



DIRECTORY OF SOCIAL AND COMMUNITY RESOURCES

MONTÉRÉGIE / MRC LES MASKOUTAINS / ALL CITIES



2-1-1



WWW.211.QC.CA

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Child, Youth and Family**CHILD WELFARE****FAMILY SUPPORT****JUVENILE DELINQUENCY****MATERNITY SUPPORT AND ADOPTION****PARENTING EDUCATION****YOUTH CENTRES AND SUPPORT****YOUTH SHELTERS AND SUPPORT**

Child welfare

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Supervised apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: youth experiencing difficulties 12 to 17 years old

Capacity: 9 places and 1 emergency bed

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: registration \$50, \$7 per day and \$20 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE DE SERVICES ET RÉADAPTATION EXTERNES ET PSYCHOSOCIAUX SAINT-HYACINTHE

1050 Casavant Boulevard West, Suite 200, Saint-Hyacinthe, Montérégie, QC, J2S 8B9

450 773-0564

Website: santemonteregie.qc.ca/en/node/606

Services: * Psychosocial point of services.

Eligibility: children and teens in difficulties, parents, guardians, counsellors

Coverage area: Montérégie

Financing: provincial

Legal status: parapublic organization

PETIT PONT (LE)

2475 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5J1

450 773-8742 ext. 101 Fax: 450 773-8742

Website: www.petitpont.org/home.php

Email: services@petitpont.org

Services: * Supervised visits, custody exchange and phone calls. * Workshops: communication between ex-partners, separation impacts, parental alienation. * Family coaching. * Referral.

Eligibility: parents and children

Coverage area: Montérégie

Hours: by appointment

Fees: supervised visit: \$15 per hour, supervised custody exchange: \$8

Financing: provincial, federal, self-financing, fundraising campaigns

Legal status: non-profit organization

PHARE - SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Information on the P-38. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

Family Support

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Website: apehrvm.org

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Public awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings of children with a disability. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

GRANDS FRÈRES GRANDES SOEURS DE LA MONTRÉGIE - SAINT-HYACINTHE

1195 de Saint-Antoine Street, Suite 204, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 866 464-6188

Website: www.gfgsm.org

Email: info.monteregie@grandsfreresgrandessoeurs.ca

Services: Pairing program for young people. * Social, emotional and cultural support. * Professional coaching and support for volunteers and parents. * School mentoring: weekly dropout prevention meeting in elementary and secondary schools. * Mentoring for youth 16 to 21 years old who have a history of placement and services in the DPJ or the YCJA.

Eligibility: traditional program: youth 6 to 17 years old, 16|21 program: mentoring for youth 16 to 21 years old who have a history of placement and services in the DPJ or the YCJA

Coverage area: Montérégie

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: grants, self-financing

Legal status: non-profit organization

GROUPES DE MÉDECINE DE FAMILLE UNIVERSITAIRE RICHELIEU-YAMASKA

1005 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 771-3558

Website: santemonteregie.qc.ca/installations/groupe-de-medecine-de-famille-universitaire-richelieu-yamaska-gmf-u

Services: Medical consultations with and without appointment for registered patients. * Pregnancy follow-up. * Chronic disease monitoring. * Minor emergencies. * Minor surgeries. * Musculoskeletal clinic. * Influenza vaccination. * Allergen desensitization. * ITSS screening. * Pediatrics 0 to 5 years old. * Supported by a family doctor. * At-home visits for by a doctor for patients who can't go to the clinic by themselves.

Coverage area: Montérégie

Hours: Monday to Friday 8h00 to 17h00

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/node/10

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Detoxification. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

PETIT PONT (LE)

2475 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5J1

450 773-8742 ext. 101 Fax: 450 773-8742

Website: www.petitpont.org/home.php

Email: services@petitpont.org

Services: * Supervised visits, custody exchange and phone calls. * Workshops: communication between ex-partners, separation impacts, parental alienation. * Family coaching. * Referral.

Eligibility: parents and children

Coverage area: Montérégie

Hours: by appointment

Fees: supervised visit: \$15 per hour, supervised custody exchange: \$8

Financing: provincial, federal, self-financing, fundraising campaigns

Legal status: non-profit organization

Juvenile Delinquency**ÉQUIJUSTICE RICHELIEU-YAMASKA**

450 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8940

Website: equijustice.ca/en

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14 to 17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, organizations, mediation: citizens

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: Monday to Friday 9h00 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

Maternity support and adoption

COURT OF QUÉBEC - YOUTH DIVISION - SAINT-HYACINTHE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3 Fax: 450 778-3097

Website: www.justice.gouv.qc.ca/nous-joindre/trouver-un-palais-de-justice/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Court of Justice of the Judiciary of Quebec. * Hearing of all cases involving minors. * Hearing of adoption cases. * Out-of-court settlement conference in youth protection matters. * Relevant documents for all regions: [click here](#) * Online schedule of hearings: [click here](#)

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

GROUPES DE MÉDECINE DE FAMILLE UNIVERSITAIRE RICHELIEU-YAMASKA

1005 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 771-3558

Website: santemonteregie.qc.ca/installations/groupe-de-medecine-de-famille-universitaire-richelieu-yamaska-gmf-u

Services: Medical consultations with and without appointment for registered patients. * Pregnancy follow-up. * Chronic disease monitoring. * Minor emergencies. * Minor surgeries. * Musculoskeletal clinic. * Influenza vaccination. * Allergen desensitization. * ITSS screening. * Pediatrics 0 to 5 years old. * Supported by a family doctor. * At-home visits for by a doctor for patients who can't go to the clinic by themselves.

Coverage area: Montérégie

Hours: Monday to Friday 8h00 to 17h00

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/node/10

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Detoxification. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

Parenting Education**ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA**

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Website: apehrvm.org

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Public awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings of children with a disability. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

PETIT PONT (LE)

2475 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5J1

450 773-8742 ext. 101 **Fax:** 450 773-8742

Website: www.petitpont.org/home.php

Email: services@petitpont.org

Services: * Supervised visits, custody exchange and phone calls. * Workshops: communication between ex-partners, separation impacts, parental alienation. * Family coaching. * Referral.

Eligibility: parents and children

Coverage area: Montérégie

Hours: by appointment

Fees: supervised visit: \$15 per hour, supervised custody exchange: \$8

Financing: provincial, federal, self-financing, fundraising campaigns

Legal status: non-profit organization

Youth Centres and Support

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)

120 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 0M5

450 513-0874

Email: cijm@cgocable.ca

Services: * Street work. * Coin de rue: day center component. * Coin de rue: emergency homeless shelter component. * Information and referral. * Exchange and distribution of syringes and equipment for people who use drugs by injection or inhalation. * Distribution of condoms, Naloxone and fentanyl test strips.

Coverage area: Saint-Hyacinthe, MRC Les Maskoutains

Hours: Emergency homeless shelter: 24 hours / 7 days

Fees: free

Legal status: non-profit organization

Youth Shelters and Support

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 **Fax:** 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Supervised apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: youth experiencing difficulties 12 to 17 years old

Capacity: 9 places and 1 emergency bed

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: registration \$50, \$7 per day and \$20 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

AUBERGE DU COEUR LE BALUCHON - SUPERVISED HOUSING

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 **Fax:** 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: * Bail-Bye: supervised apartments.

Eligibility: youth 16 to 23 years old in difficulty, homeless or at imminent risk of homelessness

Capacity: 15 places

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Fees: \$350 or 25% of income per month and \$100 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

Community Action**ADVISORY AND CITIZEN ACTION ORGANIZATIONS****CHARITY ORGANIZATIONS****INFORMATION AND REFERRAL**

Advisory and citizen action organizations

COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA

1195 Saint-Antoine Street, Suite 111, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-2220

Website: capry.ca

Email: capry.qc@gmail.com

Services: Organization defending the rights of people on social assistance and on low income. * Advocacy. * Individual help, on appointment.

Eligibility: people on social assistance, people with low income

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30, Friday 9h00 to 13h00

Fees: none

Financing: provincial

Legal status: non-profit organization

FÉDÉRATION DE LA FAMILLE RICHELIEU-YAMASKA

1900 Girouard Street West, Saint-Hyacinthe, Montérégie, QC, J2S 7B4

450 501-3375

Website: www.ffry.ca

Email: ffry.irenedubois@gmail.com

Services: Promote mutual knowledge, exchange, joint action and collaboration among the different organizations and individuals concerned about the family. * Conferences.

Coverage area: Montérégie

Financing: provincial, self-financing

Legal status: non-profit organization

LOISIR ET SPORT MONTÉRÉGIE

2050 Girouard Street West, Saint-Hyacinthe, Montérégie, QC, J2S 3A6

450 773-9802

Website: www.loisir.qc.ca

Email: lsm@loisir.qc.ca

Services: Organization developing and promoting public recreation. * Information, consulting, documentation, training and professional and technical assistance in the field of recreation in Montérégie.

Eligibility: recreation stakeholders, municipalities, MRC, non-profit organizations, schools

Coverage area: Montérégie

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h30, Friday 8h00 to 12h00

Fees: variable, free for members, see the website

Financing: grants, self-financing, contributions

Legal status: non-profit organization

ZONE LOISIR MONTÉRÉGIE

2595 Sainte-Anne Avenue, Suite 202, Saint-Hyacinthe, Montérégie, QC, J2S 5J2

450 771-0707

Website: zlm.qc.ca

Email: infozlm@zlm.qc.ca

Services: * Promotion of access, integration and participation to leisure activities for people living with disabilities. * Referral and support. * Information and assistance to fill out the application form for the Companion Leisure Card. * Training guide: accompaniment manual. * Accompaniment training. * Fundraising program.

Eligibility: organizations, cities, municipalities

Coverage area: Montérégie

Hours: Monday to Friday 7h30 to 17h00

Fees: accompaniment manual: \$39.99

Financing: provincial, self-financing

Legal status: non-profit organization

Charity Organizations

CENTRAIDE RICHELIEU-YAMASKA

1443 des Cascades Street, Suite 204, Saint-Hyacinthe, Montérégie, QC, J2S 3H6

450 773-6679

Website: www.centraider.org/?lang=en

Email: bureau@centraider.org

Services: Support to local community organizations through a fundraising campaign and donations collected.

Eligibility: non-profit organizations

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel and MRC Rouville

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: fundraising campaigns, self-financing

Legal status: non-profit organization

KNIGHTS OF COLUMBUS QUÉBEC

670 Chambly Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 6V4

1 866 893-3681 Fax: 450 768-1660

Website: chevaliersdecolomb.com

Email: info@chevaliersdecolomb.com

Services: Fraternal assistance organization. * Groups together all the Knights of Columbus councils throughout Québec.

Coverage area: le Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h00

Financing: donations

Legal status: non-profit organization

Information and referral

AU COEUR DES FAMILLES AGRICOLES

600 Benoît Street, Saint-Hyacinthe, Montérégie, QC, J2S 1L6

450 768-6995

Website: acfareseaux.qc.ca

Email: acfa@acfareseaux.qc.ca

Services: * Support, information and referral. * Agricultural reality adapted coordination. * Follow-ups with agencies and community services. * Help line. * Mental health prevention. * Public awareness about today's agricultural reality in Québec. * Maison ACFA: respite and support.

