyacinthe-courthouse

Services: Administration of court services of Saint-Hyacinthe. * Support to various courts constituting the judicial system of Québec and some specialized courts. * Judicial services: adoption, curatorships, tutorships and wills, divorce and separation, psychiatric assessment and institutional custody, civil wedding and partnership, family mediation, support payments.

Coverage area: Saint-Hyacinthe judicial district

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Legal assistance and information

COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA

1195 Saint-Antoine Street, Office 111, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-2220

Website: capry.ca

Email: capry.qc@gmail.com

Services: * Advocacy for people on social assistance. * Individual help, on appointment.

Eligibility: people on social assistance

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30, Friday 9h00 to 13h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COMMISSION DE L'ÉQUITÉ SALARIALE - YAMASKA

2710 Bachand Street, Saint-Hyacinthe, Montérégie, QC, J2S 8B6

1 844 838-0808 Fax: 514 864-6756

Website: www.cnesst.gouv.qc.ca

Email: equite.salariale@ces.gouv.qc.ca

Services: Support and assistance to employers who must achieve pay equity in their company and to employees wishing to obtain information or exercise their rights. * Front-line telephone service to answer general questions on the application of the Pay Equity Act. * Specialized assistance to understand more complex or technical aspects of the Act. * Conciliation services to promote the settlement of disagreements. * Investigations following complaints or different subjected by the parties or on its own initiative. * Software package to achieve pay equity: computer tool that allows employers to realize their pay equity exercise autonomously, available on the website. * Information lectures on Pay Equity Act and its application, available upon request for groups of employers, employees, or any other grouping wishing to obtain information on pay equity. * Tool development and training accessible free of charge in all regions of Québec. * Research activities.

Eligibility: employees, mostly women who occupy predominantly female job classes, accredited associations and employers

Coverage area: province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday 13h00 to 16h30, Tuesday to Thursday 8h30 to 12h00 and 13h00 to 16h30. Friday 8h30 to 12h00

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

JUSTICE ALTERNATIVE RICHELIEU-YAMASKA

600 Casavant Boulevard West, Suite 102, Saint-Hyacinthe, Montérégie, QC, J2S 7S3

450 773-8940 Fax: 450 773-9561

Website: www.equijjustice.ca

Email: richelieuyamaska@equijjustice.ca

Services: Restorative justice and citizen mediation organization. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14-17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, citizens and organizations

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: 7 days, 8h30 to 17h00

Financing: provincial

Legal status: non-profit organization

LEGAL AID OFFICE - SAINT-HYACINTHE

431 Saint-Anne Street, Saint-Hyacinthe, Montérégie, QC, J2S 5G3

450 778-6623 Fax: 450 778-6622

Website: www.ccjrs.com/bureaux/saint-hyacinthe

Email: sthyacinthe@ccjrs.com

Services: Free or low cost legal services for people who are financially eligible. * Receives and processes demands for legal aid.

Eligibility: recipients of last-resort financial assistance or any other person who is eligible regardless of their income, property or liquid assets

Coverage area: Saint-Hyacinthe

Hours: by appointment, Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: people may be accepted for free legal aid or for a contribution of \$100 to \$800, depending on their financial situation, see the web site for the scale

Financing: provincial

Legal status: parapublic organization

PHARE, SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

SAINT-PIE - VILLE

77 Saint-Pierre Street, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-2488 Fax: 450 772-2233

Website: www.villest-pie.ca

Email: st-pie@villest-pie.ca

Services: Management of municipal services. * Municipal office: information on permits, subsidies and taxes, payment of taxes. * Collection of recyclable materials and garbage. * Information on waste management. * Public security: fire safety service, Sureté du Québec. * Road service.

Hours: Monday to Thursday 8h30 to 12h30 and 13h00 to 16h30, Friday 8h00 to 13h00

Financing: municipal

Legal status: municipal agency

SAINT-SIMON - MUNICIPALITY

49 du Couvent Street, Saint-Simon, Montérégie, QC, J0H 1Y0

450 798-2276 Fax: 450 798-2498

Website: www.saint-simon.ca

Email: info@saint-simon.ca

Services: Management of municipal services. * Municipal office: information on permits, subsidies and taxes, payment of taxes. * Information on waste management. * Public security: fire safety service, Sûreté du Québec. * Road service.

Coverage area: Saint-Simon

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h00

Financing: municipal

Legal status: municipal agency

Professional orders and associations

FIERTÉ AGRICOLE

Confidential Address

450 768-6995

Website: fierteagricole.org

Email: info@fierteagricole.org

Services: Grouping of LGBT people living in agricultural environments. * Networking and social activities. * Promotion of agriculture. * Awareness-raising.

Eligibility: people from LGBT communities

Coverage area: Province of Québec

Financing: donations, provincial, contributions

Legal status: non-profit organization

LOISIR ET SPORT MONTÉRÉGIE

2050 Girouard Street West, Saint-Hyacinthe, Montérégie, QC, J2S 3A6

450 773-9802 Fax: 450 773-4881

Website: www.loisir.qc.ca

Email: lsm@loisir.qc.ca

Services: Organization developing and promoting public leisure. * Information, consulting, documentation and training. * Professional and technical assistance. * Kino-Québec program.

Eligibility: recreation stakeholders, municipalities, non-profit organizations, schools

Coverage area: Montérégie

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h30, Friday 8h00 to 12h00

Fees: variable, see the website

Financing: grants, self-financing, contributions

Legal status: non-profit organization

ORDRE DES MÉDECINS VÉTÉRINAIRES DU QUÉBEC

800 Sainte-Anne Avenue, Suite 200, Saint-Hyacinthe, Montérégie, QC, J2S 5G7

1 800 267-1427 Fax: 450 774-7635

Website: www.omvq.qc.ca

Services: Professional order. * Public protection regarding rendered veterinary services. * Quality control of services offered. * Complaints reception. * Information and advice for the public. * Online professionals' directory: www.omvq.qc.ca/trouver-medecin-veterinaire.html

Eligibility: general public, veterinarians

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: membership fees

Legal status: non-profit organization

Support for offenders

MAISON D'ACCUEIL LE JOINS-TOI - SAINT-HYACINTHE

5085 Laurier Boulevard Ouest, Saint-Hyacinthe, Montérégie, QC, J2S 3V4

450 771-5026

Email: maisonjointoi@videotron.ca

Services: Transition accomodation. * Housing with surveillance. * Individual and group counselling. * Help with social rehabilitation: legal matters, search for employment and training. * Socio-affective support. * Referral. * Community involvement and recreational activities.

Eligibility: men who come out of the provincial or federal correctional system

Coverage area: Province of Québec

Hours: Monday to Friday 9h00 to 16h00

Financing: provincial, federal

Legal status: non-profit organization

Mental Health and addictions

ADDICTION PREVENTION

ADDICTION TREATMENT

COMMUNITY SUPPORT IN MENTAL HEALTH

CRISIS CENTRES AND SUICIDE PREVENTION

HELPLINES

MENTAL HEALTH ADVOCACY GROUPS

MENTAL HEALTH HOUSING

PSYCHIATRIC SERVICES

SELF-HELP GROUPS FOR MENTAL HEALTH ISSUES

Addiction prevention

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 773-4909

Email: cijm@cgocable.ca

Services: * Street work. * Day Centre: activities, counseling, listening, support. * Information and referrals. * Needle exchange and condom distribution. * Distribution and delivery of fentanyl test strips.

Coverage area: Saint-Hyacinthe and surroundings

Hours: by appointment

Fees: free

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEp: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEp: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/installations/hopital-honore-mercier

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

JUSTICE ALTERNATIVE RICHELIEU-YAMASKA

600 Casavant Boulevard West, Suite 102, Saint-Hyacinthe, Montérégie, QC, J2S 7S3

450 773-8940 Fax: 450 773-9561

Website: www.equijustice.ca

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation organization. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14-17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, citizens and organizations

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: 7 days, 8h30 to 17h00

Financing: provincial

Legal status: non-profit organization

SATELLITE, ORGANISME EN PRÉVENTION DES DÉPENDANCES

515 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L7

450 888-2572

Website: preventiondesdependances.org

Email: coordo@preventiondesdependances.org

Services: * Addiction prevention in elementary and high schools. * Thematic workshops in community organizations. * Information for parents.

Eligibility: schools, parents, community organizations, companies

Coverage area: Montérégie

Hours: Monday to Friday 8h30 to 16h30

Fees: free

Financing: provincial

Legal status: non-profit organization

Addiction treatment

CENTRE DE RÉADAPTATION EN DÉPENDANCE DE LA MONTÉRÉGIE - SAINT-HYACINTHE

2115 Casavant Boulevard West, Suite 202, Saint-Hyacinthe, Montérégie, QC, J2S 7E5

1 866 964-4413

Website: santemonteregie.qc.ca/services/dependances

Email: accueil.dependance.ci:sssmo16@ssss.gouv.qc.ca

Services: * Internal et external detoxification. * Rehabilitation for gamblers. * Support for relatives: individual and group meetings. * Social and professional reintegration. * Services for cyberaddiction.