Eligibility: agricultural producers, their families, their networks, Maison ACFA: agricultural producers

Coverage area: Province of Québec

Hours: office: Monday to Friday 8h00 to 16h00, help line: Monday to Saturday 8h00 to 20h00

Fees: none

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

JAG - JEUNES ADULTES GAI.E.S

1195 Saint-Antoine Street, Suite 304-305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 774-1349

Website: lejag.org

Email: info@lejag.org

Services: Community organization that raises awareness, provides support and referrals for anyone affected by or questioning emotional, sexual and gender diversity. * Individual counseling: by phone, in person, by video conference (Messenger or Teams). * Group meetings. * Social activities. * Workshops and conferences in schools and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands and round tables.

Eligibility: people affected by or questioning emotional, sexual and gender diversity

Coverage area: Montérégie East

Hours: Monday to Friday 9h00 to 17h00

Fees: annual membership: free for people 18 years old and lower, \$5 for people 18 years old and over

Financing: membership fees, donations, municipal, provincial

Legal status: None or unknown

Disability

ADAPTED WORK AND EMPLOYABILITY SUPPORT

ADVOCACY FOR PEOPLE WITH A PHYSICAL DISABILITY

ADVOCACY FOR PEOPLE WITH AN INTELLECTUAL DISABILITY

MOBILITY AIDS

RECREATION AND CAMPS

RESPITE SERVICES AND HOUSING

SUPPORT ASSOCIATIONS

SUPPORT AND INTEGRATION ORGANIZATIONS

THE BLIND

Adapted work and employability support

ATELIERS TRANSITION (LES)

5460 Martineau Street, Saint-Hyacinthe, Montérégie, QC, J2R 1T8

450 771-2747 Fax: 450 771-2711

Website: www.atelierstransition.com

Email: info@atelierstransition.com

Services: Social and professional reintegration. * Professional rehabilitation, accompaniment and orientation. * Adapted work opportunities.

Eligibility: people living with a disability, people living in situations of exclusion from the labor market

Capacity: 93

Coverage area: Acton Vale, Beloeil, Boucherville, Brossard, Chambly, Granby, Longueuil, Marieville, McMasterville, Mont-Saint-Hilaire, Rougemont, Roxton Falls, Roxton Pond, Saint-Amable, Saint-Bruno-de-Montarville, Saint-Césaire, Saint-Hyacinthe, Sainte-Julie

Hours: Monday to Thursday 8h00 to 16h00, Friday 8h00 to 15h00

Fees: none

Financing: self-financing, municipal, provincial, foundations

Legal status: non-profit organization

Advocacy for people with a physical disability

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Website: apehrvm.org

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Public awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings of children with a disability. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

ZONE LOISIR MONTÉRÉGIE

2595 Sainte-Anne Avenue, Suite 202, Saint-Hyacinthe, Montérégie, QC, J2S 5J2

450 771-0707

Website: zlm.qc.ca

Email: infozlm@zlm.qc.ca

Services: * Promotion of access, integration and participation to leisure activities for people living with disabilities. * Referral and support. * Information and assistance to fill out the application form for the Companion Leisure Card. * Training guide: accompaniment manual. * Accompaniment training. * Fundraising program.

Eligibility: organizations, cities, municipalities

Coverage area: Montérégie
Hours: Monday to Friday 7h30 to 17h00
Fees: accompaniment manual: \$39.99
Financing: provincial, self-financing
Legal status: non-profit organization

Advocacy for people with an intellectual disability

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Website: apehrvm.org

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Public awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings of children with a disability. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

Mobility aids

MIRA FOUNDATION (THE)

1820 rang Nord-Ouest, Sainte-Madeleine, Montérégie, QC, J0H 1S0

1 800 799-6472 Fax: 450 795-3789

Website: www.mira.ca/en

Email: info@mira.ca

Services: Promotion of the autonomy and integration of people living with a disability. * School for guide dogs: trained dogs able to respond to adaptation and rehabilitation needs. * Recovery of cartridges and cell phones.

Eligibility: people living with one or multiple visual or motor disabilities, youth living with an autism spectrum disorder

Coverage area: Province of Québec

Hours: Monday to Friday 8h00 to 16h30

Financing: donations

Legal status: non-profit organization

Recreation and camps

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday to Thursday 9h00 to 12h00 and 13h00 to 16h30

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

PHARE - SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Information on the P-38. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

Respite services and housing

CENTRE LOUISE BIBEAU

2110 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 773-7321 Fax: 450 252-1321

Website: centrelouisebibeau.com

Email: clb@maskatel.net

Services: Respite home. * Drop-in respite. * Music therapy. * Pet therapy. * Outings.

Eligibility: people living with an intellectual disability with or without physical disabilities

Capacity: 12 people per day

Coverage area: Montérégie

Hours: drop-in respite: weekends, vacation camp: summer

Fees: annual membership: \$15, respite: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations, foundations

Legal status: non-profit organization

Support Associations

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Website: apehrvm.org

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Public awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings of children with a disability. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

ASSOCIATION DES STOMISÉS RICHELIEU-YAMASKA

C.P. 183, Saint-Hyacinthe, Montérégie, QC, J2S 7B4

450 230-1795

Website: stomisesry.com

Email: jacques.inspiration@gmail.com

Services: Information and support for its members in their efforts to readapt physically, psychologically and socially. * Help for people living with a stoma. * Advocacy for the rights of people living with a stoma. * Support group for people newly living with a stoma. * Information sessions on the care of people living with a stoma. * Social activities. * Support and listening over the phone.

Eligibility: people living with a stoma (after an inflammatory intestinal disease, an intestinal or urinary cancer, or a trauma that required the installation of a stoma) and people who do not have a stoma but suffer from an inflammatory intestinal disease

Coverage area: Montérégie

Hours: dimanche au samedi 8h00 à 20h00

Legal status: non-profit organization

CENTRE LOUISE BIBEAU

2110 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 773-7321 Fax: 450 252-1321

Website: centrelouisebibeau.com

Email: clb@maskatel.net

Services: Respite home. * Drop-in respite. * Music therapy. * Pet therapy. * Outings.

Eligibility: people living with an intellectual disability with or without physical disabilities

Capacity: 12 people per day

Coverage area: Montérégie

Hours: drop-in respite: weekends, vacation camp: summer

Fees: annual membership: \$15, respite: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations, foundations

Legal status: non-profit organization

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES

1195 St-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 768-6616

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite. * Respite care.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: none

Financing: donations

Legal status: non-profit organization

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES - SERVICE POINT MONT-SAINT-HILAIRE

1195 Saint-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 281-1035

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: free

Financing: donations

Legal status: non-profit organization

TRAIT D'UNION MONTÉRÉGIEN

1195 Saint-Antoine Street, Suite 201, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 223-1252 Fax: 450 261-0983

Website: www.tumparraine.org

Email: info@tumparraine.org

Services: Mental health mentoring promoting social reintegration and integration. * Pairing with a volunteer to develop a friendly relationship. * Meeting and outing once a week or as needed. * Listening, mutual aid and support in the development of social and relational skills. * Training workshops for participants and volunteers. * Activities and conferences.

Eligibility: people aged 18 and over living or having lived with a mental health problem or emotional distress, people aged 55 and over experiencing loneliness or at risk of experiencing emotional distress

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30

Fees: none

Financing: provincial, donations

Legal status: non-profit organization

Support and integration organizations

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Website: apehrvm.org

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Public awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings of children with a disability. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

The Blind

MIRA FOUNDATION (THE)

1820 rang Nord-Ouest, Sainte-Madeleine, Montérégie, QC, J0H 1S0

1 800 799-6472 Fax: 450 795-3789

Website: www.mira.ca/en

Email: info@mira.ca

Services: Promotion of the autonomy and integration of people living with a disability. * School for guide dogs: trained dogs able to respond to adaptation and rehabilitation needs. * Recovery of cartridges and cell phones.

Eligibility: people living with one or multiple visual or motor disabilities, youth living with an autism spectrum disorder

Coverage area: Province of Québec

Hours: Monday to Friday 8h00 to 16h30

Financing: donations

Legal status: non-profit organization

Education and Literacy**PUBLIC EDUCATION****SCHOOL PERSEVERANCE**

Public education

ASSOCIATION FÉMININE D'ÉDUCATION ET D'ACTION SOCIALE - RICHELIEU-YAMASKA

650 Girouard Street East, Saint-Hyacinthe, Montérégie, QC, J2S 2Y2

450 796-5808 Fax: 450 773-7015

Website: www.afeas.qc.ca

Email: afeasry@cgocable.ca

Services: Information and promotion of issues related to women. * Social action. * Advocacy of women's interests.

Eligibility: women 16 years old and over

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu and MRC Les Maskoutains

Fees: annual membership: \$35

Financing: contributions, grants, provincial

Legal status: non-profit organization

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Supervised apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: youth experiencing difficulties 12 to 17 years old

Capacity: 9 places and 1 emergency bed

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: registration \$50, \$7 per day and \$20 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

School perseverance

GRANDS FRÈRES GRANDES SOEURS DE LA MONTÉRÉGIE - SAINT-HYACINTHE

1195 de Saint-Antoine Street, Suite 204, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 866 464-6188

Website: www.gfgsm.org

Email: info.monteregie@grandsfreresgrandesoeurs.ca

Services: Pairing program for young people. * Social, emotional and cultural support. * Professional coaching and support for volunteers and parents. * School mentoring: weekly dropout prevention meeting in elementary and secondary schools. * Mentoring for youth 16 to 21 years old who have a history of placement and services in the DPJ or the YCJA.

Eligibility: traditional program: youth 6 to 17 years old, 16|21 program: mentoring for youth 16 to 21 years old who have a history of placement and services in the DPJ or the YCJA

Coverage area: Montérégie

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: grants, self-financing

Legal status: non-profit organization

Employment and Income Support**ADVOCACY FOR WORKERS AND UNEMPLOYED****BUDGET MANAGEMENT AND CONSUMPTION****BUSINESS DEVELOPMENT****EMPLOYMENT SUPPORT AND TRAINING****VOCATIONAL REHABILITATION AND DISABILITY-RELATED EMPLOYMENT**

Advocacy for workers and unemployed

COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA

1195 Saint-Antoine Street, Suite 111, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-2220

Website: capry.ca

Email: capry.qc@gmail.com

Services: Organization defending the rights of people on social assistance and on low income. * Advocacy. * Individual help, on appointment.

Eligibility: people on social assistance, people with low income

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30, Friday 9h00 to 13h00

Fees: none

Financing: provincial

Legal status: non-profit organization

Budget management and consumption

ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTÉRÉGIE-EST - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 252-0808

Website: www.acefme.org

Email: acefsaint-hyacinthe@acefme.org

Services: Education, information and awareness in matters of personal finance, responsible consumption and housing. * Budget consultations. * Defense of consumer rights. * Desjardins Mutual Assistance Fund: budget assessment and small loan. * Assistance with Hydro-Québec payment arrangements. * Old fridge replacement program with Hydro-Québec.

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: provincial

Legal status: cooperative

Business development

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333 ext. 3561 **Fax:** 450 771-3246

Website: santemonteregie.qc.ca/en/east

Services: Planning, coordination and organization of social and health services. * Responsibility of the availability of care to the entire population, including the most vulnerable. * Management of simplified access to services. * Administration of partnerships with intermediate resources. * Handling of complaints regarding dissatisfaction or violation of rights of users.

Coverage area: Montérégie-Est: CSSS Pierre-Boucher, CSSS Pierre-De-Saurel, CSSS Richelieu-Yamaska, Centre jeunesse de la Montérégie

Financing: provincial

Legal status: parapublic organization

Employment support and training

ATELIERS TRANSITION (LES)

5460 Martineau Street, Saint-Hyacinthe, Montérégie, QC, J2R 1T8

450 771-2747 Fax: 450 771-2711

Website: www.atelierstransition.com

Email: info@atelierstransition.com

Services: Social and professional reintegration. * Professional rehabilitation, accompaniment and orientation. * Adapted work opportunities.

Eligibility: people living with a disability, people living in situations of exclusion from the labor market

Capacity: 93

Coverage area: Acton Vale, Beloeil, Boucherville, Brossard, Chambly, Granby, Longueuil, Marieville, McMasterville, Mont-Saint-Hilaire, Rougemont, Roxton Falls, Roxton Pond, Saint-Amable, Saint-Bruno-de-Montarville, Saint-Césaire, Saint-Hyacinthe, Sainte-Julie

Hours: Monday to Thursday 8h00 to 16h00, Friday 8h00 to 15h00

Fees: none

Financing: self-financing, municipal, provincial, foundations

Legal status: non-profit organization

Vocational rehabilitation and disability-related employment

ATELIERS TRANSITION (LES)

5460 Martineau Street, Saint-Hyacinthe, Montérégie, QC, J2R 1T8

450 771-2747 Fax: 450 771-2711

Website: www.atelierstransition.com

Email: info@atelierstransition.com

Services: Social and professional reintegration. * Professional rehabilitation, accompaniment and orientation. * Adapted work opportunities.

Eligibility: people living with a disability, people living in situations of exclusion from the labor market

Capacity: 93

Coverage area: Acton Vale, Beloeil, Boucherville, Brossard, Chambly, Granby, Longueuil, Marieville, McMasterville, Mont-Saint-Hilaire, Rougemont, Roxton Falls, Roxton Pond, Saint-Amable, Saint-Bruno-de-Montarville, Saint-Césaire, Saint-Hyacinthe, Sainte-Julie

Hours: Monday to Thursday 8h00 to 16h00, Friday 8h00 to 15h00

Fees: none

Financing: self-financing, municipal, provincial, foundations

Legal status: non-profit organization

MAISON D'ACCUEIL LE JOINS-TOI - SAINT-HYACINTHE

5085 Laurier Boulevard Ouest, Saint-Hyacinthe, Montérégie, QC, J2S 3V4

450 771-5026

Website: www.maisonjointoi.org

Email: maisonjointoi@videotron.ca

Services: External community monitoring office. * Individual and group counselling. * Assistance in social rehabilitation, judicial matters, job search and training. * Socio-affective support. * Referrals.

Eligibility: men with a criminal record from the provincial correctional system

Coverage area: Province of Québec

Hours: Monday to Friday 9h00 to 16h00

Financing: provincial, federal

Legal status: non-profit organization

Government services

OFFICIAL DOCUMENTS

Official documents

SAINT-HYACINTHE COURTHOUSE

3800 Cusson Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8V6

1 866 455-1585

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-hyacinthe-courthouse

Email: informations@justice.gouv.qc.ca

Services: Administration or court services of Saint-Hyacinthe. * Support to various courts constituting the judicial system of Québec and some specialized courts. * Judicial services: curatorships, tutorships and wills, civil wedding and partnership, divorce records, family mediation and alimony. * Online schedule of hearings: [click here](#) * Online information: marriage, civil unions, family mediation, negotiating an equitable agreement, child support, wills, etc.

Eligibility: general public

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Health**FAMILY PLANNING****PALLIATIVE CARE****PATIENT SUPPORT ASSOCIATIONS****PUBLIC HEALTH**

Family planning

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)

120 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 0M5

450 513-0874

Email: cijm@cgocable.ca

Services: * Street work. * Coin de rue: day center component. * Coin de rue: emergency homeless shelter component. * Information and referral. * Exchange and distribution of syringes and equipment for people who use drugs by injection or inhalation. * Distribution of condoms, Naloxone and fentanyl test strips.

Coverage area: Saint-Hyacinthe, MRC Les Maskoutains

Hours: Emergency homeless shelter: 24 hours / 7 days

Fees: free

Legal status: non-profit organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/node/10

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Detoxification. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

Palliative care

CENTRE D'HÉBERGEMENT ANDRÉE-PERREAULT

1955 Pratte Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 7W5

450 771-4536

Website: santemonteregie.qc.ca/en/node/54

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares. * Day Centre offering therapeutic services to maintain the autonomy of seniors living at home. * End-of-life and palliative care.

Eligibility: seniors and people with a loss of autonomy

Capacity: 66 beds

Coverage area: Montérégie

Financing: provincial

Legal status: parapublic organization

CENTRE D'HÉBERGEMENT DE L'HÔTEL-DIEU-DE-SAINT-HYACINTHE

1800 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333

Website: santemonteregie.qc.ca/installations/centre-dhebergement-de-lhotel-dieu-de-saint-hyacinthe

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term care. * End-of-life and palliative care.

Eligibility: seniors and people with a loss of autonomy

Capacity: 444 beds

Coverage area: Montérégie

Hours: Honoré-Mercier Hospital: Monday to Friday 8h00 to 16h00

Financing: provincial

Legal status: parapublic organization

Patient support associations

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Website: apehrvm.org

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Public awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings of children with a disability. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

ASSOCIATION DES STOMISÉS RICHELIEU-YAMASKA

C.P. 183, Saint-Hyacinthe, Montérégie, QC, J2S 7B4

450 230-1795

Website: stomisesry.com

Email: jacques.inspiration@gmail.com

Services: Information and support for its members in their efforts to readapt physically, psychologically and socially. * Help for people living with a stoma. * Advocacy for the rights of people living with a stoma. * Support group for people newly living with a stoma. * Information sessions on the care of people living with a stoma. * Social activities. * Support and listening over the phone.

Eligibility: people living with a stoma (after an inflammatory intestinal disease, an intestinal or urinary cancer, or a trauma that required the installation of a stoma) and people who do not have a stoma but suffer from an inflammatory intestinal disease

Coverage area: Montérégie

Hours: dimanche au samedi 8h00 à 20h00

Legal status: non-profit organization

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES

1195 St-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 768-6616

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite. * Respite care.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: none

Financing: donations

Legal status: non-profit organization

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES - SERVICE POINT MONT-SAINT-HILAIRE

1195 Saint-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 281-1035

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: free

Financing: donations

Legal status: non-profit organization

Public Health

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333 ext. 3561 Fax: 450 771-3246

Website: santemonteregie.qc.ca/en/east

Services: Planning, coordination and organization of social and health services. * Responsibility of the availability of care to the entire population, including the most vulnerable. * Management of simplified access to services. * Administration of partnerships with intermediate resources. * Handling of complaints regarding dissatisfaction or violation of rights of users.

Coverage area: Montérégie-Est: CSSS Pierre-Boucher, CSSS Pierre-De-Saurel, CSSS Richelieu-Yamaska, Centre jeunesse de la Montérégie

Financing: provincial

Legal status: parapublic organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST - VACCINATION CONTRE LA GRIPPE

Confidential Address

1 833 737-6606

Website: santemonteregie.qc.ca/est/vaccination-contre-la-grippe

Services: Vaccination campaign against seasonal influenza. * Online appointment system: Clic Santé.

Eligibility: people aged 6 months and over

Coverage area: CISSS Montérégie-Est

Hours: registration starting from mid-October, variable for each point of service

Fees: free for people at risk: pregnant people with pregnancy of 13 weeks or more, people with certain chronic illnesses over 6 months old, residents of CHSLD residential centres or intermediate resources, pregnant people with certain chronic illnesses, people 75 years and over, caregivers and people living under the same roof as these people or children under 6 months, health workers

Financing: provincial

Legal status: provincial government agency

GROUPES DE MÉDECINE DE FAMILLE UNIVERSITAIRE RICHELIEU-YAMASKA

1005 Gauthier Street, Saint-Hyacinthe, Montérégie, QC, J2S 8T2

450 771-3558

Website: santemonteregie.qc.ca/installations/groupe-de-medecine-de-famille-universitaire-richelieu-yamaska-gmf-u

Services: Medical consultations with and without appointment for registered patients. * Pregnancy follow-up. * Chronic disease monitoring. * Minor emergencies. * Minor surgeries. * Musculoskeletal clinic. * Influenza vaccination. * Allergen desensitization. * ITSS screening. * Pediatrics 0 to 5 years old. * Supported by a family doctor. * At-home visits for by a doctor for patients who can't go to the clinic by themselves.

Coverage area: Montérégie

Hours: Monday to Friday 8h00 to 17h00

Financing: provincial

Legal status: parapublic organization

Homelessness

DAY AND EVENING CENTRES

MOBILE UNITS AND STREET WORK

SHELTERS

TRANSITIONAL HOUSING

YOUTH SHELTERS

Day and evening centres

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Supervised apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: youth experiencing difficulties 12 to 17 years old

Capacity: 9 places and 1 emergency bed

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: registration \$50, \$7 per day and \$20 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)

120 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 0M5

450 513-0874

Email: cijm@cgocable.ca

Services: * Street work. * Coin de rue: day center component. * Coin de rue: emergency homeless shelter component. * Information and referral. * Exchange and distribution of syringes and equipment for people who use drugs by injection or inhalation. * Distribution of condoms, Naloxone and fentanyl test strips.

Coverage area: Saint-Hyacinthe, MRC Les Maskoutains

Hours: Emergency homeless shelter: 24 hours / 7 days

Fees: free

Legal status: non-profit organization

Mobile units and street work

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE)

120 de la Concorde Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 0M5

450 513-0874

Email: cijm@cgocable.ca

Services: * Street work. * Coin de rue: day center component. * Coin de rue: emergency homeless shelter component. * Information and referral. * Exchange and distribution of syringes and equipment for people who use drugs by injection or inhalation. * Distribution of condoms, Naloxone and fentanyl test strips.

Coverage area: Saint-Hyacinthe, MRC Les Maskoutains

Hours: Emergency homeless shelter: 24 hours / 7 days

Fees: free

Legal status: non-profit organization

Shelters

CENTRE D'INTERVENTION JEUNESSE DES MASKOUTAINS (LE) - COIN DE RUE

120 de la Concorde Nord, Saint-Hyacinthe, Montérégie, QC, J2S 0M5

450 768-4395

Email: cijm@cgocable.ca

Services: Emergency overnight shelter for homeless people. * Overnight emergency shelter. * Breakfast.