Eligibility: youth or adults dealing with addiction problems, their relatives

Coverage area: Montérégie

Hours: Monday and Tuesday 12h30 to 17h00 and 18h00 to 20h30, Wednesday to Friday 8h30 to 12h00 and 13h00 to 16h30, centralized reception: Monday to Wednesday 8h30 to 12h00, 13h00 to 17h00 and 18h00 to 20h30, Thursday and Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: free

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

MAISON ALTERNATIVE DE DÉVELOPPEMENT HUMAIN

PO Box 747, Saint-Hyacinthe, Montérégie, QC, J2S 7P5

450 774-6139 Fax: 450 774-1933

Website: madh.ca

Email: madh@maskatel.net

Services: * Inpatient social reinsertion for three to six months. * Help with going back to work or school. * Thematic workshops and internships. * Counselling, support, accompaniment, follow-up and referrals. * The person must be sober for at least one month and must have completed therapy.

Eligibility: adults aged 18 to 65 years old living with a mental health problem and capable of social reintegration

Capacity: 9 persons

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 16h30

Fees: \$350 per month

Financing: provincial

Legal status: non-profit organization

MAISON L'ALCÔVE

5000 Laurier Boulevard West, Saint-Hyacinthe, Montérégie, QC, J2S 3V2

1 877 773-7333 Fax: 450 771-2487

Website: www.maisonlalcove.com

Email: info@maisonlalcove.com

Services: Rehabilitation Centre of variable length. * Separate programme for addiction to substances. * Separate programme for excessive gambling. * Combined programme for addictions. * Alcohol and drug addiction: 13-week program including 3 in-house and 10 external. * External treatment of online addiction. * Treatment of concurrent eating disorders. * 7-day internal stabilization stay in case of relapse. * Gambling: 7 to 10-day internal program followed by an external program, 10-week retention phase with weekly meetings. * Smoking cessation program. * Post-treatment follow-up: weekly group meeting (in person or by zoom) for 10 consecutive weeks. * Support to relatives.

Eligibility: adults with an addiction (alcohol, drugs, gambling) with or without mental health problems, pregnant women, cyberaddiction: three groups 0 to 12 years old, 13 to 17 years old and 18 and over

Capacity: mixed: 25, gambling: 16

Coverage area: Province of Québec

Hours: 24 hours / 7 days, admission: Monday to Friday 9h00 to 16h00

Fees: mixed internal therapy: \$3,000 with possibility of funding, covered by social assistance, gambling: free if the person live in Montérégie, \$1000 out of territory, post-treatment: free if therapy is completed, relapse: \$1000, cyberaddiction: free for all, individual meeting after 13 weeks therapy: \$30

Financing: grants, self-financing

Legal status: non-profit organization

MAISON LA PASSERELLE

6 Saint-Jean-Baptiste Street, Saint-Simon, Montérégie, QC, J0H 1Y0

450 798-2080 Fax: 450 798-2204

Website: www.maisonlapasserelle.ca

Email: info@maisonlapasserelle.ca

Services: In-patient Rehabilitation Centre for 5 or 6 months for people under legal conditions. * Separate programme for addiction to substances. * Individual, group, family and couple therapy. * Self-awareness workshops. * Relapse prevention. * Sporting activities, gym and swimming pool. * Job search assistance. * Sexuality workshops. * Medical follow-up. * Outreach. * People with legal issues: assessment, evolution and final reports, accompaniment and transportation to court, etc. * Possibility of compensatory or community work. * Accommodation recognized by correctional services for The Court of Quebec Addiction Treatment Program (CQATP).

Eligibility: adult women with a drug or alcohol addiction, women on a methadone maintenance program

Capacity: 24

Coverage area: Province of Québec

Hours: admission: 7 days, 8h30 to 15h00

Fees: covered by social assistance, others: \$1800 per month

Financing: provincial

Legal status: non-profit organization

Community support in mental health

CRIME VICTIMS ASSISTANCE CENTRE MONTÉRÉGIE - SAINT-HYACINTHE SERVICE POINT

1550 Dessaulles Street, Suite RC-22, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

450 778-9410 Fax: 450 778-6566

Website: cavac.qc.ca/en

Email: infocavac@cavacmonteregie.com

Services: * Psycho-socio-judicial and post-traumatic intervention. * Support in the procedures. * Information and referrals: rights and remedies, existing resources, etc. * Listening and telephone helpline.

Eligibility: victims of criminal acts, their relatives

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h30 and 13h30 to 16h30

Fees: none

Financing: provincial, donations

Legal status: non-profit organization

PHARE, SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

TRAIT-D'UNION MONTÉRÉGIEN

1195 Saint-Antoine Street, Suite 201, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 223-1252 Fax: 450 261-0983

Website: www.tumparraine.org

Email: info@tumparraine.org

Services: Mental health mentoring promoting social reintegration and integration. * Pairing with a volunteer to develop a friendly relationship. * Meeting and outing once a week or as needed. * Listening, mutual aid and support in the development of social and relational skills. * Training workshops for participants and volunteers. * Activities and conferences.

Eligibility: people aged 18 and over living or having lived with a mental health problem or emotional distress, people aged 55 and over living in loneliness or at risk of experiencing emotional distress

Coverage area: MRC Acton, MRC les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30

Fees: none

Financing: provincial, donations

Legal status: non-profit organization

Crisis centres and suicide prevention**CONTACT RICHELIEU YAMASKA**

420 de la Concorde Street North, Saint-Hyacinthe, Montérégie, QC, J2S 4N9

450 774-6952 Fax: 450 771-9803

Website: contactry.qc.ca

Email: info@contactry.qc.ca

Services: * Telephone intervention. * 24/7 crisis helpline. * Face-to-face intervention. * Emergency shelter. * Temporary shelter from one to ten days. * Follow-up and referrals. * Support for the loved ones of suicidal people and people bereaved by suicide. * Mental health awareness.

Eligibility: people in any crisis situation, suicidal people, their loved ones

Coverage area: Acton-Vale, Beloeil, Saint-Hyacinthe

Hours: 24 hours / 7 days, face to face intervention: 9h00 to 21h00

Fees: none

Financing: grants

Legal status: non-profit organization

Helplines

AU COEUR DES FAMILLES AGRICOLES

600 Benoît Street, Saint-Hyacinthe, Montérégie, QC, J2S 1L6

450 768-6995

Website: acfareseaux.qc.ca

Email: acfa@acfareseaux.qc.ca

Services: * Support, information and referral. * Agricultural reality adapted coordination. * Follow-ups with agencies and community services. * Help line. * Mental health prevention. * Public awareness about today's agricultural reality in Québec.

Eligibility: agricultural producers, their families and their networks

Coverage area: Province of Québec

Hours: office: Monday to Saturday 8h00 to 16h00, help line: 24 hours / 7 days

Fees: free

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

CONTACT RICHELIEU YAMASKA

420 de la Concorde Street North, Saint-Hyacinthe, Montérégie, QC, J2S 4N9

450 774-6952 Fax: 450 771-9803

Website: contactry.qc.ca

Email: info@contactry.qc.ca

Services: * Telephone intervention. * 24/7 crisis helpline. * Face-to-face intervention. * Emergency shelter. * Temporary shelter from one to ten days. * Follow-up and referrals. * Support for the loved ones of suicidal people and people bereaved by suicide. * Mental health awareness.

Eligibility: people in any crisis situation, suicidal people, their loved ones

Coverage area: Acton-Vale, Beloeil, Saint-Hyacinthe

Hours: 24 hours / 7 days, face to face intervention: 9h00 to 21h00

Fees: none

Financing: grants

Legal status: non-profit organization

Mental health advocacy groups

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

COLLECTIF DE DÉFENSE DES DROITS DE LA MONTÉRÉGIE - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 309, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 877 771-1164 Fax: 450 771-8506

Website: cddm.weebly.com

Email: st-hyacinthe@cddm.qc.ca

Services: * Advocacy for people living with or having lived with emotional issues. * Denouncing of the abuses of psychiatry. * Training, mobilization, popular education.

Eligibility: people living with or having lived with emotional issues

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

CONTACT RICHELIEU YAMASKA

420 de la Concorde Street North, Saint-Hyacinthe, Montérégie, QC, J2S 4N9

450 774-6952 Fax: 450 771-9803

Website: contactry.qc.ca

Email: info@contactry.qc.ca

Services: * Telephone intervention. * 24/7 crisis helpline. * Face-to-face intervention. * Emergency shelter. * Temporary shelter from one to ten days. * Follow-up and referrals. * Support for the loved ones of suicidal people and people bereaved by suicide. * Mental health awareness.

Eligibility: people in any crisis situation, suicidal people, their loved ones

Coverage area: Acton-Vale, Beloeil, Saint-Hyacinthe

Hours: 24 hours / 7 days, face to face intervention: 9h00 to 21h00

Fees: none

Financing: grants

Legal status: non-profit organization

PHARE, SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

TRAIT-D'UNION MONTÉRÉGIEN

1195 Saint-Antoine Street, Suite 201, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 223-1252 Fax: 450 261-0983

Website: www.tumparraine.org

Email: info@tumparraine.org

Services: Mental health mentoring promoting social reintegration and integration. * Pairing with a volunteer to develop a friendly relationship. * Meeting and outing once a week or as needed. * Listening, mutual aid and support in the development of social and relational skills. * Training workshops for participants and volunteers. * Activities and conferences.

Eligibility: people aged 18 and over living or having lived with a mental health problem or emotional distress, people aged 55 and over living in loneliness or at risk of experiencing emotional distress

Coverage area: MRC Acton, MRC les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30

Fees: none

Financing: provincial, donations

Legal status: non-profit organization

Mental health housing

MAISON ALTERNATIVE DE DÉVELOPPEMENT HUMAIN

PO Box 747, Saint-Hyacinthe, Montérégie, QC, J2S 7P5

450 774-6139 Fax: 450 774-1933

Website: madh.ca

Email: madh@maskatel.net

Services: * Inpatient social reinsertion for three to six months. * Help with going back to work or school. * Thematic workshops and internships. * Counselling, support, accompaniment, follow-up and referrals. * The person must be sober for at least one month and must have completed therapy.