Eligibility: adults in a situation of homelessness

Capacity: 6 people

Coverage area: Saint-Hyacinthe

Hours: Monday to Friday 16h00 to 8h00, Saturday and Sunday 20h00 to 8h00

Fees: none

Financing: grants

Legal status: non-profit organization

Transitional housing

AUBERGE DU COEUR LE BALUCHON - SUPERVISED HOUSING

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 **Fax:** 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: * Bail-Bye: supervised apartments.

Eligibility: youth 16 to 23 years old in difficulty, homeless or at imminent risk of homelessness

Capacity: 15 places

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Fees: \$350 or 25% of income per month and \$100 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

Youth shelters

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 **Fax:** 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Supervised apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: youth experiencing difficulties 12 to 17 years old

Capacity: 9 places and 1 emergency bed

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: registration \$50, \$7 per day and \$20 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

Indigenous Peoples

EMPLOYMENT

Employment

MAISON D'ACCUEIL LE JOINS-TOI - SAINT-HYACINTHE

5085 Laurier Boulevard Ouest, Saint-Hyacinthe, Montérégie, QC, J2S 3V4

450 771-5026

Website: www.maisonjoinstoi.org

Email: maisonjoinstoi@videotron.ca

Services: External community monitoring office. * Individual and group counselling. * Assistance in social rehabilitation, judicial matters, job search and training. * Socio-affective support. * Referrals.

Eligibility: men with a criminal record from the provincial correctional system

Coverage area: Province of Québec

Hours: Monday to Friday 9h00 to 16h00

Financing: provincial, federal

Legal status: non-profit organization

Justice and Advocacy

ADVOCACY GROUPS

CONSUMER PROTECTION AND COMPLAINTS

COURTHOUSES AND TRIBUNALS

LEGAL ASSISTANCE AND INFORMATION

PROFESSIONAL ORDERS AND ASSOCIATIONS

SUPPORT FOR OFFENDERS

Advocacy groups

ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTRÉGIE-EST - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 252-0808

Website: www.acefme.org

Email: acefsaint-hyacinthe@acefme.org

Services: Education, information and awareness in matters of personal finance, responsible consumption and housing. * Budget consultations. * Defense of consumer rights. * Desjardins Mutual Assistance Fund: budget assessment and small loan. * Assistance with Hydro-Québec payment arrangements. * Old fridge replacement program with Hydro-Québec.

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: provincial

Legal status: cooperative

ASSOCIATION DES PARENTS DES ENFANTS HANDICAPÉS RICHELIEU-VAL-MASKA

16675 Desrochers Avenue, Saint-Hyacinthe, Montérégie, QC, J2T 3K3

450 261-8556

Website: apehrvm.org

Email: directrice@apehrvm.org

Services: Support and accompaniment for families of people living with a disability. * Individual and collective rights advocacy. * Support and accompaniment: announcement of diagnosis, intervention plan, form filling, etc. * Parents meetings. * Public awareness: conferences, kiosks and evening presentation. * Specialized library. * Adapted material loan. * Un moment pour toi! workshop: social and recreational activities for siblings of children with a disability. * Mentoring for teenagers and young adults with an autism spectrum disorder or a physical disability. * Parent'hèse newspaper: dissemination of information to parents and community organizations. * Family activities.

Eligibility: families of people living with an intellectual disability, a physical disability or an autism spectrum disorder

Coverage area: Beloeil, McMasterville, Mont-Saint-Hilaire, MRC Acton, MRC les Maskoutains, MRC Rouville, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil

Hours: Monday to Friday 9h00 to 16h00

Fees: none

Financing: provincial

Legal status: non-profit organization

ASSOCIATION DES STOMISÉS RICHELIEU-YAMASKA

C.P. 183, Saint-Hyacinthe, Montérégie, QC, J2S 7B4

450 230-1795

Website: stomisesry.com

Email: jacques.inspiration@gmail.com

Services: Information and support for its members in their efforts to readapt physically, psychologically and socially. * Help for people living with a stoma. * Advocacy for the rights of people living with a stoma. * Support group for people newly living with a stoma. * Information sessions on the care of people living with a stoma. * Social activities. * Support and listening over the phone.

Eligibility: people living with a stoma (after an inflammatory intestinal disease, an intestinal or urinary cancer, or a trauma that required the installation of a stoma) and people who do not have a stoma but suffer from an inflammatory intestinal disease

Coverage area: Montérégie

Hours: dimanche au samedi 8h00 à 20h00

Legal status: non-profit organization

ASSOCIATION FÉMININE D'ÉDUCATION ET D'ACTION SOCIALE - RICHELIEU-YAMASKA

650 Girouard Street East, Saint-Hyacinthe, Montérégie, QC, J2S 2Y2

450 796-5808 Fax: 450 773-7015

Website: www.afeas.qc.ca

Email: afeasry@cgocable.ca

Services: Information and promotion of issues related to women. * Social action. * Advocacy of women's interests.

Eligibility: women 16 years old and over

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu and MRC Les Maskoutains

Fees: annual membership: \$35

Financing: contributions, grants, provincial

Legal status: non-profit organization

AUBERGE DU COEUR LE BALUCHON

2290 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5L4

1 866 263-8794 Fax: 450 773-7145

Website: www.maisonlebaluchon.org

Email: info@maisonlebaluchon.org

Services: Housing and support for troubled or homeless youth. * Short-term housing. * Supervised apartments. * Post-housing follow-up. * Support for social integration. * Individual, family and group counselling. * Support and assistance with procedures. * Information and referral. * Prevention and awareness. * Education, cultural and sports workshops. * Diverse activities. * Community involvement and promotion of young people's rights.

Eligibility: short-term housing: youth experiencing difficulties 12 to 17 years old

Capacity: 9 places and 1 emergency bed

Coverage area: MRC Acton, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC Les Maskoutains, MRC Pierre-De Saurel, MRC Rouville

Hours: 24 hours / 7 days

Fees: registration \$50, \$7 per day and \$20 deposit

Financing: provincial, federal, Centraide Richelieu-Yamaska, foundations, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - MONTÉRÉGIE - POINT DE SERVICE DE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 108, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 263-0670

Website: caapmonteregie.ca/en

Email: direction@caapmonteregie.ca

Services: Information, support and accompaniment of users who want to file a complaint regarding the health and social services network's services. * Hospitals. * CHSLDs. * CISSSs and CIUSSSs. * Rehabilitation and social integration services. * Protection and rehabilitation services for youth in difficulty and their families. * CLSCs. * Intermediate resources: supervised apartments, rooming houses, specialized care homes, group homes. * Family-type resources: foster families, foster homes. * Community organizations. * Housing services for people with substance abuse or pathological gambling. * Private retirement residences. * Information and assistance with leases and services in private retirement residences. * Ambulance services. * Any other person, society or organization working with health care facilities.

Eligibility: unsatisfied users who consider that their rights have been infringed

Coverage area: Montérégie

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTÉRÉGIE-EST - COMMISSAIRE AUX PLAINTES ET À LA QUALITÉ DES SERVICES

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 468-8447

Website: www.santemonteregie.qc.ca/est/organisation/plaintes-et-amelioration-des-services

Email: plaintes.ciassme16@ssss.gouv.qc.ca

Services: Responsible of enforcing the users' rights. * Reception and analysis of complaints. * Handling of complaints and reportings within the context of anti-maltreatment policy of people in vulnerable situations. * Makes recommendations to the establishment and to the executive board about the improvement of the quality and security of the provided services.

Coverage area: CISSS Montérégie-Est

Fees: none

Financing: provincial

Legal status: parapublic organization

COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA

1195 Saint-Antoine Street, Suite 111, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-2220

Website: capry.ca

Email: capry.qc@gmail.com

Services: Organization defending the rights of people on social assistance and on low income. * Advocacy. * Individual help, on appointment.

Eligibility: people on social assistance, people with low income

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30, Friday 9h00 to 13h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COMITÉ DES USAGERS RICHELIEU-YAMASKA

1800 Dessaulles Street, Suite A-1020, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

1 888 713-0312 ext. 798209

Website: cury.qc.ca

Email: comite.usagers.ciassme16@ssss.gouv.qc.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in the proceedings when making a complaint.

Eligibility: users of the CISSS Richelieu-Yamaska

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 12h00, 13h00 to 16h00

Financing: provincial

Legal status: parapublic organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville
Hours: Monday to Thursday 9h00 to 12h00 and 13h00 to 16h30
Fees: membership: 30\$ per year or 50\$ for 2 years
Financing: self-financing, contributions, grants
Legal status: non-profit organization

JAG - JEUNES ADULTES GAI.E.S

1195 Saint-Antoine Street, Suite 304-305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6
1 800 774-1349

Website: lejag.org

Email: info@lejag.org

Services: Community organization that raises awareness, provides support and referrals for anyone affected by or questioning emotional, sexual and gender diversity. * Individual counseling: by phone, in person, by video conference (Messenger or Teams). * Group meetings. * Social activities. * Workshops and conferences in schools and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands and round tables.

Eligibility: people affected by or questioning emotional, sexual and gender diversity

Coverage area: Montérégie East

Hours: Monday to Friday 9h00 to 17h00

Fees: annual membership: free for people 18 years old and lower, \$5 for people 18 years old and over

Financing: membership fees, donations, municipal, provincial

Legal status: None or unknown

ZONE LOISIR MONTÉRÉGIE

2595 Sainte-Anne Avenue, Suite 202, Saint-Hyacinthe, Montérégie, QC, J2S 5J2
450 771-0707

Website: zlm.qc.ca

Email: infozlm@zlm.qc.ca

Services: * Promotion of access, integration and participation to leisure activities for people living with disabilities. * Referral and support. * Information and assistance to fill out the application form for the Companion Leisure Card. * Training guide: accompaniment manual. * Accompaniment training. * Fundraising program.

Eligibility: organizations, cities, municipalities

Coverage area: Montérégie

Hours: Monday to Friday 7h30 to 17h00

Fees: accompaniment manual: \$39.99

Financing: provincial, self-financing

Legal status: non-profit organization

Consumer protection and complaints

ASSOCIATION COOPÉRATIVE D'ÉCONOMIE FAMILIALE MONTÉRÉGIE-EST - SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 306, Saint-Hyacinthe, Montérégie, QC, J2S 3K6
450 252-0808

Website: www.acefme.org

Email: acefsaint-hyacinthe@acefme.org

Services: Education, information and awareness in matters of personal finance, responsible consumption and housing. * Budget consultations. * Defense of consumer rights. * Desjardins Mutual Assistance Fund: budget assessment and small loan. * Assistance with Hydro-Québec payment arrangements. * Old fridge replacement program with Hydro-Québec.