Eligibility: adults aged 18 to 65 years old living with a mental health problem and capable of social reintegration

Capacity: 9 persons

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 16h30

Fees: \$350 per month

Financing: provincial

Legal status: non-profit organization

Psychiatric services

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/installations/hopital-honore-mercier

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

Self-help groups for mental health issues

PHARE, SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

Seniors

CAREGIVERS

COMMUNITY AND RECREATION CENTRES

DAY CENTRES AND RESPITE

FRIENDLY VISITS AND SAFETY CALLS

HOME SUPPORT

HOUSING FOR SENIORS

MEALS ON WHEELS

SENIORS' ADVOCACY AND ASSISTANCE ASSOCIATIONS

VOLUNTEER TRANSPORTATION

Caregivers

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES

2084 Bernard Street, Saint-Hyacinthe, Montérégie, QC, J2T 1G5

450 768-6616 Fax: 450 768-3716

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite. * Respite care.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: free

Financing: donations

Legal status: non-profit organization

Community and Recreation Centres

CENTRE DE LA FAMILLE SAINT-PIE

70 Saint-François Avenue, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-6828

Website: www.centredelafamillestpie.com

Email: centredelafamillestpie@gmail.com

Services: * Drop-in daycare. * Respite for parents. * Homework assistance. * Group workshops. * Parent-child activities. * Psychosocial support for families and individuals. * Recreational activities for seniors.

Eligibility: families, children, youth, seniors

Capacity: 25

Coverage area: MRC Les Maskoutains

Hours: Monday to Wednesday 9h00 to 18h00, Thursday 9h00 to 20h00, Friday 8h00 to 12h00 and 14h30 to 18h00

Fees: membership card: \$10 per family per year

Financing: provincial, municipal, Centraide Richelieu-Yamaska

Legal status: non-profit organization

CLUB ÂGE D'OR SAINT-JUDE

930 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 250-2485 Fax: 450 924-0953

Website: fadoqstjude.com/home

Email: info@agedorstjude.com

Services: Social club for seniors. * Social and recreational activities: dance, bingo, pétanque, croquet, etc. * Conferences. * Computer classes. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV).

Eligibility: seniors

Coverage area: MRC Les Maskoutains

Fees: yearly membership

Financing: donations, provincial, contributions

Legal status: non-profit organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. *

Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday 13h00 to 16h30, Tuesday to Thursday 8h30 to 12h00 and 13h00 to 16h30. Friday 8h30 to 12h00

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. *

Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Day centres and respite**CENTRE D'HÉBERGEMENT ANDRÉE-PERREAU**

1955 Pratte Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 7W5

450 771-4536

Website: santemonteregie.qc.ca/en/node/54

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares. *

Day Centre offering therapeutic services to maintain the autonomy of seniors living at home.

Eligibility: seniors and people with a loss of autonomy

Capacity: 66 beds

Coverage area: Montérégie

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Friendly visits and safety calls**CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)**

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

CLUB ÂGE D'OR SAINT-JUDE

930 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 250-2485 Fax: 450 924-0953

Website: fadoqstjude.com/home

Email: info@agedorstjude.com

Services: Social club for seniors. * Social and recreational activities: dance, bingo, pétanque, croquet, etc. * Conferences. * Computer classes. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV).

Eligibility: seniors

Coverage area: MRC Les Maskoutains

Fees: yearly membership

Financing: donations, provincial, contributions

Legal status: non-profit organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday 13h00 to 16h30, Tuesday to Thursday 8h30 to 12h00 and 13h00 to 16h30. Friday 8h30 to 12h00

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Home support

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

COOPÉRATIVE DE SOLIDARITÉ DE SERVICES À DOMICILE «AUX P'TITS SOINS»

1005 Sainte-Marie Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4S2

450 771-0605 Fax: 450 771-8560

Website: www.coopauxptitssoins.com

Email: info@coopauxptitssoins.com

Services: Light and heavy housekeeping and home assistance services.

Eligibility: people aged 65 years and over, people referred by the CISSS

Coverage area: MRC les Maskoutains, MRC Acton

Hours: Monday to Friday 8h30 to 16h30

Fees: \$10 social share to access services

Financing: self-financing

Legal status: cooperative

Housing for seniors

CENTRE D'HÉBERGEMENT ANDRÉE-PERREAU

1955 Pratte Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 7W5

450 771-4536

Website: santemonteregie.qc.ca/en/node/54

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares. * Day Centre offering therapeutic services to maintain the autonomy of seniors living at home.

Eligibility: seniors and people with a loss of autonomy

Capacity: 66 beds

Coverage area: Montérégie
Financing: provincial
Legal status: parapublic organization

CENTRE D'HÉBERGEMENT DE L'HÔTEL-DIEU-DE-SAINT-HYACINTHE

1800 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333

Website: santemonteregie.qc.ca/en/node/65

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares.

Eligibility: seniors and people with a loss of autonomy

Capacity: 444 beds

Coverage area: Montérégie

Financing: provincial

Legal status: parapublic organization

OFFICE MUNICIPAL D'HABITATION DES MASKOUTAINS ET D'ACTON

1925 Pratte Avenue, Suite 100, Saint-Hyacinthe, Montérégie, QC, J2S 8R7

450 774-5188

Website: www.omhsthyacinthe.ca

Email: ohma@ohma.ca

Services: Management and administration of housing and housing programs. * Low income housing (HLM). * Rent supplement program (PSL). * Québec affordable housing program (LAQ). * Referral service. * Accès Logis program.

Eligibility: individuals and families on a low and moderate income

Capacity: 843 units

Coverage area: MRC Acton, MRC les Maskoutains

Financing: provincial, municipal

Legal status: non-profit organization

Meals on Wheels

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

Seniors' Advocacy and Assistance Associations

ASSOCIATION DES EMPLOYÉS RETRAITÉS DE LA VILLE DE SAINT-HYACINTHE

2290 du Couvent-de-Lorette Street, Saint-Hyacinthe, Montérégie, QC, J2T 4R3

Services: * Defense of rights and interests.

Eligibility: retired employees of the city of Saint-Hyacinthe

Coverage area: Saint-Hyacinthe

Financing: municipal, donations

Legal status: non-profit organization

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - MONTÉRÉGIE - POINT DE SERVICE DE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 108, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 263-0670 Fax: 450 252-6621

Website: www.caapmonteregie.ca

Email: direction@caapmonteregie.ca

Services: Information, support and accompaniment of users who want to file a complaint regarding the health and social services network's services. * Hospitals. * CHSLDs. * CISSSs and CIUSSSs. * Rehabilitation and social integration services. * Protection and rehabilitation services for youth in difficulty and their families. * CLSCs. * Intermediate resources: supervised apartments, rooming houses, specialized care homes, group homes. * Family-type resources: foster families, foster homes. * Community organizations. * Housing services for people with substance abuse or pathological gambling. * Private retirement residences. * Information and assistance with leases and services in private retirement residences. * Ambulance services. * Any other person, society or organization working with health care facilities.

Eligibility: unsatisfied users who consider that their rights have been infringed

Coverage area: Montérégie

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday 13h00 to 16h30, Tuesday to Thursday 8h30 to 12h00 and 13h00 to 16h30. Friday 8h30 to 12h00

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

Volunteer Transportation

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE) - ACCOMPAGNEMENT-TRANSPORT

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 250-2874 ext. 202

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: * Transport and accompaniment to medical appointments, by volunteers.

Eligibility: seniors and people with a loss of autonomy

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: according to the distance covered

Financing: Centraide Richelieu-Yamaska, provincial, donations, grants

Legal status: non-profit organization

Sex and gender

LGBTQ ASSOCIATIONS

MEN'S ASSOCIATIONS

WOMEN'S CENTRES

WOMEN'S ASSOCIATIONS

LGBTQ associations

FIERTÉ AGRICOLE

Confidential Address

450 768-6995

Website: fierteagricole.org

Email: info@fierteagricole.org

Services: Grouping of LGBT people living in agricultural environments. * Networking and social activities. * Promotion of agriculture. * Awareness-raising.

Eligibility: people from LGBT communities

Coverage area: Province of Québec

Financing: donations, provincial, contributions

Legal status: non-profit organization

JEUNES ADULTES GAI-E-S

1195 Saint-Antoine Street, Suite 305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-1349 Fax: 450 261-0983

Website: www.lejag.org

Email: info@lejag.org

Services: Action-oriented community organization and support network for gay, lesbian, bisexual or trans teenagers, adults and seniors. * Individual counselling: on the phone, on Facebook, in person. * Group meetings. * Workshops, conferences. * Social activities. * Workshops in schools aiming at demystifying homosexuality and bisexuality. * Workshops and conferences in schools (primary, high school, cégep) and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands, round tables.

Coverage area: Montérégie-West, East and Centre

Hours: Monday to Friday 9h00 to 17h00, Thursday 18h30 to 22h30

Fees: people younger than 18: free, people over 18: \$10 per year

Financing: membership fees, donations, municipal, provincial

Legal status: non-profit organization

Men's associations

ENTRAIDE POUR HOMMES (L') - POINT DE SERVICE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 302, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 651-4447 Fax: 450 651-4448

Website: www.entraidepourhommes.org

Email: info@entraidepourhommes.org

Services: * Welcome and telephone referrals. * One-on-one psychosocial support for men experiencing difficulties: fatherhood, relationships, work, bereavement. * Intervention groups for men with violent behaviours. * One-on-one counseling for men victims of violence. * Intervention group for men victims of violence.

Eligibility: men 18 and over

Coverage area: Montérégie, service points in Longueuil, Beloeil and Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: depending on income

Financing: provincial, self-financing, donations, Centraide

Legal status: non-profit organization

Women's centres

CENTRE DE FEMMES L'AUTONOMIE EN SOIE

270 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 4N5

450 252-0010 Fax: 450 252-0020

Website: www.cfautonomieensoie.wordpress.com

Email: infocfaes@gmail.com

Services: * Information, help and support. * Individual intervention. * Referral to other resources. * Access to a computer and the Internet. * Feminist documentation center. * Workshops and exchanges. * Collective actions. * Collective kitchens.

Eligibility: women over 14 years old

Coverage area: Saint-Hyacinthe and surroundings

Hours: Monday and Tuesday 13h00 to 16h00, Wednesday and Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$7 per year, activities and services: free or low fee

Financing: contributions, self-financing, grants

Legal status: non-profit organization

Women's associations

ASSOCIATION FÉMININE D'ÉDUCATION ET D'ACTION SOCIALE - RICHELIEU-YAMASKA

650 Girouard Street East, Saint-Hyacinthe, Montérégie, QC, J2S 2Y2

450 796-5808 Fax: 450 773-7015

Website: www.afeas.qc.ca

Email: afeasy@cgocable.ca

Services: Information and promotion of issues related to women. * Social action. * Advocacy of women's interests.

Eligibility: women 16 years old and over

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu and MRC Les Maskoutains

Fees: annual membership: \$35

Financing: contributions, grants, provincial

Legal status: non-profit organization

CENTRE DE FEMMES L'AUTONOMIE EN SOIE

270 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 4N5

450 252-0010 Fax: 450 252-0020

Website: www.cfautonomieensoie.wordpress.com

Email: infocfaes@gmail.com

Services: * Information, help and support. * Individual intervention. * Referral to other resources. * Access to a computer and the Internet. * Feminist documentation center. * Workshops and exchanges. * Collective actions. * Collective kitchens.

Eligibility: women over 14 years old

Coverage area: Saint-Hyacinthe and surroundings

Hours: Monday and Tuesday 13h00 to 16h00, Wednesday and Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$7 per year, activities and services: free or low fee

Financing: contributions, self-financing, grants

Legal status: non-profit organization

COMMISSION DE L'ÉQUITÉ SALARIALE - YAMASKA

2710 Bachand Street, Saint-Hyacinthe, Montérégie, QC, J2S 8B6

1 844 838-0808 Fax: 514 864-6756

Website: www.cnesst.gouv.qc.ca

Email: equite.salariale@ces.gouv.qc.ca

Services: Support and assistance to employers who must achieve pay equity in their company and to employees wishing to obtain information or exercise their rights. * Front-line telephone service to answer general questions on the application of the Pay Equity Act. * Specialized assistance to understand more complex or technical aspects of the Act. * Conciliation services to promote the settlement of disagreements. * Investigations following complaints or different subjected by the parties or on its own initiative. * Software package to achieve pay equity: computer tool that allows employers to realize their pay equity exercise autonomously, available on the website. * Information lectures on Pay Equity Act and its application, available upon request for groups of employers, employees, or any other grouping wishing to obtain information on pay equity. * Tool development and training accessible free of charge in all regions of Québec. * Research activities.

Eligibility: employees, mostly women who occupy predominantly female job classes, accredited associations and employers

Coverage area: province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Sports, Recreation and Culture

CLUBS AND SOCIAL EVENTS

COMMUNITY RECREATION CENTRES

HOBBIES

SPORT

SPORTS AND RECREATION FOR PEOPLE WITH A DISABILITY

Clubs and social events

CENTRE DE FEMMES L'AUTONOMIE EN SOIE

270 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 4N5

450 252-0010 Fax: 450 252-0020

Website: www.cfautonomieensoie.wordpress.com

Email: infocfaes@gmail.com

Services: * Information, help and support. * Individual intervention. * Referral to other resources. * Access to a computer and the Internet. * Feminist documentation center. * Workshops and exchanges. * Collective actions. * Collective kitchens.

Eligibility: women over 14 years old

Coverage area: Saint-Hyacinthe and surroundings

Hours: Monday and Tuesday 13h00 to 16h00, Wednesday and Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$7 per year, activities and services: free or low fee

Financing: contributions, self-financing, grants

Legal status: non-profit organization

CLUB ÂGE D'OR SAINT-JUDE

930 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 250-2485 Fax: 450 924-0953

Website: fadoqstjude.com/home

Email: info@agedorstjude.com

Services: Social club for seniors. * Social and recreational activities: dance, bingo, pétanque, croquet, etc. * Conferences. * Computer classes. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV).

Eligibility: seniors

Coverage area: MRC Les Maskoutains

Fees: yearly membership

Financing: donations, provincial, contributions

Legal status: non-profit organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday 13h00 to 16h30, Tuesday to Thursday 8h30 to 12h00 and 13h00 to 16h30. Friday 8h30 to 12h00

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

FIERTÉ AGRICOLE

Confidential Address

450 768-6995

Website: fierteagricole.org

Email: info@fierteagricole.org

Services: Grouping of LGBT people living in agricultural environments. * Networking and social activities. * Promotion of agriculture. * Awareness-raising.
Eligibility: people from LGBT communities
Coverage area: Province of Québec
Financing: donations, provincial, contributions
Legal status: non-profit organization

JEUNES ADULTES GAI-E-S

1195 Saint-Antoine Street, Suite 305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6
450 774-1349 Fax: 450 261-0983
Website: www.lejag.org
Email: info@lejag.org

Services: Action-oriented community organization and support network for gay, lesbian, bisexual or trans teenagers, adults and seniors. * Individual counselling: on the phone, on Facebook, in person. * Group meetings. * Workshops, conferences. * Social activities. * Workshops in schools aiming at demystifying homosexuality and bisexuality. * Workshops and conferences in schools (primary, high school, cégep) and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands, round tables.
Coverage area: Montérégie-West, East and Centre
Hours: Monday to Friday 9h00 to 17h00, Thursday 18h30 to 22h30
Fees: people younger than 18: free, people over 18: \$10 per year
Financing: membership fees, donations, municipal, provincial
Legal status: non-profit organization

Community recreation centres

CENTRE DE LA FAMILLE SAINT-PIE

70 Saint-François Avenue, Saint-Pie, Montérégie, QC, J0H 1W0
450 772-6828
Website: www.centredelafamillestpie.com
Email: centredelafamillestpie@gmail.com

Services: * Drop-in daycare. * Respite for parents. * Homework assistance. * Group workshops. * Parent-child activities. * Psychosocial support for families and individuals. * Recreational activities for seniors.
Eligibility: families, children, youth, seniors
Capacity: 25
Coverage area: MRC Les Maskoutains
Hours: Monday to Wednesday 9h00 to 18h00, Thursday 9h00 to 20h00, Friday 8h00 to 12h00 and 14h30 to 18h00
Fees: membership card: \$10 per family per year
Financing: provincial, municipal, Centraide Richelieu-Yamaska
Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1
450 771-4010 Fax: 450 250-0272
Website: www.mfm.qc.ca
Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Hobbies

AIDE PÉDAGOGIQUE AUX ADULTES ET AUX JEUNES DE SAINTE-HYACINTHE

900 Saint-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K1

450 261-0384

Website: www.apaj.ca

Email: info@apaj.ca

Services: * Popular literacy workshops, computer workshops. * Reading club, health club. * Collective kitchen. * Early learning kits for young people. * Social activities and outings.

Eligibility: people living with problem of illiteracy

Coverage area: Saint-Hyacinthe

Hours: Monday to Thursday 9h00 to 17h00

Fees: small fee for the collective kitchen

Financing: provincial

Legal status: non-profit organization

CENTRE DE LA FAMILLE SAINT-PIE

70 Saint-François Avenue, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-6828

Website: www.centredelafamillestpie.com

Email: centredelafamillestpie@gmail.com

Services: * Drop-in daycare. * Respite for parents. * Homework assistance. * Group workshops. * Parent-child activities. * Psychosocial support for families and individuals. * Recreational activities for seniors.

Eligibility: families, children, youth, seniors

Capacity: 25

Coverage area: MRC Les Maskoutains

Hours: Monday to Wednesday 9h00 to 18h00, Thursday 9h00 to 20h00, Friday 8h00 to 12h00 and 14h30 to 18h00

Fees: membership card: \$10 per family per year

Financing: provincial, municipal, Centraide Richelieu-Yamaska

Legal status: non-profit organization

CLUB ÂGE D'OR SAINT-JUDE

930 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 250-2485 Fax: 450 924-0953

Website: fadoqstjude.com/home

Email: info@agedorstjude.com

Services: Social club for seniors. * Social and recreational activities: dance, bingo, pétanque, croquet, etc. * Conferences. * Computer classes. * Outreach work initiative for seniors living in a vulnerable situation (ITMAV).

Eligibility: seniors

Coverage area: MRC Les Maskoutains

Fees: yearly membership

Financing: donations, provincial, contributions

Legal status: non-profit organization

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

MOISSON MASKOUTAINE (LA)

2540 Saint-Charles Street, Saint-Hyacinthe, Montérégie, QC, J2T 1W2

450 261-1110

Website: lamoissonmaskoutaine.qc.ca

Email: info@lamoissonmaskoutaine.qc.ca

Services: Support for community organizations offering food banks and collective kitchens. * Redistribution of food to member organizations. * Collective kitchens. * Cooking workshops in the fall. * Conservation workshops.