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Friday 8h30 to 16h30

Fees: none

Financing: provincial

Legal status: cooperative

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - MONTRÉGIE - POINT DE SERVICE DE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 108, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 263-0670

Website: caapmonteregie.ca/en

Email: direction@caapmonteregie.ca

Services: Information, support and accompaniment of users who want to file a complaint regarding the health and social services network's services. * Hospitals. * CHSLDs. * CISSSs and CIUSSSs. * Rehabilitation and social integration services. * Protection and rehabilitation services for youth in difficulty and their families. * CLSCs. * Intermediate resources: supervised apartments, rooming houses, specialized care homes, group homes. * Family-type resources: foster families, foster homes. * Community organizations. * Housing services for people with substance abuse or pathological gambling. * Private retirement residences. * Information and assistance with leases and services in private retirement residences. * Ambulance services. * Any other person, society or organization working with health care facilities.

Eligibility: unsatisfied users who consider that their rights have been infringed

Coverage area: Montérégie

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTRÉGIE-EST

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333 ext. 3561 Fax: 450 771-3246

Website: santemonteregie.qc.ca/en/east

Services: Planning, coordination and organization of social and health services. * Responsibility of the availability of care to the entire population, including the most vulnerable. * Management of simplified access to services. * Administration of partnerships with intermediate resources. * Handling of complaints regarding dissatisfaction or violation of rights of users.

Coverage area: Montérégie-Est: CSSS Pierre-Boucher, CSSS Pierre-De-Saurel, CSSS Richelieu-Yamaska, Centre jeunesse de la Montérégie

Financing: provincial

Legal status: parapublic organization

CENTRE INTÉGRÉ DE SANTÉ ET DE SERVICES SOCIAUX DE LA MONTRÉGIE-EST - COMMISSAIRE AUX PLAINTES ET À LA QUALITÉ DES SERVICES

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 468-8447

Website: www.santemonteregie.qc.ca/est/organisation/plaintes-et-amelioration-des-services

Email: plaintes.ciassme16@ssss.gouv.qc.ca

Services: Responsible of enforcing the users' rights. * Reception and analysis of complaints. * Handling of complaints and reportings within the context of anti-maltreatment policy of people in vulnerable situations. * Makes recommendations to the establishment and to the executive board about the improvement of the quality and security of the provided services.

Coverage area: CISSS Montérégie-Est

Fees: none

Financing: provincial

Legal status: parapublic organization

COMITÉ DES USAGERS RICHELIEU-YAMASKA

1800 Dessaulles Street, Suite A-1020, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

1 888 713-0312 ext. 798209

Website: cury.qc.ca

Email: comite.usagers.cisssme16@ssss.gouv.qc.ca

Services: Users committee. * Information on the rights and obligations of users. * Advocacy. * Assistance in the proceedings when making a complaint.

Eligibility: users of the CISSS Richelieu-Yamaska

Coverage area: CISSS de la Montérégie-Est area

Hours: Monday to Friday 8h00 to 12h00, 13h00 to 16h00

Financing: provincial

Legal status: parapublic organization

ORDRE DES MÉDECINS VÉTÉRINAIRES DU QUÉBEC

800 Sainte-Anne Avenue, Suite 200, Saint-Hyacinthe, Montérégie, QC, J2S 5G7

1 800 267-1427

Website: www.omvq.qc.ca

Email: info@omvq.qc.ca

Services: Professional order. * Online directory of professionals: [click here](#) * How to lodge a complaint: [click here](#) * Advice for you and your pets: [click here](#) * Documentation and advice for the public. * Magazine Le Veterinarius. * Program to maintain the competence of veterinarians. * Protecting the public and monitoring the quality of care provided.

Eligibility: general public, veterinarians

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, summer: closed on Friday afternoons

Fees: veterinarians: annual membership

Financing: membership fees

Legal status: non-profit organization

Courthouses and tribunals**COURT OF QUÉBEC - CIVIL DIVISION - SAINT-HYACINTHE**

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3 Fax: 450 778-6557

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Cour de justice de l'appareil judiciaire du Québec. * Audition de causes où la somme en litige est inférieure à 100 000\$. * Audition de certaines demandes portant sur les affaires municipales et scolaires. * Audition des demandes d'évaluation psychiatrique: administration des jugements en matière de garde provisoire et autorisée en vue d'une évaluation psychiatrique ou à la suite de celle-ci. * Compétence exclusive pour entendre les appels portant sur des décisions rendues par certains tribunaux administratifs, comme le Tribunal administratif du logement. * Demande de dépôt volontaire. * Conférence de règlement à l'amiable présidée par un juge. * Service de médiation. * Documents pertinents pour l'ensemble des régions: [cliquer ici](#) * Horaire des audiences en ligne: [cliquer ici](#)

Eligibility: general public

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

COURT OF QUÉBEC - CRIMINAL AND PENAL DIVISION - SAINT-HYACINTHE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3 Fax: 450 778-6560

Website: www.justice.gouv.qc.ca/nous-joindre/trouver-un-palais-de-justice/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Court of Justice of the Judiciary of Quebec. * Hearing of prosecutions under the Criminal Code, the Code of Penal Procedure or any other penal statute. * Facilitation conference in criminal and penal matters. * Relevant documents for all regions: [click here](#) * Online schedule of hearings: [click here](#)

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

COURT OF QUÉBEC - SMALL CLAIMS DIVISION - SAINT-HYACINTHE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3

Website: www.justice.gouv.qc.ca/nous-joindre/trouver-un-palais-de-justice/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Subdivision of the Civil Division of the Court of Justice. * Hearings of cases where the amount in dispute is less than \$15,000 and where people represent themselves without a lawyer. * Fair and impartial assistance from judges. * Mediation service. * Tools, checklists and guide: [click here](#) * Online schedule of hearings: [click here](#)

Eligibility: any person or legal person if it employed at most 10 people during the 12 months prior to the claim

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

COURT OF QUÉBEC - YOUTH DIVISION - SAINT-HYACINTHE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3 Fax: 450 778-3097

Website: www.justice.gouv.qc.ca/nous-joindre/trouver-un-palais-de-justice/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Court of Justice of the Judiciary of Quebec. * Hearing of all cases involving minors. * Hearing of adoption cases. * Out-of-court settlement conference in youth protection matters. * Relevant documents for all regions: [click here](#) * Online schedule of hearings: [click here](#)

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

SAINT-HYACINTHE COURTHOUSE

3800 Cusson Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8V6

1 866 455-1585

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/saint-hyacinthe-courthouse

Email: informations@justice.gouv.qc.ca

Services: Administration or court services of Saint-Hyacinthe. * Support to various courts constituting the judicial system of Québec and some specialized courts. * Judicial services: curatorships, tutorships and wills, civil wedding and partnership, divorce records, family mediation and alimony. * Online schedule of hearings: [click here](#) * Online information: marriage, civil unions, family mediation, negotiating an equitable agreement, child support, wills, etc.

Eligibility: general public

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

SUPERIOR COURT - SAINT-HYACINTHE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3

Website: www.justice.gouv.qc.ca/nous-joindre/trouver-un-palais-de-justice/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Court of Justice of the Judiciary of Quebec. * Hearings of cases involving \$85,000 or more and administrative, family and bankruptcy disputes. * Hearings in criminal jury trials and summary conviction appeals. * Hearings of all cases not assigned by law to another court. * Online hearing schedule: [click here](#) * Registry of class actions: [click here](#)

Eligibility: general public

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

Legal assistance and information

COLLECTIF D'ACTION POPULAIRE RICHELIEU-YAMASKA

1195 Saint-Antoine Street, Suite 111, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 774-2220

Website: capry.ca

Email: capry.qc@gmail.com

Services: Organization defending the rights of people on social assistance and on low income. * Advocacy. * Individual help, on appointment.

Eligibility: people on social assistance, people with low income

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30, Friday 9h00 to 13h00

Fees: none

Financing: provincial

Legal status: non-profit organization

COURT OF QUÉBEC - YOUTH DIVISION - SAINT-HYACINTHE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3 Fax: 450 778-3097

Website: www.justice.gouv.qc.ca/nous-joindre/trouver-un-palais-de-justice/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Court of Justice of the Judiciary of Quebec. * Hearing of all cases involving minors. * Hearing of adoption cases. * Out-of-court settlement conference in youth protection matters. * Relevant documents for all regions: [click here](#) * Online schedule of hearings: [click here](#)

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-sur-Richelieu, Saint-Denis-sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-de-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

ÉQUIJUSTICE RICHELIEU-YAMASKA

450 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8940

Website: equijustice.ca/en

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14 to 17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, organizations, mediation: citizens

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: Monday to Friday 9h00 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday to Thursday 9h00 to 12h00 and 13h00 to 16h30

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

PHARE - SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Information on the P-38. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

Professional orders and associations

FIERTÉ AGRICOLE

Confidential Address

418 717-3892

Website: www.fierteagricole.org

Email: info@fierteagricole.org

Services: Grouping of LGBT people living in agricultural environments. * Networking and social activities. * Promotion of agriculture. * Awareness-raising. * Annual holiday dinner.

Eligibility: people from LGBT communities

Coverage area: Province of Québec

Financing: donations, provincial, contributions

Legal status: non-profit organization

LOISIR ET SPORT MONTÉRÉGIE

2050 Girouard Street West, Saint-Hyacinthe, Montérégie, QC, J2S 3A6

450 773-9802

Website: www.loisir.qc.ca

Email: lsm@loisir.qc.ca

Services: Organization developing and promoting public recreation. * Information, consulting, documentation, training and professional and technical assistance in the field of recreation in Montérégie.

Eligibility: recreation stakeholders, municipalities, MRC, non-profit organizations, schools

Coverage area: Montérégie

Hours: Monday to Thursday 8h00 to 12h00 and 13h00 to 16h30, Friday 8h00 to 12h00

Fees: variable, free for members, see the website

Financing: grants, self-financing, contributions

Legal status: non-profit organization

ORDRE DES MÉDECINS VÉTÉRINAIRES DU QUÉBEC

800 Sainte-Anne Avenue, Suite 200, Saint-Hyacinthe, Montérégie, QC, J2S 5G7

1 800 267-1427

Website: www.omvq.qc.ca

Email: info@omvq.qc.ca

Services: Professional order. * Online directory of professionals: click here * How to lodge a complaint: click here * Advice for you and your pets: click here * Documentation and advice for the public. * Magazine Le Veterinarius. * Program to maintain the competence of veterinarians. * Protecting the public and monitoring the quality of care provided.

Eligibility: general public, veterinarians

Coverage area: Province of Québec

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, summer: closed on Friday afternoons

Fees: veterinarians: annual membership

Financing: membership fees

Legal status: non-profit organization

Support for offenders**MAISON D'ACCUEIL LE JOINS-TOI - SAINT-HYACINTHE**

5085 Laurier Boulevard Ouest, Saint-Hyacinthe, Montérégie, QC, J2S 3V4

450 771-5026

Website: www.maisonjointoi.org

Email: maisonjointoi@videotron.ca

Services: External community monitoring office. * Individual and group counselling. * Assistance in social rehabilitation, judicial matters, job search and training. * Socio-affective support. * Referrals.