Eligibility: community organizations, collective kitchens and workshops: everyone

Coverage area: MRC des Maskoutains

Hours: Monday to Friday 8h00 to 11h30 and 13h00 to 16h00

Financing: Centraide Richelieu-Yamaska, donations, fundraising campaigns, municipal

Legal status: non-profit organization

Sport

MAISON DE LA FAMILLE DES MASKOUTAINS

2130 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 771-4010 Fax: 450 250-0272

Website: www.mfm.qc.ca

Email: accueil@mfm.qc.ca

Services: Seniors and Caregivers * Drop-in respite. * Coffee-meeting for caregivers. * Knitting group. * Conferences. * Tablette et cie: mutual help workshops in computers. * Community meals. * Animated physical activities: Viactive and Chair Yoga. Newcomers * Reception, support in the process of settlement and integration. * Reception, information and support in the school environment integration process. * Housing search assistance. * Help with forms. * Educational workshops on integration. * Cooking workshops. * Intercultural pairings. * Health liaison in partnership with the CSSS Richelieu-Yamaska. * French learning program. * Interpretation services in several languages: Arabic, Spanish, Nepalese, Persian, Urdu, English, Swahili, Yacouba, Kirundi, Diola, Malinke and Dari. * Home visits. Parents and children * Drop-in daycare services. * Summer camp. * Animations in the municipalities. * Homework help.

Eligibility: children, families, caregivers, immigrants, refugees, seniors

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 9h00 to 12h00 and 13h00 to 17h00

Fees: membership card: \$10 per year, drop-in respite: free, educational childcare services: \$20 per 4-week session, including meals, Tablette et cie: free for members, \$5 per 4-month session for non-members, community meals: variable

Financing: provincial, donations, grants, membership fees

Legal status: non-profit organization

Sports and recreation for people with a disability

ASSOCIATION DES PERSONNES APHASIQUES DU RICHELIEU-YAMASKA

1800 Dessaulles Street, door C-3115, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333 ext. 2685

Website: www.aphasieapary.org

Email: info@aphasieapary.org

Services: Place of belonging, support and tools for people with aphasia. * Stimulation workshops led by a speech therapist. * Art therapy. * Dramatic art. * Games to practice language. * Recreational activities: bowling, cornholes, etc. * Choir. * Group outings: sugar shack, hiking, apples, etc.

Eligibility: people with aphasia following a stroke, their relatives

Capacity: 15

Coverage area: Richelieu, Yamaska

Hours: Monday to Friday 8h30 to 15h30

Fees: annual membership: \$20, outings: fees for meals

Financing: provincial, self-financing

Legal status: non-profit organization

CONSEIL DES AVEUGLES DE ST-HYACINTHE

5065 Gouin Street, Saint-Hyacinthe, Montérégie, QC, J2S 1E3

450 252-5624

Email: f_ledoux@hotmail.com

Services: Recreation for the visually impaired. * Recreational, social and cultural activities. * Various outings. * Promotion of mutual aid.

Eligibility: people aged 18 and over living with a visual disability

Coverage area: MRC les Maskoutains, MRC Acton

Hours: 2 Tuesdays per month 13h00 to 16h00

Fees: member: 10\$ per year, activities: none, outings: variable

Financing: membership fees, self-financing, grants, donations

Legal status: non-profit organization

MOUVEMENT ACTION LOISIRS

1675 Saint-Pierre Street West, Saint-Hyacinthe, Montérégie, QC, J2T 1P4

450 771-6676

Website: www.lemali.ca

Email: infomali@maskatel.net

Services: * Various recreational and social activities: movie nights, leisure time, parties, outings.* Coffee meetings.* Sports leagues: bowling and basketball leagues.* Choir.* Summer program.

Eligibility: people 7 years old and over living with an intellectual disability

Coverage area: Saint-Hyacinthe

Hours: administration: Monday to Friday 8h30 to 15h30, coffee meetings: Tuesday and Wednesday 9h00 to 15h00, leisure time: Sunday 10h00 to 16h00

Fees: variable

Financing: contributions, municipal, self-financing, grants

Legal status: non-profit organization

Thrift store and material aid

DONATION PICK-UPS

SCHOOL SUPPLIES

THRIFT STORES

USED ITEM DONATION RECOVERY PROGRAMS

Donation pick-ups

CENTRE D'ENTRAIDE MASKOUTAIN - SAINT-HYACINTHE

15845 Saint-Louis Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3E7

450 250-1236 Fax: 450 768-6065

Website: www.centredentraidemaskoutain.org

Email: cem.provincial@gmail.com

Services: * Food Counter. * Thrift store: collection and sales of furniture, clothing, accessories and household items. * Home pick-up and delivery.

Coverage area: MRC Les Maskoutains

Hours: store: Monday to Saturday 10h00 to 17h00, food counter: Friday 14h30

Fees: food basket: \$12, thrift store: variable

Financing: donations, self-financing

Legal status: non-profit organization

School supplies

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

CENTRE DE LA FAMILLE SAINT-PIE

70 Saint-François Avenue, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-6828

Website: www.centredelafamillestpie.com

Email: centredelafamillestpie@gmail.com

Services: * Drop-in daycare. * Respite for parents. * Homework assistance. * Group workshops. * Parent-child activities. * Psychosocial support for families and individuals. * Recreational activities for seniors.

Eligibility: families, children, youth, seniors

Capacity: 25

Coverage area: MRC Les Maskoutains

Hours: Monday to Wednesday 9h00 to 18h00, Thursday 9h00 to 20h00, Friday 8h00 to 12h00 and 14h30 to 18h00

Fees: membership card: \$10 per family per year

Financing: provincial, municipal, Centraide Richelieu-Yamaska

Legal status: non-profit organization

Thrift Stores

CENTRE D'ENTRAIDE MASKOUTAIN - SAINT-HYACINTHE

15845 Saint-Louis Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3E7

450 250-1236 Fax: 450 768-6065

Website: www.centredentraidemaskoutain.org

Email: cem.provincial@gmail.com

Services: * Food Counter. * Thrift store: collection and sales of furniture, clothing, accessories and household items. * Home pick-up and delivery.

Coverage area: MRC Les Maskoutains

Hours: store: Monday to Saturday 10h00 to 17h00, food counter: Friday 14h30

Fees: food basket: \$12, thrift store: variable

Financing: donations, self-financing

Legal status: non-profit organization

ENTRAIDE ST-PIE

301-C Notre-Dame Street, Saint-Pie, Montérégie, QC, J0H 1W0

450 772-5333

Services: * Food aid. * Thrift store.

Eligibility: food assistance: people on a low income, thrift store: everybody

Coverage area: Saint-Pie

Hours: food assistance: Tuesday 13h00 to 16h00, thrift store: Tuesday 13h00 to 16h00

Fees: variable

Financing: self-financing

Legal status: non-profit organization

TROUVAILLES DE L'ABBÉ LECLERC (LES)

1805 des Cascades Street, Saint-Hyacinthe, Montérégie, QC, J2S 3J4

450 250-5556

Website: cbsh.ca/programme-aide/aide-aux-familles/les-trouvailles-de-labbe-leclerc

Email: lestrouvailles@cbsh.ca

Services: * Thrift store: clothes, sports equipment, household items and used furniture. * On-site collection of used items.

Coverage area: MRC Les Maskoutains

Hours: Wednesday and Saturday 10h00 to 17h00, Thursday and Friday 10h00 to 18h00

Fees: variable

Financing: donations, self-financing

Legal status: non-profit organization

Used item donation recovery programs

CENTRE D'ENTRAIDE MASKOUTAIN - SAINT-HYACINTHE

15845 Saint-Louis Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3E7

450 250-1236 Fax: 450 768-6065

Website: www.centredentraidemaskoutain.org

Email: cem.provincial@gmail.com

Services: * Food Counter. * Thrift store: collection and sales of furniture, clothing, accessories and household items. * Home pick-up and delivery.

Coverage area: MRC Les Maskoutains

Hours: store: Monday to Saturday 10h00 to 17h00, food counter: Friday 14h30

Fees: food basket: \$12, thrift store: variable

Financing: donations, self-financing

Legal status: non-profit organization

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

TROUVAILLES DE L'ABBÉ LECLERC (LES)

1805 des Cascades Street, Saint-Hyacinthe, Montérégie, QC, J2S 3J4

450 250-5556

Website: cbsh.ca/programme-aide/aide-aux-familles/les-trouvailles-de-labbe-leclerc

Email: lestrouvailles@cbsh.ca

Services: * Thrift store: clothes, sports equipment, household items and used furniture. * On-site collection of used items.

Coverage area: MRC Les Maskoutains

Hours: Wednesday and Saturday 10h00 to 17h00, Thursday and Friday 10h00 to 18h00

Fees: variable

Financing: donations, self-financing

Legal status: non-profit organization

TROUVAILLES DE L'ABBÉ LECLERC (LES) - BOÎTE DE DONS CLINIQUE OBJECTIF SANTÉ ET BIEN-ÊTRE

2499 Casavant Boulevard West, Saint-Hyacinthe, Montérégie, QC, J2S 7E5

450 250-5556

Website: cbsh.ca/programme-aide/aide-aux-familles/les-trouvailles-de-labbe-leclerc

Email: lestrouvailles@cbsh.ca

Services: * Donation boxes: clothes, shoes and small unbreakable items.

Coverage area: MRC Les Maskoutains

Fees: variable

Financing: donations, self-financing

Legal status: non-profit organization

TROUVAILLES DE L'ABBÉ LECLERC (LES) - BOÎTE DE DONS DÉPANNEUR BEAU SOIR

779 Principale Street, La Présentation, Montérégie, QC, J0H 1B0

450 250-5556

Website: cbsh.ca/programme-aide/aide-aux-familles/les-trouvailles-de-labbe-leclerc

Email: lestrouvailles@cbsh.ca

Services: * Donation boxes: clothes, shoes and small unbreakable items.

Coverage area: MRC Les Maskoutains

Financing: donations, self-financing

Legal status: non-profit organization

TROUVAILLES DE L'ABBÉ LECLERC (LES) - BOÎTE DE DONS GALERIES SAINT-HYACINTHE

3200 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Z5

450 250-5556

Website: cbsh.ca/programme-aide/aide-aux-familles/les-trouvailles-de-labbe-leclerc

Email: lestrouvailles@cbsh.ca

Services: * Donation boxes: clothes, shoes and small unbreakable items.

Coverage area: MRC Les Maskoutains

Fees: variable

Financing: donations, self-financing

Legal status: non-profit organization

TROUVAILLES DE L'ABBÉ LECLERC (LES) - BOÎTE DE DONS IGA FAMILLE JODOIN

5445 Laurier Boulevard West, Saint-Hyacinthe, Montérégie, QC, J2S 3V6

450 250-5556

Website: cbsh.ca/programme-aide/aide-aux-familles/les-trouvailles-de-labbe-leclerc

Email: lestrouvailles@cbsh.ca

Services: * Donation boxes: clothes, shoes and small unbreakable items.

Coverage area: MRC Les Maskoutains

Fees: variable

Financing: donations, self-financing

Legal status: non-profit organization

Transportation

ACCOMPANIED TRANSPORT FOR MEDICAL REASONS

Accompanied transport for medical reasons

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE) - ACCOMPAGNEMENT-TRANSPORT

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 250-2874 ext. 202

Website: csh.ca

Email: infomad@csh.ca

Services: * Transport and accompaniment to medical appointments, by volunteers.

Eligibility: seniors and people with a loss of autonomy

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: according to the distance covered

Financing: Centraide Richelieu-Yamaska, provincial, donations, grants

Legal status: non-profit organization

Violence and abuse**CHILD ABUSE****DOMESTIC VIOLENCE: SHELTERS AND SUPPORT****HELP LINES RELATED TO VIOLENCE AND ABUSE****PREVENTION OF VIOLENCE AND CRIME****SEXUAL ASSAULT AND INCEST****SUPPORT FOR PERPETRATORS OF VIOLENCE AND THEIR FAMILIES****SUPPORT FOR VICTIMS AND THEIR FAMILIES****THERAPY AND COUNSELLING**

Child abuse

CLÉ SUR LA PORTE (LA)

Confidential Address

450 774-1843 Fax: 450 774-9951

Website: www.clesurlaporte.org

Email: clesurlaporte@maskatel.net

Services: Safe and confidential housing. * Phone listening. * Assistance and accompaniment with the procedures. * Individual and group interventions. * Group facilitation. * External counselling. * Post housing follow-up. * Mother-children relations follow-up and respite. * Prevention and awareness.

Eligibility: women victim of domestic violence and their children

Capacity: 19 places

Coverage area: MRC Les Maskoutains, MRC La Vallée-du-Richelieu, MRC Acton

Hours: 24 hours / 7 days

Fees: free

Financing: donations, provincial

Legal status: non-profit organization

JUSTICE ALTERNATIVE RICHELIEU-YAMASKA

600 Casavant Boulevard West, Suite 102, Saint-Hyacinthe, Montérégie, QC, J2S 7S3

450 773-8940 Fax: 450 773-9561

Website: www.equijustice.ca

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation organization. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14-17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, citizens and organizations

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: 7 days, 8h30 to 17h00

Financing: provincial

Legal status: non-profit organization

Domestic violence: shelters and support

CLÉ SUR LA PORTE (LA)

Confidential Address

450 774-1843 Fax: 450 774-9951

Website: www.clesurlaporte.org

Email: clesurlaporte@maskatel.net

Services: Safe and confidential housing. * Phone listening. * Assistance and accompaniment with the procedures. * Individual and group interventions. * Group facilitation. * External counselling. * Post housing follow-up. * Mother-children relations follow-up and respite. * Prevention and awareness.

Eligibility: women victim of domestic violence and their children

Capacity: 19 places

Coverage area: MRC Les Maskoutains, MRC La Vallée-du-Richelieu, MRC Acton

Hours: 24 hours / 7 days

Fees: free

Financing: donations, provincial

Legal status: non-profit organization

ENTRAIDE POUR HOMMES (L') - POINT DE SERVICE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 302, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 651-4447 Fax: 450 651-4448

Website: www.entraidepourhommes.org

Email: info@entraidepourhommes.org

Services: * Welcome and telephone referrals. * One-on-one psychosocial support for men experiencing difficulties: fatherhood, relationships, work, bereavement. * Intervention groups for men with violent behaviours.

* One-on-one counseling for men victims of violence. * Intervention group for men victims of violence.

Eligibility: men 18 and over

Coverage area: Montérégie, service points in Longueuil, Beloeil and Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: depending on income

Financing: provincial, self-financing, donations, Centraide

Legal status: non-profit organization

Help lines related to violence and abuse

CENTRE D'AIDE POUR VICTIMES D'AGRESSIONS SEXUELLES RICHELIEU-YAMASKA ET SOREL-TRACY

Confidential Address

450 778-9992 Fax: 450 778-2914

Website: www.cavas-info.org

Email: cavas@cgocable.ca

Services: * Warm line: intervention, referral, information and follow-up. * Reception meeting. * Individual follow-up. * Closed support groups. * Thematic workshops. * Referral services and advocacy of rights. * Information, awareness and prevention. * Interns and activists training.

Eligibility: sexual assault victims and their family

Coverage area: MRC les Maskoutains, MRC Pierre-De Saurel

Hours: Monday to Thursday 8h30 to 16h30

Fees: none

Financing: provincial, donations, grants

Legal status: non-profit organization

CLÉ SUR LA PORTE (LA)

Confidential Address

450 774-1843 Fax: 450 774-9951

Website: www.clesurlaporte.org

Email: clesurlaporte@maskatel.net

Services: Safe and confidential housing. * Phone listening. * Assistance and accompaniment with the procedures. * Individual and group interventions. * Group facilitation. * External counselling. * Post housing follow-up. * Mother-children relations follow-up and respite. * Prevention and awareness.

Eligibility: women victim of domestic violence and their children

Capacity: 19 places

Coverage area: MRC Les Maskoutains, MRC La Vallée-du-Richelieu, MRC Acton

Hours: 24 hours / 7 days

Fees: free

Financing: donations, provincial

Legal status: non-profit organization

Prevention of violence and crime

CLÉ SUR LA PORTE (LA)

Confidential Address

450 774-1843 Fax: 450 774-9951

Website: www.clesurlaporte.org

Email: clesurlaporte@maskatel.net

Services: Safe and confidential housing. * Phone listening. * Assistance and accompaniment with the procedures. * Individual and group interventions. * Group facilitation. * External counselling. * Post housing follow-up. * Mother-children relations follow-up and respite. * Prevention and awareness.

Eligibility: women victim of domestic violence and their children

Capacity: 19 places

Coverage area: MRC Les Maskoutains, MRC La Vallée-du-Richelieu, MRC Acton

Hours: 24 hours / 7 days

Fees: free

Financing: donations, provincial

Legal status: non-profit organization

JUSTICE ALTERNATIVE RICHELIEU-YAMASKA

600 Casavant Boulevard West, Suite 102, Saint-Hyacinthe, Montérégie, QC, J2S 7S3

450 773-8940 Fax: 450 773-9561

Website: www.equijustice.ca

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation organization. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14-17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, citizens and organizations

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: 7 days, 8h30 to 17h00

Financing: provincial

Legal status: non-profit organization

Sexual assault and incest

CENTRE D'AIDE POUR VICTIMES D'AGRESSIONS SEXUELLES RICHELIEU-YAMASKA ET SOREL-TRACY

Confidential Address

450 778-9992 Fax: 450 778-2914

Website: www.cavas-info.org

Email: cavas@cgocable.ca

Services: * Warm line: intervention, referral, information and follow-up. * Reception meeting. * Individual follow-up. * Closed support groups. * Thematic workshops. * Referral services and advocacy of rights. * Information, awareness and prevention. * Interns and activists training.

Eligibility: sexual assault victims and their family

Coverage area: MRC les Maskoutains, MRC Pierre-De Saurel

Hours: Monday to Thursday 8h30 to 16h30

Fees: none

Financing: provincial, donations, grants

Legal status: non-profit organization

Support for perpetrators of violence and their families

ENTRAIDE POUR HOMMES (L') - POINT DE SERVICE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 302, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 651-4447 Fax: 450 651-4448

Website: www.entraidepourhommes.org

Email: info@entraidepourhommes.org

Services: * Welcome and telephone referrals. * One-on-one psychosocial support for men experiencing difficulties: fatherhood, relationships, work, bereavement. * Intervention groups for men with violent behaviours. * One-on-one counseling for men victims of violence. * Intervention group for men victims of violence.