Eligibility: men with a criminal record from the provincial correctional system

Coverage area: Province of Québec

Hours: Monday to Friday 9h00 to 16h00

Financing: provincial, federal

Legal status: non-profit organization

Mental Health and addictions

ADDICTION PREVENTION

ADDICTION TREATMENT

COMMUNITY SUPPORT IN MENTAL HEALTH

CRISIS CENTRES AND SUICIDE PREVENTION

HELPLINES

MENTAL HEALTH ADVOCACY GROUPS

PSYCHIATRIC SERVICES

SELF-HELP GROUPS FOR MENTAL HEALTH ISSUES

Addiction prevention

ÉQUIJUSTICE RICHELIEU-YAMASKA

450 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8940

Website: equijustice.ca/en

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14 to 17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, organizations, mediation: citizens

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: Monday to Friday 9h00 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

SATELLITE, ORGANISME EN PRÉVENTION DES DÉPENDANCES

515, avenue Robert, Saint-Hyacinthe, Montérégie, QC, J2S 4L7

450 888-2572

Website: preventiondesdependances.org

Email: direction@preventiondesdependances.org

Services: * Addiction prevention in elementary and high schools. * Thematic workshops in community organizations. * Information for parents. * Thematic workshops for adults and counselors.

Eligibility: schools, parents, community organizations, companies

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h00 to 16h00

Fees: none

Financing: provincial

Legal status: Nonprofit - Incorporated

Addiction treatment

CENTRE DE RÉADAPTATION EN DÉPENDANCE DE LA MONTÉRÉGIE - SAINT-HYACINTHE

2115 Casavant Boulevard West, Suite 202, Saint-Hyacinthe, Montérégie, QC, J2S 7E5

1 866 964-4413

Website: santemonteregie.qc.ca/services/dependances

Email: accueil.dependance.cisssmo16@ssss.gouv.qc.ca

Services: Second-line addiction services. * Inpatient and outpatient therapy of variable duration. * Inpatient therapy for adults in collaboration with Maison la Margelle (substances and gambling) and Maison l'Alcôve (substances and stabilization 7 days for gambling). * Inpatient therapy for youth in collaboration with Portage, PNPV and Le Grand Chemin. * Outpatient therapy for adults and youth (substances, gambling and Internet addiction). * Inpatient detoxification (St-Philippe service point). * Outpatient detoxification. * Support for cyberaddiction. * TAO services. * Support for relatives: individual and groups meetings. * Social and professional reintegration.

Eligibility: youth or adults dealing with addiction problems, their relatives

Coverage area: Montérégie

Hours: Monday and Tuesday 8h30 to 12h00 and 13h00 to 20h00, Wednesday to Friday 8h30 to 12h00 and 13h00 to 16h30, centralized reception: Monday to Wednesday 8h30 to 12h00, 13h00 to 17h00 and 18h00 to 20h30, Thursday and Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: free

Financing: provincial

Legal status: parapublic organization

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/node/10

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Detoxification. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

MAISON L'ALCÔVE

5000 Laurier Boulevard West, Saint-Hyacinthe, Montérégie, QC, J2S 3V2

1 877 773-7333 Fax: 450 771-2487

Website: www.maisonlalcove.com

Email: info@maisonlalcove.com

Services: Rehabilitation Centre of variable length. * Separate programme for addiction to substances. * Separate programme for excessive gambling. * Combined programme for addictions. * Alcohol and drug addiction: 13-week program including 3 in-house and 10 external. * Alcohol and drug addiction: 7-day internal stabilization stay in case of recent relapse. * Gambling: external 13-week program (for online gambling only) with 10-week retention phase with weekly meetings. * Gambling: 7 to 10-day internal stabilization stay in case of recent relapse. * Cyberaddiction: 21 days residential program (no online gambling) or 13-week external. * Voluntary smoking cessation program integrated with a substance addiction program. * Post-treatment follow-up: weekly group meeting (in person or by zoom) for 10 consecutive weeks. * Support to relatives.

Eligibility: adults with an addiction (alcohol, drugs, gambling) with or without mental health problems, pregnant women, cyberaddiction: three groups 0 to 12 years old, 13 to 17 years old and 18 and over

Capacity: mixed: 25, gambling: 16

Coverage area: Province of Québec

Hours: 24 hours / 7 days, admission: Monday to Friday 9h00 to 16h00

Fees: mixed internal therapy (drugs or cyberaddiction): \$3,800 with possibility of funding, covered by social assistance, , inpatient therapy for substances and gambling stabilization: free with reference from the CRD Montérégie, gambling: outpatient therapy free, in-patient stabilization: \$1267 for 7 days or \$1810 for 10 days, post-treatment: free if therapy is completed

Financing: grants, self-financing

Legal status: non-profit organization

MAISON LA PASSERELLE

6, rue Saint-Jean-Baptiste, Saint-Simon, Montérégie, QC, J0H 1Y0

450 798-2080 Fax: 450 798-2204

Website: www.maisonlapasserelle.ca

Email: info@maisonlapasserelle.ca

Services: In-patient Rehabilitation Centre for 5 or 6 months for people under legal conditions. * Separate programme for addiction to substances. * Individual, group, family and couple therapy. * Self-awareness workshops. * Relapse prevention. * Sporting activities, gym and swimming pool. * Job search assistance. * Sexuality workshops. * Medical follow-up. * Outreach. * People with legal issues: assessment, evolution and final reports, accompaniment and transportation to court, etc. * Possibility of compensatory or community work. * Accommodation recognized by correctional services for persons on remand, on parole or on probation.

Eligibility: adult women with a drug or alcohol addiction, women on a methadone maintenance program

Capacity: 24

Coverage area: Province of Québec

Hours: admission: 7 days, 8h30 to 15h00

Fees: covered by social assistance, others: \$1800 per month

Financing: provincial

Legal status: non-profit organization

Community support in mental health

CENTRE PSYCHOSOCIAL RICHELIEU-YAMASKA (LE) - SIÈGE SOCIAL

2090 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2T5

450 773-1022 ext. 221 Fax: 450 773-0736

Website: www.centropsychosocial.org

Email: sac@cpsry.org

Services: Day centre and services for people living with mental health problems. * Day centre: reception, listening, meeting place and activities of support, rehabilitation and social integration. * Follow-up offered in the person's living environment. * Specialized and personalized accompaniment according to needs.

Eligibility: people aged 18 and over living with a mental health problem

Coverage area: MRC La Vallée-du-Richelieu, MRC des Maskoutains, MRC Acton

Fees: none

Financing: provincial

Legal status: non-profit organization

COURT OF QUÉBEC - CIVIL DIVISION - SAINT-HYACINTHE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3 Fax: 450 778-6557

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Cour de justice de l'appareil judiciaire du Québec. * Audition de causes où la somme en litige est inférieure à 100 000\$. * Audition de certaines demandes portant sur les affaires municipales et scolaires. * Audition des demandes d'évaluation psychiatrique: administration des jugements en matière de garde provisoire et autorisée en vue d'une évaluation psychiatrique ou à la suite de celle-ci. * Compétence exclusive pour entendre les appels portant sur des décisions rendues par certains tribunaux administratifs, comme le Tribunal administratif du logement. * Demande de dépôt volontaire. * Conférence de règlement à l'amiable présidée par un juge. * Service de médiation. * Documents pertinents pour l'ensemble des régions: [cliquer ici](#) * Horaire des audiences en ligne: [cliquer ici](#)

Eligibility: general public

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

PHARE - SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Information on the P-38. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

SATELLITE, ORGANISME EN PRÉVENTION DES DÉPENDANCES

515, avenue Robert, Saint-Hyacinthe, Montérégie, QC, J2S 4L7

450 888-2572

Website: preventiondesdependances.org

Email: direction@preventiondesdependances.org

Services: * Addiction prevention in elementary and high schools. * Thematic workshops in community organizations. * Information for parents. * Thematic workshops for adults and counselors.

Eligibility: schools, parents, community organizations, companies

Coverage area: MRC Les Maskoutains

Hours: Monday to Friday 8h00 to 16h00

Fees: none

Financing: provincial

Legal status: Nonprofit - Incorporated

TRAIT D'UNION MONTÉRÉGIEN

1195 Saint-Antoine Street, Suite 201, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 223-1252 Fax: 450 261-0983

Website: www.tumparraine.org

Email: info@tumparraine.org

Services: Mental health mentoring promoting social reintegration and integration. * Pairing with a volunteer to develop a friendly relationship. * Meeting and outing once a week or as needed. * Listening, mutual aid and support in the development of social and relational skills. * Training workshops for participants and volunteers. * Activities and conferences.

Eligibility: people aged 18 and over living or having lived with a mental health problem or emotional distress, people aged 55 and over experiencing loneliness or at risk of experiencing emotional distress

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30

Fees: none

Financing: provincial, donations

Legal status: non-profit organization

Crisis centres and suicide prevention

CONTACT RICHELIEU YAMASKA

420 de la Concorde Street North, Saint-Hyacinthe, Montérégie, QC, J2S 4N9

450 774-6952 Fax: 450 771-9803

Website: contactry.qc.ca

Email: info@contactry.qc.ca

Services: * Telephone intervention. * 24/7 crisis helpline. * Face-to-face intervention. * Emergency shelter, from one to ten days. * Follow-up and referrals. * Support for the loved ones of suicidal people and people bereaved by suicide. * Mental health awareness.

Eligibility: people in any crisis situation, suicidal people, their loved ones

Capacity: 4

Coverage area: MRC Les Maskoutains, excluding Saint-Marcel-de-Richelieu, MRC d'Acton, MRC de La Vallée-du-Richelieu, excluding Carignan and Chambly

Hours: 24 hours / 7 days, face to face intervention: 9h00 to 21h00

Fees: none

Financing: grants

Legal status: non-profit organization

Helplines

AU COEUR DES FAMILLES AGRICOLES

600 Benoît Street, Saint-Hyacinthe, Montérégie, QC, J2S 1L6

450 768-6995

Website: acfareseaux.qc.ca

Email: acfa@acfareseaux.qc.ca

Services: * Support, information and referral. * Agricultural reality adapted coordination. * Follow-ups with agencies and community services. * Help line. * Mental health prevention. * Public awareness about today's agricultural reality in Québec. * Maison ACFA: respite and support.

Eligibility: agricultural producers, their families, their networks, Maison ACFA: agricultural producers

Coverage area: Province of Québec

Hours: office: Monday to Friday 8h00 to 16h00, help line: Monday to Saturday 8h00 to 20h00

Fees: none

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

CONTACT RICHELIEU YAMASKA

420 de la Concorde Street North, Saint-Hyacinthe, Montérégie, QC, J2S 4N9

450 774-6952 Fax: 450 771-9803

Website: contactry.qc.ca

Email: info@contactry.qc.ca

Services: * Telephone intervention. * 24/7 crisis helpline. * Face-to-face intervention. * Emergency shelter, from one to ten days. * Follow-up and referrals. * Support for the loved ones of suicidal people and people bereaved by suicide. * Mental health awareness.