Eligibility: men 18 and over

Coverage area: Montérégie, service points in Longueuil, Beloeil and Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: depending on income

Financing: provincial, self-financing, donations, Centraide

Legal status: non-profit organization

Support for victims and their families

CRIME VICTIMS ASSISTANCE CENTRE MONTÉRÉGIE - SAINT-HYACINTHE SERVICE POINT

1550 Dessaulles Street, Suite RC-22, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

450 778-9410 Fax: 450 778-6566

Website: cavac.qc.ca/en

Email: infocavac@cavacmonteregie.com

Services: * Psycho-socio-judicial and post-traumatic intervention. * Support in the procedures. * Information and referrals: rights and remedies, existing resources, etc. * Listening and telephone helpline.

Eligibility: victims of criminal acts, their relatives

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h30 and 13h30 to 16h30

Fees: none

Financing: provincial, donations

Legal status: non-profit organization

JUSTICE ALTERNATIVE RICHELIEU-YAMASKA

600 Casavant Boulevard West, Suite 102, Saint-Hyacinthe, Montérégie, QC, J2S 7S3

450 773-8940 Fax: 450 773-9561

Website: www.equijustice.ca

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation organization. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14-17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, citizens and organizations

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: 7 days, 8h30 to 17h00

Financing: provincial

Legal status: non-profit organization

SERVICE CANADA CENTRE - SAINT-HYACINTHE

Galleries Saint-Hyacinthe, 3225 Cusson Avenue, Suite 2500, Saint-Hyacinthe, Montérégie, QC, J2S 0H7
1 800 622-6232 TTY: 1 800 926-9105

Website: www.servicecanada.gc.ca

Services: Service centre bringing together programs, services and benefits at the federal level. * eServiceCanada online application form: eservices.canada.ca/en/service/ * Applications for Social Insurance Number. * Information on the labor market. * Job bank. * Record of Employment. * Annuities. * Retirement pension from Canada Pension Plan. * Guaranteed Income Supplement, Old Age Security. * International Benefits. * Career Transition Services for veterans. * Allowance Program. * Special Benefits. * Employment Insurance Regular Benefits. * Career Planning. * Wage Earner Protection Program. * Canada Summer Jobs (CSJ) for youth and students. * Orientation on foreign credentials. * Receiving agents of passports. * Office of complaints. * Employer service centre. * Prevention and reporting of fraud. * Savings plan. * Income support for parents of murdered or missing children.

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 16h00

Financing: federal

Legal status: federal government agency

Therapy and counselling

ACTION EMPLOI HAUTE-YAMASKA - SAINT-HYACINTHE

440 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8888 Fax: 450 773-7985

Website: action-emploi.ca

Email: info@action-emploi.ca

Services: Advice center on employment. * Career orientation. * Individual accompaniment in the job search. * Training workshops about the job market. * Evaluation and psychosocial intervention. * Supporting employers for recruitment, integration and supervision. * Virtual CV bank: moncvvirtuel.com

Eligibility: people 50 and over looking for employment, employers

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: grants

Legal status: non-profit organization

ASSOCIATION DES PERSONNES APHASIQUES DU RICHELIEU-YAMASKA

1800 Dessaulles Street, door C-3115, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333 ext. 2685

Website: www.aphasieapary.org

Email: info@aphasieapary.org

Services: Place of belonging, support and tools for people with aphasia. * Stimulation workshops led by a speech therapist. * Art therapy. * Dramatic art. * Games to practice language. * Recreational activities: bowling, cornholes, etc. * Choir. * Group outings: sugar shack, hiking, apples, etc.

Eligibility: people with aphasia following a stroke, their relatives

Capacity: 15

Coverage area: Richelieu, Yamaska

Hours: Monday to Friday 8h30 to 15h30

Fees: annual membership: \$20, outings: fees for meals

Financing: provincial, self-financing

Legal status: non-profit organization

AU COEUR DES FAMILLES AGRICOLES

600 Benoît Street, Saint-Hyacinthe, Montérégie, QC, J2S 1L6

450 768-6995

Website: acfareseaux.qc.ca

Email: acfa@acfareseaux.qc.ca

Services: * Support, information and referral. * Agricultural reality adapted coordination. * Follow-ups with agencies and community services. * Help line. * Mental health prevention. * Public awareness about today's agricultural reality in Québec.

Eligibility: agricultural producers, their families and their networks

Coverage area: Province of Québec

Hours: office: Monday to Saturday 8h00 to 16h00, help line: 24 hours / 7 days

Fees: free

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)

1015 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2Y8

450 773-4966

Website: cbsh.ca

Email: infomad@cbsh.ca

Services: Home support * Meals on wheels. * PAIR program: automated reassurance phone calls. * Info-Stop Plus: list of medication and emergency contacts for people who are registered. * Friendly visits and calls. * Accompaniment-transportation service for medical appointments. Aid to families * Emergency food assistance. * Christmas boxes. * Psychosocial intervention. * Help filling out forms and tax clinic. * Financial aid for mandatory school fees that are payable directly to the school. * Distribution of meals in elementary schools. * Donation of winter clothes for children. * Donation of work clothes. * Donation of dresses and clothes. * Christmas toy workshop. Aid to people in need * Help and support. * Soup kitchen l'Accueil Fraternel. * Psychosocial intervention. * Food assistance. * Social reinsertion. * Participation in community tables. Volunteering and community action * Welcoming, recruiting, training and orientation of volunteers. * Following volunteers individually or in group. * Promoting volunteering in the sector. * Support to organizations.

Eligibility: seniors, people and families on a low income, people in a vulnerable situation, volunteers, organizations

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations

Legal status: non-profit organization

CENTRE DE FEMMES L'AUTONOMIE EN SOIE

270 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 4N5

450 252-0010 Fax: 450 252-0020

Website: www.cfautonomieensoie.wordpress.com

Email: infocfaes@gmail.com

Services: * Information, help and support. * Individual intervention. * Referral to other resources. * Access to a computer and the Internet. * Feminist documentation center. * Workshops and exchanges. * Collective actions. * Collective kitchens.

Eligibility: women over 14 years old

Coverage area: Saint-Hyacinthe and surroundings

Hours: Monday and Tuesday 13h00 to 16h00, Wednesday and Thursday 9h00 to 12h00 and 13h00 to 16h00

Fees: membership card: \$7 per year, activities and services: free or low fee

Financing: contributions, self-financing, grants

Legal status: non-profit organization

CENTRE LOUISE BIBEAU

2110 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 773-7321 Fax: 450 252-1321

Website: centrelouisebibeau.com

Email: clb@maskatel.net

Services: Respite home. * Drop-in respite. * Music therapy. * Pet therapy. * Outings.

Eligibility: people living with an intellectual disability with or without physical disabilities

Capacity: 12 people per day

Coverage area: Montérégie

Hours: drop-in respite: weekend, summer or emergency: 24 hours / 7 days

Fees: annual membership: \$15, respite: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations, foundations

Legal status: non-profit organization

CLSC DES MASKOUTAINS

1015 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 778-2572

Website: santemonteregie.qc.ca/en/installations/clsc-des-maskoutains

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday, Sunday and Holidays 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE

1225 des Cascades Street, 2nd floor, Saint-Hyacinthe, Montérégie, QC, J2S 3H2

450 778-2572

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-centre-ville

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEPE: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 21h00, Saturday and Sunday 8h00 to 16h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE

938 du Centre Street, Saint-Jude, Montérégie, QC, J0H 1P0

450 768-1200

Website: santemonteregie.qc.ca/installations/clsc-des-maskoutains-point-de-service-saint-jude

Services: Frontline services for routine health and social services. * Collection centre, blood tests and vaccination. * Support to pregnant women and new parents. * Sexual health clinic. * Youth clinic: sexual health and psychosocial intervention. * Mental health care. * SIDEP: HIV/AIDS and STBBI screening and prevention integrated services. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs. * Alcochoix+ program. * Quit smoking centre. * Chronic disease education centre: individual and group meetings for people with diabetes, high blood pressure or chronic obstructive pulmonary disease (COPD). * Support to people with a loss of autonomy and their caregivers. * Loan of mobility aids to people with a loss of autonomy. * Palliative and end-of-life care.

Coverage area: CISSS de la Montérégie-Est area

Hours: Wednesday 8h00 to 12h00, tests centre: by appointment

Financing: provincial

Legal status: parapublic organization

ENTRAIDE POUR HOMMES (L') - POINT DE SERVICE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 302, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 651-4447 Fax: 450 651-4448

Website: www.entraidepourhommes.org

Email: info@entraidepourhommes.org

Services: * Welcome and telephone referrals. * One-on-one psychosocial support for men experiencing difficulties: fatherhood, relationships, work, bereavement. * Intervention groups for men with violent behaviours. * One-on-one counseling for men victims of violence. * Intervention group for men victims of violence.

Eligibility: men 18 and over

Coverage area: Montérégie, service points in Longueuil, Beloeil and Saint-Hyacinthe

Hours: Monday to Friday 9h00 to 16h00

Fees: depending on income

Financing: provincial, self-financing, donations, Centraide

Legal status: non-profit organization

JEUNES ADULTES GAI-E-S

1195 Saint-Antoine Street, Suite 305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-1349 Fax: 450 261-0983

Website: www.lejag.org

Email: info@lejag.org

Services: Action-oriented community organization and support network for gay, lesbian, bisexual or trans teenagers, adults and seniors. * Individual counselling: on the phone, on Facebook, in person. * Group meetings. * Workshops, conferences. * Social activities. * Workshops in schools aiming at demystifying homosexuality and bisexuality. * Workshops and conferences in schools (primary, high school, cégep) and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands, round tables.