Eligibility: people in any crisis situation, suicidal people, their loved ones

Capacity: 4

Coverage area: MRC Les Maskoutains, excluding Saint-Marcel-de-Richelieu, MRC d'Acton, MRC de La Vallée-du-Richelieu, excluding Carignan and Chambly

Hours: 24 hours / 7 days, face to face intervention: 9h00 to 21h00

Fees: none

Financing: grants

Legal status: non-profit organization

JAG - JEUNES ADULTES GAI.E.S

1195 Saint-Antoine Street, Suite 304-305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 774-1349

Website: lejag.org

Email: info@lejag.org

Services: Community organization that raises awareness, provides support and referrals for anyone affected by or questioning emotional, sexual and gender diversity. * Individual counseling: by phone, in person, by video conference (Messenger or Teams). * Group meetings. * Social activities. * Workshops and conferences in schools and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands and round tables.

Eligibility: people affected by or questioning emotional, sexual and gender diversity

Coverage area: Montérégie East

Hours: Monday to Friday 9h00 to 17h00

Fees: annual membership: free for people 18 years old and lower, \$5 for people 18 years old and over

Financing: membership fees, donations, municipal, provincial

Legal status: None or unknown

Mental health advocacy groups**CONTACT RICHELIEU YAMASKA**

420 de la Concorde Street North, Saint-Hyacinthe, Montérégie, QC, J2S 4N9

450 774-6952 Fax: 450 771-9803

Website: contactry.qc.ca

Email: info@contactry.qc.ca

Services: * Telephone intervention. * 24/7 crisis helpline. * Face-to-face intervention. * Emergency shelter, from one to ten days. * Follow-up and referrals. * Support for the loved ones of suicidal people and people bereaved by suicide. * Mental health awareness.

Eligibility: people in any crisis situation, suicidal people, their loved ones

Capacity: 4

Coverage area: MRC Les Maskoutains, excluding Saint-Marcel-de-Richelieu, MRC d'Acton, MRC de La Vallée-du-Richelieu, excluding Carignan and Chambly

Hours: 24 hours / 7 days, face to face intervention: 9h00 to 21h00

Fees: none

Financing: grants

Legal status: non-profit organization

PHARE - SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Information on the P-38. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

TRAIT D'UNION MONTÉRÉGIEN

1195 Saint-Antoine Street, Suite 201, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 223-1252 Fax: 450 261-0983

Website: www.tumparraine.org

Email: info@tumparraine.org

Services: Mental health mentoring promoting social reintegration and integration. * Pairing with a volunteer to develop a friendly relationship. * Meeting and outing once a week or as needed. * Listening, mutual aid and support in the development of social and relational skills. * Training workshops for participants and volunteers. * Activities and conferences.

Eligibility: people aged 18 and over living or having lived with a mental health problem or emotional distress, people aged 55 and over experiencing loneliness or at risk of experiencing emotional distress

Coverage area: MRC Acton, MRC Les Maskoutains

Hours: Monday to Thursday 9h00 to 16h30

Fees: none

Financing: provincial, donations

Legal status: non-profit organization

Psychiatric services

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/node/10

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Detoxification. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

Self-help groups for mental health issues

HONORÉ-MERCIER HOSPITAL

2750 Laframboise Boulevard, Saint-Hyacinthe, Montérégie, QC, J2S 4Y8

450 771-3333

Website: santemonteregie.qc.ca/en/node/10

Services: Health centre providing general, specialized and ultra specialized care. * Emergencies and intensive cares unit. * Palliative cares. * One-day surgery. * Obstetrics, early childhood development, pediatrics. * Support group for parents living with perinatal bereavement. * Abortion services. * Mental health: outpatient clinic, hospitalization and psychiatry with housing. * Respiratory rehabilitation program. * Tests centre. * Detoxification. * Disposal of used syringes and needles. * Distribution of injection equipment to people who use drugs.

Coverage area: Province of Québec

Hours: 24 hours / 7 days

Financing: provincial

Legal status: parapublic organization

PHARE - SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Information on the P-38. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

Seniors**CAREGIVERS****COMMUNITY AND RECREATION CENTRES****DAY CENTRES AND RESPITE****FRIENDLY VISITS AND SAFETY CALLS****HOUSING FOR SENIORS****SENIORS' ADVOCACY AND ASSISTANCE ASSOCIATIONS**

Caregivers

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES

1195 St-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 768-6616

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite. * Respite care.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: none

Financing: donations

Legal status: non-profit organization

SOCIÉTÉ ALZHEIMER DES MASKOUTAINS-VALLÉE DES PATRIOTES - SERVICE POINT MONT-SAINT-HILAIRE

1195 Saint-Antoine Street, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

450 281-1035

Website: www.alzheimermvp.com

Email: info@alzheimermvp.com

Services: * Psycho-social support. * Training for caregivers. * Coffee-meetings. * Follow-up with people affected and their families. * Information meetings. * Documentation and referral. * In-home respite.

Eligibility: people living with Alzheimer's disease and their families

Coverage area: MRC La Vallée-du-Richelieu, La Présentation, Saint-Barnabé-Sud, Saint-Bernard-de-Michaudville, Saint-Damase, Saint-Dominique, Sainte-Hélène-de-Bagot, Sainte-Madeleine, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marcel-de-Richelieu, Saint-Pie, Saint-Simon, Saint-Valérien-de-Milton, Saint-Bruno-de-Montarville

Hours: Monday to Friday 8h30 to 16h00

Fees: free

Financing: donations

Legal status: non-profit organization

Community and Recreation Centres

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday to Thursday 9h00 to 12h00 and 13h00 to 16h30

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

Day centres and respite

CENTRE D'HÉBERGEMENT ANDRÉE-PERREAULT

1955 Pratte Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 7W5

450 771-4536

Website: santemonteregie.qc.ca/en/node/54

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares. * Day Centre offering therapeutic services to maintain the autonomy of seniors living at home. * End-of-life and palliative care.

Eligibility: seniors and people with a loss of autonomy

Capacity: 66 beds

Coverage area: Montérégie

Financing: provincial

Legal status: parapublic organization

Friendly visits and safety calls

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday to Thursday 9h00 to 12h00 and 13h00 to 16h30

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

Housing for seniors

CENTRE D'HÉBERGEMENT ANDRÉE-PERREAULT

1955 Pratte Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 7W5

450 771-4536

Website: santemonteregie.qc.ca/en/node/54

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term cares. * Day Centre offering therapeutic services to maintain the autonomy of seniors living at home. * End-of-life and palliative care.

Eligibility: seniors and people with a loss of autonomy

Capacity: 66 beds

Coverage area: Montérégie

Financing: provincial

Legal status: parapublic organization

CENTRE D'HÉBERGEMENT DE L'HÔTEL-DIEU-DE-SAINT-HYACINTHE

1800 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2T2

450 771-3333

Website: santemonteregie.qc.ca/installations/centre-dhebergement-de-lhotel-dieu-de-saint-hyacinthe

Services: Public care centre for seniors and people with a loss of autonomy. * Housing and long term care. * End-of-life and palliative care.

Eligibility: seniors and people with a loss of autonomy

Capacity: 444 beds

Coverage area: Montérégie

Hours: Honoré-Mercier Hospital: Monday to Friday 8h00 to 16h00

Financing: provincial

Legal status: parapublic organization

Seniors' Advocacy and Assistance Associations

CENTRE D'ASSISTANCE ET D'ACCOMPAGNEMENT AUX PLAINTES - MONTÉRÉGIE - POINT DE SERVICE DE SAINT-HYACINTHE

1195 Saint-Antoine Street, Suite 108, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 263-0670

Website: caapmonteregie.ca/en

Email: direction@caapmonteregie.ca

Services: Information, support and accompaniment of users who want to file a complaint regarding the health and social services network's services. * Hospitals. * CHSLDs. * CISSSs and CIUSSSs. * Rehabilitation and social integration services. * Protection and rehabilitation services for youth in difficulty and their families. * CLSCs. * Intermediate resources: supervised apartments, rooming houses, specialized care homes, group homes. * Family-type resources: foster families, foster homes. * Community organizations. * Housing services for people with substance abuse or pathological gambling. * Private retirement residences. * Information and assistance with leases and services in private retirement residences. * Ambulance services. * Any other person, society or organization working with health care facilities.

Eligibility: unsatisfied users who consider that their rights have been infringed

Coverage area: Montérégie

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Fees: none

Financing: provincial

Legal status: non-profit organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Missisquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday to Thursday 9h00 to 12h00 and 13h00 to 16h30

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

Sex and gender**LGBTQ ASSOCIATIONS****WOMEN'S ASSOCIATIONS**

LGBTQ associations

FIERTÉ AGRICOLE

Confidential Address

418 717-3892

Website: www.fierteagricole.org

Email: info@fierteagricole.org

Services: Grouping of LGBT people living in agricultural environments. * Networking and social activities. * Promotion of agriculture. * Awareness-raising. * Annual holiday dinner.

Eligibility: people from LGBT communities

Coverage area: Province of Québec

Financing: donations, provincial, contributions

Legal status: non-profit organization

JAG - JEUNES ADULTES GAI.E.S

1195 Saint-Antoine Street, Suite 304-305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 774-1349

Website: lejag.org

Email: info@lejag.org

Services: Community organization that raises awareness, provides support and referrals for anyone affected by or questioning emotional, sexual and gender diversity. * Individual counseling: by phone, in person, by video conference (Messenger or Teams). * Group meetings. * Social activities. * Workshops and conferences in schools and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands and round tables.

Eligibility: people affected by or questioning emotional, sexual and gender diversity

Coverage area: Montérégie East

Hours: Monday to Friday 9h00 to 17h00

Fees: annual membership: free for people 18 years old and lower, \$5 for people 18 years old and over

Financing: membership fees, donations, municipal, provincial

Legal status: None or unknown

Women's associations

ASSOCIATION FÉMININE D'ÉDUCATION ET D'ACTION SOCIALE - RICHELIEU-YAMASKA

650 Girouard Street East, Saint-Hyacinthe, Montérégie, QC, J2S 2Y2

450 796-5808 Fax: 450 773-7015

Website: www.afeas.qc.ca

Email: afeasry@cgocable.ca

Services: Information and promotion of issues related to women. * Social action. * Advocacy of women's interests.

Eligibility: women 16 years old and over

Coverage area: MRC Acton, MRC La Vallée-du-Richelieu and MRC Les Maskoutains

Fees: annual membership: \$35

Financing: contributions, grants, provincial

Legal status: non-profit organization

Sports, Recreation and Culture

CLUBS AND SOCIAL EVENTS

Clubs and social events

DIOCÈSE DE SAINT-HYACINTHE

1900 Girouard Street West, Saint-Hyacinthe, Montérégie, QC, J2S 7B4

450 773-8581 Fax: 450 774-1895

Website: www.ecdsh.org

Email: communications@ecdsh.org

Services: Diocesan activities. * List of parishes: www.ecdsh.org/paroisses

Coverage area: MRC Acton, MRC Brome-Mississquoi, MRC La Haute-Yamaska, MRC du Haut-Richelieu, MRC Les Maskoutains, MRC La Vallée-du-Richelieu, MRC Pierre-De Sorel, MRC Rouville

Financing: donations

Legal status: non-profit organization

FADOQ - RÉGION RICHELIEU-YAMASKA

2775 Bourdages Avenue North, Saint-Hyacinthe, Montérégie, QC, J2S 5S3

450 774-8111 Fax: 450 774-6161

Website: fadoqry.ca

Email: info@fadoqry.ca

Services: Gathering and representation of people 50 years and over. * Promotion of rights and advocacy. * Activities: conventions, special events, training, recreational activities, etc. * Privilege program: discounts on various products and services. * Support to affiliated clubs. * Aîné-Avisé Program: awareness of fraud, abuse and intimidation towards seniors. * Avant de m'envoler Program: estate planning.

Eligibility: people 50 years and over

Coverage area: MRC Acton, MRC Brome-Mississquoi, MRC La Haute-Yamaska, MRC La Vallée-du-Richelieu, MRC les Maskoutains, MRC Pierre-De Saurel et MRC Rouville

Hours: Monday to Thursday 9h00 to 12h00 and 13h00 to 16h30

Fees: membership: 30\$ per year or 50\$ for 2 years

Financing: self-financing, contributions, grants

Legal status: non-profit organization

FIERTÉ AGRICOLE

Confidential Address

418 717-3892

Website: www.fierteagricole.org

Email: info@fierteagricole.org

Services: Grouping of LGBT people living in agricultural environments. * Networking and social activities. * Promotion of agriculture. * Awareness-raising. * Annual holiday dinner.

Eligibility: people from LGBT communities

Coverage area: Province of Québec

Financing: donations, provincial, contributions

Legal status: non-profit organization

JAG - JEUNES ADULTES GAI.E.S

1195 Saint-Antoine Street, Suite 304-305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 774-1349

Website: lejag.org

Email: info@lejag.org

Services: Community organization that raises awareness, provides support and referrals for anyone affected by or questioning emotional, sexual and gender diversity. * Individual counseling: by phone, in person, by video conference (Messenger or Teams). * Group meetings. * Social activities. * Workshops and conferences in schools and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands and round tables.

Eligibility: people affected by or questioning emotional, sexual and gender diversity

Coverage area: Montérégie East

Hours: Monday to Friday 9h00 to 17h00

Fees: annual membership: free for people 18 years old and lower, \$5 for people 18 years old and over

Financing: membership fees, donations, municipal, provincial

Legal status: None or unknown

Violence and abuse

CHILD ABUSE

PREVENTION OF VIOLENCE AND CRIME

SUPPORT FOR VICTIMS AND THEIR FAMILIES

THERAPY AND COUNSELLING

Child abuse

ÉQUIJUSTICE RICHELIEU-YAMASKA

450 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8940

Website: equijustice.ca/en

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14 to 17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, organizations, mediation: citizens

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: Monday to Friday 9h00 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

Prevention of violence and crime

ÉQUIJUSTICE RICHELIEU-YAMASKA

450 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8940

Website: equijustice.ca/en

Email: richelieuyamaska@equijustice.ca

Services: Restorative justice and citizen mediation. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14 to 17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, organizations, mediation: citizens

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: Monday to Friday 9h00 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

Support for victims and their families

ÉQUIJUSTICE RICHELIEU-YAMASKA

450 Saint-Joseph Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 8K5

450 773-8940

Website: equijustice.ca/en

Email: richelieuymaska@equijustice.ca

Services: Restorative justice and citizen mediation. * Management and application of measures under the Youth Criminal Justice Act (YCJA). * Management and application of the General alternative measures program (GAMP). * Management and application of compensatory work measures for teenagers (14 to 17 years old) under the Québec Code of Criminal Procedure. * Citizen mediation: support for resolving conflicts.

Eligibility: teenagers, organizations, mediation: citizens

Coverage area: Acton Vale, Beloeil, Béthanie, La Présentation, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Roxton, Roxton Falls, Saint-André-d'Acton, Saint-Antoine-sur-Richelieu, Saint-Barnabé-Sud, Saint-Basile-le-Grand, Saint-Bernard-de-Michaudville, Saint-Bruno-de-Montarville, Saint-Charles-sur-Richelieu, Saint-Damase, Saint-Denis-sur-Richelieu, Saint-Dominique, Saint-Ephrem-d'Upton, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Louis, Saint-Marc-sur-Richelieu, Saint-Marcel, Saint-Mathieu-de-Beloeil, Saint-Nazaire-d'Acton, Saint-Pie, Saint-Simon, Saint-Théodore-d'Acton, Saint-Valérien, Sainte-Christine, Sainte-Hélène-de-Bagot, Sainte-Madeleine

Hours: Monday to Friday 9h00 to 17h00

Fees: none

Financing: provincial

Legal status: non-profit organization

Therapy and counselling

AU COEUR DES FAMILLES AGRICOLES

600 Benoît Street, Saint-Hyacinthe, Montérégie, QC, J2S 1L6

450 768-6995

Website: acfareseaux.qc.ca

Email: acfa@acfareseaux.qc.ca

Services: * Support, information and referral. * Agricultural reality adapted coordination. * Follow-ups with agencies and community services. * Help line. * Mental health prevention. * Public awareness about today's agricultural reality in Québec. * Maison ACFA: respite and support.

Eligibility: agricultural producers, their families, their networks, Maison ACFA: agricultural producers

Coverage area: Province of Québec

Hours: office: Monday to Friday 8h00 to 16h00, help line: Monday to Saturday 8h00 to 20h00

Fees: none

Financing: provincial, donations, fundraising campaigns

Legal status: non-profit organization

CENTRE LOUISE BIBEAU

2110 Mailhot Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 9E1

450 773-7321 Fax: 450 252-1321

Website: centrelouisebibeau.com

Email: clb@maskatel.net

Services: Respite home. * Drop-in respite. * Music therapy. * Pet therapy. * Outings.

Eligibility: people living with an intellectual disability with or without physical disabilities

Capacity: 12 people per day

Coverage area: Montérégie

Hours: drop-in respite: weekends, vacation camp: summer

Fees: annual membership: \$15, respite: variable

Financing: Centraide Richelieu-Yamaska, provincial, donations, foundations

Legal status: non-profit organization

COURT OF QUÉBEC - CIVIL DIVISION - SAINT-HYACINTHE

1550 Dessaulles Street, Saint-Hyacinthe, Montérégie, QC, J2S 2S8

1 866 536-5140 option 3 Fax: 450 778-6557

Website: www.justice.gouv.qc.ca/en/join-us/find-a-courthouse/palais-de-justice-de-saint-hyacinthe

Email: informations@justice.gouv.qc.ca

Services: Cour de justice de l'appareil judiciaire du Québec. * Audition de causes où la somme en litige est inférieure à 100 000\$. * Audition de certaines demandes portant sur les affaires municipales et scolaires. * Audition des demandes d'évaluation psychiatrique: administration des jugements en matière de garde provisoire et autorisée en vue d'une évaluation psychiatrique ou à la suite de celle-ci. * Compétence exclusive pour entendre les appels portant sur des décisions rendues par certains tribunaux administratifs, comme le Tribunal administratif du logement. * Demande de dépôt volontaire. * Conférence de règlement à l'amiable présidée par un juge. * Service de médiation. * Documents pertinents pour l'ensemble des régions: cliquer ici * Horaire des audiences en ligne: cliquer ici

Eligibility: general public

Coverage area: Saint-Hyacinthe judicial district: Beloeil, McMasterville, Mont-Saint-Hilaire, Otterburn Park, Saint-Charles-Sur-Richelieu, Saint-Denis-Sur-Richelieu, Saint-Jean-Baptiste, Saint-Mathieu-De-Beloeil, Acton Vale, La Présentation, Marieville, Richelieu, Rougemont, Saint-Barnabé-Sud, Saint-Bernard-De-Michaudville, Saint-Césaire, Saint-Damase, Saint-Dominique, Saint-Hugues, Saint-Hyacinthe, Saint-Jude, Saint-Liboire, Saint-Mathias-Sur-Richelieu, Saint-Paul-D'abbotsford, Saint-Pie, Saint-Simon, Saint-Théodore-D'acton, Sainte-Angèle-De-Monnoir, Sainte-Christine, Sainte-Hélène-De-Bagot, Sainte-Madeleine, Sainte-Marie-Madeleine, Upton, Ange-Gardien

Hours: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30

Financing: provincial

Legal status: provincial government agency

JAG - JEUNES ADULTES GAIE.S

1195 Saint-Antoine Street, Suite 304-305, Saint-Hyacinthe, Montérégie, QC, J2S 3K6

1 800 774-1349

Website: lejag.org

Email: info@lejag.org

Services: Community organization that raises awareness, provides support and referrals for anyone affected by or questioning emotional, sexual and gender diversity. * Individual counseling: by phone, in person, by video conference (Messenger or Teams). * Group meetings. * Social activities. * Workshops and conferences in schools and community organizations on the importance of allies and on different sexual orientations and gender diversity. * Training for health, school and community workers. * Representation: stands and round tables.

Eligibility: people affected by or questioning emotional, sexual and gender diversity

Coverage area: Montérégie East

Hours: Monday to Friday 9h00 to 17h00

Fees: annual membership: free for people 18 years old and lower, \$5 for people 18 years old and over

Financing: membership fees, donations, municipal, provincial

Legal status: None or unknown

PETIT PONT (LE)

2475 Sainte-Anne Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 5J1

450 773-8742 ext. 101 Fax: 450 773-8742

Website: www.petitpont.org/home.php

Email: services@petitpont.org

Services: * Supervised visits, custody exchange and phone calls. * Workshops: communication between ex-partners, separation impacts, parental alienation. * Family coaching. * Referral.

Eligibility: parents and children

Coverage area: Montérégie

Hours: by appointment

Fees: supervised visit: \$15 per hour, supervised custody exchange: \$8

Financing: provincial, federal, self-financing, fundraising campaigns

Legal status: non-profit organization

PHARE - SAINT-HYACINTHE ET RÉGIONS (LE)

620 Robert Avenue, Saint-Hyacinthe, Montérégie, QC, J2S 4L8

450 773-7202 Fax: 450 773-5117

Website: www.lephare-apamm.ca

Email: reception@lephare-apamm.ca

Services: Support for family and friends of people living with mental health challenges. * Psychosocial interventions. * Support groups. * Training, information and awareness raising activities. * Information on the P-38. * Respite measures: zootherapy, day camps, retreats, etc. * Accompaniment for interim custody applications. * Christmas party for members.

Eligibility: family and friends of people living with mental health challenges, community workers, training and awareness raising: organisations, schools, companies

Coverage area: MRC d'Acton, MRC Les Maskoutains, MRC La Vallée-du-Richelieu (Carignan and Chambly excluded), Saint-Bruno-de-Montarville

Hours: office: Monday to Friday 8h30 to 12h00 and 13h00 to 16h30, open until 20h30 on Wednesday

Fees: none

Financing: grants, donations

Legal status: non-profit organization

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