Coverage area: Montérégie-West, East and Centre

Hours: Monday to Friday 9h00 to 17h00, Thursday 18h30 to 22h30

Fees: people younger than 18: free, people over 18: \$10 per year

Financing: membership fees, donations, municipal, provincial

Legal status: non-profit organization

PETIT PONT (LE)

2475 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5J1

450 773-8742 ext. 101 Fax: 450 773-8742

Website: www.petitpont.org/home.php

Email: services@petitpont.org

Services: * Supervised visits, custody exchange and phone calls. * Workshops: communication between ex partners, separation impacts, parental alienation. * Family coaching. * Referral.

Eligibility: parents and children

Coverage area: Montérégie

Hours: by appointment

Fees: supervised visit: \$15 per hour, supervised custody exchange: \$8

Financing: provincial, federal, self-financing, fundraising campaigns

Legal status: non-profit organization

PHARE, SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

Alphabetical Index
Alphabetical Index

ACTION EMPLOI HAUTE-YAMASKA - SAINT-HYACINTHE	156
AIDE PÉDAGOGIQUE AUX ADULTES ET AUX JEUNES DE SAINTE-HYACINTHE	140
ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTÉRÉGIE-EST - SAINT-HYACINTHE	103
ASSOCIATION DES EMPLOYÉS RETRAITÉS DE LA VILLE DE SAINT-HYACINTHE	130
ASSOCIATION DES FAMILLES MONOPARENTALES ET RECOMPOSÉES DE SAINT-HYACINTHE	12
ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA	99
ASSOCIATION DES PERSONNES APHASIQUES DU RICHELIEU-YAMASKA	156
ASSOCIATION FÉMININE D'ÉDUCATION ET D'ACTION SOCIALE - RICHELIEU-YAMASKA	135
ATELIERS TRANSITION (LES)	51
AU COEUR DES FAMILLES AGRICOLES	157
AUBERGE DU COEUR LE BALUCHON	100
CANADIAN CANCER SOCIETY - SAINT-HYACINTHE SERVICE CENTRE	76
CENTRAIDE RICHELIEU-YAMASKA	17
CENTRE D'AIDE POUR VICTIMES D'AGRESSIONS SEXUELLES RICHELIEU-YAMASKA ET SOREL-TRACY	154
CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - MONTÉRÉGIE - POINT DE SERVICE DE SAINT-HYACINTHE	131
CENTRE D'ENTRAIDE MASKOUTAIN - SAINT-HYACINTHE	146
CENTRE D'HÉBERGEMENT ANDRÉE-PERREAU	129
CENTRE D'HÉBERGEMENT DE L'HÔTEL-DIEU-DE-SAINTE-HYACINTHE	130
CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)	111
CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE) - MAISONNÉE (LA)	83
CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE)	157
CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE) - ACCOMPAGNEMENT-TRANSPORT	150
CENTRE DE BÉNÉVOLAT DE ST-HYACINTHE (LE) - TAX CLINIC	93
CENTRE DE FEMMES L'AUTONOMIE EN SOIE	157
CENTRE DE LA FAMILLE SAINT-PIE	145
CENTRE DE RÉADAPTATION EN DÉPENDANCE DE LA MONTÉRÉGIE - SAINT-HYACINTHE	113
CENTRE DE SERVICES SCOLAIRE DE SAINT-HYACINTHE	44
CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST	78
CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST - COMMISSAIRE AUX PLAINTES ET À LA QUALITÉ DES SERVICES	104
CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST - VACCINATION CONTRE LA GRIPPE	78
CENTRE JEUNESSE DE LA MONTÉRÉGIE - SAINT-HYACINTHE	2
CENTRE LOUISE BIBEAU	158
CLÉ SUR LA PORTE (LA)	153
CLSC DES MASKOUTAINS	158
CLSC DES MASKOUTAINS - POINT DE SERVICE CENTRE-VILLE	158
CLSC DES MASKOUTAINS - POINT DE SERVICE SAINT-JUDE	159
CLUB ÂGE D'OR SAINT-JUDE	140
COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA	105
COLLECTIF DE DÉFENSE DES DROITS DE LA MONTÉRÉGIE - SAINT-HYACINTHE	118
COMITÉ DES USAGERS RICHELIEU-YAMASKA	104
COMITÉ LOGEMEN'MÊLE	101
COMMISSION DE L'ÉQUITÉ SALARIALE - YAMASKA	135
COMPTOIR-PARTAGE LA MIE	57
CONSEIL DES AVEUGLES DE ST-HYACINTHE	142
CONTACT RICHELIEU YAMASKA	118
COOPÉRATIVE DE SOLIDARITÉ DE SERVICES À DOMICILE «AUX P'TITS SOINS»	129
CORPORATION DE DÉVELOPPEMENT COMMUNAUTAIRE DES MASKOUTAINS	18

CRIME VICTIMS ASSISTANCE CENTRE MONTÉRÉGIE - SAINT-HYACINTHE SERVICE POINT	155
DIABÈTE SAINT-HYACINTHE	77
ENTRAIDE POUR HOMMES (L') - POINT DE SERVICE SAINT-HYACINTHE	159
ENTRAIDE ST-PIE	146
FADOQ - RÉGION RICHELIEU-YAMASKA	138
FÉDÉRATION DE LA FAMILLE RICHELIEU-YAMASKA	17
FIERTÉ AGRICOLE	138
GRANDS FRÈRES GRANDES SOEURS DE LA MONTÉRÉGIE - SAINT-HYACINTHE	44
GROUPE DE MÉDECINE DE FAMILLE UNIVERSITAIRE RICHELIEU-YAMASKA	73
HONORÉ-MERCIER HOSPITAL	120
JEUNES ADULTES GAI-E-S	159
JUSTICE ALTERNATIVE RICHELIEU-YAMASKA	155
KNIGHTS OF COLUMBUS QUÉBEC	18
LA PRÉSENTATION - MUNICIPALITÉ	63
LEGAL AID OFFICE - SAINT-HYACINTHE	107
LOISIR ET SPORT MONTÉRÉGIE	108
MAISON ALTERNATIVE DE DÉVELOPPEMENT HUMAIN	119
MAISON D'ACCUEIL LE JOINS-TOI - SAINT-HYACINTHE	109
MAISON DE LA FAMILLE DES MASKOUTAINS	141
MAISON L'ALCÔVE	114
MAISON LA PASSERELLE	115
MIRA FOUNDATION (THE)	37
MOISSON MASKOUTAINE (LA)	141
MOUVEMENT ACTION LOISIRS	143
OFFICE MUNICIPAL D'HABITATION DES MASKOUTAINS ET D'ACTON	130
ORDRE DES MÉDECINS VÉTÉRINAIRES DU QUÉBEC	108
PARRAINAGE CIVIQUE DES MRC D'ACTON ET DES MASKOUTAINS	102
PETIT PONT (LE)	159
PHARE, SAINT-HYACINTHE ET RÉGIONS (LE)	160
SAINT-BARNABÉ-SUD - MUNICIPALITY	87
SAINT-BERNARD-DE-MICHAUDVILLE - MUNICIPALITY	63
SAINT-DAMASE - MUNICIPALITY	64
SAINT-HYACINTHE - CITY	87
SAINT-HYACINTHE COURTHOUSE	105
SAINT-HYACINTHE TECHNOPOLE	94
SAINT-JUDE - MUNICIPALITY	64
SAINT-LIBOIRE - MUNICIPALITÉ	64
SAINT-LOUIS - MUNICIPALITY	65
SAINT-MARCEL DE RICHELIEU - MUNICIPALITY	65
SAINT-PIE - VILLE	107
SAINT-SIMON - MUNICIPALITY	108
SAINT-VALÉRIEN-DE-MILTON - MUNICIPALITÉ	66
SAINTE-HÉLÈNE-DE-BAGOT - MUNICIPALITY	66
SAINTE-MADELEINE - MUNICIPALITÉ	66
SATELLITE, ORGANISME EN PRÉVENTION DES DÉPENDANCES	112
SCLÉROSE EN PLAQUES SAINT-HYACINTHE-ACTON	77
SDEM SEMO MONTÉRÉGIE - SAINT-HYACINTHE	51
SERVICE CANADA CENTRE - SAINT-HYACINTHE	156
SERVICES QUÉBEC - SAINT-HYACINTHE	96
SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES	122
SÛRETÉ DU QUÉBEC - POSTE MRC DES MASKOUTAINS	68
TRAIT-D'UNION MONTÉRÉGIEN	119
TRIBUNAL ADMINISTRATIF DU LOGEMENT - SAINT-HYACINTHE	88

TROUVAILLES DE L'ABBÉ LECLERC (LES)	147
TROUVAILLES DE L'ABBÉ LECLERC (LES) - BOÎTE DE DONS CLINIQUE OBJECTIF SANTÉ ET BIEN-ÊTRE	147
TROUVAILLES DE L'ABBÉ LECLERC (LES) - BOÎTE DE DONS DÉPANNEUR BEAU SOIR	147
TROUVAILLES DE L'ABBÉ LECLERC (LES) - BOÎTE DE DONS GALERIES SAINT-HYACINTHE	148
TROUVAILLES DE L'ABBÉ LECLERC (LES) - BOÎTE DE DONS IGA FAMILLE JODOIN	148
UNIVERSITÉ DE MONTRÉAL - CENTRE HOSPITALIER UNIVERSITAIRE VÉTÉRINAIRE	45